

WEBEL TECHNOLOGY LIMITED

CORRIGENDUM – I

WTL /WBSDC/SI/23-24/004 DATED 11.05.2023

Sl. No.	Section	Clause No.	Page No.	Present Entry	Replace with
1.	A		4	Bidder also would assist Department/Directorate Application team for providing System Admin service, Database Admin Service, Change Management Service, Data transferring /migration and testing of the applications and database maintenance support and other related service for the computing infrastructure provided by WBSDC. Bidder must have adequate Service Engineer for providing on-site support service within the stipulated time.	Bidder also would assist Department/Directorate Application team for providing System Admin service, Database Admin Service, Change Management Service, Data transferring /migration and testing of the applications and database maintenance support and other related service for the computing infrastructure provided by WBSDC. Bidder must have adequate Service Engineer for providing online support (through VPN) or on-site support service, if required within the stipulated time.
2.	A	12	5	Monitoring all servers, Storage through VPN and other monitoring tools /script in daily basis.	Monitoring all servers/VM, Storage Space allocated to Servers/VM's through VPN and other monitoring tools /script in daily basis.
3.	A	15	5	Implementation, configuration & Monitoring of NTP, DNS Server	Implementation & synchronization of NTP service in allocated Servers/VM's with NTP service of WBSDC.
4.	A	20	5	Configuration of LUN/Partitions/RAID on Storage & Server	Point to be deleted
5.	B	4	8	The bidder shall have executed "Similar Nature" of four orders an amount not less than Rs. 1 (One) Crore in total in last five financial years (considering FY - 2017-18, 2018-19, 2019-20, 2020-21 & 2021-22) & current financial year in Government Department / PSU / Autonomous Body any reputed organization. References order copy for the project to be provided.	The bidder / Group Company shall have executed "Similar Nature" of four orders an amount not less than Rs. 1 (One) Crore in total in last five financial years (considering FY - 2017-18, 2018-19, 2019-20, 2020-21 & 2021-22) & current financial year in Government Department /PSU/Autonomous Body any reputed organization. References order copy for the project to be provided.
6.	B	7	8	The bidder should have an annual turnover of not less than Rs.50.00 crore each year in the last three financial years (FY – 2019-20, 2020-21 & 2021-22). Bidder shall have to submit Audited Accounts / Auditor Certificate in support of their claim	The bidder / Group Company should have an annual turnover of not less than Rs.50.00 crore each year in the last three financial years (FY – 2019-20, 2020-21 & 2021-22). Bidder shall have to submit Audited Accounts / Auditor Certificate in support of their claim

WEBEL TECHNOLOGY LIMITED

7.	E		22	Critical	Criticality of the incident/service request would be calculated on the basis of urgency and impact of the incident/service request.
8.	E		22	Medium	An incident would be considered as critical if the entire service, in the purview of SI is entirely down. Similarly, an incident would be considered as Medium if any component/device in the purview of SI is down, but the service is not down.
9.	E		22	Low	An incident would be considered as Low if any component/device is malfunctioning but not entirely down and the service also is not down.
10.	E	a	22	The start time for the incident/request will be taken from the time the call is logged in the helpdesk system or request e-mail provided for the service	The start time for the incident/request will be taken from the time the call is logged in the Selected SI's helpdesk system or request e-mail provided for the service
11.	E		22	Critical T = 1 hour : No Penalty T1 = T+1 hour : 0.5% of the quarterly quoted amount for every unattended call T2 = T1+1 hour : 1% of the quarterly quoted amount for every unattended call	Critical T = 2 hour : No Penalty T1 = T+2 hours : 0.5% of the quarterly quoted amount for every unattended call T2 = T1+2 hours : 1% of the quarterly quoted amount for every unattended call
12.	I		32	Following infrastructure and other related services deployed at WBSDC and to be installed at proposed DC cum DR site at Purulia	Following infrastructure and other related services deployed at WBSDC, Monibhandar, Kolkata, proposed DC cum DR site at Purulia and proposed DC site at Siliguri
13.	J	1	33	Operation & Maintenance Support / Facility Management Support Service including System Admin and other related support service as per the scope of work of Section - A	Annual cost of Operation & Maintenance Support / Facility Management Support Service including System Admin and other related support service as per the scope of work of Section - A
14.	J	2	33	Operation & Maintenance Support / Facility Management Support Service including Database Admin Support and other related support service as per the scope of work of Section - A	Annual cost of Operation & Maintenance Support / Facility Management Support Service including Database Admin Support and other related support service as per the scope of work of Section - A
15.	Revised BOQ is enclosed.				