### **NOTICE INVITING e-TENDER**

Online Tender documents are invited for UTM Device upgrade for integration of 5 or more ILL service providers against fail-Safe Internet for WBSWAN and proliferation of Internet / Wi-Fi Service to Horizontal offices thru' WBSWAN under Department of Information Technology & Electronics, GoWB from reputed System Integrators having sufficient experience and credentials for successful completion of "Similar Nature" of work in a Government Department/PSU/Autonomous Body or any reputed organization. Bidder must have adequate Service Engineer for providing on-site warranty service within the stipulated time.

1.	Tender No. & Date	WTL/IT/UTM/20-21/023 dated 26.02.2021	
2.	Tender Version No.	1.0	
3.	Brief description of material	UTM Device upgrade for integration of 5 or more ILL service providers against fail-Safe Internet for WBSWAN and proliferation of Internet / Wi-Fi Service to Horizontal offices thru' WBSWAN under Department of Information Technology & Electronics, GoWB	
4.	Tender Fee	Rs.4000.00 (Rupees Four thousand only). The amount to be transferred electronically as per the details given in Clause – 9, Section - D.	
5.	Earnest Money Deposit	Rs.80000.00 (Rupees Eighty thousand only). The amount to be transferred electronically as per the details given in Clause – 9, Section - D.	
6.	Date of Downloading	26.02.2021	
7.	Pre-Bid Meeting date & time	<ul> <li>10.03.2021 at 11.30 Hrs.</li> <li>Only one person for each intending bidder's organization will be allowed to attend the Pre Bid Meeting.</li> <li>The person should have proper authorization in respective company Letter Head.</li> <li>Only queries as per format (Section - M) reaching WTL by 09.03.2021 at 15.00 Hrs. will be taken for decision.</li> <li>Queries will be sent to Manager (Purchase) (purchase@wtl.co.in).</li> </ul>	
8.	Bid Submission Start date & time	16.03.2021 at 14.00 Hrs.	
9.	Last date & time of EMD & Tender Fee submission of remittance details	23.03.2021 at 15.00 Hrs.	
10.	Last date & time of Bid Submission	22.03.2021 at 12.00 Hrs.	
11.	Date & time of Technical Bid Opening	24.03.2021 at 12.00 Hrs.	
12.	Venue of Pre-Bid Meeting	WEBEL TECHNOLOGY LIMITED  (A Govt. of West Bengal Undertaking)  Plot - 5, Block – BP, Sector – V, Salt Lake City,  Kolkata – 700091.	
13.	WTL Contact No.	033-23673403-06	

- Intending bidder may download the tender documents from the website https://wbtenders.gov.in directly with the help of Digital Signature Certificate. Cost of tender fee may be remitted through electronically and also to be documented through e-filling. Cost of Earnest Money Deposit (EMD) may be remitted through electronically and also to be documented through e-filling. The remittance details against Tender Fee & Earnest Money Deposit (EMD) should be emailed to the Manager (Purchase) & Manager (Finance), Webel Technology Limited, Plot 5, Block BP, Sector-V, Salt Lake City, Kolkata-700 091 on or before 15:00 Hrs. of 23.03.2021. The details given in Clause 9, Section D
- 2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website https://wbtenders.gov.in.
- 3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section C of this Tender Document.
- 4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the 'Tender Committee' will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.

### **CONTENTS OF THE TENDER DOCUMENT**

The Tender document comprises of the following:

SECTION – A	SCOPE OF WORK
SECTION – B	ELIGIBILITY CRITERIA
SECTION - C	DATE AND TIME SHEDULE
SECTION – D	INSTRUCTION TO BIDDER
SECTION – E	TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT
SECTION – F	BID FORM
SECTION – G	GUIDANCE FOR E-TENDERING
SECTION – H	BILL OF MATERIAL
SECTION – I	TECHNICAL SPECIFICATION COMPLIANCE STATEMENT
SECTION – J	DETAILS OF ORDERS EXECUTED BY BIDDER
SECTION - K	FINANCIAL CAPABILITY OF BIDDER
SECTION – L	BIDDER'S DETAILS
SECTION – M	PRE-BID MEETING QUERY
SECTION - N	SUPPORT SERVICE CENTER & MANPOWER DETAILS OF BIDDER
SECTION - O	LIST OF CLIENTS OF SIMILAR ORDERS
SECTION – P	MANUFACTURER'S AUTHORIZATION FORM
SECTION - Q	PROFORMA FOR PERFORMANCE BANK GUARANTEE
SECTION - R	NIT DECLARATION

#### SECTION - A

#### **SCOPE OF WORK**

Job title: UTM Device upgrade for integration of 5 or more ILL service providers against fail-Safe Internet for WBSWAN and proliferation of Internet / Wi-Fi Service to Horizontal offices thru' WBSWAN

#### Background

Internet feeds of WBSDC and WBSWAN were provided by NIC through National Knowledge Network. For reliability and greater availability of internet service, these Internet feeds were sourced from two different telecom service providers (RailTel for WBSWAN and PGCIL for WBSDC) and active-active fail-over had been implemented between these 2 service providers.

Apart from link redundancy between WBSDC and WBSWAN, NKN Internet feeds of PGCIL / RailTel are used for providing dual link redundancy to all District Head-Quarters. Every District Head Quarter (DM office) has been provided with both SWAN and NKN links. SWAN link connects directly with State Head Quarter (Moni Bhandar) and NKN link connects with NIC Regional Head Quarter at Nizam Palace. Dedicated MPLS tunnels have been created between State and District Head Quarters over NKN links, which provides automatic link redundancy between State and District Head Quarters.

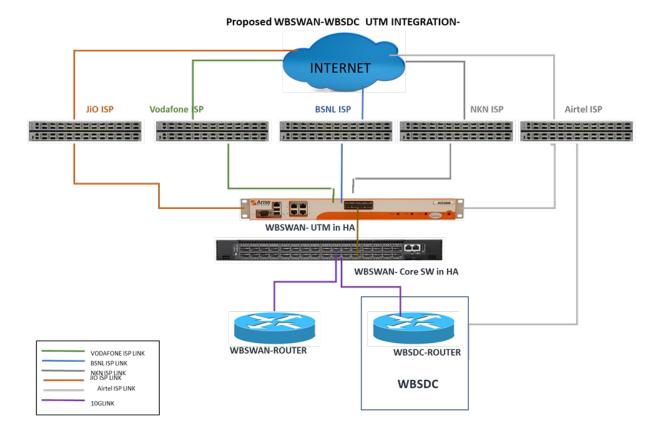
Due to increasing demand for Internet / SWAN bandwidth over last few years, aggregated bandwidth usage of WBSDC and WBSWAN started crossing above 1 Gbps since early 2018, creating bottleneck and regular performance issues. To circumvent the situation both NKN feeds were upgraded from 1 to 10 Gbps in October 2019.

