

WEBEL TECHNOLOGY LIMITED

Notice Inviting Expression of Interest

1.	EOI No. & Date	WTL/EOI/DBO/25-26/003 dated 22/05/2025
2.	Brief description of Job	Expression of Interest for one year maintenance of the portal along with migration of the module plus Development of some new modules of Directorate of Boilers Portal of the Labour Department, GoWB
3.	EOI Fee	Rs.2000.00 (Rupees Two thousand only) in the form of Demand Draft from any Scheduled bank in favour of Webel Technology Limited payable at Kolkata
4.	Last date & time of Submission	30/05/2025 at 13.00 Hrs
5.	Date & time of Bid Opening	30/05/2025 at 13.30 Hrs
6.	Address of Communication for queries, if any	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block - BP, Sector - V, Salt Lake City, Kolkata - 700091.
7.	Venue of Bid Submission & Bid Opening	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block - BP, Sector - V, Salt Lake City, Kolkata - 700091.
8.	WTL Contact Person	Manager (Commercial) - 23673403-06 Email:purchase@wtl.co.in
9.	Any proposal received by WTL after the deadline for submission of proposals may not be accepted. WTL reserves the right to accept of the late entries.	
10.	WTL reserve the right to reject or accept or withdraw the EOI without assigning the reasons thereof.	
11.	Bidders must be present at the time of opening of the bid. WTL are not answerable for any queries of any bidder who remain absent at that time.	

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Section – A

Expression of Interest (EOI) for Maintenance of e-Services of WB Boilers, GoWB

Webel Technology Limited (WTL), a Govt. of West Bengal Undertaking is engaged in implementing major IT and ITeS Projects in the state of West Bengal. In addition to projects in the state of West Bengal, WTL has expanded its activities to other states like Odisha, Jharkhand, Chhatisgarh, etc. Initiatives have been taken by the various Departments / Directorates of the Government of West Bengal implement digital infrastructure to enhance efficiency and service delivery.

INTRODUCTION

Expression of Interest (EOI) is invited from the prospective bidders for one-year maintenance of the portal along with migration of the module plus Development of some new modules of Directorate of Boilers Portal of the Labour Department, GoWB. Single bidder is allowed to bid. Consortium is not allowed. Bidders are requested to submit their bids in a sealed envelope and submit before the submission end time at WEBEL TECHNOLOGY LIMITED, PLOT-5, BLOCK – BP, SECTOR- V, SALT LAKE, KOLKATA 700091.

After evaluating the bid documents, bidders who will satisfy the Eligibility Criteria, will be called for presentations and if qualified will be asked to submit the commercial in different sealed envelopes.

Only the bidder, who will offer the lowest quote, will be awarded for the project.

Executive Summary

The Directorate of Boilers, Labour Department, Government of West Bengal is committed to safeguarding human life and property by ensuring adherence to sound practices in manufacturing, erection, and commissioning, as well as the safe operation and proper maintenance of boilers, economizers, and steam and feed water pipelines, in compliance with the applicable Acts and Rules. This is achieved through the implementation of the Indian Boiler Regulations, 1950 (as amended), along with various national and international codes.

The project digitizes key processes and serves as a centralized platform offering a comprehensive solution with multiple integrated modules. These modules enable administrators to efficiently publish and update information, promoting transparency and ensuring accessibility for both internal users and the public.

The project undergoes regular maintenance of the existing software, frequent additions of new features to developed modules, and the development of new modules, as communicated by the competent authority on a regular basis.

The scope of this proposal can be broadly categorized as:

- I. Maintenance of the existing live portal (<https://wbboilers.gov.in>) for the next 12 months.
- II. Technology Transfer of the System

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There is an urgent and critical requirement to migrate the existing software from the current server infrastructure to a new, upgraded, and secure platform. The project was originally developed in Drupal 7 and PostgreSQL and all subsequent

Hardware & Software requirements for the development of the project will be provisioned through the Directorate of Boilers, Labour Department, Govt. of West Bengal. However, provisioning of resources is mandatory for starting the project. Any delay in release of funds will delay the expected milestones of the project.

1.1 Project Background

Directorate of Boilers

Directorate of Boilers is a statutory body under Labour Department Govt. of West Bengal, acting in accordance with the provisions of the Boilers Act, 1923, Indian Boiler Regulations 1950 and Rules made there under.

The primary function of this Directorate is to safeguard human life and property by promoting sound practices in the manufacturing, installation, and commissioning of boilers, economizers, steam, and feed water pipelines. This includes ensuring safe operation and proper maintenance in accordance with the provisions of the relevant Acts and Rules. It is a fully technical directorate which mainly deals with design, manufacturing, erection and registration of Boilers under construction and in use.

