

WEBEL TECHNOLOGY LIMITED

NOTICE INVITING e-TENDER

e-Tenders are invited for Back-to-Back OEM AMC Support along with Tech Refresh / Upgradation/ Augmentation of Existing Infrastructure installed at West Bengal State Data Center for Common Infrastructure project of The Directorate of Registration and Stamp Revenue, Directorate of Land Records and Surveys, Directorate of Excise.

Reputed System Integrators having sufficient experience and credentials for successful completion of “**Similar Nature**” of work in Government Department/PSU/Autonomous Body or any reputed organization. Bidder must have adequate Service Engineer for providing on-site warranty service within the stipulated time.

1	Tender No. & Date	WTL/NLRMP/24-25/022 DATED 19.12.2024
2	Tender Version No.	1.0
3	Brief description of Job	Back-to-Back OEM AMC Support along with Tech Refresh / Upgradation/ Augmentation of Existing Infrastructure installed at West Bengal State Data Center for Common Infrastructure project of The Directorate of Registration and Stamp Revenue, Directorate of Land Records and Surveys, Directorate of Excise
4	Tender Fee	Rs. 6,000.00 (Rupees Six Thousand only). The amount to be Transferred online through e-tender portal.
5	Earnest Money Deposit	Rs. 12,00,000.00 (Rupees Twelve Lakh only). The amount to be Transferred online through e-tender portal. Alternately the EMD / BID SECURITY should be denominated in Indian Rupees and should also be submitted in the form of Bank Guarantee valid for 6 months from the date of bid submission.
6	Date of Downloading	19.12.2024
7	Pre-Bid Meeting date & time	30.12.2024 at 12.00 Hrs. (On-Line Meeting) <ul style="list-style-type: none">Pre-Bid meeting will be organizing online platform only. Only queries as per format (Section - O) reaching WTL by 27.12.2024 at 15.00 Hrs. will be taken for decision. Interest bidders are requested to send mail to purchase@wtl.co.in for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.
8	Bid Submission Start date & time	07.1.2025 at 16.00 Hrs.
9	Last date & time of EMD & Tender Fee submission	Before uploading of tender
10	Last date & time of Bid Submission	10.01.2025 at 12.00 Hrs
11	Date & time of Technical Bid Opening	13.01.2025 at 12.00 Hrs
12	WTL Address	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.
13	WTL Contact Number	033-23673403-06

WEBEL TECHNOLOGY LIMITED

Intending bidder may download the tender documents from the website <https://wbtenders.gov.in> directly with the help of Digital Signature Certificate. Necessary Tender fee may be remitted electronically through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing. Necessary Earnest Money Deposit (EMD) may be remitted electronically through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing.

1. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website **<https://wbtenders.gov.in>**
2. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section – C of this Tender Document.
3. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the ‘Tender Committee’ will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.
4. All clarifications/ corrigenda will be published only on the WTL / <https://www.wbtenders.gov.in> website.

WEBEL TECHNOLOGY LIMITED

CONTENTS OF THE TENDER DOCUMENT

The Tender document comprises of the following:

SECTION – A	SCOPE OF WORK & RESPONSIBILITY
SECTION – B	ELIGIBILITY CRITERIA
SECTION – C	DATE AND TIME SCHEDULE
SECTION – D	INSTRUCTION TO BIDDER
SECTION – E	BID FORM
SECTION – F	TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT
SECTION – G	GUIDANCE FOR E-TENDERING
SECTION - H	EXISTING INFRASTRUCTURE
SECTION – I	BILL OF MATERIAL
SECTION – J	TECHNICAL SPECIFICATION WITH COMPLIANCE STATEMENT
SECTION – K	DETAILS OF ORDERS EXECUTED BY BIDDER
SECTION – L	FINANCIAL CAPABILITY OF BIDDER
SECTION – M	BIDDER'S DETAILS
SECTION – N	MANUFACTURER'S AUTHORIZATION FORM
SECTION – O	FORMAT FOR PRE-BID MEETING QUERY
SECTION – P	LIST OF CLIENTS OF SIMILAR ORDERS
SECTION – Q	PROFORMA FOR PERFORMANCE BANK GUARANTEE
SECTION – R	NIT DECLARATION
SECTION – S	FORMAT FOR BID SECURITY (Bank Guarantee)

WEBEL TECHNOLOGY LIMITED

SECTION – A

SCOPE OF WORK & RESPONSIBILITY

INTRODUCTION

Central Server System under Common Infrastructure for the Directorate of Registration, Directorate of Land & Land Records and Excise Directorate GoWB has already implemented in 2014. The above mentioned Common Infrastructure installed at West Bengal State Data Centre, Moni Bhandar. Existing infrastructure details given in subsequent Section.

