

WEBEL TECHNOLOGY LIMITED

NOTICE INVITING e-TENDER

Online Tender documents are invited for Supply and Installation of 34 Mbps MPLS WBSWAN Bandwidth Connectivity in 8 new Govt. Polytechnic Colleges across West Bengal from reputed System Integrators having sufficient experience and credentials for successful completion of “**Similar Nature**” of work in a Government Department/PSU/Autonomous Body or any reputed organization. Bidder must have adequate Service Engineer for providing on-site warranty service within the stipulated time.

1.	Tender No. & Date	WTL/TET/CON/19-20/036 dated 27.02.2020
2.	Tender Version No.	1.0
3.	Brief description of material	Supply and Installation of 34 Mbps MPLS WBSWAN Bandwidth Connectivity in 8 new Govt. Polytechnic Colleges across West Bengal.
4.	Tender Fee	Rs.4000.00 (Rupees Four thousand only). The amount to be transferred electronically as per the details given in Clause – 9, Section - D.
5.	Earnest Money Deposit	Rs.70000.00 (Rupees Seventy thousand only). The amount to be transferred electronically as per the details given in Clause – 9, Section - D.
6.	Date of Downloading/Sale of Tender document	27.02.2020
7.	Pre-Bid Meeting date & time	05.03.2020 at 11.30 Hrs. <ul style="list-style-type: none">• Only two persons for each intending bidder's organization will be allowed to attend the Pre Bid Meeting.• The person should have proper authorization in respective company Letter Head.• Only queries as per format (Section - M) reaching WTL by 04.03.2020 at 16.00 Hrs. will be taken for decision.• Queries will be sent to Manager (Purchase) (arunava.saha@wtl.co.in) and copy to Ms. Soma Dey (soma@wb.gov.in)/ Ms. Anita Dey (anita.dey@wtl.co.in)/ Mr. Anirban Sen (anirban.wtl@wb.gov.in).
8.	Bid Submission Start date & time	12.03.2020 at 15.00 Hrs.
9.	Last date & time of EMD & Tender Fee submission of remittance details	19.03.2020 at 16.00 Hrs.
10.	Last date & time of Bid Submission	18.03.2020 at 12.30 Hrs.
11.	Date & time of Technical Bid Opening	20.03.2020 at 12.30 Hrs.
12.	Venue of Pre-Bid Meeting & submission of EMD & Tender Fee	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.
13.	Contact person	Mr. Arunava Saha, Contact no. 23673403-06, Ext. 212 Ms. Anita Dey, Contact no. 23673403-06, Ext. 231 Ms. Soma De, Contact no. (033) 23392277 Mr. Anirban Sen, Contact no. 9433357987

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1. Intending bidder may download the tender documents from the website **<https://wbtenders.gov.in>** directly with the help of Digital Signature Certificate. Cost of tender fee may be remitted through electronically and also to be documented through e-filing. Cost of Earnest Money Deposit (EMD) may be remitted through electronically and also to be documented through e-filing. The remittance details against Tender Fee & Earnest Money Deposit (EMD) should be emailed to the Manager (Purchase) & Manager (Finance), Webel Technology Limited, Plot – 5, Block – BP, Sector-V, Salt Lake City, Kolkata-700 091 on or before 16:00 Hrs. of 19.03.2020. The details given in Clause – 9, Section – D.
2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website **<https://wbtenders.gov.in>**.
3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section – C of this Tender Document.
4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the ‘Tender Committee’ will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.

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The Tender document comprises of the following:

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SECTION – A

SCOPE OF WORK & SERVICE LEVEL AGREEMENT

- 1 The Tenderer intends to setup a Partially Managed MPLS NETWORK connecting 8 New POLYTECHNIC Colleges throughout West Bengal. The bidder is supposed to provide 34 MBPS MPLS link at 8 new polytechnic colleges. All the locations to be connected in HUB & Spoke technology with WBSWAN SHQ at Moni Bhandar, Webel Bhavan, Salt Lake, Sector-V.. It will be the single point of convergence with 155 MBPS hub link. A single Ethernet drop needs to be provided at the SHQ router from where Internet will be pushed to 8 separate locations.
- 2 In all the 8 locations internet will be pushed through WBSWAN SHQ.
- 3 Integration of all 8 locations in new infrastructure with the existing infrastructure is bidder's responsibility.
- 4 It's the bidder's responsibility to make the link up and operational with SLA as wireline – 99.5% & Wireless 98.5 % up & for that necessary monitoring tools needs to be provided. Bandwidth utilization & link up / down status needs to be shown with a proper tool.
- 5 The Bidders needs to provide access for NMS & MRTG for link availability & bandwidth monitoring & utilization. Bidder need to monitor the MPLS from Central NOC. Bidder needs to provide a Web Access Tool for monitoring each link. Also, bidder should provide monthly/quarterly report about link up/down status.
- 6 Necessary Permission is to be obtained from the Department for installing Network Equipment for connectivity. During the entire contract period, it is the bidder's responsibility to manage the infrastructure (Tower, Mast, OFC, RF radios etc.) for MPLS connectivity.
- 7 Last Mile at Remote locations can be on RF / OFC. The bidder has to provide necessary diagram.
- 8 Department intends to use Data, Voice & Video over this MPLS Network. The bidder's offered links should be capable of handling Voice, Video and Data traffic.
- 9 The BSPs should provide / support standard Class of Services (COS). Quality of Services (QOS). Voice over IP (V01P). Video Conferencing, IPSEC and IPV4 as well as IPv6 compliant features.
- 10 A dedicated NOC support required to monitor the link performance and automatic fault booking and quick restoration of link failure for adherence to the SLA criteria.
- 11 Integration of new locations in existing WBSWAN infrastructure is bidder's responsibility.
- 12 Acceptance of the link will be site wise post installation at the Central Site.
- 13 Necessary Permission is to be provided by Department/college for installing Network Equipment for connectivity. During the entire contract period, it is the bidder's responsibility to manage the

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infrastructure and coordinate with the user department directly for installation / maintenance of (Tower, Mast, OFC, RF radios etc.) for MPLS connectivity.