Safety is ensured at the design, manufacturing and erection stages of the boilers, economizers', steam and feed water pipelines by application of the Indian Boiler Regulations,1950 (as amended up to date) and different National and International codes. For applications of the safe operation and maintenance of the boilers and economizers, the following rules have been framed and amended by the State Government under the Act:

- The West Bengal Boiler Rules,1963
- The Boiler Operation Engineers' Rules,2011
- The Boiler Attendants' Rules,2011
- The W.B Economizer Rules,1958

The Directorate had formally approached Webel Technology Limited (WTL) to maintenance of the portal along with migration of the module plus Development of some new modules of Directorate of Boilers Portal of the Labour Department, GoWB

The web-based application is accessible at - <https://wbboilers.gov.in>. Through the WB- Boilers portal, approximately 918 Boilers have been registered with 14988 renewals processed.

The project has been successfully rolled out in a phases and is currently operational at the Directorate of Boilers, streamlining the entire process.

1.2 Stakeholders

1. Applicant
2. Repairer Applicant
3. Manufacturer Applicant
4. Inspector
5. Deputy director
6. Joint Director
7. Director

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- 8. Office
- 9. Nodal Officer

Details of the Roles and Responsibilities of the Departmental User

Departmental Stakeholders	Roles & Responsibilities
Applicant	Applicant submits online applications like Renewal of Boilers, Form IIIA Application, Transfer of Ownership, Testing of Material Application through Boilers Portal (www.wbboilers.gov.in) and pay fees through GRIPS portal.
Repairer Applicant	Repairing agency/user submits his Approval/Renewal/Endorsement application through boilers portal (www.wbboilers.gov.in) and pays the fees through GRIPS portal.
Manufacturer Applicant	Manufacturing agency/user uses boilers portal (http://www.wbboilers.gov.in) for his applications.
Inspector	Performs Physical inspection after checking the application details of applicant & creates Final certificate and other reports, and if everything is fine then application will be further forwarded to joint director, else it will be sent back for correction.
Deputy Director	Performs Physical inspection after checking the application details of applicant & creates Final certificate and other reports, and if everything is fine then application will be further forwarded to joint director, else will be sent back for correction.
Joint Director	Supervises the work of the Inspector and Deputy Director and forwards application to Director.
Director	Performs final supervision of applications and forwards to concerned Inspector or Deputy Director for certificate issuance.
Office	Documents and final certificates are submitted to the office and is managed by the office.
Nodal Officer	Manages Boiler types, Industry types, grievance management, district management, notices and news.

2 Scope of Work

This proposal defines the scope of work of Phase V of the project.

The scope of this proposal can be broadly categorized as:

1. Maintenance of the existing live portal (<https://wbboilers.gov.in>) for the next 12 months.
2. Technology Transfer of the System.
3. The development of new modules as well as re-engineering of some developed modules as per requirements gathered from the Boiler's Directorate

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2.1 Description of Work

The detailed functionalities of the categories mentioned in the scope are outlined below.

2.1.1. Maintenance of the existing live portal.

SL No.	Modules
1	<p>Registration of Boiler / Economizer:</p> <ul style="list-style-type: none"> Applicant submits application for Registration of boilers through Shilpa Sathi portal (www.silpasathi.wb.gov.in), and pays registration fees through GRIPS portal and receives Form 1 and form B1 with QR code on it. Examination/Inspection of Boiler carried out by Inspector/ Asst. Director of Boilers/ Deputy Director of Boilers. Inspection Reports submitted and forwarded by Inspector/ Asst. Director of Boilers/ Deputy Director of Boilers. Inspection Report Approved and forwarded back to inspector for uploading by Jt. Director/Supervising officer. Report Uploading is carried by Inspector/ Asst. Director of Boilers/ Deputy Director of Boilers. Issuance of Certificate (after satisfactory inspection) by Inspector/ Asst. Director of Boilers / Deputy Director of Boilers. Data provided by the applicant will be inserted into wbboilers database for future usages.
2	<p>Renewal of Certificate of Boiler/Economiser :</p> <ul style="list-style-type: none"> Application for Renewal of Certificate of Boilers/Economisers is received through Silpasathi Portal (www.silpasathi.wb.gov.in) and through the portal of Directorate of Boilers (www.wbboilers.gov.in). From 01-01-2023 onwards Application for Renewal of Certificate of Boilers/economisers for Boilers/Economisers registered through Silpasathi Portal (www.silpasathi.wb.gov.in) are being received through Silpasathi Portal (www.silpasathi.wb.gov.in) only. Application for Renewal of Certificate of Boilers/Economisers of Existing Boilers (registered before 01.01.2023) are being received through Portal of Directorate of Boilers www.wbboilers.gov.in. Applicant submits renewal fees through GRIPS portal and receives Form 1 and form B1 with QR code on it. Examination/Inspection of Boiler carried out by Inspector/ Asst. Director of Boilers /Deputy Director of Boilers. Inspection Reports submitted and forwarded by Inspector/ Asst. Director of Boilers /Deputy Director of Boilers Report Uploading is carried by Inspector/ Asst. Director of Boilers /Deputy Director of Boilers Issuance of Certificate (after satisfactory inspection) by Inspector/ Asst. Director of Boilers/ Deputy Director of Boilers.
3	<p>Approval/Renewal/Endorsement of Repairer/Erector:</p> <ul style="list-style-type: none"> Repairing agency/user submits his Approval/Renewal/Endorsement application through boilers website(www.wbboilers.gov.in) and pays the fees through GRIPS portal. Scrutiny of Submitted Documents and Inspection of Premises, Verification of Manpower along with their Experience and Machineries, Technical Discussion and Submission of Report is carried out by Inspector/ Asst. Director of Boilers Deputy Director of Boilers Issuance of Certificate is carried out by Inspector/ Asst. Director of Boilers / Deputy Director of

