NOTICE INVITING e-TENDER

Online Tender documents are invited for Implementation and Commissioning of WBSWAN Connectivity along with Video Conference System at 32 Police Offices from reputed System Integrators having sufficient experience and credentials for successful completion of "Similar Nature" of work in a Government Department/PSU/Autonomous Body or any reputed organization. Bidder must have adequate Service Engineer for providing on-site warranty service within the stipulated time.

1.	Tender No. & Date	WTL/WBP/CON/21-22/011 dated 13.07.2021	
2.	Tender Version No.	1.0	
3.	Brief description of material	Implementation and Commissioning of WBSWAN Connectivity along with Video Conference System at 32 Police Offices.	
4.	Tender Fee	Rs.6000.00 (Rupees Six thousand only). The amount to be transferred online through e-tender portal.	
5.	Earnest Money Deposit	Rs.320000.00 (Rupees Three lakhs twenty thousand only). The amount to be transferred online through e-tender portal.	
6.	Date of Downloading/Sale of Tender document	13.07.2021	
7.	Pre-Bid Meeting date & time	 Pre-Bid meeting will be organizing online platform only. Only queries as per format (Section - N) reaching WTL by 19.07.2021 at 14.00 Hrs. will be taken for decision. Interest bidders are requested to send mail to purchase@wtl.co.in for participation of online prebid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform. Only queries as per format (Section - N) reaching WTL by 19.07.2021 at 14.00 Hrs. will be taken for decision. Queries will be sent to Manager (Purchase)(purchase@wtl.co.in) 	
8.	Bid Submission Start date & time	28.07.2021 at 14.00 hrs.	
9.	Last date & time of EMD & Tender Fee submission intimation.	Before Uploading of Tender	
10.	Last date & time of Bid Submission	03.08.2021 at 12.00 hrs.	
11.	Date & time of Technical Bid Opening	05.08.2021 at 12.00 hrs.	
12.	WTL Adress	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.	
13.	Contact person	033-23673403-06	

- Intending bidder may download the tender documents from the website https://wbtenders.gov.in
 directly with the help of Digital Signature Certificate. Necessary Tender fee may be remitted online through e-tender portal in favour of "Webel Technology Limited" and also to be documented through e-filling. Necessary Earnest Money Deposit (EMD) may be remitted online through e-tender portal in favour of "Webel Technology Limited" and also to be documented through e-filling.
- 2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website https://wbtenders.gov.in.
- 3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section C of this Tender Document.
- 4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the 'Tender Committee' will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.
- 5. All clarifications / corrigenda will be published only on the https://wbtenders.gov.in.

CONTENTS OF THE TENDER DOCUMENT

The Tender document comprises of the following:

SECTION – A	SCOPE OF WORK & OTHER DETAILS
SECTION -B	ELIGIBILITY CRITERIA
SECTION -C	DATE AND TIME SHEDULE
SECTION – D	INSTRUCTION TO BIDDER
SECTION – E	TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT
SECTION – F	BID FORM
SECTION – G	GUIDANCE FOR E-TENDERING
SECTION – H	BILL OF MATERIAL
SECTION – I	TECHNICAL SPECIFICATION COMPLIANCE STATEMENT
SECTION – J	DETAILS OF ORDERS EXECUTED BY BIDDER
SECTION – K	FINANCIAL CAPABILITY OF BIDDER
SECTION – L	BIDDER'S DETAILS
SECTION – M	PRE-BID MEETING QUERY
SECTION – N	SUPPORT SERVICE CENTER & MANPOWER DETAILS OF BIDDER
SECTION – O	LIST OF CLIENTS OF SIMILAR ORDERS
SECTION – P	MANUFACTURER'S AUTHORIZATION FORM
SECTION – Q	PROFORMA FOR PERFORMANCE BANK GUARANTEE
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SECTION - A

SCOPE OF WORK & OTHER DETAILS

OVERVIEW

WBSWAN i.e. West Bengal State Wide Area Network is the information highway of the State Government and used for e-Governance activities across the State. The State Head Quarter is connected to 428 vertical POPs (22 District, 65 Sub-division and 341 Block Head Quarters) and 1700+ Horizontal offices across West Bengal. Major Departments connected are L&LR (418 offices), IGR (253 offices), Treasury (90 offices), Transport (50 offices), Labour (430 offices), Technical Education (110 colleges), Kolkata Police (169 offices / thanas), etc., apart from 150+ Departmental / Directorate Headquarters located within Kolkata. WBSWAN uses mostly wire line circuits and some wireless circuits (MPLS / P2P) leased from major telecom operators. Some horizontal offices are also connected to nearest WBSWAN POP over LAN (OFC) if distance is less than 500 meters. WBSWAN provides seamless connectivity to all e-Governance applications and Video Conference & VoIP facility hosted in SDC or NDC over closed WBSWAN network and provides secured internet and email facility to the GoWB offices across the State. Further to mention that 33 Police District offices ie SP / Commissionerate / Police District Offices have been connected through WBSWAN backbone and Video Conference facility also been implemented in all the locations.

Project objectives

The present scope of work under this tender is implementation of WBSWAN connectivity with studio type Video Conferencing System at 32 Police offices in different Districts of West Bengal. 26 of these Police Head Quarters will be connected over BSNL MPLS circuits through WBSWAN State Head Quarter at Moni Bhandar, Webel Bhavan Complex, Salt Lake City, Kolkata – 700091. The selected bidder will be required to supply and install these tendered items to each of these 32 Police district offices (tendered items include UPS, active networking components and video conferencing unit along with display system). LAN (OFC / CAT6) cabling with passive items is within the scope of this tender.

Bidder has to undertake necessary LAN cabling as per industry standard practices within the Police Offices of WAN connectivity under existing WBSWAN backbone.

Bidder should include the required components for cabling & connectors as required for successful laying of CAT-6 cable, including patch panels, patch cords, RJ-45 / RJ-11 connectors and casings / PVC conduit etc. as per best practices.

Bidder should propose all requisite cables / materials e.g patch cords etc for successful implementation of WAN / LAN Solution at concerned Police Offices. Cost implication for procurement of above mentioned material should be included in the solution. Solution should be completed for all necessary cables, patch cords, connectors etc.

Please note that all passive components mentioned in the tender document should be the ISI marked. All necessary electrical points, laying of electrical cables, site preparation, will be the scope of the end customer.

The bidder should provide onsite comprehensive warranty for three years on all active components from the date of installation as mentioned in BOQ. All products should have 3 years $8 \times 5 \times NBD$ (Next Business Day) support commitment with back-to-back agreement with OEM. In case of equipment

failure, WTL / End customer should be able to log case with the bidder. Emergency response team should be available from bidder / OEM directly in case of any critical failures. OEM must have 24*7 TAC support to address and rectify the issue/problems occurring during the entire warranty period. Latest software upgrade / IOS for all products should be available free without any additional cost during the warrant period.

The technical bid must contain make, model and part number of all supplied components along with supported part code.

In case of any future expansion / up-gradation within the warranty period, necessary changes in the configuration have to be done by the selected bidder for smooth integration / migration at no additional cost.

Replacement of defective equipment and shipment of the same should be the responsibility of the selected bidder without any financial commitment from WTL / end customer. The same has to complete within five working days after reporting the problem.

The bidder should provide support and assistance for resolution of major technical problems or technical issues with a highly qualified technical team at the backend to support the end customer.

The bidder is responsible for all unpacking, assembling, wiring, installation, cabling between equipments and connection to power supplies / UPS. They will test all Systems operations and perform all the necessary setup, configuration and customization for successful operation of the Network at site.

The bidder shall configure quality of service parameters on network switching devices for end-toend QoS for critical traffic over the network. All the functionality, features and configuration shall be documented for all the equipment/components and shall be demonstrated with respect to the documentation prepared.

The warranty period will start after the final acceptance and certification.

The quoted active networking products should not be under end of support in the next five years from the date of submission of the bid. Declaration from OEM must be submitted.

WBSWAN Integration: Supply, install & integrate with existing system of WBSWAN is the scope of L1 bidder

Bill of material mentioned in the RFP is the minimum requisite.

<u>SECTION – B</u>

ELIGIBILITY CRITERIA

- 1. The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or OPC or Proprietary Firm. Documentary evidence to be submitted.
- 2. The bidder should have their presence in Kolkata with own office. Valid proof should be submitted along with the bid.
- 3. The bidder should have valid GST Registration Number PAN. Bidder shall have to submit photocopy of the documents.
- 4. The bidder shall have executed "Similar Nature" of single order an amount not less than Rs.35.00 Lakhs in last three financial years (considering FY 2018-19, 2019-20 & 2020-21) in Government Department/PSU/Autonomous Body any reputed organization. References order copy for the project to be provided.

Or

The bidder shall have executed "Similar Nature" of two orders an amount not less than Rs. 45.00 Lakhs in total in last three financial years (considering FY -2018-19, 2019-20 & 2020-21) in Government Department/PSU/Autonomous Body/Any reputed organization. References order copy for the project to be provided.

- Bidder should have local call center number. Call Center details with number & detailed escalation matrix to be submitted.
- 6. The bidder should have an average annual turnover of not less than Rs. 8.00 Crore in the last three financial years (FY 2018-19, 2019-20 & 2020-21). Bidder shall have to submit photocopy of Audited Accounts in support of their claim.
- Bidder should transfer Earnest Money Deposit (EMD) of Rs. 3,20,000.00 (Rupees Three lakh twenty thousand only) electronically through e-tender portal as per the details given in Clause – 9, Section -D.
- 8. Bidder should transfer Tender Fee of Rs. 6,000.00 (Rupees Six thousand only) electronically through e-tender portal as per the details given in Clause -9, Section D.
- 9. Manufacturer's tender specific authorizations for all items (e.g., Router, VC Equipment, UPS, Display Unit, Passive components from single OEN) must be submitted as per format enclosed (Section P).
- 10. The bidder shall have Quality Certificate (ISO 9001:2015). Copy of valid Certificate to be submitted.
- 11. The Bidder must have Support Service Center with manpower in Kolkata so that any call reported is attended and resolved promptly within stipulated response time mentioned in this tender. The detailed Support Service with manpower for bidder should be submitted as per format (Section –N).
- 12. The bidder shall submit Bid Form (Section F) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.
- 13. The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal. Declaration on bidder's letter head to be submitted.

SECTION - C

DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	13.07.2021
2	Documents download/sale start date (Online)	13.07.2021
3	Last Date and time of sending the queries (Offline)	19.07.2021 at 14.00 hrs.
4	Pre Bid Meeting at WTL Office (Off Line)	20.07.2021 at 12.00 hrs.
5	Corrigendum, if any will be published (On Line)	-
6	Bid Submission start date & time (On line)	28.07.2021 at 14.00 hrs.
7	Last Date & time of submission of Earnest Money Deposit & Submission of remittance details	Before Uploading of Tender
8	Last Date & time of submission of Tender Fee & submission of remittance details	Before Uploading of Tender
9	Bid Submission closing date & time (On line)	03.08.2021 at 12.00 hrs.
10	Bid opening date & time for Technical Proposals (Online)	05.08.2021 at 12.00 hrs.
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

SECTION - D

INSTRUCTION TO BIDDER

1. **DEFINITIONS**

In this document, the following terms shall have following respective meanings:

- "Acceptance Test Document" means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the contractor within 7 days of issuance of the Letter of Award/Confirm Work Order.
- "Agreement" means the Agreement to be signed between the successful bidder and WTL including all attachments, appendices, all documents incorporated by reference thereto together with any subsequent modifications, the RFP, the bid offer, the acceptance and all related correspondences, clarifications, presentations.
- "Bidder" means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder with whom WTL signs the agreement for supply, install, commission and render services for the systems.
- "Contract" is used synonymously with Agreement.
- "Contract Price" means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.
- "Contractor" means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.
- "Default Notice" shall mean the written notice of Default of the Agreement issued by one Party to the other.
- "Installation" shall mean Implementation of WBSWAN Connectivity with Video Conference at 32 Police Offices.
- "Fraudulent Practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive the benefits of free and open competition.
- "Good Industry Practice" shall mean the exercise of that degree of skill, diligence and prudence which would reasonably and ordinarily be expected from a reasonably skilled and experienced Operator engaged in the same type of undertaking under the same or similar circumstances.
- "Government" / "Gov. of W. Bengal" means the Government of West Bengal.
- "GoI" shall stand for the Government of India.
- "GoWB" means Government of West Bengal
- "WTL" means Webel Technology Limited a Gov. of W. Bengal undertaking.
- "WBP" means West Bengal Police Head Quarter, GoWB.
- "Personnel" means persons hired by the Bidder as employees and assigned to the performance of the Infrastructure Solution or any part thereof.

"Project" means Implementation and Commissioning of WBSWAN Connectivity along with Video Conference System at 32 Police Offices.

"Project Plan" means the document to be developed by the Contractor and approved by WTL, based on the requirements of the Contract and the Preliminary Project Plan included in the Contractor's bid. For the sake of clarity, the Agreed and Finalized Project Plan" refers to the version of the Project Plan submitted by the contractor after receiving the letter of Award and the same approved by WTL. The project plan may be changed/modified during the course of the project. Should the Project Plan conflict with the provisions of the Contract in any way, the relevant provisions of the Contract, including any amendments, shall prevail.

"Services" means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

"Similar Nature" includes Implementation and Commissioning of WBSWAN Connectivity along with Video Conference System.

"Interest rate" means "364 days Government of India (GoI) Treasury Bills" rate.

"Law" shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

"LOI" means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

"Operator" means the company providing the services under Agreement.

"Period of Agreement" means 5 years from the date of Final acceptance of the Project.

"Requirements" shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

"Service" means provision of Contracted service viz., operation, maintenance and associated services for DEPLOYED SYSTEMS as per Section titled "Scope of Work"

"Termination Notice" means the written notice of termination of the Agreement issued by WTL.

"Uptime" means the time period when specified services are available with specified technical and service standards as mentioned in section titled WARRANTY SUPPORT" "%Uptime" means ratio of 'up time' (in minutes) as mentioned in section titled "Warranty support"

"Service Down Time" (SDT) means the time period when specified services with specified technical and operational requirements as mentioned in section titled "WARRANTY SUPPORT" are not available to Gov. of W. Bengal and its user departments and organizations.

2. PRE BID MEETING

Pre Bid Meeting will be held on 20.07.2021 at 12.00 hrs. (On-Line Meeting). Bidder can send their queries as per format (Section - N) to Manager (Purchase) (purchase@wtl.co.in). Only the queries received within the stipulated date prior to the Pre Bid Meeting will be answered. Interest bidders are requested to send mail to (purchase@wtl.co.in) for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.

3. COST OF BIDDING

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

4. BID DOCUMENT

Bidder is expected to examine all instructions, forms, terms and requirement in the bid document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid.

5. AMENDMENT OF BID DOCUMENT

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of a Corrigendum, which would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

6. MODIFICATION AND WITHDRAWAL OF BIDS

The bidder cannot modify or withdraw its bid after submission.

7. LANGUAGE OF BID & CORRESPONDENCE

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

8. BIDDER'S SOLUTION

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the broad minimum specification provided in the tender documents, conforming to the model, make and Part number (wherever provided). While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required quote for each item retaining all major components/sub system detailed and specified. As the contractor will be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period have to be take care by the contractor to maintain the guaranteed uptime.

9. EARNEST MONEY DEPOSIT (EMD)& TENDER FEE

The bidder shall furnish Online Receipt against payment of Tender Fees and Earnest Money Deposit.

10. REFUND OF EMD

EMD will be refunded to the unsuccessful bidders without interest by following guidelines of circular 3975-F(Y) dated 28/07/2016 on final selection of Successful Bidders.

11. FORFEITURE OF EMD

EMD made by Bidder may be forfeited under the following conditions:

If Bidder withdraws the proposal before the expiry of validity period.

During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.

If Bidder violates any of the provisions of the terms and conditions of the proposal.

In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.
- b) Furnish performance security.
- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.

d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

12. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

13. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document, then he can send the queries before the Pre Bid Meeting.

14. CONTRACT EXECUTION

On receipt of the Letter of Award the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 10% of the total contract value within three weeks from the date of receipt of Letter of Award/Order. The PBG should be valid for six month more than the warranty period. All delivery of the material will have to be completed within 30 days from the date of acceptance of contract and the contractor has to ensure all activities leading to the commissioning of the contract to be completed within 90 days from the date of award. Subsequent to the award of contract, the contractor will have to arrange for the requisite material as per BOM.

15. TIME SCHEDULE FOR DELIVERY & INSTALLATION

The total delivery, installation & commissioning will have to be completed within 8-10 weeks from the date of Order.

16. LIQUIDATED DAMAGE

The job includes the supply and installation of materials mentioned in the tender document. In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the contractor for sum not less than 0.5% of the contract value for undelivered/installed items, each week or part thereof, subject to a ceiling of 10% of the total contract value (including all taxes & duties and other charges). In the event of LD exceeds 10% of the order value, WTL reserves the right to terminate the contract and WTL will get the job completed by any other competent party. The difference of cost incurred by WTL will be recovered from the contractor and PBG will be invoked.

17. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving nonperformance by Contractor
 pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the
 individual product or Service that is the subject of the Claim. However, the contractor shall not be
 liable for
- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

18. PATENTS & COPYRIGHT

If a third party claims that a product delivered by the Contractor to WTL infringes that party's patent or copyright, the Contractor shall defend WTL against that claim at Contractor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Contractor, provided that WTL.

- Promptly notifies Contractor in writing of the claim
- Allows Contractor to control and co-operate with Contractor in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Contractor to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Contractor determines that none of these alternatives is reasonably available, WTL agrees to return the product to Contractor on Contractor's written request. Contractor will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Contractor (Program) the amount paid by WTL or 12 months charges (whichever is lesser) and for materials the amount paid by WTL for the materials. These will be Contractor's entire obligation regarding any claim of infringement.

19. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Contractor to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the contractor shall forthwith suspend further progress of the work until further notice from WTL. The Contractor shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

20. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment will be made only on receipt of payment from relevant customer.

21. GOVERNING LAWS

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

22. CORRUPT OR FRAUDULENT PRATICES

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose, the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

23. BINDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned. The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

24. WORKMEN'S COMPENSATION

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workman employed by the contractor, is payable, then this should be done by the Contractor. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Contractor. WTL shall not be bound to contest any claim made against the Contractor in respect of workmen's compensation.

25. CONTRACTOR'S EMPLOYEES

The Contractor shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Contractor must ensure that he complies with PF, ESI regulation for all his deployed employees. The Contractor shall see that all authorized Sub Contractors under him similarly complied with the above requirement.

26. SAFETY MEASURES

The Contractor shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Contractor shall take adequate measures to protect the work and present accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the contractor in taking proper precautionary measures the contractor shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

27. EQUIPMENT

All tools & tackles necessary for the work shall have to be procured by the contractor unless otherwise specified elsewhere in these tender documents. The equipment used by the contractor for a particular work must be appropriate for the type of work. The contractor shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the contractor use defective or imperfect equipment in the work. The contractor shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

28. SUB-CONTRACT

The purchaser (WTL) does not recognize the existence of Sub-Contractors. The Contractor's responsibility is not transferable. No consortium partner is allowed.

29. TERMINATION FOR DEFAULT

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the contractor as PBG.

30. BANKRUPTCY

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

31. FORCE MAJEURE

It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civil war.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of
 any government or de facto authority or ruler, or any other act or failure to act of any local state or
 national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public transportation and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.
- Give rise to any claim fro damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

32. INSURANCE COVERAGE

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the contractor. As the contractor will carry the risk for the material in his books during transit, the contractor should arrange insurance for the total system as period from the dispatch till Acceptance Test is successfully achieved. Further the contractor is to take all required insurance coverage in respect of all its personnel who shall be working on this engagement.

33. WARRANTY

The OEM on behalf of bidder will warranty that products supplied under the contract are newly made and are free from defects in the design, engineering and workmanship. The bidder would be responsible for the upkeep and maintenance support under the scope of work during the entire warranty period, i.e., 36 months for the total work from the date of final acceptance of the system by the user. Within warranty period, entrusted OEM will replace, re-integrate faulty, buggy components. The bidder shall not, without the express prior written consent of WTL, assign to any third party of the contract or part thereof.

Service support for the entire warranty period will be onsite and comprehensive (including spares) and free of cost for the entire warranty period. Warranty will be invalid if the equipment is serviced by unauthorized personnel of misuse is detected

34. WARRANTY SUPPORT

The total system will be warranted against bad work man ship and manufacturing defects for 36 months from the date of acceptance of the system whole or part. Service support for the entire warranty period will be onsite and comprehensive (including spares and all other support) and free of cost for the entire warranty period. The bidder should have a call center in Kolkata. The contact details of the call center must be furnished along with the bid. Any call logged with the service center must be given a running docket number to the person reporting the call. Maximum response time – Next Business Day. Call resolution time – 48 hrs maximum. If the uptime goes below the prescribed limit in any quarter, the same will be noted. At the scheduled end of the warranty period the total of such deviation will be done and the contractor will have to extend the warranty support by the default time. Penalty shall be deducted for deviation of warranty support.

35. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely delivery, installation and commissioning of equipment as well as performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any nationalized bank as per format enclosed (Section – O).

36. SI/BIDDER/CONTRACTOR'S RESPONSIBILITIES

Refer Section - A

37. NO WAIVER OF RIGHTS

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

38. ENFORCEMENT OF TERMS

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

39. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

40. TAXES & DUTIES

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing
 at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.

- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST,
 Income Tax, ROC, Prof. Tax, Trade License, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch / irregularity in GST return filling on the part of the bidder.

41. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- · Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

42. BID DUE DATE

The tender shall be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may as its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

43. LATE BID

Any proposal received after the deadline for submission of proposals may not be accepted.

44. OPENING OF BID BY WTL

Bids shall be opened and downloaded in the presence of Tender Committee and Bidder's representative (maximum 2) may attend, which is not compulsory. The bidder's representatives who are present shall sign a register evidencing their attendance and produce necessary authorization. The bidder's name, Bid modifications or withdrawals, discounts and the presence or absence of relevant Bid Security and such other details as WTL office at his/her discretion, may consider appropriate, shall be announced at the opening. WTL shall open the bid security at mentioned time.

45. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing.

46. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

47. BID CURRENCIES

Prices shall be quoted in Indian Rupees, inclusive of all prevailing taxes, levies, duties, cess etc.

48. PRICE

- Price should be quoted in the BOQ format only. No deviation is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

49. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Contractors.

50. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

51. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

52. WITHDRAWAL OF BID

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

53. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

54. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserve the right to split up and distribute the work among the successful bidders and to curtail any item of work in the schedule partly or fully.

55. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.

56. CLARIFICATION OF BIDS

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

57. COMPLIANCE WITH LAW

The contractor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required.

The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

58. ERASURES OR ALTERNATIONS

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

59. FINAL INSPECTION

Final inspection will be carried by the authorized representative from WTL.

60. LOCATION DETAILS

As per Section -S.

61. SITE INSPECTION

Bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least four days to organize such permission.

62. QUALITY CONTROL

- The contractor is obliged to work closely with WTL act within its authority and abide by directive issued by them on implementation activities.
- The contractor will abide by the safety measures and free WTL from all demands or responsibilities arising from accident/loss of life, the cause of which is due to their negligence. The bidder will pay all indemnities arising from such incidents and will not hold WTL responsible.
- The contractor will treat as confidential all data and information about the system, obtained in the
 execution of its responsibilities in strict confidence and will not reveal such information to any
 party without the prior written approval of WTL.
- WTL reserves the right to inspect all phases of contractor's operation to ensure conformity to the
 specifications. WTL shall have engineers, inspectors or other duly authorized representatives
 made known to the contractor, present during the progress of the work and such representatives
 shall have free access to the work at all times. The presence or absence of representatives of WTL
 does not relieve the contractor of the responsibility for quality control in all phases.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

63. DEEMED ACCEPTANCE

Deliverables will be deemed to be fully and finally accepted by Department in the event Department has not submitted such Deliverable Review Statement to Bidder/Implementation Partner before the expiration of the 30-days review period, or when Department uses the deliverable in its business, whichever occurs earlier ("Deemed Acceptance").

64. GENERAL TERMS

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.

- c) No Technical/Commercial clarification will be entertained after opening of the tender.
- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscription is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.
- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- f) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- g) WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.
- Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- k) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- 1) The customer/WTL at its discretion may extend the deadline for the submission of Bids.
- m) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

SECTION - E

TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT

1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section B) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- The Tender Committee shall verify the Technical Specification (Technical Specification with Compliance Statement, Section I) Deviation in specification shall not be allowed. Bidder qualified in Technical Specification shall be considered for further evaluation.
- After qualifying in Technical Specification, qualified bidders will only be considered for Financial Bid evaluation.

2. FINAL EVALUATION

Financial Proposal of the bidders qualifying in the evaluation of Technical Specification will be evaluated. The bidder who has qualified in the Technical Specification and returns with lowest quote (L1) in Financial Bid will normally be awarded the contract subject to Post Qualification.

3. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the most overall responsive bidder. A negative determination will result in rejection of bidder's bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder's capability to perform satisfactorily. WTL will award the contract to the successful bidder whose bid has been determined to be substantially responsive after final negotiation may held with the most responsive bidder, if required. This is a turnkey job in a nature, so bidder(s) to quote all the items mentioned in the tender document, which can ensure single point contact / sole responsibility of the bidder(s) towards project execution. The successful bidder (s) will have to give security deposit in the form of Performance Bank Guarantee.

4. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures. At the time of post-qualification, Department of Par& e-Governance may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Technical Specification.

SECTION - F

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To Webel Technology Limited Plot – 5, Block – BP, Sector - V, Salt Lake City, Kolkata – 700091.

<u>Sub: Implementation and Commissioning of WBSWAN Connectivity along with Video</u> <u>Conference System at 32 Police Offices.</u>

Dear Sir,

- 1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/WBP/CON/21-22/011 dated 13.07.2019, do hereby propose to execute the job as per specification as set forth in your Bid documents.
- 2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
- 3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
- 4. Earnest Money Deposit: We have enclosed the EMD remittance details for a sum of Rs. 3,20,000/-.
- 5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to
- 6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
- 7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid (BOQ).
- 8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Dated, this	day of	2021
Thanking you, we remain	l ,	

Yours faithfully	
Signature	
Name in full	
Designation	
	Signature & Authorized Verified by
	Signature
	Name in full
	Designation
	Company Stamp

SECTION - G

GUIDANCE FOR E-TENDERING

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

1. Registration of Bidder:

Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to https://wbtenders.gov.in. The Bidder is to click on the link for e-Tendering site as given on the web portal.

2. Digital Signature Certificate (DSC):

Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

3. The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

4. Participation in more than one work:

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.

5. Submission of Tenders:

Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

Techno Commercial Cover:

Technical Document1 (scanned & join in pdf format then upload)

1. Bid Form as per format (Section - F)

Technical Document2 (scanned & join in pdf format then upload)

1. NIT Declaration duly stamped & signed in bidder's letter head, Section - R

Technical Compliance (scanned & join in pdf format then upload)

- 1. Technical Specification Compliance Statement (Section I)
- 2. Manufacturer Authorisation Form (Section P)

Financial Cover:

BOQ will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

NON-STATUTARY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:

(In each folder, scanned coy will be uploaded with single file having multiple pages)

S1. No.	Category Name	Sub Category Name	Sub Category Description	
A	CERTIFICATES	A1. CERTIFICATES	 GST Registration Number PAN Document as per Section – B 	
В	COMPANY DETAILS	B1. COMPANY DETAILS 1	 Document as per Section – B Declaration as per Section – B 	
		B2. COMPANY DETAILS 2	 Company Profile (Not more than 3 pages) ISO Certificate as per Section –B 	
С	CREDENTIAL	CREDENTIAL 1	Order copies as per Section – B	
		CREDENTIAL 2	Product brochure Other documents, if any	
D	DECLARATION	DECLARATION 1	 List of Clients as per format (Section – O) Financial Capability of Bidder as per format (Section – K) 	
		DECLARATION 2	Document as per Section – B, Format Section – N	
		DECLARATION 3	Bidder's Details as per format (Section – L)	
		DECLARATION 4	Details of Order as per format (Section – J)	
		DECLARATION 5	Declaration as per Section – B	
F	FINANCIAL INFO	P/L & BALANCE SHEET 2016-2017	P/L & BALANCE SHEET 2016-2017	
		P/L & BALANCE SHEET 2017-2018	P/L & BALANCE SHEET 2017-2018	
		P/L & BALANCE SHEET 2018-2019	P/L & BALANCE SHEET 2018-2019	

SECTION - H

BILL OF MATERIAL

S1. No	Description of Material	Qty	Unit
1	ROUTER with onboard / built-in 2 Nos 10/100/1000 Mbps WAN ports and 8 nos. L2 10/100/1000 Mbps ports, 4 Gb RAM, Power Cord (India) & Rack mount Kit. Make: Cisco / Hp or equivalent	32	No
2	On-site Comprehensive warranty support for 3 years - 8X5XNBD support. For Router	32	No
3	1 KVA Online UPS with 30 Minutes Battery Backup (UPS 3 Years Comprehensive on-site warranty. Make: Vertiv / APC / Hitachi or equivalent	32	No
4	UPS Battery: 12 V, 26 AH battery for running above UPS for 30 minutes on full load for 3 years on-site comprehensive warranty. Make Amaraja / Exide or equivalent	96	No
5	Battery rack of OEM make	32	No
6	Interlink cables for batteries of OEM make	32	No
7	Studio type Video Endpoint with codec, PTZ camera with 12x optical zoom, microphone array, HDMI cable etc. make: Cisco / Polycom or equivalent	6	No
8	On-site Comprehensive warranty support for 3 years - 8X5XNBD support for VC Equipment	6	No
9	Video Conference Unit (Hardware based studio type VC system) with codec, All-in-one 4KVideo Conf/Collab/Wireless Pres system: 4K 4xEPTZ auto-track, 120-deg FOV Cam, Codec, Stereo Speaker Phone, Monitor Clamp Kit, Cable, 1 HDMI1.83m, 1CAT5E LAN4.57m, NTSP/PAL, Power: India BIS, Opt Svcs Sold separately. Three Years Warranty support for Codec and EPTZ Camera. Make: Polycom / Cisco or equivalent	26	No
10	On-site Comprehensive warranty support for 3 years - 8X5XNBD support for VC Equivalent	26	No
11	Bluetooth Remote Control, 2AAA batteries included. Compatible with Codec. For VC Equipment	26	No
12	On-site Comprehensive warranty support for remote Control (3 years)	26	No
13	49" full HD display with wall mount kit 3 years warranty. Make: Samsung / LG or equivalent	32	No
14	Network Rack: 19" 6U Rack with Tray, Power Strip, Cooling Fan, cable manager and accessories, All equipment housed properly with door lock condition, air circulation & properly locking system with key. Make: VALRACK / D-Link / APW / TATA or Equivalent	32	No
15	Supply of CAT-6 UTP Cable (1 Box=305Mtr.) Make: Commscope / Schneider / Belden or equivalent	32	Box
16	Supply of CAT-6 UTP Jack with Hinged dust cover and strain relief and bend limiting boot. Make: Commscope / Schneider / Belden or equivalent	160	No

17	Supply of 1-port British Style Face Plate, Make: Commscope / Schneider / Belden or equivalent	160	No
18	Supply of Back Box for 1 port British Style Face Plate	160	No
19	Supply of Factory crimped CAT-6 Patch Chord- 1 Mtr. Make: Commscope / Schneider / Belden or equivalent	256	No
20	Supply of Factory crimped CAT6 Patch Chord- 2 Mtrs, Make: Commscope / Schneider / Belden or equivalent	256	No
21	24-Port fully Loaded Cat-6 Jack Panel, Make: Commscope / Schneider / Belden or equivalent	32	No
22	Laying of UTP Cable with PVC Casing, flexible cable where necessary	9760	Mtr
23	Installation & Termination of loaded jack Panel	32	No
24	Fixing & Termination of I/O Box	160	No
25	Installation & dressing of Rack along with Switch & accessories.	32	No

Note:

- 1. Bill of quantity may change at the time of ordering.
- 2. Supply of CAT-6 cables mentioned in the BOQ are estimated only. Tax Invoices will be raised on the basis of actual laying of cables (CAT-6), signed by our end customer (signed challan / installation certificate must be attached with TAX Invoices)
- 3. Bidder should submit individual detail part code of each line item of Router, VC end points in their company letterhead with stamp and signature.
- 4. Bidder should submit Manufacturer Authorization Certificate (MAF) of following line items both for active and passive components with the bid document.
- a) Router
- b) VC Equipment of two types
- c) UPS
- d) Display Unit
- e) Passive Components from single OEM

Detailed Technical Specifications are given in Section - I

SECTION - I

TECHNICAL SPECIFICATION COMPLIANCE STATEMENT

(Tender No. WTL/WBP/CON/21-22/011)

1. <u>Minimum technical Specification of Router</u> <u>Please submit individual detail part code of each line item of the router</u>

Qty.	32 Nos
Make	Cisco / HP or equivalent
Model	
Part No.	