- 14 Bidder should have Toll Free Number / Mail ID for Complain logging. Bidder should provide time-to-time updates for complain logged.
- 15 The Bidder should provide the required NTU/ modem, converters and necessary equipment (patch cords, cables, etc) for commissioning the MPLS link. The bidder should also provide replacement against faulty equipment as per the SLA norms. The CPE with voltage stabilizer / AC to DC converter (as per requirement) etc shall be supplied by the bidder.
- 16 However, the router at each location shall be supplied and maintained by WTL.
- 17 The commitment period of this contract is for 3 years, renewable each year based on performance.
- 18 The bidder should undertake, during the period of contract, the relocation/ shifting of links as per requirement. All the cabling should be done with proper clamping and with conduit & shall be neat and structured with pipe. It is the bidder responsibility to drill a hole to take the network cables inside in the premises. The network equipment should be preferably installed in the branch communication rack.
- 19 The selected Bidder shall submit the document with requirement for site preparation, readiness & requirements for installation of the links. All the cabling should be done with proper clamping and should be neat and structured with PVC pipe casing from crone Box (DP) till Router port. The router will be provided by WTL at each location. Link failure due to internal cabling should be taken care and also resolved by BSP / SI. The site is deemed to be connected only if the acceptance test results are found satisfactory. For every testing or installation of the site, BSP / SI Engineer/Technician must visit at site and resolve the issue.
- 20 The bidder needs to check the earthing and power supply before installation of their equipment. Ownership, maintenance and upkeep of the equipment are the bidder's responsibility and WTL will not be responsible for any damage to bidder equipment due to voltage fluctuation, UPS malfunction, short circuit, any earthing issue, theft, natural calamities, etc. The bidder also has to arrange for the necessary insurance for the equipment installed at branch premises with no cost to WTL. This refers to the equipments provided by the BSP till termination of router (provided by WTL).

Technical Parameters:

- Latency: Average round trip delay for 100 packets of 64 Byte ping test from Remote CPE to Central site CPE
- i) Remote CPE to Central site CPE latency shall be less than 100 msec
 - ii) Test on CPE will be conducted by customer
 - b. Packet Loss: Average packet loss for 100 packets of 64Bytes test from CPE to PE and Central site CPE
 - i) Packet Loss CPE to CPE: < 1%
 - ii) Test on CPE will be conducted by Customer
 - c. Service Availability
 - i) Wired -- 99.5 % on monthly basis (For HUB LINK)
 - ii) Wireless -- 98.5 % on monthly basis. (FOR SPOKE LINK)

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iii) Downtime above permissible limits will attract penalty .

Key Features Required for the MPLS Network:

- THREE Classes of Service (CoS) with inter-CoS bursting, enabled throughout the core network.
- IPv6 support.
- Multiple VPNs on a single access line.
- Support for a wide range of routing protocols (Static, OSPF, BGP, EIGRP).

Feasibility of the links/locations:

WTL will provide the details of location for the feasibility by the prospective BSP / SI's. BSPs / SI have to provide the location feasibility along with the technical bid.

Delay in commissioning:

Penalty of 1% of overall implementation cost per location per week to be levied on the BSP / SI in case of delay (2 months commissioning timelines) for providing MPLS connection. The penalty will be calculated separately for each location. (Overall implementation cost per link per location is one-time charges (if any) plus annual recurring charges for first year). The penalty charges will be subject to an overall cap of 10% of overall implementation cost of the delayed circuit. If the number of delayed commissioned circuit exceeds 10% of the total number of links, WTL reserves the right to cancel the order and get the implementation job done by other BSP / SIs. However, the penalty/LD amount and charge payable to the new vendor shall be realized from the defaulting vendor.

Expected Commissioning Time:

The expected successful commissioning time of ALL links will be within a maximum period of 2 months from the date of placement of work order on the selected bidder. The selected bidder should take all necessary steps to establish network and inform WTL for acceptance of link. If the Bidder does not commission the link within the stipulated time, WTL will penalize them as per the T& C of the RFP.

Service Level Agreement (SLA) Parameters:

1. Responsibilities of the Bandwidth Service Provider / System Integrator

1.1. The BSP / SI shall provide seamless connectivity to all colleges using MPLS-MNS cloud/circuits including modem.

1.2. The BSP / SI will provide fully operational links with dedicated bandwidth capacity as defined for each link.

1.3. The BSP / SI shall ensure that the Downtime for the MPLS-MNS Cloud in a quarter is less than or equal to 11 hours and the Uptime in a quarter is 99.5% or more for HUB link and less than or equal to 33 hours and the Uptime in a quarter is 98.5% or more for SPOKE link. "Downtime" or "fault duration" constitutes any period of time during which the circuit is unable to transfer data due to the reasons assignable to the network provided by BSP / SI. Downtime of a link shall be calculated based on the data collected by the monitoring tools (NMS) of BSP / SI/ WBSWAN. "Uptime" refers to the availability of bandwidth across various segments and will be calculated in accordance with the formula provided in Clause 2 thereof.

1.4. BSP / SI shall allow all network protocols, all kinds of traffic and information packets (data/ voice/ video)

among source and destination end points as per defined bandwidth without causing any inspection / delay /

hindrance of the same from any to any network node over WBSWAN MPLS -MNS backbone.

1.5. BSP / SI shall monitor the links continuously using their own NMS to ensure the availability of services in terms of this Agreement.