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	Boilers
4	<p>Approval/Renewal of manufacturer:</p> <ul style="list-style-type: none"> Manufacturer agency/user submits his Approval/Renewal application through boilers website(www.wbboilers.gov.in). Scrutiny of Submitted Documents and Inspection of Premises, Verification of Manpower along with their Experience and Machineries, Technical Discussion and Submission of Report Is carried out by Inspector/ Asst. Director of Boilers/ Deputy Director of Boilers. Issuance of Certificate is carried out by Inspector/ Asst. Director of Boilers / Deputy Director of Boilers
5	<p>Approval of Certificate of Examination of Drawing:</p> <ul style="list-style-type: none"> User submits his drawing application through boilers website (www.wbboilers.gov.in) and pays the fees through GRIPS portal. Scrutiny of Submitted Documents and Inspection of Premises, Verification of Manpower along with their Experience and Machineries, Technical Discussion and Submission of Report Is carried out by Inspector/ Asst. Director of Boilers /Deputy Director of Boilers. Issuance of Certificate is carried out by Inspector/ Asst. Director of Boilers / Deputy Director of Boilers.
6	<p>Approval of Certificate of Manufacturing:</p> <ul style="list-style-type: none"> Manufacturing agency/user submits his Approval/Renewal application through boilers website (www.wbboilers.gov.in). Scrutiny of Submitted Documents and Inspection of Premises, Verification of Manpower along with their Experience and Machineries, Technical Discussion and Submission of Report Is carried out by Inspector/ Asst. Director of Boilers /Deputy Director of Boilers. Issuance of Certificate is carried out by Inspector/ Asst. Director of Boilers Deputy Director of Boilers.
7	<p>Approval of Certificates of Form III A:</p> <ul style="list-style-type: none"> Applicant submits / re-submits application through boilers website (www.wbboilers.gov.in)and pays for pipeline inspection fees through GRIPS portal. Assigned inspector does various stages of inspections and after final approval of Joint Director and Director Form IIIA certificate is issued with QR code in it.
8	<p>Transfer of Ownership:</p> <ul style="list-style-type: none"> Owner applies to inspector and inspector generates a note sheet and after escalating through various officials once the application gets approved, inspector changes the ownership data and submits the report. Inspector changes the data for the boiler in question and boiler is reflected to new owner's dashboard.
9	<p>Approval of Testing of Materials:</p> <ul style="list-style-type: none"> User applies to testing Superintendent for testing of various components, fees payable by user gets calculated by backend logic. After user pays the fees by GRIPS portal, testing is done by Superintendent and fit certificates are given.

SL. No.	Miscellaneous Modules
1	<p>Holiday Management:</p> <ul style="list-style-type: none"> Every Year Holiday is added followed by Calendar and holiday list generation.
2	<p>Miscellaneous:</p>

