

# WEBEL TECHNOLOGY LIMITED

## Corrigendum - II

**Tender no: WTL/SDC/CLOUD/20-21/022 Dated 19.02.2021**

Sl. No.	Section No.	Clause No.	Page No.	Existing Clause	Revised Clause
1	Cloud platform specs	42	14	Direct OEM 24x7x365 days with unlimited incident support and 30mins or less response time including the unlimited upgrades and updates.	Direct OEM 24x7x365 days with unlimited incident support and <b>1 hour</b> or less response time including the unlimited upgrades and updates.
2	Cloud platform specs - OEM Support	43	14	The OEM should have a support Centre based out of India with a minimum 300 support personnel for easier and faster communication on any support call resolution.	The OEM <b><u>i.e., major hardware or software technology vendor</u></b> should have a support Centre based out of India with a minimum 50 support personnel for easier and faster communication on any support call resolution.
3	Eligibility criteria	3	26	Bidder / OEM should have experience in setting up atleast one Openshift framework based Cloud Enabled Data centre in India for hosting of microservice architecture based containerised application platform of similar nature for a period within last five years as on 28.02.2021.	Bidder / OEM should have experience in setting up atleast one Openshift or equivalent framwork based Cloud Enabled <b><u>Data centre in India or abroad for hosting</u></b> of microservice architecture based containerised application platform of similar nature for a period within last five years as on 28.02.2021. Bidder/OEM to submit self undertaking in this regard giving details of the installation (with product name and customer name). Enclosed case studies will be an added advantage.
4	General Requirements	1	5	All the components including Hypervisor with Native Container management platform, Cloud Orchestration &Automation, Operations Management should be of Subscription Support or licensed version with unlimited incident support with L1, L2, L3 level technical support (Email, Web & Telephonic) directly from original OEM. The support should be available 24x7x365 with unlimited updates and upgrades during	All the components including <b><u>Hypervisor, Container / Native Container management platform,</u></b> Cloud Orchestration & Automation, Operations Management should be of Subscription Support or licensed version with unlimited incident support with L1, L2, L3 level technical support (Email, Web & Telephonic) directly from original OEM. The support should be available 24x7x365 with unlimited updates and

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				the complete tenure of the project without any additional cost, for a period of 3 years from the date of commissioning.	upgrades during the complete tenure of the project without any additional cost, for a period of 3 years from the date of commissioning.
5	General Requirements		5	Bidder should use technologies which are in the leader's quadrant of the latest available Gartner's Magic Quadrant of the respective technology or within top 3 vendors in the latest IDC report.	Bidder should use Container Platform technology which are leaders in the <b><u>latest available Gartner/Forrester/IDC reports</u></b>
6	Cloud Platform Specs	1	8	Sits directly on the bare metal server hardware with no dependence on a general-purpose OS for greater reliability & security and should be Leaders in the Gartner's Magic Quadrant for at least last 5 years in a row.	Sits directly on the bare metal server hardware with no dependence on a general-purpose OS for greater reliability & security and should be Leaders in <b><u>latest available Gartner/Forrester/IDC reports</u></b>
7	Section F: 1.1.3. Scoring Criteria and evaluation parameters:	1. Technical Qualification Criteria	47	The revised technical evaluation parameter is given below under <b><u>Annexure 1.</u></b>	
8	Date and time of Bid Submission has been extended up to 19.03.2021 at 12.00 hrs.				
9.	Date and time of Bid Opening has been extended up to 22.03.2021 at 12.00 hrs.				
10	Date and time of details of EMD & Tender Fee submission has been extended up to 19 <sup>th</sup> March 2021 at 16.00 hrs.				