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- 1.6. BSP / SI shall comply with all laws, regulations and guidelines in force from time to time for undertaking its services in terms of this Agreement. BSNL shall ensure that the Ministry of Electronics and Information Technology, Government of India in compliance with all regulations and guidelines issue the configurations of the MPLS-MNS circuits deployed by it in WBSWAN from time to time.
- 1.7. BSP / SI shall prepare a monthly report containing availability, quality parameters and resolutions of calls and submit the same to WTL within 7th instant of next month. All data will be extracted from the NMS.
- 1.8. BSP / SI shall notify WTL of any service outage/ deterioration of link performance within 30 minutes of its occurrence.
- 1.9. BSP / SI shall ensure that the configuration of the MPLS-MNS circuit shall comply with the Guidelines issued by the Ministry of Electronics and Information Technology, Government of India including amendments thereto, if any.
- 1.10. BSP / SI will ensure that WBSWAN MPLS-MNS backbone will be fully secured dedicated MPLS cloud network and will not be connected to any network of other BSP / SI customers.
- 1.11. BSP / SI will ensure that commissioning of MPLS-MNS links as per Annexure I will be completed within 2 months from the date of receiving the order.
- 1.12. WTL or its agent shall be entitled to monitor the work being undertaken by BSP / SI in terms of this Agreement.
- 1.13. BSP should submit L1 feasibility report for all sites along with the bid
- 1.14. It will be the BSP's responsibility for shifting of link / tower within the same premises/campus without any additional cost. For different campus or area, rate to be decided mutually.

Calculation of "Uptime"

2.1 Uptime shall be calculated based on the following formula:

Uptime (in %) = $100 \times \frac{[\{\text{Total Available Time per Quarter}\} - \text{Downtime of a Link}]}{[\text{Total Available time per Quarter}]}$

[Total Available time per Quarter]

Note:

1. Total available time per quarter = (24 hours x 30 days x 3 months) – SLA Exclusion Time
2. SLA Exclusion Time is the time lost due to:
 - (i) Unavailability of circuit due to power failure at WBSWAN end; and
 - (ii) Unavailability of circuit due to force majeure conditions specified in this Agreement.
3. Downtime of a Link = Downtime of a particular link in hours.
4. Link failures when reported by the NMS tool shall be added together for each link, every quarter to arrive at the down time for that particular link for the quarter.
5. Quality of any link measured in terms of latency, packet loss and jitter. The terms are defined as follows:

Quality of the link to be provided by BSP / SI

Quality of link and performance parameters to be maintained by BSP / SI for all links and all tiers shall be in

terms of the following parameters:

S. No.	Parameters	Minimum Performance Required
I.	Latency	<=100 milliseconds
II.	Jitter	<20 milliseconds
III.	Packet Loss	<=1%

Penalty

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- i) If the Uptime in a quarter is 99.5% or more for HUB location and 98.5% for spoke location and the Downtime for a MPLS-MNS circuit in a quarter is less than 11 hours for HUB location and less than 33 hours for Spoke locations, no penalty will be levied on the quarterly bandwidth charges.
- ii) (a) BSPs / SI will ensure 99.5% uptime of HUB link & 98.5% for Spoke/colleges end link for smooth working & functioning of networks. However, in case of link failure, a higher penalty (in terms of rupees) maximum at the rate of 1.5 (One and a Half) times shall be levied to BSP / SI for disruption of services throughout the quarter.
- iii) In addition to what has been provided above, if the Latency, Jitter or Packet Loss in the links provided by BSP / SI exceeds the allowable limits mentioned in section for a continuous period of 30 minutes or more, then WTL's account shall be credited on prorated basis by 1.5 times the period of the non-availability of service (Outage Period). The Outage Period shall also be considered as Downtime and penalty will be levied for such period as per above.
- iv. If the up time is less than 85%, no payment will be made for that quarter and WTL will have the right to terminate the contract & place the order to new BSP/SI.
- v Available MPLS bandwidth shall be of 1:1 compression ratio. In case of non-adherence in bandwidth, the link will be considered as improper link and will be considered as down. Down time shall be calculated accordingly. Bandwidth adequacy shall be monitored 24 x 7 through NMS data and real time performance of the services (video, voice and data) and applications.

Submission of NMS Reports

Data related to availability, quality parameters and resolution of calls to be submitted by BSP / SI to WTL on monthly basis. All data to be extracted from NMS. Data validation will be done by WTL or their authorized agency, based on which payment shall be released on quarterly basis.

8. Indemnity BSP / SI shall indemnify WTL from any claims, demands, actions suits proceedings that may arise from omissions or commissions of any service on their part to be performed and/or observed or any damage made to the networking system or breaches of any law or statutory enactment applicable to the services to be rendered in terms of this Agreement.

Termination

1 This Agreement may be terminated by mutual written agreement between the Parties hereto by providing at least 3 months prior notice in writing.

2 WTL may terminate this Agreement by providing (30) day's written notice to BSP / SI in the following circumstances:

- i. If BSP / SI commits a breach of its obligations under this Agreement and does not remedy such breach within 30 days after written notice has been given to it by WTL; and
- ii. If BSP / SI becomes incapable of performing its duties and obligations under this Agreement.

Effect of Termination

On termination of this Agreement for any reason whatsoever:

- i. WTL shall be entitled to use the circuit as per mutually agreed terms and conditions; and
- ii. BSP / SI shall return to WTL, or as WTL may direct, at the cost of BSP / SI, any document or product belonging to WTL in the possession of BSP / SI.

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SECTION – B

ELIGIBILITY CRITERIA

1. The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or OPC or Proprietary Firm. Documentary evidence to be submitted.
2. The bidder should have their presence in Kolkata with own office. Valid proof should be submitted along with the bid.
3. The bidder should have valid GST Registration Number & PAN. Bidder shall have to submit photocopy of the documents.
4. The bidder shall have executed "Similar Nature" of single order (implementation of large MPLS networks across India) an amount not less than Rs. 12.00 Lakh. in last three financial years (considering FY – 2016-17, 2017-18 & 2018-19) in Government department/PSU/Autonomous Body any reputed organization. References order copy for the project to be provided.

Or

The bidder shall have executed "Similar Nature" of two orders (implementation of large MPLS networks across India) an amount not less than Rs.18.00 Lakhs in total in last three financial years (considering FY – 2016-17, 2017-18 & 2018-19) in Government Department/PSU/Autonomous Body/Any reputed organization. References order copy for the project to be provided.