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	<ul style="list-style-type: none"> Statistical Monthly & Yearly reports of Boiler application, Boiler Inspection are generated.
3	Manage Boiler Types: <ul style="list-style-type: none"> Boiler's data can be added, updated or deleted.
4	Manage Industry Types: <ul style="list-style-type: none"> Industries data can be easily added, updated or deleted within the boiler system, ensuring seamless data management and maintenance.
5	Inspector Allocation Management: <ul style="list-style-type: none"> The assigned inspector's details according to zone can be seen and updated as necessary.
6	Manage Locations-Contact Page: <ul style="list-style-type: none"> Manage the Addresses of all branch office of the Boiler.
7	Manage Officers-Contact Page: <ul style="list-style-type: none"> Officers information details management
8	Manage Districts: <ul style="list-style-type: none"> Districts name can be managed.
9	Manage Forms: <ul style="list-style-type: none"> Form details can be managed(Add/Edit/Delete)
10	Service Wise User list: <ul style="list-style-type: none"> An Excel File Report can be generated having the details of: Registration PO, Registration Final, Renewal PO, Renewal Final, Repairer & Manufacturer for a particular date or date range.
11	MIS Report: <ul style="list-style-type: none"> Inspector prepares a monthly or yearly report of generated PO & Final Certificate for registration I renewal
12	Manage Manufacturing Type Parameters: <ul style="list-style-type: none"> Manufacturing type details can be managed.
13	Service wise Total Revenue: <ul style="list-style-type: none"> A CSV File is generated that shows a list of successful payments with payment date. Reports generated: Registration of Boiler, Renewal of Certificate, Approval of Repairer.
14	Construction List: <ul style="list-style-type: none"> Construction list can be searched and details can be viewed .
15	Stagewise-details: <ul style="list-style-type: none"> User searches Procedure, Comprehensive list, fees etc. of different services like Registration of boilers, Renewal of boilers, Manufacturer of boilers, etc. based on risk category, Size of firm, Location of firm, Type of investor.
16	EoDB Dashboard: <ul style="list-style-type: none"> Reports on Statistics like prescribed time limits, total no of applications received, total no of applications approved, fees collected etc. are displayed based on different services on a custom time frame.

2.1.2. Technology Transfer of the software

The project was developed in Drupal 7 and PostgreSQL and is continuing in the same technology stack. It has been officially announced by drupal.org that support for Drupal 7 will be discontinued from January 5, 2025.

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Consequently, it is essential to revamp and migrate the project to a new technology stack. The proposed technology stack for this revamp is NodeJS (Backend) and React.js (Front End) with PostgreSQL as database

The application may be hosted at State Data Centre (SDC) West Bengal or AWS. The comprehensive revamp and technology transfer of the software will be conducted in parallel with the development of new modules and ongoing maintenance activities.

Following work categories are considering for revamping.

Sl. No.	Modules
1	Database Restructure
2	Code Refactoring in New Technology
3	Theming & Login Procedures
4	Content Management System of the WBBOILERS portal
5	User Management with emphasis on Role assignment in the administrative hierarchy
6	Registration & Amendment of e-services under various labour laws (9 e-services)
7	Revamping of several API integrations with external sources
8	All kinds of MIS and Analytical Reports
9	Registration of Boiler I Economiser
10	Renewal of Certificate of Boiler/Economiser
11	Approval/Renewal/Endorsement of Repairer/Erector
12	Approval/Renewal of manufacturer
13	Approval of Certificate of Examination of Drawing
14	Approval of Certificate of Manufacturing
15	Approval of Certificates of Form III A
16	Transfer of Ownership
17	Approval of Testing of Materials
18	Miscellaneous Modules
19	White-Listing with Silpasathi portal
20	Payment integration with GRIPS portal

The comprehensive technology transfer may extend beyond the timeline specified in this proposal

2.1.3. The development of new modules as well as re-engineering of some developed modules as per requirements gathered from the Boilers Directorate.

Sl. No.	Modules to be Re-engineered
1	Registration of Boiler/ Economiser
2	Renewal of Certificate of Boiler/ Economiser
3	Approval/Renewal/Endorsement of Repairer/Erector
4	Approval of Certificate of Examination of Drawing
5	Transfer of Ownership

The points listed in SI No. 1-5 above will be part of the upgraded software

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Sl. No.	Modules for new development
1	Registration of Pipeline
2	Scrapping of Boilers
3	MI&MR Book Management and Form 14 auto-generation service
4	Examination Module of Boiler Attendant and Operation Engineers
5	Accident Reporting Module
6	Inspection against complaint

The points listed in SI No. 1-6 above will be part of the upgraded software

2.2 Deliverables

The project deliverables encompass the maintenance of the existing portal, the development of a revamped portal for technological upgrades and process re-engineering, and the development of new modules.

2.3 Assumptions

The following assumptions have been made while preparing the proposal:

- a) That, the project proposal shall be approved and requisite fund shall be transferred to WTL
- b) That, procurement and installation of ICT infrastructure will take place smoothly.
- c) That, the suitable manpower for the project shall be available.
- d) That, the hosting infrastructure shall be made available at State Data Centre, West Bengal or AWS
- e) That, the project requirement will be clearly specified by the Directorate.

