

WEBEL TECHNOLOGY LIMITED

CORRIGENDUM – I

TENDER NO. WTL/HC/AMC/23-24/019 dated 27.07.2023

Sl. No.	Section No.	Page / Clause No.	Clause Description	Clarification / Revised clause
1	SECTION- B (Eligibility Criteria)	Page No. 6, Sl. No. 7	The bidder shall have Quality Certificate (ISO 9001:2015). Copy of valid Certificate to be submitted.	The bidder shall have Quality Certificate (ISO 9001:2015) and security management certificate ISO / IEC 27001. Copy of valid Certificate to be submitted.
2	SECTION- A (Scope of Work & Responsibility)	Page No. 4	Under corrective maintenance the firm/company shall rectify any defects, faults and failures in the equipment and shall repair, replace any worn out, defective parts of the equipment, free of cost to the Hon'ble High Court, Calcutta. All the components of the equipment, excluding physical damage, SI should rectify / replace all the necessary parts of the existing laptops throughout the maintenance tenure	Under corrective maintenance the firm/company shall rectify any defects, faults and failures in the equipment and shall repair, replace any worn out, defective parts of the equipment, free of cost to the Hon'ble High Court, Calcutta. All the components of the equipment, excluding physical damage & consumables like laptop battery, SI should rectify / replace all the necessary parts of the existing laptops throughout the maintenance tenure.
3.	SECTION- R (Service Level Agreement)	Page no. 59	Tripartite agreement for SLA will be signed between WTL, selected bidder and respective OEM's before releasing the work order/purchase order	Bipartite agreement for SLA will be signed between WTL and selected bidder before releasing the work order / purchase order.
4	SECTION-B (Eligibility Criteria)	Page No. 6, Clause no. 9	The bidder must have on payee roll at least 30 numbers of Technical Qualified IT professional with system integration of computer hardware and networking. Documents in this regard must to be submitted duly signed by the authorized signatory.	The bidder must have on payee roll at least 20 numbers of Technical Qualified IT professional with system integration of computer hardware and networking. Documents in this regard must to be submitted duly signed by the authorized signatory.
5	SECTION-D (INSTRUCTION TO BIDDER)	Page No. 8	“Similar Nature of Work” means AMC support of Laptops or Desktop Computers or supply and installation with 3 years support maintenance of Desktop / Laptop.	“Similar Nature of Work” means AMC support of Laptops or Desktop Computers, Printers, MFD and other IT equipment.