5. Bidder should have call center in India. Call Center details with number & detailed escalation matrix to be submitted.
6. The bidder should have an average annual turnover of not less than Rs.2.25 Crore in the last three financial years (FY – 2016-17, 2017-18 & 2018-19). Bidder shall have to submit photocopy of Audited Accounts in support of their claim.
7. Bidder should transfer Earnest Money Deposit (EMD) of Rs. 70000.00 (Rupees Seventy thousand only) electronically to Webel Technology Limited as per the details given in Clause – 9, Section - D.
8. Bidder should transfer Tender Fee of Rs. 4000.00 (Rupees Four thousand only) electronically to Webel Technology Limited as per the details given in Clause – 9, Section - D.
9. The bidder shall have Quality Certificate (ISO 9001:2015 or TL 9000). Copy of valid Certificates to be submitted.
10. The bidder shall submit Bid Form (Section – F) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.
11. The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal. Declaration on bidder's letter head to be submitted.
12. The bidder shall not be declared bankrupt / file for bankruptcy within last 2 years. Declaration on bidder's letter head to be submitted.
13. The bidder should have valid telecom license to provide MPLS (VPN) services and infrastructure under the licence of Govt. of India or an NLD. The license should be valid for at least three years. Copy of license to be submitted.
14. The bidder must have a minimum of One (1) years' experience in the design, implementation, optimization, management and support of MPLS technology. Copy of orders to be submitted.
15. The bidder must have implemented MPLS connectivity to minimum three (3) clients with one (1) implementation in Govt / Public Sector in India with a network of minimum 20 offices. Copy of orders to be submitted.

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SECTION – C

DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	27.02.2020
2	Documents download/sale start date (Online)	27.02.2020
3	Last Date and time of sending the queries (Offline)	04.03.2020 at 16.00 Hrs.
4	Pre Bid Meeting at WTL Office (Off Line)	05.03.2020 at 11.00 Hrs.
5	Corrigendum, if any will be published (On Line)	-
6	Bid Submission start date & time (On line)	12.03.2020 at 15.00 Hrs.
7	Last Date & time of submission of Earnest Money Deposit & submission of remittance details	19.03.2020 at 16.00 Hrs.
8	Last Date & time of submission of Tender Fee & submission of remittance details	19.03.2020 at 16.00 Hrs.
9	Bid Submission closing date & time (On line)	18.03.2020 at 12.30 Hrs.
10	Bid Opening date & time for Technical Proposals (Online)	20.03.2020 at 12.30 Hrs.
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

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SECTION – D

INSTRUCTION TO BIDDER

1. DEFINITIONS

In this document, the following terms shall have following respective meanings:

“Acceptance Test Document” means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the contractor within 7 days of issuance of the Letter of Award/Confirm Work Order.

“Agreement” means the Agreement to be signed between the successful bidder and WTL including all attachments, appendices, all documents incorporated by reference thereto together with any subsequent modifications, the RFP, the bid offer, the acceptance and all related correspondences, clarifications, presentations.

“Bidder” means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder with whom WTL signs the agreement for supply, install, commission and render services for the systems.

“Contract” is used synonymously with Agreement.

“Contract Price” means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.

“Contractor” means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.

“Default Notice” shall mean the written notice of Default of the Agreement issued by one Party to the other.

“Installation” shall mean Supply and Installation of 34 Mbps MPLS WBSWAN Bandwidth Connectivity.

“Fraudulent Practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive the benefits of free and open competition.

“Good Industry Practice” shall mean the exercise of that degree of skill, diligence and prudence which would reasonably and ordinarily be expected from a reasonably skilled and experienced Operator engaged in the same type of undertaking under the same or similar circumstances.

“Government” / “Gov. of W. Bengal” means the Government of West Bengal.

“GoI” shall stand for the Government of India.

“GoWB” means Government of West Bengal

“WTL” means Webel Technology Limited a Gov. of W. Bengal undertaking.

“TET” means Directorate of Technical Education & Training, GoWB.

“Personnel” means persons hired by the Bidder as employees and assigned to the performance of the Infrastructure Solution or any part thereof.

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“Project” means Supply and Installation of 34 Mbps MPLS WBSWAN Bandwidth Connectivity in 8 new Govt. Polytechnic Colleges across West Bengal.

“Project Plan” means the document to be developed by the Contractor and approved by WTL, based on the requirements of the Contract and the Preliminary Project Plan included in the Contractor’s bid. For the sake of clarity, the Agreed and Finalized Project Plan” refers to the version of the Project Plan submitted by the contractor after receiving the letter of Award and the same approved by WTL. The project plan may be changed/ modified during the course of the project. Should the Project Plan conflict with the provisions of the Contract in any way, the relevant provisions of the Contract, including any amendments, shall prevail.

“Services” means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

“Similar Nature” includes Supply and Installation of MPLS WBSWAN Bandwidth Connectivity.

“Interest rate” means “364 days Government of India (GoI) Treasury Bills” rate.

“Law” shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

“LOI” means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

“Operator” means the company providing the services under Agreement.

“Period of Agreement” means 5 years from the date of Final acceptance of the Project.

“Requirements” shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

“Service” means provision of Contracted service viz., operation, maintenance and associated services for DEPLOYED SYSTEMS as per Section titled “Scope of Work”

“Termination Notice” means the written notice of termination of the Agreement issued by WTL.

“Uptime” means the time period when specified services are available with specified technical and service standards as mentioned in section titled WARRANTY SUPPORT” **“%Uptime”** means ratio of 'up time' (in minutes) as mentioned in section titled “Warranty support”

“Service Down Time” (SDT) means the time period when specified services with specified technical and operational requirements as mentioned in section titled “WARRANTY SUPPORT” are not available to Gov. of W. Bengal and its user departments and organizations.