2.4 Constraints

1. Configuration of Hosting Platform
2. Integration with external platforms {GRIPS, Digilocker, Silpasathi, RTPS Compliance report to MSME}

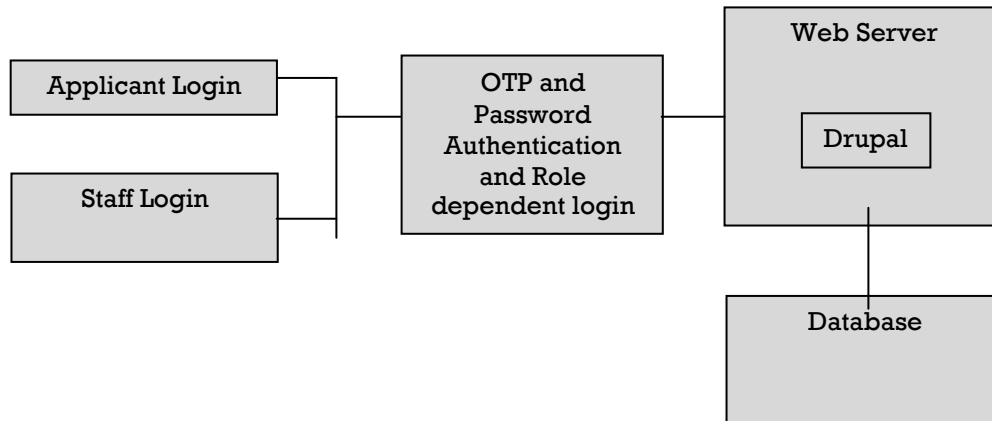
3 Proposed Solution

3.1 Objective

This document outlines the details of technology transfer and revamping of the current system. It also encompasses the initiation of module development, including the reengineering of existing modules and the creation of entirely new ones. All the modules which are developed and implemented in existing application will be maintained for a period of next one year.

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3.2 Application Architecture of Existing Portal



As regard to Intellectual Property Rights, it is to be owned jointly by the Department, Directorate & WTL. WTL is the Technical Consultant and will be facilitating Software Design, Development and Implementation. In all the software Projects being implemented by WTL, it is clearly mentioned as a Disclaimer, that Contents & Data is owned by the respective Department/Directorate.

3.3 Technology Stack

The development of existing software, as available at <http://www.wbboilers.gov.in> was started using Drupal 7 and PostgreSQL long back and all the subsequent developments and maintenance till date is continued in the same technology stack.

Furthermore, it has been officially announced by drupal.org that support for Drupal 7 will be discontinued from January 5, 2025. Consequently, it is essential to revamp and migrate the project to a new technology stack. The proposed technology stack for this revamp is NodeJS (Backend) and React.js (Front End) with PostgreSQL as database.

The comprehensive revamp and technology transfer of the software will be conducted in parallel with the development of new modules and ongoing maintenance activities. To facilitate the revamp, the following work categories have been established:

Sl. No.	Modules
1	Database Restructure
2	Code Refactoring in New Technology
3	Theming & Login Procedures
4	Content Management System of the WBBOILERS portal
5	User Management with emphasis on Role assignment in the administrative hierarchy
6	Registration & Amendment of e-services under various labour laws (9 e-services)
7	Revamping of several API integrations with external sources
8	All kinds of MIS and Analytical Reports
9	Registration of Boiler/ Economiser
10	Renewal of Certificate of Boiler/Economiser
11	Approval/Renewal/Endorsement of Repairer/Erector
12	Approval/Renewal of manufacturer

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13	Approval of Certificate of Examination of Drawing
14	Approval of Certificate of Manufacturing
15	Approval of Certificates of Form III A
16	Transfer of Ownership
17	Approval of Testing of Materials
18	Miscellaneous Modules
19	White-Listing with Silpasathi portal
20	Payment integration with GRIPS portal

The comprehensive technology transfer may extend beyond the timeline specified in this proposal.

4 Project Duration and Milestones

Activity	Timeline in Weeks
System Study, Requirement Gathering and Documentation	2 Weeks
Software Design	3 Weeks
Development of application with user acceptance and Technology Transfer	25 Weeks
Database Migration	3 Weeks
Server Migration	4 Weeks
Configuration of Hosting Platform	2 Weeks
UAT	2 weeks
Security Audit	8 weeks
Deployment to production	2 weeks
Post Implementation Handholding	2 weeks

5 Roles and Responsibilities

Department

1. To provide full cooperation during the requirement analysis process and to formally approve the finalized requirements for the purpose of requirement freezing.
2. To provide formal acceptance upon the completion of various modules or stages of the software, following the demonstration.
3. To mandatorily issue the User Acceptance Testing (UAT) certificate upon the deployment of the application to the staging server and successful UAT.
4. To identify a single point of contact (SPOC) from Department will interact during development cycle of the application.
5. To finalize the data requirements, formats and standards in consultation with WTL as well as Department/ Directorate.
6. To ensure desired data availability for development, customization, testing and handholding of the application.
7. To ensure facilitate verification, validation and approvals for resolving any data related issues.
8. Data collection, data entry and data validation will be the sole responsibility of user Department / Directorate.