However, two service providers are not sufficient for fail-safe network architecture required for critical core infrastructure like WBSWAN and WBSDC and after Super Cyclone devastation in May 2020 across South Bengal and complete disruption of connectivity of both the service providers, other telecom service providers e.g. M/S Bharti Airtel, BSNL & Reliance Jio were roped in to provide 1 Gbps internet feed each at the WBSWAN HQ / WBSDC at Monibhandar.

Considering the growing criticality of e-Governance infrastructure like WBSDC and WBSWAN State Head Quarter, now all major telecom service providers (M/s PGCIL, RailTel, Bharti Airtel, BSNL and Reliance Jio) have provided ILL service to WBSWAN and WBSDC through one common integrated Internet Exchange Gateway installed at WBSWAN end and provide necessary internet bandwidth to WBSDC as per bandwidth demand and redundancy requirement of WBSDC. The additional internet bandwidth accumulated at WBSWAN end due to addition of above mentioned ILL feeds will be redistributed to various departments and directorates through WBSWAN. In the event of any catastrophic link failure across multiple service providers and internet blackout at WBSDC, these ILL services integrated at WBSWAN will be activated for restoration of WBSDC.

To integrate 5 or more ILL feeds the present UTM deployed in WBSWAN (Sonicwall Model 2650) is not sufficient and needs to be upgraded. Hence an UTM (in HA mode) to handle minimum 5 nos of ISPs with the enhanced capacity as mentioned in the Technical Specification is to be provided under the present scope of work.

The proposed architecture is attached below:



### SECTION - B

#### **ELIGIBILITY CRITERIA**

- 1. The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or OPC or Proprietary Firm. Documentary evidence to be submitted.
- 2. The bidder should have their presence in Kolkata with own office. Valid proof should be submitted along with the bid.
- 3. The bidder should have valid GST Registration Certificate & PAN. Bidder shall have to submit photocopy of the documents.
- 4. The bidder shall have executed "Similar Nature" of single order an amount not less than Rs.10.00 lakh in last three financial years and current financial year (considering FY 2017-18, 2018-19, 2019-20) in Government Department/PSU/Autonomous Body any reputed organization. References order copy for the project to be provided.
- 5. Bidder should have local call center number. Call Center details with number & detailed escalation matrix to be submitted.
- 6. The bidder should have an average annual turnover of not less than Rs. 2.00 Crore per year in the last three financial years (FY 2017-18, 2018-19, 2019-20). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate in support of their claim.
- 7. Bidder should transfer Earnest Money Deposit (EMD) of Rs. 80,000.00 (Rupees Eighty thousand only) electronically to Webel Technology Limited as per the details given in Clause 9, Section D.
- 8. Bidder should transfer Tender Fee of Rs. 4,000.00 (Rupees Four thousand only) electronically to Webel Technology Limited as per the details given in Clause 9, Section D.
- 9. Manufacturer's tender specific authorizations for the items (UTM Device) must be submitted as per format enclosed (Section P).
- 10. The bidder shall have Quality Certificate (ISO 9001:2015). Copy of valid Certificate to be submitted.
- 11. The Bidder must have Support Service Center with manpower in Kolkata so that any call reported is attended and resolved promptly within stipulated response time mentioned in this tender. The detailed Support Service with manpower for bidder should be submitted as per format (Section –N).
- 12. The bidder shall submit Bid Form (Section F) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.
- 13. The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal. Declaration on bidder's letter head to be submitted.

# SECTION - C

# **DATE AND TIME SCHEDULE**

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	26.02.2021
2	Documents download/sale start date (Online)	26.02.2021
3	Last Date and time of sending the queries (Offline)	09.03.2021 at 15.00 Hrs.
4	Pre Bid Meeting at WTL Office (Off Line)	10.03.2021 at 11.30 Hrs.
5	Corrigendum, if any will be published (On Line)	-
6	Bid Submission start date & time (On line)	16.03.2021 at 14.00 Hrs.
7	Last Date & time of submission of Earnest Money Deposit & submission of remittance details	23.03.2021 at 15.00 Hrs.
8	Last Date & time of submission of Tender Fee & submission of remittance details	23.03.2021 at 15.00 Hrs.
9	Bid Submission closing date & time (On line)	22.03.2021 at 12.00 Hrs.
10	Bid Opening date & time for Technical Proposals (Online)	24.03.2021 at 12.00 Hrs.
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

#### **SECTION - D**

#### INSTRUCTION TO BIDDER

#### 1. **DEFINITIONS**

In this document, the following terms shall have following respective meanings:

- "Acceptance Test Document" means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the contractor within 7 days of issuance of the Letter of Award/Confirm Work Order.
- "Agreement" means the Agreement to be signed between the successful bidder and WTL including all attachments, appendices, all documents incorporated by reference thereto together with any subsequent modifications, the RFP, the bid offer, the acceptance and all related correspondences, clarifications, presentations.
- "Bidder" means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder with whom WTL signs the agreement for supply, install, commission and render services for the systems.
- "Contract" is used synonymously with Agreement.
- "Contract Price" means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.
- "Contractor" means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.
- "Default Notice" shall mean the written notice of Default of the Agreement issued by one Party to the other.
- "Installation" shall mean UTM Device upgrade for integration of 5 or more ILL service providers against fail-Safe Internet for WBSWAN and proliferation of Internet / Wi-Fi Service to Horizontal offices thru' WBSWAN under Department of Information Technology & Electronics, GoWB
- "Fraudulent Practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive the benefits of free and open competition.
- "Good Industry Practice" shall mean the exercise of that degree of skill, diligence and prudence which would reasonably and ordinarily be expected from a reasonably skilled and experienced Operator engaged in the same type of undertaking under the same or similar circumstances.
- "Government" / "Gov. of W. Bengal" means the Government of West Bengal.
- "GoI" shall stand for the Government of India.
- "GoWB" means Government of West Bengal
- "WTL" means Webel Technology Limited a Gov. of W. Bengal undertaking.
- "IT" means Department of Information Technology & Electronics, GoWB

"Personnel" means persons hired by the Bidder as employees and assigned to the performance of the Infrastructure Solution or any part thereof.

"Project" means UTM Device upgrade for integration of 5 or more ILL service providers against fail-Safe Internet for WBSWAN and proliferation of Internet / Wi-Fi Service to Horizontal offices thru' WBSWAN under Department of Information Technology & Electronics, GoWB.