Webel Technology Limited invites RFP for Back-to-back OEM AMC support for existing infrastructure and Tech Refresh / upgradation / augmentation of existing infrastructure and integration & commissioning with existing Common Infrastructure of the Directorate of Registration, L&LR and Excise, GoWB installed at West Bengal State Data Center.

Bidder must have adequate Service support infrastructure for providing on-site AMC service within the stipulated time and providing Facility Management Support.

OBJECTIVE

The common infrastructure for the Directorate of Land reforms, Registration and Excise were erected and commissioned in January 2014, and it is configured in high availability mode. Further due to ageing almost all the software and hardware components are declared end of support life by respective OEMs.

It is required to continue with the AMC support with respective OEMs and augment / replace the EOS declared products. The bidder needs to ensure Back to back OEM AMC Support continuation of all HPE server hardware for another 3 years post expiry of current AMC by Jan 25 with upgradation of other EOS components to cater the need of Development.

WEBEL TECHNOLOGY LIMITED

Brief Summary of legacy Application services hosted in the common infrastructure platform at SDC

Directorate	Database	DB Platform	Application	application Platform
Directorate of Land Records	Land Records	MS SQL 2014 Enterprise	Land Records (eBhuchitra)	Tomcat 9.0, Java 1.8
	Land GIS	MS SQL 2014 Enterprise	LandGIS	Tomcat 9.0, Java 1.8
	Banglar Bhumi	MS SQL 2014 Enterprise	Banglar Bhumi JomirTathya	Tomcat 9.0, Java 1.8 Tomcat 9.0, Java 1.8
Directorate of Registration	eNathikaran	MS SQL 2014 Enterprise	eNathikaran, eDeed, citizen Services, apiigr etc.	IIS 8.0
	Registration	MS SQL 2014 Enterprise	wbregistration	IIS 8.0
Directorate of Excise	Excise DB	MS SQL 2014 Enterprise	Excise Application	IIS 8.0

Summary of Hardware Components of Common Infrastructure at DC

Components	Qty.	OEM	Current AMC status with OEM support	OEM support Availability
Servers	27	HPE	Till January 2025	Extended support
Tape Library	1	HPE	Till January 2025	Extended support
FCoE Switch	2	Ruijee (Dlink)	Till 19 Sep 2024	EOS declared, no more OEM support
Load Balancer	2	Array Network	Till 14/01/2025	EOS declared, no more OEM support
640 TB Storage	1	DELL	Till 25/03/2027	Under active OEM warranty support
Firewall	2	Sophos	Till 13/01/2027	Under active OEM warranty support

Summary of Software Components of Common Infrastructure at DC

Components	OEM	Current AMC status with OEM support	OEM support Availability
Microsoft Windows Server Std. 2012 R2 Operating system	Microsoft	Ended in October 10, 2023	EOS declared, no more OEM support
Microsoft Windows Device CAL	Microsoft	Ended in October 10, 2023	EOS declared, no more OEM support
Microsoft System Center std. 2012	Microsoft	Ended in July 12, 2022	EOS declared, no more OEM support
Microsoft SCDPM 2012 Backup Management tool	Microsoft	Ended in July 12, 2022	EOS declared, no more OEM support

WEBEL TECHNOLOGY LIMITED

Microsoft SQL enterprise core 2014 (316)	Microsoft	end on July 9, 2024	EOS declared, no more OEM support
Tomcat 7.0 / Glassfish 4.1 Application Server	Open Source	not applicable	Not required

With the above status of common infrastructure components, the software version upgradation and replacement are excluded due to legacy nature of the application workloads, it is required to follow the following approach for underlying hardware support for another 3 years.

- Back to Back AMC of supportable major hardware components
- Tech refresh and Replacement of unsupported Hardware components

The scope of work definition and responsibilities stated in this document is indicative. However bidder should include any additional products or services required to achieve the functional objective of the project. The purchaser reserves the right to make changes to stated implementation activity or accept bidder's recommendations for the same during implementation keeping within domain of the stated project objectives.