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9. All the RTI matters, court cases, legal matters or any reference from other organization will be dealt by the Department / Directorate.

10. In case there is addition of services and change of scope of the project as requested by the Department / Directorate then the additional cost will be borne by vendor.

Action Checklist

Sl. No.	Action	Responsibility
1	Submission of Project Proposal	Development team
2	System Study and work flow	Department / Directorate & Development team
3	Administrative & Financial approval of Proposal	Department / Directorate
4	Raising of Consolidated PI	Department / Directorate
5	Transfer fund to WTL Account	Department / Directorate
7	Development Infrastructure setup	Department / Directorate
8	Documentation	Department / Directorate
9	Development of Application	Development team
10	Identification of Domain Name	Department / Directorate
11	Create Account at Hosting platform	Department / Directorate
12	Apply for VMs at Hosting platform	Department / Directorate
13	Apply for SMTP at Hosting platform	Department / Directorate
14	Apply for SMS Gateway	Department / Directorate
15	VPN Application	Department
16	Application testing and preparation for UAT	Development team
17	Performance monitoring and maintenance	Development team

List of Acronyms

S. No	Term	Definition
1	WTL	Webel Technology Limited
2	G2B	Government to Business
3	G2C	Government to Citizen
4	G2G	Government to Government
5	SDC	State Data Centre
6	PEC	Project Evaluation Committee
7	SLA	Service Level Agreement
8	API	Application Programming Interface
9	EoDB	Ease of Doing Business

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Section - B **Eligibility Criteria**

1. The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or Proprietary Firm and operational last 10 (Ten) years as on 31st March 2025. Documentary (Certificate of incorporation/Relevant document) evidence to be submitted.
2. The bidder should have own registered office presence in Kolkata of last 5 years supporting documents to be submitted.
3. The bidder should have valid Trade License, GST Registration Number & PAN. Bidder shall have to submit photocopy of the documents.
4. The bidder should have valid PF & ESI registration certificate. Copy of the valid certificate to be submitted.
5. The bidder must have minimum 30 (Thirty) manpower on their payroll of which 20 must be software developer. Letter on company letterhead certifying the software developers along with PF and ESI statements of January, February & March 2025 for all the 30 employees have to be submitted.
6. The bidder should be enrolled under the West Bengal Labour Welfare Board (LWF). Payment receipt of at least upto 31st December 2024 is to be submitted.
7. The bidder should have executed "Similar Nature Work" of single order an amount not less than Rs. 20 Lakh (Twenty Lakh) in last three financial years (FY – 2021-22, 2022-23, 2023-24) in Government Department / PSU / Autonomous Body/ any reputed organization. References order copy for the project to be provided.
8. The bidder should have average annual turnover of not less than Rs. 2 Cr. (Two crores) in the last three financial years (FY – 2021-22, 2022-23, 2023-24). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate.
9. The bidder should have positive net worth in the last financial years (FY – 2023-24). Auditor Certificate to be submitted.
10. The bidder shall have Quality Certificate (ISO 9001:2015). Copy of valid Certificate to be submitted.
11. The bidder shall not have been blacklisted by any State/Central Government or PSU or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26-Dec-2011). Declaration on bidder's letter head to be submitted.
12. Bidder should submit a detailed description of the solution offered as per scope as per Section – A. The document should contain all activities related to the scope of work.

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Section - C

List of Documents to be Submitted

(EOI No. WTL/EOI/DBO/25-26/003 dated 22.05.2025)

Sl. No.	Documents Submitted	Document Submitted	Page No of Submitted Document Serial
1	Documentary (Certificate of incorporation/Relevant document) as per Clause – 1 of Eligibility Criteria	Yes/No	
2	Documentary evidence as per Clause – 2 of Eligibility Criteria	Yes/No	
3	Documentary evidence as per Clause – 3 of Eligibility Criteria	Yes/No	
4	Documentary evidence as per Clause – 4 of Eligibility Criteria	Yes/No	
5	Declaration on letter head as per Clause – 5 of Eligibility Criteria	Yes/No	
6	Documentary evidence as per Clause – 6 of Eligibility Criteria	Yes/No	
7	Documentary evidence as per Clause – 7 of Eligibility Criteria	Yes/No	
8	Declaration on letter head as per Clause – 8 of Eligibility Criteria	Yes/No	
9	Documentary evidence as per Clause – 9 of Eligibility Criteria	Yes/No	
10	Declaration on letter head as per Clause – 10 of Eligibility Criteria	Yes/No	
11	Declaration on letter head as per Clause – 11 of Eligibility Criteria	Yes/No	
13	Financial Capability format as per Section – E	Yes/No	
14	Agency's Details format as per Section – F	Yes/No	
15	Covering Letter format as per Section – G	Yes/No	
16	Copy of EOI duly stamped and signed	Yes/No	