Sl. No.	General Specifications	Complied (Yes / No)	Remarks
1	The Router should have a modular architecture with multi-core Processor for an optimal performance.		
2	Router should support separate data and control plane capabilities.		
3	Router should have following interfaces:		
3.1	On-board 2 x 1G WAN Port + 8 x 1G LAN Port.		
4	Router should have minimum 1 GB of DRAM and 256 MB Flash from Day 1.		
5	The router should support following features IKEv1, IKEv2, VRF-aware IPsec, IPsec over IPV6, Hardware-accelerated DES, 3DES, AES 128, AES 192, and AES 256 from day 1.		
6	Router should support minimum 100 tunnels		
7	Router should have following protocol like static routes, RIPv1, RIPv2, OSPF, IS-IS, BGP, GRE, L2TP, L2TPv3, NAT, IPv4 and IPv6 Multicast, VRF lite, IGMPv3, 802.1x		
8	The Router should support Zone-Based Stateful Firewall		
9	Shall have QOS like LLQ, WFQ, PBR, Class of service, Real-Time Transport Protocol (RTP) header compression, DiffServ&HQoS		
10	Routers should support AAA using RADIUS and TACACS+		
11	Should have extensive support for IP SLA and best path selection for metrics like delay, latency, jitter, packet loss to assure business-critical IP applications from Day1.		
12	Router should support monitoring of network traffic with application level insight with deep packet visibility into web traffic, RTP-Based VoIP traffic.		
13	Router should capable to understand that system OS are authentic and unmodified, it should have cryptographically signed images to provide assurance that the firmware & BIOS are authentic.		
14	Router should have traffic load balancing capability on dual WAN Links based on based on advanced criteria, such as reachability, delay, loss, jitter and bandwidth utilization.		
15	Router shall have capability to add on demand IPSec VPN tunnels dynamically established multipoint-to-multipoint IPSEC based spoke-to-spoke VPN tunnels matching traffic conditions		

16	Router shall conform to UL 60950 or IEC 60950 or CSA 60950 or EN 60950 Standards for Safety requirements of Information Technology Equipment.	
17	Router shall conform to EN 55022 Class A/B or CISPR22 Class A/B or CE Class A/B or FCC Class A/B Standards for EMC (Electro Magnetic Compatibility) requirements.	
18	Router/Router's Operating System should be tested and certified for EAL 3/NDPP or above under Common Criteria Certification	
19	Router should be IPv6 logo ready Certified from Day -1	

2. Minimum Technical Specification of Room Based VC Endpoint (Medium to Large Size Room)

Please submit individual detail part code of each line item of the VC Appliances

Qty.	6 Nos
Make	Cisco / Polycom or equivalent
Model	
Part No.	

The proposed system must support PAL/equivalent with PTZ camera. The codec must be based on ITU standards & hardware based. No software-based solution will be accepted. All components of the VC system like Codec, Camera, Microphones and Wireless Remote Control/Touch Control Panel should be from the same OEM.

S1. No.	Description	Specification Parameter	Complied (Yes / No)	Remarks
1	Package	Full HD 1080p60 PTZ Camera, Codec, Microphone Array, Cables and Wireless Remote Control/Touch Control Panel		
		It should support H.323 & SIP standards for communications.		
2	Video Standards and Resolutions	It should support interoperability and bandwidth saving using video compression H.264 AVC, H.264 High Profile, H.265		
		It should support 1080p 60 fps,1080p 30 fps ,720p 60 fps ,720p 30 fps.		
		It should support both wired and wireless content sharing using standard based H.239 and BFCP. It should also support audio from PC used for content sharing.		
_	Content Standards	It should transmit both people and content both simultaneously to the far end location at 1080p 30fps		
3	3 Content Standards and Resolutions	It should support inbuilt feature for wireless content sharing using Airplay and Miracast technology without downloading any application on the user device.		
		It should support Content Annotation and White Boarding capability when connected to Touch Display.		
		It should support G.711, G.728, G.729A, G.722, G.722.1, G.719 or better		
4	Audio Standards and Features	It should support 20kHz or better bandwidth with crystal clear audio and stereo sound.		
		Automatic Gain Control and Automatic Noise Suppression		

		Keyboard Noise Reduction and Noise Block	
		1 x HDMI/HDCI input for connecting main Full HD	
		camera	
		1 x HDMI input to share 4K & Full HD content from PC/Laptop/Document camera.	
		2 x USB input to connect additional USB based PTZ	
	Mides and Audia	camera from same OEM to capture whiteboard and	
5	Video and Audio Inputs	lecturer/presenter.	
		3 x Microphone Inputs or more with support for minimum 3 mics. The bidder needs to quote 1	
		microphone with 360 degree coverage from day one	
		with mute/unmute soft touch button & LED indication	
		on the microphone.	
		1 x RCA/3.5mm stereo line-in	
		2 x HDMI output for connecting primary and secondary 4K(UHD)/Full HD displays.	
6	Video and Audio	2 x USB for connecting to two touch display	
	Outputs	1 x RCA/3.5 mm stereo line-out	
		1 x 10/100/1000 Ethernet port	
		1 x USB for software upgrade	
7	Other Interfaces	Bluetooth 5.0 and WiFi 802.11a/b/g/n/ac (MIMO)	
		1 x RS-232 Serial Port or equivalent port for	
		connecting to external RS-232 controller	
		1/2.4" CMOS Sensor or better	
		The camera should support minimum 10X Optical	
		Zoom, PAN +/-100°, Tilt +20/-30° & minimum 10	
		Camera presets. The system should have an option to turn the PIP	
		view off.	
		The VC System must be upgradable to a dual	
		camera/two camera system with both cameras of minimum 12X Optical Zoom to provide automatic	
8	Camera	voice and speaker framing of the active speaker in	
		the room with a range up to 32 feet. It should be	
		possible to send both active speaker in zoomed	
		mode and room view in PIP to far side location during a VC call in a single stream. It should be	
		possible to cascade two such camera system to	
		cover larger room.	
		Video Conference Camera and Codec should be	
		controlled using same remote control.	
		H.323 and SIP bandwidth supporting 64 kbps to 6	
		Mbps or more. Must support IPv4 and IPv6 from day one on both	
9	Network Features	H.323 and SIP.	
		Manual Gatekeeper configeration, Lost Packet	
		Recovery (LPR) technology, IP Precedence and	
		DiffServ, Configurable MTU size It should be possible to use the VC system as an	
		external camera, microphone and speaker when	
		connected to a Laptop/PC over a single USB cable	
10	USB Device Mode	without using any external hardware components to connect to any Cloud Based VC platform like Cisco	
		Webex, Zoom, BlueJeans, Microsoft Teams, Google	
		Meet, etc. The solution should be officially certified	
		and supported by OEM	

11	11 Security	Media Encryption (H.323, SIP): AES-128, AES-256, H.235.6 support Authenticated access to admin menus, web interface and APIs	
		Local account password policy configuration	
		Global Directory/Centralized Directory/LDAP support	
12	Other Standards/features	H.460.18, H.460.19, SSL, TLS	

3. <u>Minimum Technical Specification of of Room Based - All-in-One VC Endpoint Please submit individual detail part code of each line item of the VC Appliances</u>

Qty.	26 Nos
Make	Cisco / Polycom or Equivalent
Model	
Part No.	

The proposed system must be an all-in-one video bar consisting of Integrated - Camera, Codec, Speaker, Microphone and Wireless Remote Control/Touch Control Panel. The system must be based on ITU standards & hardware based. No software based solution will be accepted.