SCOPE OF WORK & RESPONSIBILITY

For System Integrator

1) Supply: Entrusted bidder must supply and work as per work order. All supplies must be certified, new and RoHS compliant. Supplied components must satisfy the minimum guiding specifications and guidelines, as applicable, proprietary technology must be mentioned against each component. Bidder is allowed to propose only one make / model per system or software required for the proposed solution. Bids with optional offers would be summarily rejected.

2) Installation, Integration & Implementation: Installation, integration & implementation will be governed by the stated guidelines and associated standards & in line with the scope of work defined in this document. Installation, integration & implementation of all hardware components, system software, required tuning of the computing infrastructure including hardware, network, system software; database, application servers and replication utilities for optimal performances, registration of components with OEM or developer for post installation warranty & back-to-back OEM AMC support are the sole responsibility of the Bidder with coordination of respective OEM's. It will be bidder's responsibility to maintain the existing EOSL items until successful installation and integration of newly procured items.

3) OEM responsibility: Bidder to include confirmation from the respective OEMs for the products / back-to-back AMC service/subscription proposed by them for the following:

- a) All product specific compliance information has been certified by the OEM.
- b) OEM has not withheld any information about the product / solution that undermines the objectives of the proposed solution.
- c) Software, Firmware, Utility updates / upgrades, patches, as per applicable licensing terms and conditions.
- d) For acceptance of successful installation/delivery/subscription bidder to submit item-wise back-to-back AMC / warranty /subscription coverage for 3 years for all hardware

WEBEL TECHNOLOGY LIMITED

and accessories from the respective OEMs. The acceptance letter should be included along with Bidder Tax Invoice.

e) For any change in system part no. / Serial no. of any hardware / software from the time of submission of offer till completion of the contract (for reasons like model changes or replacement systems), bidder should notify the change to the purchaser in written with supporting justification letter from the respective OEM for the change. The Purchaser reserves the right to accept or reject such changes.

f) OEM will confirm that the products quoted are on our current product list and are not likely to be discontinued within 3 years from the day of this letter. OEM also assures availability of back to back AMC for the products for the next two years after three years warranty for newly procured items.

4) Project Management: Selected bidder will be required to perform the following project management tasks for the assigned areas:

- a. Provide a detailed strategy and work plan for their scope of work.
- b. Identify and address functional/technical issues that may arise during the project.
- d. Bidder has to submit High level design diagram (HLD) within 15 days from the date of PO received.

5) Technical Tasks for Project Implementation: Selected bidder will be required to perform the following technical tasks for the assigned areas:

Bidder needs to replace all old outdated devices with new devices as per tech refresh requirement as mentioned in this RFP.

6) Support and Maintenance:

a) Bidder will provide AMC/warranty support service for equipment's after renewal of back to back AMC of existing systems and newly procured infrastructure.

7) Time schedule for Delivery & Installation

All back to back OEM support renewal will be completed within 2 (Two) weeks after receiving of Work Order. Tech refresh / upgradation of IT equipment will required to be delivered and installed within 8-10 weeks after receiving of work order.

WEBEL TECHNOLOGY LIMITED

SECTION – B

ELIGIBILITY CRITERIA

1. The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or OPC or Proprietary Firm. Documentary (Certificate of incorporation/Relevant document) evidence to be submitted.
2. The bidder should have their presence in Kolkata with own office. Valid proof should be submitted.
3. The bidder should have valid GST Registration Certificate & PAN. Bidder shall have to submit photocopy of the documents.
4. The bidder shall have executed “Similar Nature” of two (2) orders each of which must have total amount not less than Rs. 5 (Five) Crore in last five financial years (considering FY - 2019-20, 2020-21, 2021-22, 2022-23, 2023-24) & current financial year in Government Department /PSU/Autonomous Body any reputed organization. References order copies along with completion certificate for the project to be provided.

OR

The bidder shall have execute “Similar Nature” of four (4) orders with total amount not less than Rs. 12 (Twelve) Crore in last five financial years (considering FY - 2019-20, 2020-21, 2021-22, 2022-23, 2023-24) & current financial year in Government Department /PSU/Autonomous Body any reputed organization. References order copies along with completion certificate for the project to be provided.

5. The bidder should have Technical Manpower on their own payroll for these skills namely (a) Server– 5 Nos. (b) Network & Security – 3 Nos. in their payroll. Declaration from Bidder’s HR department with relevant certificates of above mentioned skills with the named resources has to be submitted.
6. Bidder should have call center number. Call Center details for Bidder with number & details to be submitted.
7. Bidder should submit escalation matrix with all details for resolutions of technical and administrative issues.
8. The bidder should have an annual turnover of not less than Rs.40 crore each year in the last three financial years (FY - 2021-22, 2022-23, 2023-24). Bidder shall have to submit Audited Accounts / Auditor Certificate in support of their claim.
9. Manufacturer’s tender specific authorizations for all components such as Server, backup Device, Load balancer, Network devices must be submitted as per format enclosed (Section - N).
10. The bidder must have Quality Certificate ISO 9001:2015, ISO 20000-1 2018, ISO 27001-2022. Copies of valid Certificate to be submitted.

WEBEL TECHNOLOGY LIMITED

11. The bidder shall submit Bid Form (Section – E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format shall not be accepted.
12. The bidder / Group Company shall submit NIT Declaration (Section - R) duly signed by the authorized signatory of the company as per the format. Deviation in format shall not be accepted.
13. The bidder / Group Company shall submit declaration in their office letterhead that they will not outsource / sub-contract the project as per RFP. Self declaration in bidder office letterhead should be submitted.
14. The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26-Dec-2011). Declaration on bidder's letter head to be submitted.

WEBEL TECHNOLOGY LIMITED

SECTION – C

DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	19/12/2024
2	Documents download/sale start date (Online)	19/12/2024
3	Last Date and time of sending the queries (Offline)	27/12/2024 & 15.00 hrs.
4	Pre Bid Meeting (On Line)	30/12/2024 & 12.00 hrs.
5	Corrigendum, if any will be published (On Line)	-
6	Bid Submission start date & time (On line)	7/1/2025 & 16.00 hrs.
7	Last Date & time of submission of Earnest Money Deposit	Before Uploading of Tender
8	Last Date & time of submission of Tender Fee	Before Uploading of Tender
9	Bid Submission closing date & time (On line)	10/1/2025 & 12.00 hrs.
10	Bid opening date & time for Technical Proposals (On line)	13/1/2025 & 12.00 hrs.
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-

WEBEL TECHNOLOGY LIMITED

SECTION – D

INSTRUCTION TO BIDDER

1. DEFINITIONS

In this document, the following terms shall have following respective meanings:

“Acceptance Test Document” means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the Bidder within 7 days of issuance of the Letter of Award.

“Bidder” means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder.

“Contract” is used synonymously with Agreement.

“Contract Price” means the price to be paid to the Bidder for providing the Solution, in accordance with the payment terms.

“Bidder” means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.

“Default Notice” mean the written notice of Default of the Agreement issued by one Party to the other.

“Installation” means installation of supplied Hardware & Software.

“Fraudulent Practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive the Webel Technology Ltd. and eventually Gov. of W. Bengal of the benefits of free and open competition.

“GoWB” means Government of West Bengal.

“L&LR” means Directorate of Land & Land Records

“Registration” means Directorate of Registration and Stamp Revenue

“ED” means Directorate of Excise

“Personnel” means persons hired by the Bidder as employees and assigned to the performance of the Infrastructure Solution or any part thereof.

“Similar Nature of Work” means Maintenance Contract or Delivery, Installation and Commissioning of Server/ Storage / Network Security Device / Network Device and other accessories.

WEBEL TECHNOLOGY LIMITED

“Project” Back to back OEM AMC support for existing infrastructure and upgradation / augmentation of existing infrastructure and integration & commissioning with existing Common Infrastructure of the Directorate of Registration, L&LR and Excise, GoWB installed at West Bengal State Data Center.

“Services” means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

“Interest rate” means “364 days Government of India (GoI) Treasury Bills” rate.

“Law” shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

“LOI” means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

“Requirements” shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

“Service” means provision of Contracted service viz., operation, maintenance and associated services for DEPLOYED SYSTEMS as per Section titled “Scope of Work”.

“Termination Notice” means the written notice of termination of the Agreement issued by WTL.

“Uptime” means the time period when specified services are available with specified technical and service standards as mentioned in section titled WARRANTY SUPPORT”
“%Uptime” means ratio of 'up time' (in minutes) as mentioned in section titled “Warranty support”.

“Service Down Time” (SDT) means the time period when specified services with specified technical and operational requirements as mentioned in section titled “WARRANTY SUPPORT” are not available to Gov. of W. Bengal and its user departments and organizations.

“WTL” means Webel Technology Limited a Govt. of W. Bengal undertaking.

2. PRE BID MEETING

Pre Bid Meeting will be held on 30/12/2024 at 12.00 hrs. (**On-Line Meeting**). Bidder can send their queries as per format (Section - L) to Manager (Purchase) (purchase@wtl.co.in). Only the queries received within the stipulated date prior to the Pre Bid Meeting will be answered. Interest bidders are requested to send mail to (purchase@wtl.co.in) for participation of online pre-bid meeting Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.

3. COST OF BIDDING

WEBEL TECHNOLOGY LIMITED

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

4. BID DOCUMENT

Bidder is expected to examine all instructions, forms, terms and requirement in the bid document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid.

5. AMENDMENT OF BID DOCUMENT

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of an Corrigendum, which would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

6. MODIFICATION AND WITHDRAWAL OF BIDS

As per the bidding process available in the tender.

7. LANGUAGE OF BID & CORRESPONDENCE

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

8. BIDDER'S SOLUTION

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the broad minimum specification provided in the tender documents, conforming to the model, make and Part number (wherever provided). While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required quote for each item retaining all major components/sub system detailed and specified. As the Bidder will be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period have to be take care by the Bidder to maintain the guaranteed uptime.

9. EARNEST MONEY DEPOSIT (EMD) / TENDER FEE

The bidder shall furnish Online Receipt against payment of Tender Fees and Earnest Money Deposit.

10. FORFEITURE OF EMD

EMD will be refunded to the unsuccessful bidders without interest by following guidelines of circular 3975-F(Y) dated 28/07/2016 on final selection of Successful Bidders.

11. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of

WEBEL TECHNOLOGY LIMITED

the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

12. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document then he can send the queries before the Pre Bid Meeting.

13. CONTRACT EXECUTION

On receipt of the Letter of Award/Purchase Order the Bidder should submit a Performance Bank Guarantee (PBG) equivalent to 10% of the total contract value within three weeks from the date of receipt of Letter of Award/Purchase Order. The PBG should be valid for six month more than the warranty period. All delivery of the material will have to be completed within 45 days from the date of acceptance of contract and the Bidder has to ensure all activities leading to the commissioning of the contract to be completed within 75 days from the date of award. Subsequent to the award of contract, the Bidder will have to arrange for the requisite material as per BOM.

14. TIME SCHEDULE FOR DELIVERY & INSTALLATION

All back to back OEM support renewal will be completed within 2 (Two) weeks after receiving of Work Order. Tech refresh / upgradation of IT equipment will deliver and install within 8-10 weeks after receiving of work order.

15. LOCATION FOR DELIVERY, INSTALLATION & SUPPORT

WEST BENGAL STATE DATA CENTRE, 1ST FLOOR, MONI BHANDAR, BLOCK-EP & GP, SECTOR - V, SALT LAKE CITY, KOLKATA - 700 091.

16. LIQUIDATED DAMAGE / PENALTY

The job includes the supply and installation of materials mentioned in the tender document. In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the Bidder for sum not less than 0.5% of the contract value for that item/job for each week or part thereof, subject to a ceiling of 3% of the total contract value (excluding all taxes & duties and other charges). In the event of LD exceeds 3% of the order value, WTL reserves the right to terminate the contract and WTL will get the job completed by any other competent party. The difference of cost incurred by WTL will be recovered from the Bidder and PBG will be invoked.

17. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Bidder. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Bidder (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Bidder shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Bidder's negligence.
- As to any other actual damage arising in any situation involving non-performance by Bidder pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual product or Service that is the subject of the Claim.

WEBEL TECHNOLOGY LIMITED

However, the Bidder shall not be liable for

- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Bidder hereunder.

18. PATENTS & COPYRIGHT

If a third party claims that a product delivered by the Bidder to WTL infringes that party's patent or copyright, the Bidder shall defend WTL against that claim at Bidder's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Bidder, provided that WTL.

- Promptly notifies Bidder in writing of the claim
- Allows Bidder to control and co-operate with Bidder in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Bidder to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Bidder determines that none of these alternatives is reasonably available, WTL agrees to return the product to Bidder on Bidder's written request. Bidder will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Bidder (Program) the amount paid by WTL or 12 months charges (which ever is lesser) and for materials the amount paid by WTL for the materials. These will be Bidder's entire obligation regarding any claim of infringement.

19. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Bidder to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the Bidder shall forthwith suspend further progress of the work until further notice from WTL. The Bidder shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

20. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment will be made only on receipt of payment from relevant customer, i.e. Directorate of Registration & Stamp Revenue under the Finance Department, GoWB. A scheduled payment terms depicted below:

(A) All deliverable Items

a) 80% payment (80% base value + 100% GST amount) of the total deliverable under Tech refresh / procurement (Server, Core Switch, Backup Device, Load Balancer) value will be made after successful delivery of materials at West Bengal State Data Center, Moni Bhandar, Salt Lake.

b) Balance 20% (Only base value of the product) payment of total deliverable under Tech refresh / procurement (Server, Core Switch, Backup Device, Load Balancer) value will be released after successful Installation & integration.

WEBEL TECHNOLOGY LIMITED

c) 100% payment of the total AMC charges for servers & other AMC materials value will be released after procurement of back to back OEM support (Except KVM switches). OEM support confirmation document will be submitted before releasing the AMC payment.

21. GOVERNING LAWS

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

22. CORRUPT OR FRAUDULENT

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

23. BIDDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.

The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

24. WORKMEN'S COMPENSATION

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workmen employed by the Bidder, is payable, then this should be done by the Bidder. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Bidder. WTL shall not be bound to contest any claim made against the Bidder in respect of workmen's compensation.

WEBEL TECHNOLOGY LIMITED

25. BIDDER'S EMPLOYEES

The Bidder shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Bidder must ensure that he complies with PF, ESI regulation for all his deployed employees. The Bidder shall see that all authorized Sub Bidders under him similarly complied with the above requirement.

26. SAFETY MEASURES

The Bidder shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Bidder shall take adequate measures to protect the work and prevent accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the Bidder in taking proper precautionary measures the Bidder shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

27. EQUIPMENT

All tools & tackles necessary for the work shall have to be procured by the Bidder unless otherwise specified elsewhere in these tender documents. The equipment used by the Bidder for a particular work must be appropriate for the type of work. The Bidder shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the Bidder use defective or imperfect equipment in the work. The Bidder shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

28. SUB-CONTRACT

Outsource and Sub contracting of any of the item of the RFP/ RFP specific scope of work is strictly prohibited. The Bidder's responsibility is not transferable.

29. TERMINATION FOR DEFAULT

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the Bidder, terminate the order in whole or in part. If the Bidder materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the Bidder as PBG.

30. BANKRUPTCY

If the Bidder becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the Bidder or to the liquidator or receiver or to any person in whom the Bidder may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the

WEBEL TECHNOLOGY LIMITED

engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

31. FORCE MAJEURE

It is hereby defined as any cause, which is beyond the control of the Bidder or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civil war.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of any government or de facto authority or ruler, or any other act or failure to act of any local state or national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public transportation and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.
- Give rise to any claim for damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

32. INSURANCE COVERAGE

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the Bidder. As the Bidder will carry the risk for the material in his books during transit, the Bidder should arrange insurance for the total system as period from the dispatch till Acceptance Test is successfully achieved. Further the Bidder is to take all required insurance coverage in respect of all its personnel who shall be working on this engagement.

33. AMC & WARRANTY

WEBEL TECHNOLOGY LIMITED

The OEM on behalf of bidder will provide AMC & warranty that products supplied under the contract are newly made and are free from defects in the design, engineering and workmanship. The Bidder would be responsible for the up keep and maintenance of all Devices and necessary deliverables under the scope of work during the entire AMC & warranty period, i.e., 36 months from the date of final acceptance of the system. The Bidder/OEM shall not, without the express prior written consent of WTL, assign to any third party of the contract or part thereof. Service support for the entire warranty period will be on site and comprehensive (including spares) and free of cost for the entire warranty period. Warranty will be invalid if the equipment is serviced by unauthorized personnel of misuse is detected.

34. WARRANTY SUPPORT

The total system will be warranted against bad workmanship and manufacturing defects from the date of acceptance of the system whole or part. Service support for the entire warranty period will be on site and comprehensive (including spares and all other support) and free of cost for the entire warranty period.

The average uptime averaged over each quarter should be as follows:

Category	Uptime Requirement	Response Time Requirement	Maximum Downtime permitted per instance
Equipment located in West Bengal State Data Center	99.0%	8 Hours	24 Hours

35. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely delivery, installation and commissioning of equipment as well as performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any nationalized bank as per format enclosed (Section – Q).