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Section – D

Instructions to Agency

1. Agency Disqualification

- Proposal not submitted in accordance with the procedure and formats prescribed in this document or treated as non-conforming proposal.
- The agency imposes own conditions in the proposal.
- Proposal is received in incomplete form.
- Proposal is not accompanied by all the requisite documents.
- Information submitted in the proposal is found to be misrepresented, incorrect or false, accidentally, unwittingly or otherwise, at any time during the processing of the agreement (no matter at what stage) or during the tenure of the agreement including the extension period if any.
- Agency tries to influence the proposal evaluation process by unlawful / corrupt / fraudulent means at any point of time during the bid process.
- In case any one party submits multiple proposals under one methodology or if common interests are found in two or more agencies, the agencies are likely to be disqualified, unless additional proposals/agencies are withdrawn upon notice immediately.
- Agencies may specifically note that while evaluating the proposals, if it comes to, Webel Technology Limited's knowledge expressly or implied, that some agencies may have colluded in any manner whatsoever or otherwise joined to form an alliance resulting in delaying the processing of proposal then the agencies so involved are liable to be disqualified for this agreement as well as for a further period of three years from participation in any of the tenders floated by Webel Technology Limited.

2. Interpretation of Documents

If any Agency finds discrepancies or omission in the EOI documents or if he is in doubt as true meaning of any part thereof, he shall make a written request to the WTL authority for correction/clarification or interpretation before the submission of the tender.

3. Language of Bid & Correspondence

The documents must be prepared by the Agency in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Agency & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

4. Governing Laws

This contract shall be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The Contractor shall keep himself fully informed of all current national, state and municipal law and ordinances.

5. Corrupt or Fraudulent Practices

WTL Committee requires that the agencies under this EOI observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose, the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. WTL Committee will reject a proposal for award if it detects that the agency has engaged in corrupt or fraudulent practices in competing for the contract in question. WTL Committee will declare a firm ineligible, either

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indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

6. Enforcement of Terms

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have here under.

7. Erasures or Alternations

The offers with overwriting and erasures may make the EOI liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the agency. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all agencies and the WTL Committee reserves the right for such waivers.

8. Sealing, Marking and Submission of Bid

Interested Agencies are required to submit their bids in separate sealed envelopes as per instructions given below: -

Agencies shall submit their bids in sealed envelope super-scribed with EOI document number, due date, Project name (Digital Content).

a. All Documents as per Section – C

The envelopes containing above documents shall be enclosed in a large envelop duly sealed and super-scribed with EOI document number, due date, Project name.

The sealed envelope must be delivered to the Commercial Department, Webel Technology Limited, Plot - 5, Block-BP, Sector – V, Salt Lake City, Kolkata -700 091 through speed post/Courier or personally delivered to Manager (Commercial) or his designated personnel on or before 13.00 hrs. on 30.05.2025 and collect a receipt for submission. No other mode of delivery shall be accepted. WTL will not be responsible for any postal delay.

9. Evaluation Process:

- Agencies who will comply the items as per eligibility criteria will be selected. to give a demonstration of the entire project before the competent authority.
- Agencies, which will be selected by the competent authority, will be called for financial offer.
- Final Decision will be made by the competent authority.

10. **Award of Contract:** An affirmative Post Qualification determination will be prerequisite for award of the contract to the lowest quoted agency. A negative determination will result in rejection of agencies offer, in which event the WTL will proceed to the next lowest evaluated agency to make a similar determination of that agencies capability to perform satisfactorily.

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11. General Terms

- All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- All the documents to be submitted by the agency should be duly authenticated by the person signing the offer and if at any point of time during process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the agency and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- No clarification will be entertained after opening of the bid.
- WTL reserve the right to reject or accept or withdraw the EOI in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised.
- WTL reserve the right to ask for clarification in the bid documents submitted by the agency. Documents may be taken if decided by the committee.
- No dispute by the agencies in regard to evaluation will be entertained by WTL and decision taken by the WTL Committee will be final.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.
- Those agencies don't have GST Certificate; they may submit the self-declaration in letter head. The decision of acceptance will be done by WTL Committee.
- Price will be taken from the qualified agency and will be communicated separately by the EOI committee. Successful bidder has to submit performance bank guarantee of 10% (Ten Percent of the Total Project value) and the format will be shared separately.