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## Annexure 1: Technical Evaluation criteria

### Section - F

#### 1.1.3. Scoring Criteria and evaluation parameters:

Sl. No.	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
<b>1</b>	<b>Organizational Capability</b>			<b>25</b>	
<b>A</b>	<b>Turnover of the firm</b>	Bidder Average Annual Turnover generated from IT System Integration (SI) services which includes setting & operation support of Private Cloud Enabled Platform for various State Govt, Central Govt, PSUs during the last three (3) audited Financial Years (FY 17- 18, FY 18-19, FY 19-20)	The marks would be provided based on the following: a. Avg. turnover 25+ cr. - 30 cr - 5 Mark b. Avg. turnover 30+ cr – 40 cr – 7 Marks c. Avg. turnover 40+ cr - 10 Marks	<b>10</b>	Certificate from Statutory Auditor / CA ascertaining Turnover from IT System Integration (SI) services in the last 3 financial years
<b>B</b>	<b>Professionally Qualified Full Time Employees</b>	Professionally Qualified Full Time Employees in ICT related fields	The marks would be provided based on the following: a. 30- 50 employees – 1 Mark b. 50 – 100 employees – 3 Marks c. > 100 employees – 5 Marks d. Else 0	<b>5</b>	Signed Letter from the HR Dept (with company seal) stating the number of professionally qualified resources on their roles
<b>C</b>	<b>Certification</b>	Valid Certifications	The marks would be provided based on the following: *ISO 9001:2015 - 2 Marks *ISO 20000:2011 - 4 Marks *ISO 27001:2005 - 4 Marks	<b>10</b>	Relevant valid on Tender due date
SL. No.	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
<b>2</b>	<b>Past Experience of the responding firm</b>			<b>35</b>	
<b>In case of PPP projects, the bidder should furnish the necessary supporting documents (Work Orders / Certificates from the clients) to enable the evaluation committee to ascertain the project value lest such projects shall not be considered for evaluation.</b>					

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<b>A</b>	<b>System Integration projects</b>	Bidder/ OEM should have prior Project Experience in setting up Open stack frame work based and Open Shift framework based Private Cloud Enabled platform including its operation, management & facility management support services as a System Integrator for any Government / Public Sector client/PSUs/Boards/ Local Bodies/Undertakings with at least THREE of the following components with value More than INR 5 Crores: setting up & operational support of Cloud Enabled platform for hosting of Microservice Architecture based Application software & Commissioning of IT Compute Infrastructure (Data Centre Infrastructure) Hardware supply & commissioning O&M phase for maintaining all of the above	The marks would be provided based on the Evaluation based on Number of Projects: a. 1 Project – 2 marks b. 2 Projects – 4 marks c. 3 Projects – 6 marks d. 4 Projects – 8 marks e. >4 projects – 10 marks f. Else 0	<b>10</b>	supported by documentary evidence
<b>B</b>	<b>Cloud hosting support experience</b>	Bidder / OEM should have prior Project Experience in implementing similar Microservice Architecture based Software deployment platform (Open stack framework & open Shift framework based private cloud platform) Projects with value more than INR 2 Crore for setting up and management component only for any Government / Public Sector Client.	The marks would be provided based on the following: a. 1 Project – 2 marks b. 2 Projects – 4 marks c. 3 Projects – 6 marks d. 4 Projects – 8 marks e. >4 projects – 10 marks f. Else 0	<b>10</b>	supported by documentary evidence

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<b>C</b>	<b>Operations &amp; Maintenance Services</b>	Prior Project Experience (similar nature) in providing Operations & Maintenance Services for application/ IT Compute Infrastructure services of value more than INR 1 Crores for any Government / Public Sector Client	The marks would be provided based on the following: a. 1 Project – 2 marks b. 2 Projects – 4 marks c. 3 Projects – 6 marks d. 4 Projects – 8 marks e. >4 projects – 10 marks f. Else 0	<b>10</b>	supported by documentary evidence
<b>D</b>	<b>Openshift &amp; Openstack based cloud enablerd platform Domain Experience</b>	Bidder / OEM should have prior domain experience in setting up, implementing & operational support of <b>Openshift &amp; Openstack based cloud enablerd platform</b> for any State Government in India	The Evaluation will be based on Number of Projects.  a. 1 Project – <b>1 mark</b> b. 2 Projects – <b>2 marks</b> c. 3 Projects – <b>3 marks</b> d. 4 Projects – <b>4 marks</b> e. >4 projects – <b>5 marks</b> f. Else 0	<b>5</b>	supported by documentary evidence