"Project Plan" means the document to be developed by the Contractor and approved by WTL, based on the requirements of the Contract and the Preliminary Project Plan included in the Contractor's bid. For the sake of clarity, the Agreed and Finalized Project Plan" refers to the version of the Project Plan submitted by the contractor after receiving the letter of Award and the same approved by WTL. The project plan may be changed/ modified during the course of the project. Should the Project Plan conflict with the provisions of the Contract in any way, the relevant provisions of the Contract, including any amendments, shall prevail.

"Services" means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

"Similar Nature" includes Setting of UTM Device.

"Interest rate" means "364 days Government of India (GoI) Treasury Bills" rate.

"Law" shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

**"LOI"** means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

"Operator" means the company providing the services under Agreement.

"Requirements" shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

"Service" means provision of Contracted service viz., operation, maintenance and associated services for DEPLOYED SYSTEMS as per Section titled "Scope of Work"

"Termination Notice" means the written notice of termination of the Agreement issued by WTL.

"Uptime" means the time period when specified services are available with specified technical and service standards as mentioned in section titled WARRANTY SUPPORT" "%Uptime" means ratio of 'up time' (in minutes) as mentioned in section titled "Warranty support"

"Service Down Time" (SDT) means the time period when specified services with specified technical and operational requirements as mentioned in section titled "WARRANTY SUPPORT" are not available to Gov. of W. Bengal and its user departments and organizations.

#### 2. PRE BID MEETING

Pre Bid Meeting will be held on 10.03.2021 at 11.30 hrs. at premises of WTL. Bidder can send their queries as per format (Section - M) to Manager (Purchase) (purchase@wtl.co.in). Only the queries received within the stipulated date prior to the Pre Bid Meeting will be answered. The entrance to the Pre Bid Meeting will be limited to one person per bidder and carrying valid authorization letter on official letter head bearing company seal.

#### 3. COST OF BIDDING

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

#### 4. BID DOCUMENT

Bidder is expected to examine all instructions, forms, terms and requirement in the bid document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid.

#### 5. AMENDMENT OF BID DOCUMENT

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of an Corrigendum, which would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

#### 6. MODIFICATION AND WITHDRAWAL OF BIDS

The bidder cannot modify or withdraw its bid after submission.

#### 7. LANGUAGE OF BID & CORRESPONDENCE

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

#### 8. BIDDER'S SOLUTION

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the broad minimum specification provided in the tender documents, conforming to the model, make and Part number (wherever provided). While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required quote for each item retaining all major components/sub system detailed and specified. As the contractor will be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period has to be take care by the contractor to maintain the guaranteed uptime.

#### 9. EARNEST MONEY DEPOSIT (EMD)

The bidder shall furnish Tender Fee of Rs. 4000.00 (Rupees Four thousand only) and EMD of Rs. 80000/-(Rupees Eighty Thousand only) by transferring the amount electronically to the undernoted Bank Account.

ACCOUNT NAME: WEBEL TECHNOLOGY LIMITED

BANK NAME: SYNDICATE BANK CURRENT A/C NO: 95981010003870

IFS CODE: SYNB0009760

MICR: 700025048

The bidder has to intimate the details of Remittance such as Tender No. / Tender Date / Tender Fee Amount / EMD Amount / UTR No. of Transaction(s) / Transaction Date, etc. through email to Mr. Rupak Roy – (rupak.roy@wtl.co.in) and copy to Mr. Arunava Saha – (purchase@wtl.co.in). prior to the opening of the bid.

The bidder shall also furnish the details of Tender Fee & EMD submission in the bid document. In absence of payment details prior to Bid Opening, then the bid will be considered as invalid bid. Any bid not accompanied with the EMD & Tender Fee shall be rejected.

The bidders are also requested to furnish the Bank Account details (Name of the Bank, Account Number, IFS Code, etc) for refund of EMD in case of unsuccessful bidder.

#### 10. FORFEITURE OF EMD

EMD made by Bidder may be forfeited under the following conditions:

If Bidder withdraws the proposal before the expiry of validity period.

During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.

If Bidder violates any of the provisions of the terms and conditions of the proposal.

In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.
- b) Furnish performance security.
- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.
- d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

#### 11. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

#### 12. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document then he can send the queries before the Pre Bid Meeting.

#### 13. CONTRACT EXECUTION

On receipt of the Letter of Award the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 10% of the total contract value within three weeks from the date of receipt of Letter of Award/Order. The PBG should be valid for six months more than the warranty period. All delivery of the material will have to be completed within 45 days from the date of acceptance of contract and the contractor has to ensure all activities leading to the commissioning of the contract to be completed within 90 days from the date of award. Subsequent to the award of contract, the contractor will have to arrange for the requisite material as per BOM.

#### 14. TIME SCHEDULE FOR DELIVERY & INSTALLATION

The total job to be completed within 4 (Four) weeks from the date of Order.

#### 13. LIQUIDATED DAMAGE / PENALTY

The job includes the supply and installation of materials mentioned in the tender document. In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the contractor for sum not less than 0.5% of the contract value for that item/job for each week or part thereof, subject to a ceiling of 10% of the total contract value (excluding all taxes & duties and other charges). In the event of LD exceeds 10% of the order value, WTL reserves the right to terminate the

contract and WTL will get the job completed by any other competent party. The difference of cost incurred by WTL will be recovered from the contractor and PBG will be invoked.

#### 15. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving nonperformance by Contractor
  pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the
  individual product or Service that is the subject of the Claim. However, the contractor shall not be
  liable for
- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

#### 16. PATENTS & COPYRIGHT

If a third party claims that a product delivered by the Contractor to WTL infringes that party's patent or copyright, the Contractor shall defend WTL against that claim at Contractor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Contractor, provided that WTL.

- Promptly notifies Contractor in writing of the claim
- Allows Contractor to control and co-operate with Contractor in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Contractor to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Contractor determines that none of these alternatives is reasonably available, WTL agrees to return the product to Contractor on Contractor's written request. Contractor will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Contractor (Program) the amount paid by WTL or 12 months charges (whichever is lesser) and for materials the amount paid by WTL for the materials. These will be Contractor's entire obligation regarding any claim of infringement.

#### 17. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Contractor to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the contractor shall forthwith suspend further progress of the work until further notice from WTL. The Contractor shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

#### 18. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment will be made only on receipt of payment from relevant customer i.e., Department of Information Technology & Electronics, GoWB.

