

WEBEL TECHNOLOGY LIMITED

CORRIGENDUM - I

**Providing Bulk SMS Messaging Services (Push Only)
Through Geographical Locationing Systems For The
Personnel And Administrative Reforms Department, Govt. Of West Bengal**

Tender No. & Date WTL/PAR/BULKSMS/20-21/025 Dated 26.02.2021

Sr.	Clause No.	Page No.	Existing clause	Revised clause
1	Clause 2	Page 25	Assignments: No Consortium will be allowed except for consortium between Bulk SMS aggregator (Value Added Service Provider) & Telecom Service Providers (Operators)	Assignments: No Consortium will be allowed
2	Clause 8	Page 8	Original Clause: The Agency must be providing SMS services to at least one State Govt. and two PSU / Central Govt. and must be empanelled in DAVP. Required documentary evidence in the form of PO /Agreement & Customer certification	The Agency must be providing SMS services to at least one Government Organization, Bank or Large Corporate/ organizations. Required documentary evidence in the form of PO /Agreement & Customer certification
3	Section - H: BoQ	Page 35	Revised as per Annexure 1 below.	

Annexure-1: Change in BOQ:

➔ Section -H: BoQ (Page 35) will be revised as under:

Unpriced BOQ:

Sl no	SMS Slab yearly:	Qty
1	SMS (English 160 character / Bengali 70 Character) Upto 0.5 crore SMS	50,00,000 sms
2	SMS (English 160 character / Bengali 70 Character) <0.5 crore-1 Crore SMS>	100,00,000 sms
3	SMS (English 160 character / Bengali 70 Character) <1 Crore-2.5 Crore SMS>	250,00,000 sms
4	SMS (English 160 character / Bengali 70 Character) >2.5 Crore SMS	500,00,000 Sms
5	Design, development, maintenance & support of G2G Bulk SMS Application including hosting of application from WB SDC using existing Server, RHEL Operating System (6.X) &RDBMS bundled with RHEL.	1 LS

WEBEL TECHNOLOGY LIMITED

Note:

- The above SMS quantities are indicative & require for financial evaluation purpose only.
- Financial evaluation of SMS will be made for the summation of sl no (1) to sl (5) as well as individual item basis.
- The bid should not contain any cost for the database of the subscribers as per the scope of the work. Financial bid containing price details other than the above format will be out rightly rejected.
- The services of the bid initially for 3 years & subsequent renewal with discounting & approval from the purchaser. GoWB reserves the right to extend the tender for the next financial year.
- The monthly invoicing by the successful bidder will be on the lowest rate & after review of every 6 months actual rate will be payable based on quantity of distinct SMS delivered.

WEBEL TECHNOLOGY LIMITED

Clarifications of Prebid Queries

**Providing Bulk Sms Messaging Services (Push Only)
Through Geographical Locationing Systems For The
Personnel And Administrative Reforms Department, Govt. Of West Bengal**

Tender No. & Date WTL/PAR/BULKSMS/20-21/025 Dated 26.02.2021

Sr.	Section No.	Clause No.	Page No.	Clause/ Queries	Clarifications
2	--	--	--	As per BOQ, you have shared the requirement as per languages however would request to you kindly share that WEBEL will use the Exempted Sender ID or non-exempted sender ID.	EXEMPTED SENDER ID . For non-exempted sender id if used additional TRAI charges will be paid
1	11	--	6	DND filtration will be managed at operator level.	The SMS are important Government communication and as such all the SMS are DND exempted
2	B	Point No 8	8	Eligibility Criteria Please confirm 1). the Customer should be from Govt vertical 2.) 8cr from single customer is required. 3) PO / Agreement is required along with client certification within one year .	1. Customer may be from any vertical 2. Yes 8 Cr from Single customers is required 3. PO/agreement is required along with client certification within one year.
8	34	--	17	The details of the terms of payment is not mentioned in the RFP, please carify	Payment will be made on submission of bills alongwith delivery report. For the SMS sent on database managed by the bidder 5 numbers of the total 10 digit mobile number may be kept hidden
10	45	--	21	They are stating that the prices should be inclusive of all taxes and GST. Please take note.	Price will be quoted as per BOQ format.
2	--	--	--	Volume of the SMS are currently not fixed so financial offer should be submitted in various slabs of SMS volume given in financial format Query: As per BOQ only one price slab is mentioned. Request for clarification	Please refer corrigendum for BOQ

WEBEL TECHNOLOGY LIMITED

3	General	--	--	Department need to share the DLT Registration Certificate and share the White Listed Sender IDs for configuration and also Content ID for delivery of Bulk SMS	Post LOI it will be shared to the selected bidder
6	A	3rd point	5	Data base of TSP location wise (District / Sub Division) to be maintained by the bidder	DB SEGREGATION REQUIRED
7	A	5th point	7	In BoQ separate cost of design, development, maintenance of G2G application including hosting of application is asked. Kindly clarify.	As per RFP. One application for sending the SMS needs to be developed where G2G numbers will be uploaded and also G2C number will be available
8	D	56	22	Power of Attorney to be provided in case of BSNL.	Yes for the authorised signing authority of the bid
9	D	Special terms & condn point 1	25	Bulk volume of SMS not known. Rate to be quoted as per slab mentioned in BoQ. But payment to be made based on the monthly volume in the respective slab.	As per corrigendum issued for BOQ
10	D	Special terms & condn point 2	25	Individual agreement between Bulk SMS aggregator and TSP allowed or not?	SELECTED BIDDER SHOULD have agreement with TSP as per page 8 clause no. 15. of RFP. No consortium allowed
11	Technical specification	Point 15	38	Charges for connectivity for Primary & Secondary channel for delivery to be included.	As per RFP (No additional charges for such connectivity will be borne by the client)