2. PRE BID MEETING

Pre Bid Meeting will be held on 05.03.2020 at 11.00 hrs. at premises of WTL. Bidder can send their queries as per format (Section - L) to Manager (Purchase) (arunava.saha@wtl.co.in) and copy to Ms. Soma Dey (soma@wb.gov.in) / Ms. Anita Dey (anita.dey@wtl.co.in) / Mr. Anirban Sen (anirban.wtl@wb.gov.in). Only the queries received within the stipulated date prior to the Pre Bid Meeting will be answered. The entrance to the Pre Bid Meeting will be limited to two persons per bidder and carrying valid authorization letter on official letter head bearing company seal.

3. COST OF BIDDING

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

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4. BID DOCUMENT

Bidder is expected to examine all instructions, forms, terms and requirement in the bid document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid.

5. AMENDMENT OF BID DOCUMENT

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of a Corrigendum, which would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

6. MODIFICATION AND WITHDRAWAL OF BIDS

The bidder cannot modify or withdraw its bid after submission.

7. LANGUAGE OF BID & CORRESPONDENCE

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

8. BIDDER'S SOLUTION

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the broad minimum specification provided in the tender documents, conforming to the model, make and Part number (wherever provided). While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required quote for each item retaining all major components/sub system detailed and specified. As the contractor will be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period have to be take care by the contractor to maintain the guaranteed uptime.

9. EARNEST MONEY DEPOSIT (EMD)

The bidder shall furnish Tender Fee of Rs. 4000.00 (Rupees Four thousand only) and EMD of Rs. 70000/- (Rupees Seventy thousand only) by transferring the amount electronically to the undernoted Bank Account.

ACCOUNT NAME: WEBEL TECHNOLOGY LIMITED

BANK NAME: SYNDICATE BANK

CURRENT A/C NO: 95981010003870

IFS CODE: SYNB0009760

MICR: 700025048

The bidder has to intimate the details of Remittance such as Tender No. / Tender Date / Tender Fee Amount / EMD Amount / UTR No. of Transaction(s) / Transaction Date, etc. through email to Mr. Rupak Roy – (rupak.roy@wtl.co.in) and copy to Mr. Arunava Saha – (arunava.saha@wtl.co.in) & Ms. Anita Dey – (anita.dey@wtl.co.in) prior to the opening of the bid.

The bidder shall also furnish the details of Tender Fee & EMD submission in the bid document. In absence of payment details prior to Bid Opening, then the bid will be considered as invalid bid. Any bid not accompanied with the EMD & Tender Fee shall be rejected.

The bidders are also requested to furnish the Bank Account details (Name of the Bank, Account Number, IFS Code, etc) for refund of EMD in case of unsuccessful bidder.

10. FORFEITURE OF EMD

EMD made by Bidder may be forfeited under the following conditions:

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If Bidder withdraws the proposal before the expiry of validity period.

During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.

If Bidder violates any of the provisions of the terms and conditions of the proposal.

In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.
- b) Furnish performance security.
- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.
- d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

11. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

12. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document then he can send the queries before the Pre Bid Meeting.

13. CONTRACT EXECUTION

On receipt of the Letter of Award the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 10% of the total contract value within three weeks from the date of receipt of Letter of Award/Order. The PBG should be valid for six months more than the warranty period. All delivery of the material will have to be completed within stipulated days from the date of acceptance of contract and the contractor has to ensure all activities leading to the commissioning of the contract to be completed within 90 days from the date of award. Subsequent to the award of contract, the contractor will have to arrange for the requisite material as per BOM.

14. TIME SCHEDULE FOR DELIVERY & INSTALLATION

The total delivery, installation & commissioning will have to be completed within two months from the date of Order.

15. LIQUIDATED DAMAGE

The job includes the supply and installation of materials mentioned in the tender document. In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the contractor for sum not less than 0.5% of the contract value for undelivered/installed items, each week or part thereof, subject to a ceiling of 10% of the total contract value (including all taxes & duties and other charges). In the event of LD exceeds 10% of the order value, WTL reserves the right to terminate the contract and WTL will get the job completed by any other competent party. The difference of cost incurred by WTL will be recovered from the contractor and PBG will be invoked.

16. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from

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the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving nonperformance by Contractor pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual product or Service that is the subject of the Claim. However, the contractor shall not be liable for
- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

17. PATENTS & COPYRIGHT

If a third party claims that a product delivered by the Contractor to WTL infringes that party's patent or copyright, the Contractor shall defend WTL against that claim at Contractor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Contractor, provided that WTL.

- Promptly notifies Contractor in writing of the claim
- Allows Contractor to control and co-operate with Contractor in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Contractor to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Contractor determines that none of these alternatives is reasonably available, WTL agrees to return the product to Contractor on Contractor's written request. Contractor will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Contractor (Program) the amount paid by WTL or 12 months charges (whichever is lesser) and for materials the amount paid by WTL for the materials. These will be Contractor's entire obligation regarding any claim of infringement.

18. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Contractor to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the contractor shall forthwith suspend further progress of the work until further notice from WTL. The Contractor shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

19. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment will be made only on receipt of payment from relevant customer i.e., Directorate of Technical Education & Training.

20. GOVERNING LAWS

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

21. CORRUPT OR FRAUDULENT PRACTICES

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The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose, the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

22. BINDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned. The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

23. WORKMEN'S COMPENSATION

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workman employed by the contractor, is payable, then this should be done by the Contractor. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Contractor. WTL shall not be bound to contest any claim made against the Contractor in respect of workmen's compensation.

24. CONTRACTOR'S EMPLOYEES

The Contractor shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Contractor must ensure that he complies with PF, ESI regulation for all his deployed employees. The Contractor shall see that all authorized Sub Contractors under him similarly complied with the above requirement.

25. SAFETY MEASURES

The Contractor shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Contractor shall take adequate measures to protect the work and prevent accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the contractor in taking proper precautionary measures the contractor shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

26. EQUIPMENT

All tools & tackles necessary for the work shall have to be procured by the contractor unless otherwise specified elsewhere in these tender documents. The equipment used by the contractor for a particular work must be appropriate for the type of work. The contractor shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the contractor use defective or imperfect equipment in the work. The contractor shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

27. SUB-CONTRACT

The purchaser (WTL) does not recognize the existence of Sub-Contractors. The Contractor's responsibility is not transferable. No consortium partner is allowed.

28. TERMINATION FOR DEFAULT

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WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the contractor as PBG.

29. BANKRUPTCY

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

30. FORCE MAJEURE

It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civil war.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of any government or de facto authority or ruler, or any other act or failure to act of any local state or national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public transportation and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.
- Give rise to any claim from damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

31. INSURANCE COVERAGE

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the contractor. As the contractor will carry the risk for the material in his books during transit, the contractor should arrange insurance for the total system as period from the dispatch till Acceptance Test is successfully achieved. Further the contractor is to take all required insurance coverage in respect of all its personnel who shall be working on this engagement.

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32. TENURE OF SERVICE CONTRACT

Three years' service contract with renewal of yearly contract after review of service

33. SERVICE SUPPORT & SLA

As mentioned in Section – A.

34. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely delivery, installation and commissioning of equipment as well as performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any nationalized bank as per format enclosed (Section – N).

35. SI/BIDDER/CONTRACTOR'S RESPONSIBILITIES

Refer Section - A

36. NO WAIVER OF RIGHTS

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

37. ENFORCEMENT OF TERMS

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

38. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

39. TAXES & DUTIES

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.
- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade Licence, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch / irregularity in GST return filing on the part of the bidder.

40. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.

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- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

41. BID DUE DATE

The tender shall be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may as its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

42. LATE BID

Any proposal received after the deadline for submission of proposals may not be accepted.

43. OPENING OF BID BY WTL

Bids shall be opened and downloaded in the presence of Tender Committee and Bidder's representative (maximum 2) may attend, which is not compulsory. The bidder's representatives who are present shall sign a register evidencing their attendance and produce necessary authorization. The bidder's name, Bid modifications or withdrawals, discounts and the presence or absence of relevant Bid Security and such other details as WTL office at his/her discretion, may consider appropriate, shall be announced at the opening. WTL shall open the bid security at mentioned time.

44. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing.

45. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

46. BID CURRENCIES

Prices shall be quoted in Indian Rupees, inclusive of all prevailing taxes, levies, duties, cess etc.

47. PRICE

- Price should be quoted in the BOQ format only. No deviation is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

48. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Contractors.

49. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

50. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase

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or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

51. WITHDRAWAL OF BID

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

52. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

53. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserve the right to split up and distribute the work among the successful bidders and to curtail any item of work in the schedule partly or fully.

54. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.

55. CLARIFICATION OF BIDS

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

56. COMPLIANCE WITH LAW

The contractor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required.

The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

57. ERASURES OR ALTERNATIONS

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

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58. FINAL INSPECTION

Final inspection will be carried by the authorized representative from WTL.

59. LOCATION DETAILS

Details as per Section - P.

60. SITE INSPECTION

Bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least four days to organize such permission.

61. QUALITY CONTROL

- The contractor is obliged to work closely with WTL act within its authority and abide by directive issued by them on implementation activities.
- The contractor will abide by the safety measures and free WTL from all demands or responsibilities arising from accident/loss of life, the cause of which is due to their negligence. The bidder will pay all indemnities arising from such incidents and will not hold WTL responsible.
- The contractor will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of WTL.
- WTL reserves the right to inspect all phases of contractor's operation to ensure conformity to the specifications. WTL shall have engineers, inspectors or other duly authorized representatives made known to the contractor, present during the progress of the work and such representatives shall have free access to the work at all times. The presence or absence of representatives of WTL does not relieve the contractor of the responsibility for quality control in all phases.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

62. DEEMED ACCEPTANCE

Deliverables will be deemed to be fully and finally accepted by Department in the event Department has not submitted such Deliverable Review Statement to Bidder/Implementation Partner before the expiration of the 30-days review period, or when Department uses the deliverable in its business, whichever occurs earlier ("Deemed Acceptance").

63. GENERAL TERMS

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- c) No Technical/Commercial clarification will be entertained after opening of the tender.
- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.
- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- f) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- g) WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.

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- i) Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- j) The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- k) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- l) The customer/WTL at its discretion may extend the deadline for the submission of Bids.
- m) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

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SECTION – E

TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT

1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section - B) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- After qualifying in Eligibility Criteria, qualified bidders will only be considered for Financial Bid evaluation.

2. FINAL EVALUATION

Financial Proposal of the bidders qualifying in the evaluation of Technical Specification will be evaluated. The bidder who has qualified in the Technical Specification and returns with lowest quote (L1) in Financial Bid will normally be awarded the contract subject to Post Qualification.

3. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the most overall responsive bidder. A negative determination will result in rejection of bidder's bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder's capability to perform satisfactorily. WTL will award the contract to the successful bidder whose bid has been determined to be substantially responsive after final negotiation may held with the most responsive bidder, if required. This is a turnkey job in a nature, so bidder(s) to quote all the items mentioned in the tender document, which can ensure single point contact / sole responsibility of the bidder(s) towards project execution. The successful bidder (s) will have to give security deposit in the form of Performance Bank Guarantee.

4. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures. At the time of post-qualification, Department of Par& e-Governance may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Technical Specification.

WEBEL TECHNOLOGY LIMITED

SECTION – F

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To
Webel Technology Limited
Plot – 5, Block – BP, Sector - V,
Salt Lake City,
Kolkata – 700091.

Sub: Supply and Installation of 34 Mbps MPLS WBSWAN Bandwidth Connectivity in 8 new Govt. Polytechnic Colleges across West Bengal.

Dear Sir,

1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/TET/CON/19-20/036 dated 27.02.2020, do hereby propose to execute the job as per specification as set forth in your Bid documents.
2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
4. Earnest Money Deposit: We have enclosed the EMD remittance details for a sum of Rs. 70,000/-.
5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid (BOQ).
8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Dated, thisday of2020

Thanking you, we remain,

WEBEL TECHNOLOGY LIMITED

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

Signature & Authorized Verified by

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

WEBEL TECHNOLOGY LIMITED

SECTION – G

GUIDANCE FOR E-TENDERING

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

1. Registration of Bidder:

Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to <https://wbtenders.gov.in>. The Bidder is to click on the link for e-Tendering site as given on the web portal.

2. Digital Signature Certificate (DSC):

Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

3. The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

4. Participation in more than one work:

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.

5. Submission of Tenders:

Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

Techno Commercial Cover:

Technical Document1 (scanned & join in pdf format then upload)

1. Copy of Remittance details of Earnest Money Deposit (EMD)
2. Copy of Remittance details of Tender Fee

Technical Document2 (scanned & join in pdf format then upload)

1. N I T Declaration duly stamped & signed in bidder's letter head, Section – O
2. Bid Form as per format (Section – F)

Technical Compliance (scanned & join in pdf format then upload)

1. Documents as per Section - B

Financial Cover:

BOQ will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

NON-STATUTARY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:

(In each folder, scanned coy will be uploaded with single file having multiple pages)

WEBEL TECHNOLOGY LIMITED

Sl. No.	Category Name	Sub Category Name	Sub Category Description
A	CERTIFICATES	A1. CERTIFICATES	<ul style="list-style-type: none"> • GST Registration Number • PAN • Document as per Section – B
B	COMPANY DETAILS	B1. COMPANY DETAILS 1	<ul style="list-style-type: none"> • Document as per Section – B • Declaration as per Section – B
		B2. COMPANY DETAILS 2	<ul style="list-style-type: none"> • Company Profile (Not more than 3 pages) • ISO Certificate as per Section – B
C	CREDENTIAL	CREDENTIAL 1	<ul style="list-style-type: none"> • Order copies as per Section – B
		CREDENTIAL 2	<ul style="list-style-type: none"> • Product brochure • Other documents, if any
D	DECLARATION	DECLARATION 1	<ul style="list-style-type: none"> • List of Clients as per format (Section – M) • Financial Capability of Bidder as per format (Section – J)
		DECLARATION 2	<ul style="list-style-type: none"> • Other documents, if any
		DECLARATION 3	Bidder's Details as per format (Section – K)
		DECLARATION 4	Details of Order as per format (Section – I)
		DECLARATION 5	Declaration as per Section – B
F	FINANCIAL INFO	P/L & BALANCE SHEET 2016-2017	P/L & BALANCE SHEET 2016-2017
		P/L & BALANCE SHEET 2017-2018	P/L & BALANCE SHEET 2017-2018
		P/L & BALANCE SHEET 2018-2019	P/L & BALANCE SHEET 2018-2019

WEBEL TECHNOLOGY LIMITED

SECTION – H

REQUIREMENTS FOR PROCUREMENT

Sl. No.	Item Description	Qty	Unit
1	ANNUAL RECURRING CHARGES FOR 155 MBPS HUB LINK	1	No.
2	ONE TIME CHARGES FOR 155 MBPS HUB LINK	1	No.
3	ANNUAL RECURRING CHARGES FOR 34 MBPS SPOKE LINK	8	No.
4	ONE TIME CHARGES FOR 34 MBPS SPOKE LINK	8	No.

WEBEL TECHNOLOGY LIMITED

SECTION - I

DETAILS OF ORDERS EXECUTED BY BIDDER

(Tender No. WTL/TET/CON/19-20/036)

Sl. No.	Order No.	Order Date	Order Value	Brief description of items and job details	Completed (Yes/NO)	Name of the Customer	Contact details of the Customer

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

WEBEL TECHNOLOGY LIMITED

SECTION – I

FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/TET/HW/19-20/036)

FINANCIAL INFORMATION

Sl. No.	Name of the Bidder	Turnover (Rs. / Crores)		
		2016-17	2017-18	2018-19
1				

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

Note:

Submit the audited financial statement/ audited annual report of the last three financial years.

WEBEL TECHNOLOGY LIMITED

SECTION – K

BIDDERS'S DETAILS

(Tender No. WTL/TET/CON/19-20/036)

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	<p>Is the firm</p> <ul style="list-style-type: none"> ▪ a Government/ Public Sector Undertaking ▪ a propriety firms ▪ a partnership firm (if yes, give partnership deed) ▪ a limited company or limited corporation ▪ a member of a group of companies, (if yes, give name and address and description of other companies) ▪ a subsidiary of a large corporation (if yes give the name and address of the parent organization). If the company is subsidiary, state what involvement if any, will the parent company have in the project. 	
8	Is the firm registered with Sales Tax department? If yes, submit valid VAT Registration certificate.	
9	Is the firm registered for Service Tax with Central Excise Department (Service Tax Cell)? If yes, submit valid Service Tax registration certificate.	
10	Total number of employees. Attach the organizational chart showing the structure of the organization.	
11	Are you registered with any Government/ Department/ Public Sector Undertaking (if yes, give details)	
12	How many years has your organization been in business under your present name? What were your fields when you established your organization	
13	<p>What type best describes your firm? (Purchaser reserves the right to verify the claims if necessary)</p> <ul style="list-style-type: none"> ▪ Manufacturer ▪ Supplier ▪ System Integrator ▪ Consultant ▪ Service Provider (Pl. specify details) ▪ Software Development ▪ Total Solution provider (Design, Supply, Integration, O&M) ▪ IT Company 	

WEBEL TECHNOLOGY LIMITED

14	Number of Offices in district head quarters in West Bengal	
15	Is your organization having ISO 9001:2015 certificates?	
16	List the major clients with whom your organization has been / is currently associated.	
17	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)	
18	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – L

PRE-BID MEETING QUERY

(Tender No. WTL/TET/CON/19-20/036)

Name of the Bidder:

Queries

Sl. No.	Section No.	Clause No.	Page No.	Queries

Note: The filled form to be submitted in XLS or PDF Format. There is a cut off date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail.