#### 19. GOVERNING LAWS

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply

with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

#### 20. CORRUPT OR FRAUDULENT PRATICES

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose, the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

#### 21. BINDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned. The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

#### 22. WORKMEN'S COMPENSATION

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workman employed by the contractor, is payable, then this should be done by the Contractor. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Contractor. WTL shall not be bound to contest any claim made against the Contractor in respect of workmen's compensation.

#### 23. CONTRACTOR'S EMPLOYEES

The Contractor shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Contractor must ensure that he complies with PF, ESI regulation for all his deployed employees. The Contractor shall see that all authorized Sub Contractors under him similarly complied with the above requirement.

#### 24. SAFETY MEASURES

The Contractor shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Contractor shall take adequate measures to protect the work and present accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the contractor in taking proper precautionary measures the contractor shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

### 25. EQUIPMENT

All tools & tackles necessary for the work shall have to be procured by the contractor unless otherwise specified elsewhere in these tender documents. The equipment used by the contractor for a particular work must be appropriate for the type of work. The contractor shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the contractor use defective or imperfect equipment in the work. The contractor shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at

the site of work and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

#### 26. SUB-CONTRACT

The purchaser (WTL) does not recognize the existence of Sub-Contractors. The Contractor's responsibility is not transferable. No consortium partner is allowed.

#### 27. TERMINATION FOR DEFAULT

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the contractor as PBG.

#### 28. BANKRUPTCY

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

#### 29. FORCE MAJEURE

It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civil war.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of
  any government or de facto authority or ruler, or any other act or failure to act of any local state or
  national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of
  public transportation and communication, industrial dispute, shipwreck, shortage of power supply
  epidemics, quarantine and plaque.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

• Constitute a default or breach of the contract.

 Give rise to any claim fro damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

#### 30. INSURANCE COVERAGE

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the contractor. As the contractor will carry the risk for the material in his books during transit, the contractor should arrange insurance for the total system as period from the dispatch till Acceptance Test is successfully achieved. Further the contractor is to take all required insurance coverage in respect of all its personnel who shall be working on this engagement.

#### 31. WARRANTY

The OEM on behalf of bidder will warranty that products supplied under the contract are newly made and are free from defects in the design, engineering and workmanship. The bidder would be responsible for the up keep and maintenance support under the scope of work during the entire warranty period, i.e., 36 months for the total work from the date of final acceptance of the system by the user. Within warranty period, entrusted OEM will replace, re-integrate faulty, buggy components. The bidder shall not, without the express prior written consent of WTL, assign to any third party of the contract or part thereof. Service support for the entire warranty period will be on site and comprehensive (including spares) and free of cost for the entire warranty period. Warranty will be invalid if the equipment is serviced by unauthorized personnel of misuse is detected.

#### 32. WARRANTY SUPPORT

The total system will be warranted against bad workmanship and manufacturing defects for 36 months from the date of acceptance of the system whole or part. Service support for the entire warranty period will be on site and comprehensive (including spares and all other support) and free of cost for the entire warranty period. The bidder should have a call centre in Kolkata. The contact details of the call centre must be furnished along with the bid. Any call logged with the service centre must be given a running docket number to the person reporting the call. Maximum response time – Next Business day. Call resolution time – 48 hrs maximum. If the uptime goes below the prescribed limit in any quarter, the same will be noted. At the scheduled end of the warranty period the total of such deviation will be done and the contractor will have to extend the warranty support by the default time. Penalty shall be deducted for deviation of warranty support. Proposed Solution should have Hardware redundancy from day one.

#### 33. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely delivery, installation and commissioning of equipment as well as performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any nationalized bank as per format enclosed (Section – Q).

### 34. SI/BIDDER/CONTRACTOR'S RESPONSIBILITIES

Refer Section - A

#### 35. NO WAIVER OF RIGHTS

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

#### **36. ENFORCEMENT OF TERMS**

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by

either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

#### 37. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

#### 38. TAXES & DUTIES

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.
- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade License, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there ia any mismatch / irregularity in GST return filling on the part of the bidder.

#### 39. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

#### 40. BID DUE DATE

The tender shall be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may as its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

#### 41. LATE BID

Any proposal received after the deadline for submission of proposals may not be accepted.

#### 42. OPENING OF BID BY WTL

Bids shall be opened and downloaded in the presence of Tender Committee and Bidder's representative (maximum 1) may attend, which is not compulsory. The bidder's representatives who are present shall sign a register evidencing their attendance and produce necessary authorization. The bidder's name, Bid modifications or withdrawals, discounts and the presence or absence of relevant Bid Security and such other details as WTL office at his/her discretion, may consider appropriate, shall be announced at the opening. WTL shall open the bid security at mentioned time.

#### 43. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing.

#### 44. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

#### **45. BID CURRENCIES**

Prices shall be quoted in Indian Rupees, inclusive of all prevailing taxes, levies, duties, cess etc.

#### 46. PRICE

- Price should be quoted in the BOQ format only. No deviation is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

#### 47. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Contractors.

#### 48. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

#### 49. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

#### **50. WITHDRAWAL OF BID**

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

#### 51. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

#### 52. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserve the right to split up and distribute the work among the successful bidders and to curtail any item of work in the schedule partly or fully.

#### 53. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.

- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.

#### **54. CLARIFICATION OF BIDS**

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

#### 55. COMPLIANCE WITH LAW

The contractor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required.

The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

#### **56. ERASURES OR ALTERNATIONS**

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

### **57. FINAL INSPECTION**

Final inspection will be carried by the authorized representative from WTL.

#### 58. LOCATION DETAILS

SHQ PoP Room, Monibhandar,  $3^{rd}$  Floor, Webel Bhavan Campus, Block-EP & GP, Sector-V, Saltlake, Kolkata – 700091.

#### **59. SITE INSPECTION**

Bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least two days to organize such permission.

#### **60. QUALITY CONTROL**

- The contractor is obliged to work closely with WTL act within its authority and abide by directive issued by them on implementation activities.
- The contractor will abide by the safety measures and free WTL from all demands or responsibilities arising from accident/loss of life, the cause of which is due to their negligence.
   The bidder will pay all indemnities arising from such incidents and will not hold WTL responsible.
- The contractor will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of WTL.
- WTL reserves the right to inspect all phases of contractor's operation to ensure conformity to the specifications. WTL shall have engineers, inspectors or other duly authorized representatives

made known to the contractor, present during the progress of the work and such representatives shall have free access to the work at all times. The presence or absence of representatives of WTL does not relieve the contractor of the responsibility for quality control in all phases.

• The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

#### 61. DEEMED ACCEPTANCE

Deliverables will be deemed to be fully and finally accepted by Department in the event Department has not submitted such Deliverable Review Statement to Bidder/Implementation Partner before the expiration of the 30-days review period, or when Department uses the deliverable in its business, whichever occurs earlier ("Deemed Acceptance").