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Sl No	Technical Evaluation Criteria	Maximum Score 100	Supporting Document
1	Company existence with a office in Kolkata as on last date of bid submission. <ul style="list-style-type: none"> • More than 10 years = 5 Marks 	05	Relevant document to be submitted
2	Average Annual Turnover over the last Three Financial Years (FY 2021-22, 2022-23, 2023-24) <ul style="list-style-type: none"> • 2.1 Crores up to 5 Crores =04 Marks • Greater than 5 Crores up to 8 Crores =10 Marks • More than 8 crores = 15 Marks 	15	Auditor Certificate to be submitted.
3	Work experience on another single order (over and above the order submitted for eligibility criteria no 7.) within the last three financial years (FY 2021-22, 2022-23, 2023-24): Orders from Government Department / PSU / Autonomous Body/ any reputed organization where minimum one is "Similar Nature Work" <ul style="list-style-type: none"> a) 21 Lakhs up to 30 Lakhs = 05 Marks b) More than 30 Lakhs up to 50 lakhs = 10 Marks c) Above 50 Lakhs = 20 Marks 	20	A Copy of Work Order/ completion certificate to be submitted.
4	Certification: <ul style="list-style-type: none"> a) ISO 27001: 2013 = 05 Marks b) CMMi Level 3 or Higher = 10 Marks 	15	Copy of the valid certificate
5	Manpower (Software Developer): <ul style="list-style-type: none"> a) More than 20 up to 25 = 05 Marks b) More than 25 = 10 Marks 	10	Bidder should Submit declaration in their company letterhead.
6	The bidder needs to provide their: <ul style="list-style-type: none"> • Understanding of the requirements of the project (as per scope of work = 05 Marks • Approached methodology = 15 Marks • Execution plan = 10 Marks • Support service = 05 Marks 	35	Presentation to the Authority/ Committee

NOTE: The Bidder(s) must score minimum 70 out of total 100 points in this section for qualifying in Technical Bid evaluation. The presentation shall be conducted by WTL in the presence of the "Technical Committee" formed for tender evaluation. The bidders must provide the copies of the technical presentation as part of the proposal submitted as part of the bid. The decision of the technical committee in awarding of marks to the bidder for each section shall be final.

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Section E

Format for Financial Capability

(EOI No. WTL/EOI/DBO/25-26/003 dated 22.05.2025)

FINANCIAL INFORMATION

Sl. No.	Name of the Agency	Turnover (Rs/Lakh)		
		2021-22	2022-23	2023-24
1				

Authorized Signatory (Signature in full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

Note: Auditor Certificate to be attached along with this document

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Section - F

Format for Agency Details

(EOI No. WTL/EOI/DBO/25-26/003 dated 22.05.2025)

1	Name of the Firm	
2	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	PAN	
	Fax Number	
	E-mail Address	
3	Office at Kolkata	
	Office Address	
	Name & Designation of Contact person	
	Contact Number	
	E-mail Address	
4	Is the firm a registered company? If yes, submit documentary proof	
	Year and Place of the establishment of the company	
5	<p>Is the firm</p> <ul style="list-style-type: none"> ▪ a Government/ Public Sector Undertaking ▪ a propriety firm ▪ a partnership firm (if yes, give partnership deed) ▪ a limited company or limited corporation ▪ a member of a group of companies, (if yes, give name and address and description of other companies) ▪ a subsidiary of a large corporation (if yes give the name and address of the parent organization). If the company is subsidiary, state what involvement if any, will the parent company have in the project. 	
6	Is the firm registered with Sales Tax department? If yes, submit valid GST Registration certificate.	
7	Total number of employees. Attach the organizational chart showing the structure of the organization.	
8	How many years has your organization been in business under your present name? What were your fields when you established your organization	
9	List the major clients with whom your organization has been / is currently associated.	

Authorized Signatory (Signature in full): _____

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Name and title of Signatory: _____

Company Rubber Stamp: _____

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Section - G Format for Covering Letter

(Agencies are requested to furnish the Format given in this section and to be submitted on Letter Head)

To,
The Manager (Commercial)
Webel Technology Limited
Plot – 5, Block – BP, Sector – V,
Salt Lake City, Kolkata – 700091.

Sub: Expression of Interest for one year maintenance of the portal along with migration of the module plus Development of some new modules of Directorate of Boilers Portal of the Labour Department, GoWB

Dear Sirs,

1. We the undersigned agency having read and examined in details the scope of work and other documents of the subject EOI no. WTL/EOI/DBO/25-26/003 dated 22.05.2025 do hereby propose to execute the job as per details as set forth in the documents.
2. We are enclosing necessary information according to the desired format. The information furnished by us in this Expression of Interest is correct and best to our knowledge. If at a later date it is revealed that any declaration made by us is false/incorrect, then our bid would automatically stand cancelled.
3. We further agree that if our proposal is accepted and qualified then we shall provide abide by all the instruction of WTL.
4. We further agree that if our proposal is accepted and qualified then we shall provide abide by all the instruction of WTL.
5. We understand that WTL reserves the right to decide whether or not to pre-qualify our firm without disclosing the reason whatsoever.

Dated, thisday of2025

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp