<u>CORRIGENDUM - I</u>

TENDER NO. WTL/PCB/AMC/22-23/024 DATED 21.11.2022

SL No.	Queries/AS IS	Answer/To be read as/Addendum/deletion
1	RSEs stationed at respective location should have hardware service training certificate.	RSE should be a Graduate with Hardware repair/maintenance/technician or similar equivalent certification from any government registered institute or should be a diploma engineer. In case performance of the deputed RSE found unsatisfactory or inadequate knowledge in the respective areas as defined in Section-A, it is the L1 bidder responsibility to provide the suitable replacement on immediate basis.
2	L1 Bidder post issuance of LOI should conduct a detail survey of the hardware items present at the respective locations, furnish a detailed and actual count of the functional hardware items (Note: Functional items should be treated as full functional during the entire CAMC period with full performance as per specification & capable of adopting all the latest securities as applicable) and non-functional hardware items (Note: Bidder have to provide details/remarks)	L1 Bidder post issuance of LOI should conduct a detail survey of the hardware items present at the respective locations, furnish a detailed and actual count of the functional hardware items, which should come under the preview of the CAMC for invoicing & non-functional hardware items/items with partial difficulties for which L1 bidder don't want to take the items under the preview of the CAMC. (Note: Functional items should be treated as full functional during the entire CAMC period with full performance as per specification & capable of adopting all the latest securities as applicable & For Non-functional hardware items L1 Bidder have to provide details/remarks for rejection)
3	L1 Bidder post issuance of LOI should furnish the list of CAMC excluded items of the hardware items & furnish an annual Rate contract for those excluded items so that necessary repair can be done based on the furnished annual rate contract.	 Bidder have to provide full CAMC even for the CAMC's excluded all items irrespective of fault types internal burnt, colour patches etc, CAMC excluded items are cartridges, Drum unit, Print Head, Laptop Battery & Laptop Power adapter. L1 Bidder post issuance of LOI should furnish an annual Rate contract for above mentioned items so that necessary repair can be done based on the furnished annual rate contract/during the CAMC period CAMC excluded the items for the damage happening due to human abuse/animal menace

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4	PERFORMANCE BANK GUARANTEE (PBG) As a guarantee for timely delivery, installation and commissioning of equipment as well as performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee	PERFORMANCE BANK GUARANTEE (PBG) As a guarantee for timely delivery, installation and commissioning of equipment as well as performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 3% of the contract value as security in the form of Performance Bank Guarantee
5	The bidder shall have executed "Similar Nature" of a single order an amount not less than Rs.40.00 lakhs or two "Similar Nature" orders an amount not less than Rs.50.00 lakhs in total or three "Similar Nature" orders an amount not less than Rs.60.00 lakhs in in total in the last three financial years (considering FY – 2019-20, 2020-21, 2021-22) in Government Department/PSU/Autonomous Body under Govt. of West Bengal. References order copy with SLA copy, Yearly service feedback form/ Service renewal/continuation letter of the customer for the corresponding order copy or copies (a work order depicting ongoing "Similar Nature" of service and not completed a year, need to provide-References order copy with SLA copy, a service feedback form for the tenure served), payment certificate copy depicting deduction details (e.g. penalty etc.) made if any for the project to be provided.	The bidder shall have executed "Similar Nature" of a single order an amount not less than Rs.40.00 lakhs or two "Similar Nature" orders an amount not less than Rs.50.00 lakhs in total or three "Similar Nature" orders an amount not less than Rs.60.00 lakhs in in total in the last three financial years (considering FY – 2019-20, 2020-21, 2021- 22) in Government Department/PSU/Autonomous Body under Govt. of West Bengal/ Govt. of India. References order copy with SLA copy, Yearly service feedback form/ Service renewal/continuation letter of the customer for the corresponding order copy or copies (a work order depicting ongoing "Similar Nature" of service and not completed a year, need to provide-References order copy with SLA copy, a service feedback form for the tenure served), payment certificate copy depicting deduction details (e.g., penalty etc.) made if any for the project to be provided.
6	Revised Bid Form (Section – E) is enclosed	1

<u>SECTION – E</u>

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

То

Webel Technology Limited Plot – 5, Block – BP, Sector - V, Salt Lake City, <u>Kolkata – 700091.</u>

Sub: Comprehensive Annual Maintenance Contract (CAMC) for Desktop, Laptop, Printers, Scanners, UPSs and other Peripherals installed at Office Premises of West Bengal Pollution Control Board located at Paribesh Bhawan HQ, Kolkata, Mani Square, Kolkata and Minority Bhawan, Kolkata

Dear Sir,

- 1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/PCB/AMC/22-23/024 dated 21.11.2022, do hereby propose to execute the job as per specification/Scope of Work as set forth in your Bid documents.
- 2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
- 3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
- Earnest Money Deposit: We have transferred the Tender Fee & EMD amount online through e-Tender portal.
- 5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
- 6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
- 7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (3%) of the Order value as stipulated in Financial Bid (BOQ).
- 8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids

received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Dated, thisday of2022

Thanking you, we remain,

Yours faithfully

Signature

Name in full

Designation

Signature & Authorized Verified by

 Signature
 Name in full
 Designation
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Company Stamp