#### **62. GENERAL TERMS**

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- c) No Technical/Commercial clarification will be entertained after opening of the tender.
- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscription is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.
- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender
- f) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- g) WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.
- Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- k) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- 1) The customer/WTL at its discretion may extend the deadline for the submission of Bids.
- m) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

#### SECTION - E

#### **TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT**

#### 1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section B) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- The Tender Committee shall verify the Technical Specification (Technical Specification with Compliance Statement, Section I) Deviation in specification shall not be allowed. Bidder qualified in Technical Specification shall be considered for further evaluation.
- After qualifying in Technical Specification, qualified bidders will only be considered for Financial Bid evaluation.

#### 2. FINAL EVALUATION

Financial Proposal of the bidders qualifying in the evaluation of Technical Specification will be evaluated. The bidder who has qualified in the Technical Specification and returns with lowest quote (L1) in Financial Bid will normally be awarded the contract subject to Post Qualification.

#### 3. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the most overall responsive bidder. A negative determination will result in rejection of bidder's bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder's capability to perform satisfactorily. WTL will award the contract to the successful bidder whose bid has been determined to be substantially responsive after final negotiation may held with the most responsive bidder, if required. This is a turnkey job in a nature, so bidder(s) to quote all the items mentioned in the tender document, which can ensure single point contact / sole responsibility of the bidder(s) towards project execution. The successful bidder (s) will have to give security deposit in the form of Performance Bank Guarantee.

#### 4. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures. At the time of post-qualification, Department of Par& e-Governance may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Technical Specification.

#### SECTION - F

#### **BID FORM**

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To Webel Technology Limited Plot – 5, Block – BP, Sector - V, Salt Lake City, Kolkata – 700091.

Sub: UTM Device upgrade for integration of 5 or more ILL service providers against fail-Safe
Internet for WBSWAN and proliferation of Internet / Wi-Fi Service to Horizontal offices thru'
WBSWAN under Department of Information Technology & Electronics, GoWB.

Dear Sir,

- 1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/IT/UTM/20-21/023 dated 26.00.2021, do hereby propose to execute the job as per specification as set forth in your Bid documents.
- 2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
- We confirm that our bid prices include all other taxes and duties and levies applicable on bought
  out components, materials, equipments and other items and confirm that any such taxes, duties and
  levies additionally payable shall be to our account.
- 4. Earnest Money Deposit: We have enclosed the EMD remittance details for a sum of Rs. 80,000/-.
- 5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
- 6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
- 7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid (BOQ).
- 8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Thanking you, we remain,	
Yours faithfully	
Signature	
Name in full	
Designation	
	Signature & Authorized Verified by
	Signature
	Name in full
	Designation
	Company Stamp

#### **SECTION - G**

#### **GUIDANCE FOR E-TENDERING**

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

#### 1. Registration of Bidder:

Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to https://wbtenders.gov.in. The Bidder is to click on the link for e-Tendering site as given on the web portal.

#### 2. Digital Signature Certificate (DSC):

Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

3. The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

#### 4. Participation in more than one work:

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.

#### 5. Submission of Tenders:

Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

#### **Techno Commercial Cover:**

#### Technical Document1 (scanned & join in pdf format then upload)

- 1. Copy of Remittance details of Earnest Money Deposit (EMD)
- 2. Copy of Remittance details of Tender Fee
- 3. Bid Form as per format (Section F)

#### Technical Document2 (scanned & join in pdf format then upload)

1. NIT Declaration duly stamped & signed in bidder's letter head, Section - R

#### Technical Compliance (scanned & join in pdf format then upload)

- 1. Technical Specification Compliance Statement (Section I)
- 2. Manufacturer Authorisation Form (Section P)

#### Financial Cover:

BOQ will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

#### NON-STATUTARY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:

(In each folder, scanned coy will be uploaded with single file having multiple pages)

S1. No.	Category Name	Sub Category Name	Sub Category Description	
A	CERTIFICATES	A1. CERTIFICATES	<ul> <li>GST Registration Number</li> <li>PAN</li> <li>Document as per Section – B</li> </ul>	
В	COMPANY DETAILS	B1. COMPANY DETAILS 1	<ul> <li>Document as per Section – B</li> <li>Declaration as per Section – B</li> </ul>	
		B2. COMPANY DETAILS 2	<ul> <li>Company Profile (Not more than 3 pages)</li> <li>ISO Certificate as per Section – B</li> </ul>	
С	CREDENTIAL	CREDENTIAL 1	Order copies as per Section – B	
		CREDENTIAL 2	Product brochure     Other documents, if any	
D	DECLARATION	DECLARATION 1	<ul> <li>List of Clients as per format (Section – O)</li> <li>Financial Capability of Bidder as per format (Section – K)</li> </ul>	
		DECLARATION 2	Document as per Section – B, Format Section – N	
		DECLARATION 3	Bidder's Details as per format (Section – L)	
		DECLARATION 4	Details of Order as per format (Section – J)	
		DECLARATION 5	Declaration as per Section – B	
F	FINANCIAL INFO	P/L & BALANCE SHEET 2017-2018	P/L & BALANCE SHEET 2017-2018	
		P/L & BALANCE SHEET 2018-2019	P/L & BALANCE SHEET 2018-2019	
		P/L & BALANCE SHEET 2019-2020	P/L & BALANCE SHEET 2019-2020	

### SECTION - H

### **BILL OF MATERIAL**

S1. No.	Item Description	Qty	Unit
1	Appliance Based Firewall / UTM with 3 years Support inclusive all security subscription and High Availability appliance from Day one	2	No.

<u>Detailed Technical Specifications are given in Section – I</u> <u>Bill of quantity may change at the time of ordering.</u>

### SECTION - I

### TECHNICAL SPECIFICATION COMPLIANCE STATEMENT

(Tender No. WTL/IT/UTM/20-21/000)

#### UTM Device upgrade for integration of 5 or more ILL service providers

# <u>Minimum Specification for Appliance Based Firewall / UTM with 3 years Support inclusive all</u> <u>security subscription and High Availability appliance from Day one</u>

Qty.	2 (Two) Nos
Make	
Model	
Part No.	