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – N

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PERFORMANCE GUARANTEE

Ref Bank Guarantee no.....

Date.....

PROFORMA OF BG FOR SECURITY DEPOSIT

KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMITED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Webel Bhavan, Block EP&GP, Sector V, Kolkata-700 091 (hereinafter called "The Purchaser") having agreed to accept from _____ (hereinafter called "The Contractor") Having its Head Office at _____, a Bank guarantee for Rs. _____ in lieu of Cash Security Deposit for the due fulfillment by the Contractor of the terms & conditions of the Work Order No. _____ dated _____ issued by the Purchaser for _____ (hereinafter called "the said work order _____ dated _____)". We _____ (Name & detailed address of the branch) (hereinafter called "the Guarantor") do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs. _____ (Rupees _____) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Contractor of any of the terms and conditions contained in the said Work Order No. _____ dated _____ of which breach the opinion of the Purchaser shall be final and conclusive.

(2) AND WE, _____ DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum of _____ Rupees _____) only as may be specified in such demand, in the event of the Contractor failing or neglecting to execute fully efficiently and satisfactorily the order for _____ Work Order no. , _____ dated _____

(3) WE _____ further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No. _____ dated _____ including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No. _____ dated _____ have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No. _____ dated _____ have been fully and properly carried out by the said contractor and accordingly discharged the guarantee.

(4) We _____ the Guarantor undertake to extend the validity of Bank Guarantee at the request of the contractor for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.

(5) The liability under the Guarantee is restricted to Rs. _____ (Rupees _____) only and will expire on _____ and unless a claim in writing is presented to us or an action or suit to enforce the claim is filled against us within 6 months from _____ all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)

(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Contractor.

(7) The executants has the power to issue this guarantee on behalf of Guarantor and holds full and valid power of Attorney granted in his favour by the Guarantor authorizing him to execute the Guarantee.

WEBEL TECHNOLOGY LIMITED

(8) Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. _____ (Rupees _____) only and our guarantee shall remain in force up to _____ and unless a demand or claim under the guarantee is made on us in writing on or before _____ all your rights under the guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

WE, _____ lastly undertake not to revoke this guarantee during the currency except with the previous consent of the Purchaser in writing. In witness whereof we _____ have set and subscribed our hand on this _____ day of _____.

SIGNED, SEALED AND DELIVERED

(Stamp of the executants)

WITNESS

1) _____

2) _____

(Name & address in full with Rubber Stamp)

WEBEL TECHNOLOGY LIMITED

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non- Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Nationalised Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as Non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

WEBEL TECHNOLOGY LIMITED

SECTION – O

NIT DECLARATION

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To
Webel Technology Limited
Plot – 5, Block – BP, Sector - V,
Salt Lake City,
Kolkata – 700091.

Sub: Supply and Installation of 34 Mbps MPLS WBSWAN Bandwidth Connectivity in 8 new Govt. Polytechnic Colleges across West Bengal.

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the specifications and other documents of the subject Tender no. WTL/TET/CON/19-20/036 dated 27.02.2020 for Supply and Installation of 34 Mbps MPLS WBSWAN Bandwidth Connectivity in 8 new Govt. Polytechnic Colleges across West Bengal published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Thanking you, we remain

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, thisday of2020

WEBEL TECHNOLOGY LIMITED

SECTION – P

LIST OF LOCATION WITH BANDWIDTH ALOCATION & CONTACT DETAILS

Name of Institute	Postal address of Polytechnic colleges	Name of Officer-In-Charge	Contact number	Bandwidth required
Kaliachak Govt. Polytechnic	Kalikapur Bandh, P.O: Bahadurpur, P.S: Kaliachak, Dist: Malda, West Bengal 732201	Sri Kanchan Sengupta	94344 56223 / 97752 18848	34 Mbps (SPOKE)
Behala Govt Polytechnic	756, Upendra Nath Banerjee Road, PARNASREE, BEHALA, Ward No. 132, Kolkata – 700060	Sri Narendranath Sinha		34 Mbps (SPOKE)
Canning Govt polytechnic	Vill: Narayanpur, P.O.: Narayanpur, P.S Jibantala, Dist. 24 Parganas (South), PIN 700 138	Sri Biplab Bhowmick	9830067006	34 Mbps (SPOKE)
Mirik Govt Polytechnic	Nije Gaon, Ward No: 1, P.O. Mirik, Dist. Darjeeling, PIN 734214	Sri. Joydeep Bhattacharya	9474381532	34 Mbps (SPOKE)
Basirhat Govt Polytechnic	Sir R.N. Mukherjee Road, P.O: Bhyabla, P.S Basirhat, Dist. 24 Parganas (North), PIN 743 422	Sri Gourhari Biswas	Mob: 8336045142 / 86098896951	34 Mbps (SPOKE)
Mathabhangha Govt Polytechnic	Sitai More, P.O Mathabhangha, Dist: Cooch Behar, PIN: 736146	Sri. Nilkanta Lahiri	9474827133	34 Mbps (SPOKE)
Itahar Govt Polytechnic	P.O: Itahar, P.S: Itahar, Dist: Uttar Dinajpur, PIN: 733128	Sri. Dipankar Das	Mob: 9477454047	34 Mbps (SPOKE)
Kalimpong Govt Polytechnic	Upper Cart Road, Gouripur, Ward No: 21, P.O.: Kalingpong, PIN: 736146	Sri. Anand Sharma	Mob: 9434248164	34 Mbps (SPOKE)
Moni Bhandar	Webel Bhaban, Moni Bhandar, 3 rd Floor, Sector – V, Saltlake – 700091	Anirban Sen	Mob: 9433357987	155 Mbps (HUB LOCATION)