S1. No.	Description	Specification Parameter	Complied (Yes / No)	Remarks
1	Package	It should be All-In-One Video Bar (with Integrated Microphone, Speaker, 4K Camera with Privacy Cover/Shutter) and Wireless Remote Control/Touch Control Panel.		
2	Video Standards and Resolutions	It should support H.323 & SIP standards for communications. It should support interoperability and bandwidth saving using video compression H.264 AVC, H.264 High Profile, H.265		
		It should support 4K 30 fps,1080p 60 fps,1080p 30 fps ,720p 60 fps ,720p 30 fps.		
		It should support both wired and wireless content sharing using standard based H.239 and BFCP.It should also support audio from PC used for content sharing.		
	Content Standards	It should transmit both video and content to the far end location at 4K		
3	and Resolutions	It should support inbuilt feature for wireless content sharing using Airplay and Miracast technology without downloading any application on the user device.		
		It should support Content Annotation and WhiteBoarding capability when connected to Touch Display.		
4	Audio Standards	It should support G.711, G.728, G.729A, G.722, G.722.1, G.719 or better		
*	and Features	It should support 20 kHz or better bandwidth with crystal clear audio and sound.		

		Keyboard Noise Reduction and Noise Block	
5	Video and Audio Inputs	l x HDMI input to share 4K & Full HD content from PC/Laptop/Document camera.	
6	Video and Audio Outputs	l x HDMI output for connecting primary 4K(UHD)/Full HD display	
		1 x 10/100/1000 Ethernet port	
7	Other Interfaces	l x USB for software upgrade	
		Bluetooth 5.0 and WiFi 802.11a/b/g/n/ac (MIMO)	
		Integrated UHD 2160p (4K) capture resolution	
		Minimum 5x digital automatic zoom and 120° FOV	
8	Camera	The camera should support automatic speaker framing and people framing.	
		The system should provide an option to turn ON or OFF the automatic voice and face tracking feature whenever required.	
		The Camera should have privacy cover/shutter.	
9	Microphone & Speaker	It should have inbuilt Microphones and Speaker	
10	USB Device Mode	It should be possible to use the VC system as an external camera, microphone and speaker when connected to a Laptop/PC over a single USB cable without using any external hardware components to connect to any Cloud Based VC platform like Cisco Webex, Zoom, BlueJeans, Microsoft Teams, Google Meet, etc. The solution should be officially certified and supported by OEM.	
		H.323 and SIP bandwidth supporting 64 kbps to 6 Mbps or more. Must support IPv4 and IPv6 from day one on both	
11	Network Features	H.323 and SIP.	
		Manual gatekeeper configuration, Lost Packet Recovery (LPR) technology, IP Precedence and DiffServ, Configurable MTU size	
		Media Encryption (H.323, SIP): AES-128, AES-256, H.235.6 support Authenticated access to admin menus, web interface	
12	Security	and APIs	
	,	Local account password policy configuration	
		Global Directory/Centralized Directory/LDAP	
13		support H.460.18, H.460.19, SSL, TLS	
	Other	Third party video app over internet should be	
14	Standards/features	supported (eg -Zoom, Google meet)	
15		Should support Url dialing	

4. Minimum technical Specification for Display Unit

Qty.	32 Nos
Make	Samsung / LG or equivalent
Model	
Part No.	

Minimum Specification	Complied (Yes / No)	Remarks
49" Full HD LED display, HDMI X 3, VGA X 1, Video IN X 1, USB X 2, RS232 X 1,		
Audio IN X1, 20W in built speaker, 100 Hz BLB, IPS LED display, USB media player		
with 3 years onsite support		

5. Minimum Specification of 1 KVA Online UPS with 30 minutes battery backup

Qty.	32 Nos
Make	Vertiv/ Hitachi/APC or Equivalent
Model	
Part No.	

Parameter	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)	Remarks
UPS Rating	1kVA / 800 W			
UPS Type	True Online Double Conversion UPS system with IGBT based rectifier.			
Input Voltage	UPS having Single phase input with the Voltage Range 110V to 280VAC based on load.			
Input Power Factor	>= 0.99 for 100% load.			
Input Frequency	40Hz to 70Hz			
Output Voltage	200/208/220/230/240 V Single Phase with ±1%			
Output Frequency	50 Hz or 60Hz +/- 0.1 Hz			
Output vTHD	<= 3% for Linear Load			
LCD Display	UPS Should be LCD Status Display			
Efficiency	88% AC Mode			
Crest Factor	3:1			
Waveform	Pure Sine Wave			
Over Voltage Cut off	Should be inbuilt into the UPS System			
Device				
Battery Block	3 nos SMF battery			
Battery Bank	Battery bank will be suitable for around 30mins battery backup require minimum 936 VAH. Battery type will be SMF VRLA only. Battery Make Exide / Quanta / Amar Raja			
Alarm	Battery Mode, Low Battery, Overload, Fault.			
Environment	Humidity 20-90% RH @ 0-40°C (Non Condensing) . Noise level :< 50dB @ 1mtrs.			
Special Protection	10 kA Surge Protective Device with response time of < 0.5 nano seconds UL listed to provide at the Input of the UPS system			
Intelligent Monitoring Slot	UPS should have incorporated with Smart RS-232 / USB along with option for SNMP module.			
	Manufacturer must be ISO 9001:2015 certified. Please enclose Certificate Manufacturer must be ISO 14001:2015 certified.			
Certificates Requir	Please enclose certificate Manufacturer must be ISO 27001:2013 certified. Please enclose certificate Manufacturer must be ISO 45001:2018 certified.			
ed	Manufacturer must be ISO 45001:2018 certified. Please enclose certificate Manufacturer must be OSHAS 45001:2018 certified. Please enclose certificate			

Bidder if not the manufacturer, must		
provide Manufacturer's Tender Specific		
Authorization that the bidder is authorized sales &		
service provider.		
Bidder Should be ISO Certified and Business		
operation in related filed at least 20years in West		
Bengal. Documents should be attached.		

6. Minimum Specification for 6U Network Rack

Qty.	32 Nos.
Make	VALRACK / D-Link / APW / TATA or Equivalent
Model	
Part No.	

Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
19" 6U wall mounting rack with all cables & tray, Power Strip, Cooling Fan &		
accessories input power strip & chassis ground with usable depth minimum		
600mm. All equipment housed properly, air circulation & properly locking		
system with key.		

	7. Minimum Specification of CAT- 6 U	TP Cable	
Qty.	9760 Mtr.		
Mak	e: Commscope / Schneider Actassi / Panduit/ Belden or Equivalent		
Part :	No.		
Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Unshielded Twisted Pair, Category 6, ANSI/TIA 568 C.2 & ISO/IEC 11801 2nd edition.		
2	23 AWG Solid bare copper		
3	LSZH jacket complying to: Acid gas IEC 60754-2 Smoke density IEC 61034-2		
4	Cross-member (+) fluted Spline.		
5	Shall be 4 connector channels certified by Intertek (ETL) labs for ANSI/TIA 568-C.2 CAT6 requirement tested to 600 Mhz. (Intertek certificate for ETL 4 connector channel should be submitted)		
6	Performance spec minimum 600 MHz to be mentioned in datasheet;		
7	ROHS Compliant		
8	Shall have ISO 9001:2008 & ISO 14001 certified manufacturing facility in India.		
9	Support: Product shall have minimum 1 RCDD certified manpower in India along with local OEM technical manpower available in West Bengal.		
10	All Copper and Fiber components must be from same OEM.		
	8. Minimum Specification of CAT- 6, 24 Port Fully	Loaded JACK PANEL	
Qty.	32 Nos		