Sr No	Specifications	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Integrated Security Appliance which is capable of supporting Firewall, VPN, IPS, Web filtering, Botnet Filtering and Geo-IP protection etc		
2	The device should be IPv6 ready (Both phase 1 and Phase2) and should support filtering and wire mode implementations.		
3	Appliance should support IPSec NAT traversal.		
4	Should support BGP, OSPF, RIP V1 and V2 routing protocol.		
5	Should support NAT without degrading the performance of the firewall.		
6	Should support authentication using XAUTH/RADIUS, Active Directory, SSO, LDAP, Novell, Internal user database, terminal Services, Citrix etc.		
7	Should have Layer 2 bridge or transparent mode, Wire mode, Sniffer mode /Tap mode		
8	Should support automatic ISP failover as well as ISP load balancing for outbound traffic		
9	The appliance should support multi-core processor-based architecture for faster processing. The proposed solution should not use a proprietary ASIC hardware for any kind of performance Improvement.		
10	Should provide complete protection by performing full decryption and inspection of TLS/SSL and SSH encrypted connections regardless of port or protocol.		
11	Should proactively detect and block mass market, zero-day threats and unknown malware by inspecting directly in memory		
12	Should have capability to look deep inside every packet (the header and data) searching for protocol non-compliance, threats, zero days, intrusions, and even defined criteria.		
13	Should detect and prevent hidden attacks that leverage cryptography, blocks encrypted malware downloads, ceases the spread of infections, and thwarts command and control (C&C) communications and data infiltration		
14	Should allow total control to customize which traffic is subjected to decryption and inspection based on specific organizational compliance and/or legal requirements.		

	should scan for threats in both inbound and outbound traffic	
15	simultaneously to ensure that the network is not used to distribute	
	malware and does not become a launch platform for attacks in case an infected machine is brought inside.	
	Should provide real-time monitoring and visualization provides a	
16	graphical representation of applications, users and bandwidth	
10	• • • • • • • • • • • • • • • • • • • •	
	usage for granular insight into traffic across the network.  Should support Route-based VPN that allow dynamic routing over	
	VPN links to ensure continuous uptime in the event of a temporary	
17	VPN tunnel failure, by seamlessly re-routing traffic between	
	endpoints through alternate routes.	
	Should have support to enable guest users to use their credentials	
	from social networking services such as Facebook, Twitter, or	
18	Google+ to sign in and access the Internet and other guest	
	services through a host's wireless, LAN or DMZ zones using pass-	
	through authentication.	
	Should have H.323 gatekeeper and SIP proxy support to block	
19	spam calls by requiring that all incoming calls are authorized and	
	authenticated by H.323 gatekeeper or SIP proxy.	
	Should support mobile device authentication such as (biometric	
20	authentication) fingerprint recognition that cannot be easily	
40	duplicated or shared to securely authenticate the user identity for	
	network access.	
	The proposed solution should be scalable and offer fault	
21	tolerance to safeguard against hardware failures. The failover	
	should be capable of taking over the traffic without any manual	
	intervention and session loss.	
	Should support deep packet SSL to decrypt HTTPS traffic for	
22	scanning (IPS, Gateway Antivirus, Content Filtering, Application	
	control) transparently for future requirement and then re-encrypt	
	and send to destination if no threat found.  Should have TLS/SSL decryption and inspection that decrypts and	
	inspects TLS/SSL encrypted traffic on the fly, without proxying, for	
23	malware, intrusions and data leakage, and applies application,	
23	URL and content control policies in order to protect against	
	threats hidden in encrypted traffic.	
	Should have deep packet inspection of SSH to decrypt and	
24	inspect data traversing over SSH tunnel to prevent attacks that	
	leverage SSH.	
	Should support REST APIs that allows the firewall to receive and	
	leverage any and all proprietary, original equipment	
25	manufacturer and third-party intelligence feeds to combat	
25	advanced threats such as zero-day, malicious insider,	
	compromised credentials, ransomware and advanced persistent	
	threats.	
	Should have Bi-directional raw TCP inspection. The appliance	
26	should be capable of scanning raw TCP streams on any port bi-	
20	directionally preventing attacks that they to sneak by outdated	
	security systems that focus on securing a few well-known ports.	
	Should have extensive protocol support to identify common	
	protocols such as HTTP/S, FTP, SMTP, SMBv1/v2 and others,	
27	which do not send data in raw TCP, and decode payloads for	
	malware inspection, even if they do not run on standard, well-	
	known ports.	
28	Solution should support IPSEC, SSL VPN & Layer 2 Tunneling	
20	bolution should support it bile, bolt vity & hayer if runneling	

	protocol (L2TP) over IPSEC	
	- ' '	
00	Should have SD-WAN support to choose lower-cost public	
29	Internet services while continuing to achieve a high level of application availability and predictable performance.	
	Proposed Appliance should support SD WAN features without	
30	adding any additional components or hardware.	
	The Appliance should have minimum 6 x 10-GbE SFP+,2 x 10-	
31	GbE Copper, 4 x 1-GbE SFP,16 x 1-GbE RJ45 interface from day	
	one. only the transceivers will be procured in future.	
32	Appliances should have dedicated management Ethernet	
34	interface, l console Port, l USB Interface.	
33	Should have built-in storage (SSD) of atleast 64 GB & Minimum 16	
	GB RAM.	
24	Appliance should be 1U and rack mountable with removable fans	!
34	and support redundant power supply, one must be included from day one.	
25		
35	Firewall inspection throughput at least 12Gbps or higher	
36	VPN throughput at least 6 Gbps or higher	
37	The Firewall should support at least 5 Million concurrent sessions	
	and at least 90,000 new sessions per second.  The Firewall should have atleast 6 Gbps of IPS throughput or	
38	higher.	
	Should have minimum 5 Gbps or higher of Anti-Malware	
39	inspection throughput.	
	Must have Threat prevention (FW, Gateway AV, Anti-Spyware, IPS	
40	and Application Control enabled) throughput of 5.5 Gbps or	
	higher.	
41	The Firewall should support atleast 1.4 Gbps DPI SSL throughput	
	Should support at least 8000 IPSec Site-to-Site VPN tunnels, 2000	
42	or more no of IPSec Client Remote access VPN from Day 1 & at	
	least 2000 SSL VPN users support in future.	
	Should identify and categorize productive applications from those	
43	that are unproductive or potentially dangerous, and control that	
	traffic through powerful application level policies on both a per- user and a per-group basis	
	Should control custom applications by creating signatures based	
4.4	on specific parameters or patterns unique to an application in its	
44	network communications, in order to gain further control over the	
	network.	
45	Bandwidth Control/ Restriction per IP Address group & per Policy	
	should be available.	
	Traffic management: Option to configure traffic shaping on a per	
46	policy basis for specific application/ Specific networks and should be able to define quaranteed bandwidth and maximum	
	bandwidth per policy.	
	The firewall should be able to scan traffic coming over Non	
47	Standard ports and support Application based routing and also	
	Multi Path routing.	
48	Solution should have Proxy-less and non-buffering inspection	
70	technology.	
49	Should block P2P applications, block Anonymous proxies etc.	
50	Should have countermeasure-based protection using signatures	
อบ	and other countermeasures to scan packet payloads for	

