

WEBEL TECHNOLOGY LIMITED

Corrigendum – V

TENDER NO. WTL/PAR/EDIST2/21-22/004 DATED 02.06.2021

REVISED BANK ACCOUNT DETAILS OF WTL

Sl. No.	Section	Clause No.	Page No.	Present Entry	Replace with
1	E	10	104	<p>TENDER FEE & EARNEST MONEY DEPOSIT (EMD)</p> <p>The bidder shall furnish Tender Fee of Rs. 6,000.00 (Rupees Six thousand only) & EMD of Rs. 10,00,000.00 (Rupees Ten lakhs only) by transferring the amount electronically to the under noted Bank Account</p> <p>ACCOUNT NAME: WEBEL TECHNOLOGY LIMITED BANK NAME: SYNDICATE BANK CURRENT A/C NO.: 95981010003870 IFS CODE: SYN0009760 MICR: 700025048</p> <p>The bidder has to intimate the details of Remittance such as Tender No. / Tender Date / Tender Fee Amount / EMD Amount / UTR No. of Transaction(s) / Transaction Date, etc. through email to Mr. Rupak Roy – (rupak.roy@wtl.co.in) and copy to purchase@wtl.co.in prior to the opening of the bid.</p> <p>The bidder shall also furnish the details of Tender Fee &EMD submission in the bid document. In absence of payment details prior to Bid Opening, then the bid will be considered as invalid bid. Any bid not accompanied with the EMD & Tender Fee shall be rejected.</p> <p>The bidders are also requested to furnish the Bank Account details (Name of the Bank, Account Number, IFS Code, etc.) for refund of EMD in case of unsuccessful bidder.</p>	<p>TENDER FEE & EARNEST MONEY DEPOSIT (EMD)</p> <p>The bidder shall furnish Tender Fee of Rs. 6,000.00 (Rupees Six thousand only) & EMD of Rs. 10,00,000.00 (Rupees Ten lakhs only) by transferring the amount electronically to the under noted Bank Account</p> <p>ACCOUNT NAME: WEBEL TECHNOLOGY LIMITED BANK NAME: CANARA BANK CURRENT A/C NO.: 95981010003870 IFS CODE: CNRB0019760 MICR: 700015159</p> <p>The bidder has to intimate the details of Remittance such as Tender No. / Tender Date / Tender Fee Amount / EMD Amount / UTR No. of Transaction(s) / Transaction Date, etc. through email to Mr. Rupak Roy – (rupak.roy@wtl.co.in) and copy to purchase@wtl.co.in prior to the opening of the bid.</p> <p>The bidder shall also furnish the details of Tender Fee &EMD submission in the bid document. In absence of payment details prior to Bid Opening, then the bid will be considered as invalid bid. Any bid not accompanied with the EMD & Tender Fee shall be rejected.</p> <p>The bidders are also requested to furnish the Bank Account details (Name of the Bank, Account Number, IFS Code, etc.) for refund of EMD in case of unsuccessful bidder.</p>

WEBEL TECHNOLOGY LIMITED

Please read Operational SLAs as:

#	SLA Parameter	Average Response Time			Method of Measurement	Penalty
		Baseline	Low Performance	Breach		
1	Operation and Maintenance from the date of Go live Uptime of e-District 2.0 Application	>= 99%	98%	Equal to 95% or less	Automated measurement as part of SLA tool will be adopted	<p>For every 1% drop in uptime (Application Uptime) in each quarter over the required Uptime of 99% a penalty up to 10% of quarterly O&M fees payable would be liable to be deducted</p> <p>If the uptime in any quarter is 95% or less due to conditions which are wholly attributable to the Bidder then the purchaser may terminate the contract.</p> <p>A penalty up to 0.5% of the Quarterly Payment would be liable to be deducted for every day delay in response time or call fixing time for any problem logged by the WTL/end user subject to max 10% of quarterly O&M fees payable and Operation SLA penalty chargeable on Quarterly basis</p> <p>The Selected Bidder will provide Help Desk call logged report every quarter</p>
2	Time to load login page or any other page (other than home page) of the portal that can be viewed by the users (over web)	less than 3 Sec	less than or equal to 5	more than 5 sec	Automated measurement as part of SLA tool will be adopted and frequency decided by the WTL. Measurement shall be executed between 9 AM to 9 PM on any day.	Exceeding 10% of instances over a period of 24 hrs, 1% of the quarterly fees for each such day till the instances are rectified, subject to 10% of the quarterly O&M fees payable.
3	Request-Response Time for online transaction either through portal or gateway where such services are made available (over web)	less than 3 sec	less than or equal to 5 sec	more than 5 sec	Automated measurement as part of SLA tool will be adopted and frequency decided by the WTL. Measurement shall be executed between 9 AM to 9 PM on any day.	Exceeding 10% of instances over a period of 24 hrs, 1% of the quarterly fees for each such day till the instances are rectified, subject to 10% of the quarterly O&M fees payable.

WEBEL TECHNOLOGY LIMITED

4	Request-Response Time for transactions with document retrieval and rendering from cloud (over web)	less than 5 sec	less than or equal to 8 sec	more than 8 sec	Automated measurement as part of SLA tool will be adopted and frequency of measurement shall be executed between 9 AM to 9 P M on any day	Exceeding 10% of instances over a period of 24 hrs, 1% of the quarterly fees for each such day till the instances are rectified, subject to 10% of the quarterly O&M fees payable.
5	Concurrent User Sessions Supported for Services used by e-District 2.0 system	Minimum of 7500 concurrent user sessions	Measured once in 3 months through a load test or actual usage.	For any violation penalty will be 3 % of the Quarterly O&M fees.	Concurrent User Sessions Supported for Services used by e- District 2.0 system	Minimum of 7500 concurrent user sessions. Penalty upto 10% of quarterly O&M fees payable and Operation SLA penalty chargeable on Quarterly basis
6	Availability of all applications of e- District 2.0	>= 99.9%	<99.9% and >= 99%	<99%	Quarterly availability through Total uptime/ (Total calendar time-Scheduled Downtime)	For any violation penalty will be 3 % based on quarterly measurement and penalty to be calculated on Quarterly O&M fees. Method of measurement will be on quarterly basis

Note:

1. SI will submit the uptime report on completion of every quarter.
2. For monitoring of application uptime SI shall have to provision for monitoring and measurement tools etc. required for this purpose & the same is required to be factored into in the price bid by the bidder