Mode	el e e e e e e e e e e e e e e e e e e		
Part 1	No.		
Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	24-port, Modular, 1U, Unshielded Twisted Pair, PCB based, Category 6, TIA / EIA 568-C.2 and ISO/IEC 11801		
2	Port identification numbers on the front of the panel, panel should be integrated with rare cable manager.		
3	IDC: Suitable for 22-24 AWG stranded and solid wire compatible with both $110\&$ Krone punch down tools.		
4	Each port / jack on the panel should be individually removable on field from the panel. Configured with individually replaceable CAT-6 Jacks		
5	Integrated bend-limiting and strain-relief unit for cable entry on each port.		
	Jack Connector Specification:		
6	Plastic Housing: ABS, UL94V-0 rated		
7	Contact Material: Copper Alloy		
8	Contact Plating: 50µ" Gold plated on plug contact area		
9	Plug Retention Force: 15 lb.		
	IDC Connector Specification:		
10	Plastic Housing: Polycarbonate, UL94V-0 rated or equivalent		
11	IDC cap: ABS, UL 94V -0		
12	Contact Material: Copper Alloy		
13	Wire Accommodation: 22-24 AWG solid		
14	Termination Pattern: TIA / EIA 568 A and B;		
15	Brand and company together presence in India should be for last 10 years.		
16	Manufacturing: Shall have ISO 9001:2008 certified manufacturing facility in India.		
17	Support: Product shall have minimum 1 RCDD certified manpower in India along with local OEM technical manpower available in West Bengal.		
18	ROHS/ELV Compliant		
	9. Minimum Specification of CAT- 6 Information Outlet (with Keystone,	Back Box & Single Face &	Single Port
Otrr	<u>Face Plate)</u> 160 Nos		
Mode	e: Commscope / Schneider Actassi / Panduit/ Belden or Equivalent		
Part			
Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Single Port		
2	Write on labels in transparent plastic window – supplied with plate		
3	Face Plate with shutter		
4	Should be able to support variety of jacks – UTP		
5	Category 6, TIA568 C.2-1 – 250MHz		
6	All information outlets for 100 W, 22-24 AWG copper cable shall:		
7	 		
8	Shutter is on face plate		
	Insertion force: 20N max (IEC 60603-7-4)		
9	Information outlet (RJ45 jack) should be covered under UL / ETL listed.		

10	Information outlet should have integrated with bent limiting and strain – relief unit	
11	Jack Specification: Plastic Housing: PCB Based, Polycarbonate/PVC, or equivalent, UL94V-0 rated or equivalent	
12	Operating Life: Minimum 750 insertion cycles as per IEC 60603-7.	
13	Contact Material: Copper alloy	
14	Contact Plating: 50 µinches gold on plug contact area	
15	OEM should be ISO9001 and ISO14001 certified for design, development for LAN & WAN products.	
16	Brand and company together presence in India should be for last 10 years.	
17.	Shall have ISO 9001:2008 & ISO 14001 certified manufacturing facility in India.	

10. Minimum Specification of CAT- 6, 1 Mtr. Patch Cord

Qty.:	256 Nos		
Mak	e: Commscope / Schneider Actassi / Panduit/ Belden or Equivalent		
Mod	el		
Part :	No.		
Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Category 6 UTP Patch Cord – 1 mtr		
2	The Patch Cord shall, at a minimum comply with proposed ANSI/TIA/EIA-568-C.2-1 & ISO/IEC 11801 Commercial Building Cabling Standards Transmission Performance Specifications for 4 pair 100W Category 6 Cabling.		
3	Conductor size: 22-24 AWG 7 / 32, stranded copper conductors 100 Ohm		
4	Factory fitted Strain relief boots on either side , Cable OD : 6 mm		
5	Contact blade: Phosphor bronze or equivalent		
6	Contact plating: 50µ" Gold		
7	Plug dimensions & tolerances compliant with FCC Part 68.500 and IEC 60603-7		
8	Shall have ISO 9001:2008 & ISO 14001 certified manufacturing facility in India.		
9	OEM should be ISO9001 and ISO14001 certified for design, development for LAN & WAN products.		
10	Brand and company together presence in India should be for last 10 years.		

	11. Minimum Specification of CAT- 6, 2 Mtr.	Patch Cord	
Qty.	256 Nos		
Mak	e: Commscope / Schneider Actassi / Panduit/ Belden or Equivalent		
Mod	e l		
Part	No.		
S1. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Category 6 UTP Patch Cord – 2 mtr		
	The Patch Cord shall, at a minimum comply with proposed ANSI/TIA/EIA-568-C.2-1 & ISO/IEC 11801 Commercial Building Cabling Standards		

3	Conductor size: 22-24 AWG 7 / 32, stranded copper conductors 100 Ohm	
4	Factory fitted Strain relief boots on either side, Cable OD: 6 mm	
5	Contact blade: Phosphor bronze or equivalent	
6	Contact plating: 50µ" Gold	
7	Plug dimensions & tolerances compliant with FCC Part 68.500 and IEC 60603-7	
8	Shall have ISO 9001:2008 & ISO 14001 certified manufacturing facility in India.	
9	OEM should be ISO9001 and ISO14001 certified for design, development for LAN & WAN products.	
10	Brand and company together presence in India should be for last 10 years.	

Bidder should submit all relevant datasheet/brochure of all quoted items and should also available in respective OEM's official website. Bidder should indicate items mentioned in the OEM datasheet /brochure by marketing as mentioned in minimum specification in the RFP.

uthorized Signatory (Signature In full):	
ame and title of Signatory:	_
tamp of the Company:	

SECTION - J

DETAILS OF ORDERS EXECUTEDBY BIDDER

S1. No.	Order No.	Order Date	Order Value	Brief description of items and job details	Completed (Yes/NO)	Name of the Customer	Contact details of the Customer

Authorized Signatory (Signature In full):	
Name and title of Signatory:	
Stamp of the Company:	

SECTION - K

FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/WBP/CON/21-22/011)

FINANCIAL INFORMATION

Sl. No.	Name of the Didden	Turnover (Rs. / Crores)				
21. 140.	Name of the Bidder	2018-19	2019-20			
1						
I						

Authorized Signatory (Signature In full):	
Name and title of Signatory:	
Stamp of the Company:	
Note: Submit the audited financial statement / audited annual report of the last three	o financial waare

Submit the audited financial statement/ audited annual report of the last three financial years.

SECTION - L

BIDDERS'S DETAILS

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit	
	documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	Is the firm	
	a Government/ Public Sector Undertaking	
	a propriety firms	
	 a partnership firm (if yes, give partnership deed) 	
	a limited company or limited corporation	
	 a member of a group of companies, (if yes, give 	
	 name and address and description of other 	
	companies)	
	a subsidiary of a large corporation (if yes give the	
	name and address of the parent organization). If	
	the company is subsidiary, state what involvement	
	if any, will the parent company have in the project.	
8	Is the firm registered with Sales Tax department? If yes,	
_	submit valid GST Registration certificate.	
9	Is the firm registered for Service Tax with Central Excise	
	Department (Service Tax Cell)? If yes, submit valid Service Tax registration certificate.	
10	Total number of employees. Attach the organizational	
10	chart showing the structure of the organization.	
11	Are you registered with any Government/ Department/	
11	Public Sector Undertaking (if yes, give details)	
12	How many years has your organization been in business	
	under your present name? What were your fields when	
	you established your organization	
13	What type best describes your firm? (Purchaser reserves	
	the right to verify the claims if necessary)	
	 Manufacturer 	
	Supplier	
	System Integrator	
	Consultant	
	 Service Provider (Pl. specify details) 	
	 Software Development 	
	 Total Solution provider (Design, Supply, 	
	Integration, O&M)	
	■ IT Company	

14	Number of Offices in district headquarters in West Bengal
15	Is your organization having ISO 9001:2015 certificates?
16	List the major clients with whom your organization has
	been / is currently associated.
17	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)
18	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)

Authorized Signatory (Signature In full):
Name and title of Signatory:
Company Pubbay Stamp

SECTION - M

PRE-BID MEETING QUERY

(Tender No. WTL/WBP/CON/21-22/011)

Queries					
S1. No.	Section No.	Clause No.	Page No.	Queries	
	the right to			after the cutoff period will not be accepted. The Purchaser ver e-mail.	
Authorize	ed Signatory	(Signature	In full):		
Name an	d title of Sig	natory:			
Compan	y Rubber Sta	ımp:			

Name of the Bidder:

SECTION - N

SUPPORT SERVICECENTER& MANPOWER DETAILS OF BIDDER

S1. No.	Name of Place	Address	Name of Support Personnel	Contact Number

Authorized Signatory (Signature in full):	
Name and title of Signatory:	
Company Rubber Stamp:	

SECTION - O

LIST OF CLIENTS OF SIMILAR ORDERS

Sl. No.	Name of the Client	Address	Contact Person	Designation	Contact Numbers

Authorized Signatory (Signature In full):
Name and title of Signatory:
Company Rubber Stamp:

SECTION - P

MANUFACTURER'S AUTHORIZATION FORM

Date:					
To Webel Technology limited Plot-5, Block-BP, Sector-V Salt Lake Kolkata-700 091					
Ref: Tender No.: WTL/WBP/CON/21-22/011 dated	d 13.07.2021				
WHEREAS		no are having do	production	au au	a thorize a
following Products produced by us, for the Supply	(hereing Requirements a	nafter, the " associated w	Bidder") to s with the above	ubmit a bid Invitation fo	of the or Bids
When resold by, user warranty terms.	these products	are subject	to our applic	able standa	rd end
We assure you that in the event of	, r anty Terms we v	not being ak vould contir	ole to fulfill its nue to meet on	s obligation ır Warranty	as ou Terms
We also confirm that and can hence provide maintenance and upgrade			vice provider	/system inte	grato
We also confirm that the products quoted are on owith in from the day of this letter. We assure avail warranty period.					
We also confirm that the material will be deliver order.	ed within 60 da	ys from the	date of place	ment of con	firmed
Name In the cap	acity of				
Signed					
Duly authorized to sign the authorization for and o	on behalf of				
Dated on day of	2021				
Note : This letter of authority must be on the letterhead	of the Manufactur	er and duly s	igned by an au	thorized sign	atory.