	vulnerabilities and exploits, covering a broad spectrum of attacks and vulnerabilities	
51	Should have intra-zone IPS to bolster internal security by segmenting the network into multiple security zones with intrusion prevention, preventing threats from propagating across the zone boundaries.	
52	IPS shall be able to detect incidents that originate from inside the network perimeter as well as from outside the network perimeter and shall be able to take action on the basis of configured policies.	
53	Should identify and block command and control traffic originating from bots on the local network to IPs and domains that are identified as propagating malware or are known CnC points.	
54	Should have anti-evasion technology by using extensive stream normalization, decoding and other techniques ensure that threats do not enter the network undetected by utilizing evasion techniques in Layers 2-7	
55	Appliance should protect against DOS & DDOS attacks.	
56	Signatures should have a severity level defined to it so that it helps the administrator to understand and decide which signatures to enable for what traffic (eg. For severity level: high, medium, low)	
57	Should be able to generate graphical reports on top attacks, source for attack etc.	
58	Should have the option to schedule reports for automatic generation & email it to admin.	
59	The OEM should have regular update of its attack signature database and the same should be configurable to update the signatures automatically without manual intervention.	
60	The new attack signatures and new major software releases should be available in OEM website for free download.	
61	Firewall must support inbound and outbound IPS scanning and Should not buffer traffic before scanning for IPS.	
62	Antivirus should provide real-time detection of viruses and malicious code at the gateway for SMTP, POP3, HTTP, FTP etc internet traffic.	
63	The device should be featured with Gateway Antivirus and DPI SSI Scanning	
64	Automatic Frequent updates of virus pattern files should be available from the vendor without manual intervention	
65	Should not buffer traffic before scanning for virus & capacity to scan unlimited file size without buffering them.	
66	Should have facility to block files based file extensions & URL's based on categories.	
67	Firewall must support inbound and outbound Antimalware/Antispyware scanning	
68	Should enforce acceptable use policies and block access to HTTP/HTTPS websites containing information or images that are objectionable or unproductive with Content Filtering Service and Content Filtering Client.	
69	Should block content using the predefined categories or any combination of categories. Filtering can be scheduled by time of day, such as during school or business hours, and applied to individual users or groups.	
70	URL categories should have granular control like Allow/Block,	
		20

	Bandwidth Management, Passphrase override, Notify	
	Preferably URL ratings could be cached locally on the firewall so	
71	that the response time for subsequent access to frequently visited	
	sites is only a fraction of a second.	
72	URL database should have at least 15 million sites and 60 +	
	categories.	
73	URL database should be updates regularly by the OEM	
	automatically.  Should be able to block different categories / sites based on	
74	users/groups & facility to configurable policy options to block	
	web sites based on banned words.	
	Appliance should be able to re rate website into custom URL	
75	category, policy options to define the URL exempt list & block	
	spywares / Adware etc	
	Should have reporting facility to generate reports on virus	
76	detected over different protocols, top sources for viruses,	
	destination for viruses, top viruses etc.	
77	The solution shall have readymade templates to generate reports	
	like complete reports or attack reports, bandwidth report etc.	
78	The solution should help to analyze/understand attacks over	
	various protocols like HTTP, FTP, SMTP etc.	
79	The solution should help to analyze/understand the live	
	application usage in the network.  Should have options to generate reports in terms of which are the	
80	frequent attacks as well as top sources and destination for attacks.	
	Should have options to generate reports in different formats,	
81	parameters to set alert, send alert emails based on event type.	
	The solution should have configurable options to schedule the	
82	report generation.	
	The solution should be running its own sys log server or	
	integrated server to collect the logs. If separate virtual appliance	
83	and/or hardware appliance is required for the logging &	
	reporting, the BOM & cost should be included in the proposed	
	solution.	
84	Proposed Solution should have Hardware redundancy from day	
	one. Proposed solution should support Active/Passive with State Sync,	
85	Active/Active Clustering etc	
	Proposed solution should failover in case of a primary hardware	
86	failure without session loss and manual intervention.	
07	The new attack signatures and new major software releases	
87	should be available in OEM website for free download.	
	Manufacturer's warranty should be mentioned minimum 03 (Five)	
88	years warranty including all services like GAV, IPS, Antispyware	
-	or antimalware, CFS, Application control, BoT protection, Patch &	
	Firmware upgrade.	
89	OEM should have (24 x 7) TAC support with Advanced replacement & local TAC center in India.	
	10piaconicin a 100ai 1110 contor in maia.	

Authorized Signatory (Signature In full):
Name and title of Signatory:
Stamp of the Company:

### SECTION - J

### **DETAILS OF ORDERS EXECUTED BY BIDDER**

S1. No.	Order No.	Order Date	Order Value	Brief description of items and job details	Completed (Yes/NO)	Name of the Customer	Contact details of the Customer

Authorized Signatory (Signature In full):	
Name and title of Signatory:	
Stamp of the Company:	

### **SECTION - K**

# FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/IT/UTM/20-21/023)

### **FINANCIAL INFORMATION**

CI No	Name of the Bidder	Tu	rnover (Rs. / Cror	es)
Sl. No.		2017-18	2018-19	2019-20
1				

# SECTION - L

### **BIDDERS'S DETAILS**

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
1	Address	
	Contact Number	
1	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit	
	documentary proof	
İ	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	Is the firm	
	a Government/ Public Sector Undertaking	
	<ul><li>a propriety firm</li></ul>	
	<ul> <li>a partnership firm (if yes, give partnership deed)</li> </ul>	
	<ul> <li>a limited company or limited corporation</li> </ul>	
	<ul> <li>a member of a group of companies, (if yes, give</li> </ul>	
	<ul> <li>name and address and description of other</li> </ul>	
	companies)	
	<ul> <li>a subsidiary of a large corporation (if yes give the</li> </ul>	
	name and address of the parent organization). If the	
	company is subsidiary, state what involvement if	
	any, will the parent company have in the project.	
8	Is the firm registered with Sales Tax department? If yes,	
	submit valid GST Registration certificate.	
9	Is the firm registered for Service Tax with Central Excise	
	Department (Service Tax Cell)? If yes, submit valid Service	
	Tax registration certificate.	
10	Total number of employees. Attach the organizational chart	
L	showing the structure of the organization.	
11	Are you registered with any Government/ Department/	
	Public Sector Undertaking (if yes, give details)	
12	How many years has your organization been in business	
	under your present name? What were your fields when you	
10	established your organization	
13	What type best describes your firm? (Purchaser reserves the right to verify the claims if necessary)	
	Manufacturer	
	<ul><li>Supplier</li><li>System Integrator</li></ul>	
	Consultant	
	<ul> <li>Service Provider (Pl. specify details)</li> </ul>	
	<ul> <li>Service Frovider (Fr. specify details)</li> <li>Software Development</li> </ul>	
	<ul> <li>Total Solution provider (Design, Supply,</li> </ul>	
	Integration, O&M)	
	■ IT Company	
	<u>-</u> - <u>-</u>	

14	Number of Offices in district head quarters in West Bengal	
15	Is your organization having ISO 9001:2015 certificates?	
16	List the major clients with whom your organization has been / is currently associated.	
17	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)	
18	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	

Authorized Signatory (Signature In full):
Name and title of Signatory:
Company Rubber Stamp:

### SECTION - M

# **PRE-BID MEETING QUERY**

Name o	f the Bidder:	:					
Queries	;						
S1. No.	Section No.	Clause No.	Page No.	Queries			
before I	<b>Note:</b> The filled form to be submitted in XLS or PDF Format. There is a cutoff date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail.						
Authoriz	zed Signator	y (Signature	e In full): _				
Name a	nd title of Sig	gnatory:					
Compar	ny Rubber S	tamp:					

### **SECTION - N**

### SUPPORT SERVICE CENTER & MANPOWER DETAILS OF BIDDER

Sl. No.	Name of Place	Address	Name of Support Personnel	Contact Number				
		,						
Authoriz	zed Signatory (Signature I	n full):						
Name and title of Signatory:								
Company Rubber Stamp:								

### SECTION - O

### LIST OF CLIENTS OF SIMILAR ORDERS

Sl. No.	Name of the Client	Address	Contact Person	Designation	Contact Numbers

Authorized Signatory (Signature In full):	
Name and title of Signatory:	
Company Rubber Stamp:	

# SECTION - P

# **MANUFACTURER'S AUTHORIZATION FORM**

Date:							
To Webel Technology limite Plot-5, Block-BP, Sector-V Salt Lake Kolkata-700 091							
Ref: Tender No.: WTL/IT/U	TM/20-21/02	3 dated 26.02.20	021				
WHEREAS			and	who are having do			oi at orize at
			•	nafter, the "Bidd	er") to submit a	bid of the follo	
Products produced by us, i	for the Supply	Requirements ass	ociate	d with the above l	nvitation for Bids		
When resold bywarranty terms.		, these p	oroduo	ts are subject to	o our applicable	standard end	usei
We assure you that in the Provider in respect of our arrangements.	e event of standard War	ranty Terms we w	ould o	, not being able continue to meet	to fulfill its oblig our Warranty Ter	ration as our Se ms through alter	rvice rnate
We also confirm thathence provide maintenance					provider/syster	n integrator and	l car
We also confirm that the prom the day of this letter.							
We also confirm that the m	aterial will be	delivered within 6	60 day	s from the date of	placement of con	firmed order.	
Name		In the capacity	of				
Signed							
Duly authorized to sign the	authorization	for and on behalf	of				
Dated on	_ day of	2021					
Note: This letter of authorit	ry must be on t	the letterhead of th	ne Mar	nufacturer and dul	ly signed by an a	ıthorized signato	ory.

### SECTION - Q

### PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

# PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PRFORMANCE GUARANTEE

Ref Bank Guarantee no
Date PROFORMA OF BG FOR SECURITY DEPOSIT
KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMTED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Webel Bhavan, Block EP&GP, Sector V, Kolkata-700 091 (hereinafter called "The Purchaser") having agreed to accept from (hereinafter called "The Contractor") Having its Head Office at, a Bank guarantee for Rs in lieu of Cash Security Deposit for the due fulfillment by the Contractor of the terms & conditions of the Work Order No dated issued by the Purchaser for (hereinafter called "the said work order dated)". We (Name & detailed address of the branch) (hereinafter
called "the Guarantor") do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs (Rupees) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Contractor of any of the terms and conditions contained in the said Work Order No dated of which breach the opinion of the Purchaser shall be final and conclusive.
(2) AND WE, DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum ofRupees) only as may be specified in such demand, in the event of the Contractor failing or neglecting to execute fully efficiently and satisfactorily the order for Work Order no. , dated
(3) WE further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No dated including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No dated have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No dated have been fully and properly carried out by the said contractor and accordingly discharged the guarantee.  (4) We the Guarantor undertake to extend the validity of Bank Guarantee at the request of the contractor for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.
(5) The liability under the Guarantee is restricted to Rs (Rupees and unless a claim in writing is presented to us or an action or suit to enforce the claim is filled against us within 6 months from all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)
(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Contractor.

` '	granted in his favour by the Guarantor authorizing him to execute the Guarantee.
(Rupe	g anything contained herein above, our liability under this guarantee is restricted to Rs. es) only and our guarantee shall remain in force up to ad unless a demand or claim under the guarantee is made on us in writing on or before ll your rights under the guarantee shall be forfeited and we shall be relieved and liabilities there under.
	lastly undertake not to revoke this guarantee during the currency exceptious consent of the Purchaser in writing. In witness whereof we have set and subscribed our hand on this day of
	SIGNED, SEALED AND DELIVERED
WITNESS 1) 2)	(Stamp of the executants)
,	ess in full with Rubber Stamp)

#### INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

- 1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non-Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
- 2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
- 3. The B.G. should be executed by a Nationalised Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
- 4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
- 5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as Non-valid.
- 6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
- 7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
- 8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
- 9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
- 10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
- 11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

#### SECTION - R

#### **NIT DECLARATION**

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To Webel Technology Limited Plot – 5, Block – BP, Sector -V, Salt Lake City, Kolkata – 700091.

Thanking you, we remain

Sub: UTM Device upgrade for integration of 5 or more ILL service providers against fail-Safe
Internet for WBSWAN and proliferation of Internet / Wi-Fi Service to Horizontal offices thru'
WBSWAN under Department of Information Technology & Electronics, GoWB.

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the specifications and other documents of the subject tender no. WTL/IT/UTM/20-21/023 dated 26.02.2021 for UTM Device upgrade for integration of 5 or more ILL service providers against fail-Safe Internet for WBSWAN and proliferation of Internet / Wi-Fi Service to Horizontal offices thru' WBSWAN under Department of Information Technology & Electronics, GoWB published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Yours faithfully
Signature
Name in full
Designation
Company Stamp
Dated, thisday of2021