SECTION -Q

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PRFORMANCE GUARANTEE

Ref Bank Guarantee no
Date
PROFORMA OF BG FOR SECURITY DEPOSIT
KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMTED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Webel Bhavan, Block EP&GP, Sector V, Kolkata-700 091 (hereinafter called "The Purchaser") having agreed to accept from(hereinafter called "The Contractor") Having its Head Office at, a Bank guarantee for Rs in lieu of Cash Security Deposit for the due
fulfillment by the Contractor of the terms & conditions of the Work Order No.
(hereinafter called "the said work order dated)". We (Name & detailed address of the branch) (hereinafter
called "the Guarantor") do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs (Rupees) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Contractor of any of the terms and conditions contained in the said Work Order No dated of which breach the opinion of the Purchaser shall be final and conclusive.
(2) AND WE, DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum of Rupees) only as may be specified in such demand, in the event of the Contractor failing or neglecting to execute fully efficiently and satisfactorily the order for Work Order no. , dated
(3) WE further agree that the guarantee herein contained shall remain in full
force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No dated including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No dated have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No dated have been fully and properly carried out by the said
contractor and accordingly discharged the guarantee.
(4) We the Guarantor undertake to extend the validity of Bank Guarantee at
the request of the contractor for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.
(5) The liability under the Guarantee is restricted to Rs (Rupees only and will expire on and unless a claim in writing is presented to us
or an action or suit to enforce the claim is filled against us within 6 months from all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)
(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Contractor.

(7) The executants has the power to issue this guarantee on behalf of Guarantor and holds full and valid power of Attorney granted in his favour by the Guarantor authorizing him to execute the Guarantee.
(8) Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. (Rupees) only and our guarantee shall remain in force up to and unless a demand or claim under the guarantee is made on us in writing on or before all your rights under the guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.
WE, lastly undertake not to revoke this guarantee during the currency except with the previous consent of the Purchaser in writing. In witness whereof we have set and subscribed our hand on this day of
SIGNED, SEALED AND DELIVERED
WITNESS 1) 2)
(Name & address in full with Rubber Stamp)

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

- 1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non- Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
- 2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
- 3. The B.G. should be executed by a Nationalised Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
- 4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
- 5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as non-valid.
- 6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
- 7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
- 8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
- 9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
- 10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
- 11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

SECTION - R

NIT DECLARATION

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To Webel Technology Limited Plot-5, Block-BP, Sector-V, Salt Lake City, Kolkata-700091.

Thanking you, we remain

Sub: Implementation and Commissioning of WBSWAN Connectivity along with Video Conference

System at 32 Police Offices.

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the specifications and other documents of the subject Tender No. WTL/WBP/CON/21-22/011 dated 13.07.2021 for Implementation and Commissioning of WBSWAN Connectivity along with Video Conference System at 32 Police Offices published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Yours faithfully
Nameinfull
Designation
Company Stamp
Dated, thisday of2021

SECTION - S

LOCATION DETAIL

SL NO	DIST/UNIT	POSTAL ADDRESS
1	Brigade HQ. Latbagan, Barrackpore	DIG AP Barrackpore, Latbagan, Barrackpore, Kolkata-700120
2	SVSPA, Barrackpore	Swami Vivekananda State Police Academy, Barrackpore, Kolkata-700120
3	SAP 9th Bn, Sandhya	State Armed Police,9th Bn, Sandhya, krishnanagar, Nadia-741103
4	SAP 4th Bn, kasba	To The Commandant, SAP 4th BN, Kasaba, Raigunj , North Dinajpur - 733123
5	SAP 13th Bn, Barjora	Office of the Commandent, SAP 13 BN, Borjora, Bankura, Pin-72202
6	SAP 11th Bn, Chharrah	To The Commandant, SAP 11th BN, Chharrah Purulia - 723147
7	SAP 7th Bn, kalyanPur	Comandant SAP, 7th BN, Kalyanpur, Asansol Paschim Bardhaman, Pin- 713305
8	Brigade HQs. IGP AP North Bengal, Dabgram	To The IG Police, Armed Police, North Bengal, Siliguri, Post - Satellite Township, PS - Dabgram, PS - NJP, Dist Jalpaiguri, Pin- 734015
9	IGP NBR Office	Inspector General of Police, North Bengal Region,2&1/2 Mile, Sebak Road, near Indira Gandhi Maidan, Jalpaiguri-734001
10	DIG/IGP Darjeeling Office	GPO, Darjeeling Sadar, Catherine Villa, Doctor Jakir Hossain Road, Near Darjeeling TV Tower, Darjeeling-734101
11	IGP/ADG Western Zone Office	2/D, Mirabai Road, A Zone, Durgapur, Paschim Burdwan, Pin - 713204
12	DIG AP Durgapur Office	Deputy Inspector General Police,3rd Administrative Building,3rd Floor, City Center, Durgapur-713216
13	RAF Bn. Durgapur	1st IRBn, Bidhannagar, Durgapur-713206
14	Brigade HQ, EFR Salua	Brigade HQ, eastern Frotier Riffel, Salua, Kharagpur, Pin- 721145, Dist West Medinipur
15	PTS, Salua	To DIG Traning / Cum- Principal, PTS Salua, paschim Medinipur, Post - Salua , Pin -721145
16	DIG Medinipur Range	Kharida,Barabati,Kharagpur,West Midnapore-721301
17	IGP South Bengal Police	Inspector general of Police,Bhavani Bhavan,Kolkata-700027
18	EB Office	1st Floor,Bhavani Bhavan,Kolkata-700027
19	CID Office	31, Belvedere Road, Bhavani bhavan, 4th Floor, Alipore, Kolkata- 700027,

20	Telecom Headquarters	To DGM, IGP Telecom West Medinipur, 3 MB Sarani, Tolygunj , Kol - 700040	
21	IB Office	13 Lord Sinha Road, Kol- 700071	
22	Railway Police Head Quarters	To DG & IGP Railway, 1 Kiran sankar Roy Road, NS Building, Block - A 9th Floor Kol-1	
23	Home Guard Head Quarters	To DGP & CG, Home Guard Head Quarters WB, EE2 Sector - 2, Saltlake , Kol -91	
24	Training Branch	Araksha Bhavan, 2nd Floor, Block- DJ, Sec-II, Salt Lake, Kol-700091	
25	Armed Police Head Quarters	Araksha Bhavan, 1st Floor floor, Block-DJ, Sector-2, Saltlake City, Kolkata-700091	
26	Traffic Head Quarters	Araksha Bhavan, 1st Floor floor, Block-DJ, Sector-2, Saltlake City, Kolkata-700091	
27	Police Housing Corporation	Araksha Bhavan,3rd floor, Block-DJ, Sector-2, Saltlake City, Kolkata-700091	
28	Police Recruitment Board	Araksha Bhavan,5th floor, Block-DJ, Sector-2, Saltlake City, Kolkata-700091	
29	State Crime Records Breau	Araksha Bhavan,4th floor, Block-DJ, Sector-2, Saltlake City, Kolkata-700091	
30	CIF Head Quarters	Regional Command Center, Bidhan Nagar, Durgapur-713206	
31	Directorate of Security	31/A Belvedre Road, Alipore Police line, Near Bhavani Bhavan, Kolkata-700027	
32	DGP's Office, 13th Floor, Nabanna	325, Sarat Chatterjee Road, Howrah-711102	