36. BIDDER'S RESPONSIBILITIES

Refer Section – A (Scope of Work & Responsibility)

37. NO WAIVER OF RIGHTS

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

38. GRAFTS, COMMISSIONS, GIFTS, ETC.

It is the Purchaser's policy to require that bidders, suppliers, Bidders and consultants under contracts, observe the highest standard of ethics during the procurement and execution of such contracts. Any graft, commission, gift or advantage given, promised or offered by or on behalf of the Bidder or his partner, agent, officers, director, employee or servant or any one on

WEBEL TECHNOLOGY LIMITED

his or their behalf in relation to the obtaining or to the execution of this or any other contract with WTL shall in addition to any criminal liability which it may incur, subject the Bidder to the cancellation of this and all other contracts and also to payment of any loss or damage to WTL resulting from any cancellation. WTL shall then be entitled to deduct the amount so payable from any monies otherwise due to the Bidder under contract.

39. ENFORCEMENT OF TERMS

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

40. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

41. TAXES & DUTIES

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.
- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade Licence, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch / irregularity in GST return filing on the part of the bidder.

42. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

43. BID DUE DATE

The online tender has to be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may at its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and

WEBEL TECHNOLOGY LIMITED

the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

44. LATE BID

Any proposal received by WTL after the deadline for submission of proposals may not be accepted.

45. OPENING OF BID BY WTL

Bids shall be opened and downloaded electronically through operation of the process in the e-Tender portal in presence of Tender Committee. Bidders interested to remain present during electronic bid opening may attend the bid opening session at WTL premises at scheduled date & time.

46. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing following the procedure mentioned hereinabove.

47. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

48. BID CURRENCIES

Prices shall be quoted in Indian Rupees, inclusive of all prevailing taxes, levies, duties, cess etc.

49. PRICE

- Price should be quoted in the BOQ format only. No deviation is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

50. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Bidders.

51. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

52. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for

WEBEL TECHNOLOGY LIMITED

un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

53. WITHDRAWAL OF BID

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

54. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

55. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserve the right to split up and distribute the work among the successful bidders and to curtail any item of work in the schedule partly or fully.

56. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.
- g) Any bidder may withdraw his tender by written request at any time prior to the scheduled closing time for receipt of tenders and not thereafter.

57. PRE-DISPATCH INSTRUCTION

All materials / equipments supplied against the purchase order shall be subjected to Inspection, check and /or test by the authorized representative from WTL.

58. FINAL INSPECTION

Final inspection will be carried by the authorized representative from WTL.

59. SITE INSPECTION

Bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least four days to organize such permission.

WEBEL TECHNOLOGY LIMITED

60. ERASURES OR ALTERNATIONS

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

61. COMPLIANCE WITH LAW

The Bidder hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The Bidder shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

62. CLARIFICATION OF BIDS

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

63. QUALITY CONTROL

- The Bidder is obliged to work closely with WTL and /or Directorates, act within its authority and abide by directive issued by them on implementation activities.
- The Bidder will abide by the safety measures and free WTL and Directorates from all demands or responsibilities arising from accident/loss of life, the cause of which is due to their negligence. The bidder will pay all indemnities arising from such incidents and will not hold WTL and Directorates responsible.
- The Bidder will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of WTL/ Directorates.
- WTL reserves the right to inspect all phases of Bidder's operation to ensure conformity to the specifications. WTL shall have engineers, inspectors or other duly authorized representatives made known to the Bidder, present during the progress of the work and such representatives shall have free access to the work at all times. The presence or absence of representatives of WTL does not relieve the Bidder of the responsibility for quality control in all phases.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

64. SITE NOT READY

The bidder shall not be in any manner liable for any delay arising out of WTL/Directores inability to make the site ready within the stipulated period.

WEBEL TECHNOLOGY LIMITED

65. GENERAL TERMS

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- c) No Technical/Commercial clarification will be entertained after opening of the tender.
- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.
- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- f) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- g) WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) Supporting technical brochures/catalogues indicating each feature in respect of offered model and make must be submitted along with the offer, in absence of which the offer is liable to be ignored.
- i) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.
- j) Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- k) The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- l) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- m) The customer/WTL at its discretion may extend the deadline for the submission of Bids.
- n) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

WEBEL TECHNOLOGY LIMITED

SECTION – E

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To
Webel Technology Limited
Plot – 5, Block – BP, Sector - V,
Salt Lake City,
Kolkata – 700091.

Sub: Back to back OEM AMC support for existing infrastructure and Tech refresh / upgradation / augmentation of existing infrastructure and integration & commissioning with existing Common Infrastructure of the Directorate of Registration, L&LR and Excise, GoWB installed at West Bengal State Data Center.

Dear Sir,

We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/NLRMP/24-25/022 DATED 19.12.2024 do hereby propose to execute the job as per specification as set forth in your Bid documents.

1. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
2. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
3. Earnest Money Deposit: We have transferred EMD amount online through e-tender portal.
4. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
5. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.

WEBEL TECHNOLOGY LIMITED

6. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid (BOQ).
7. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Thanking you, we remain,

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

Signature & Authorized Verified by

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, thisday of2024

WEBEL TECHNOLOGY LIMITED

SECTION – F

TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT

1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section - B) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- The Tender Committee shall verify the Technical Specification (Technical Specification with Compliance Statement, Section – J) Deviation in specification shall not be allowed. Bidder qualified in Technical Specification shall be considered for further evaluation.
- After qualifying in Technical Specification, the qualified bidders will only be considered for Financial Bid evaluation.

2. FINAL EVALUATION

Financial Proposal of the bidders qualifying in the evaluation of Technical specification will be evaluated. The bidder who has qualified in the Technical Specification evaluation and returns with overall responsive bidder and lowest quote (L1) in financial bid would normally be awarded the contract subject to Post Qualification.

3. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the lowest quoted bidder. A negative determination will result in rejection of bidder's bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder's capability to perform satisfactorily. The successful bidder (s) will have to give security deposit amounting to 10% of the total project value in the form of Performance Bank Guarantee (PBG).

4. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures. At the time of post-qualification, Directorate of es may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Technical Specification.

WEBEL TECHNOLOGY LIMITED

SECTION – G

GUIDANCE FOR E-TENDERING

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

- **Registration of Bidder:**

Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to **<https://wbtenders.gov.in>**. The Bidder is to click on the link for e-Tendering site as given on the web portal.

- **Digital Signature Certificate (DSC):**

Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

- The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

- **Participation in more than one work:**

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.

- **Submission of Tenders:**

Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

Techno Commercial Cover:

Technical Document 1 (scanned & join in pdf format then upload)

1. Documents required for Eligibility Criteria (Section – B)

Technical Document 2 (scanned & join in pdf format then upload)

1. NIT Declaration duly stamped & signed in letter head of bidder (Section – R)
2. Bid Form as per format (Section – E)

Financial Cover:

BOQ will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

WEBEL TECHNOLOGY LIMITED

NON-STATUTORY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:
(In each folder, scanned copy will be uploaded with single file having multiple pages)

Sl. No.	Category Name	Sub Category Name	Sub Category Description
A	CERTIFICATES	A1. CERTIFICATES	<ul style="list-style-type: none"> • GST Registration Certificate • PAN • Trade License • As required
B	COMPANY DETAILS	B1. COMPANY DETAILS 1	<ul style="list-style-type: none"> • As required
		B2. COMPANY DETAILS 2	<ul style="list-style-type: none"> • Company Profile (Not more than 3 pages) • As required
C	CREDENTIAL	CREDENTIAL 1	Order copies as per Clause no. 4 of Section – B
D	DECLARATION	DECLARATION 1	List of Clients as per format (Section – P)
		DECLARATION 2	Financial Capability of Bidder as per format (Section – L)
		DECLARATION 3	Bidder's Details as per format (Section – M)
		DECLARATION 4	Details of Order Execution as per format (Section – K)
		DECLARATION 5	As required
E	FINANCIAL INFO	P/L & BALANCE SHEET 2017-2018	P/L & BALANCE SHEET 2021-2022
		P/L & BALANCE SHEET 2018-2019	P/L & BALANCE SHEET 2022-2023
		P/L & BALANCE SHEET 2019-2020	P/L & BALANCE SHEET 2023-2024

WEBEL TECHNOLOGY LIMITED

SECTION – H

EXISTING INFRASTRUCTURE

EXISTING SETUP & TECHNICAL DETAILS FOR COMMON INFRASTRUCTURE INSTALLED AT WBSDC KOLKATA, SALT LAKE, KOLKATA-91

Sl. No .	Item	Make & Model	Serial Number	Used As	Hardware Configuration	Operating System	Other Software / Remarks
1	Server	HP DL 560 Gen8	SGH435NJ40	Land Records database Cluster Node-1	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2014 Enterprise - In Production
2	Server	HP DL 560 Gen8	SGH435NJ4A	Land Records database Cluster Node-2	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2014 Enterprise - In Production
3	Server	HP DL 560 Gen8	SGH435NJ43	Land Records GIS database Cluster Node-1	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2014 Enterprise - In Production
4	Server	HP DL 560 Gen8	SGH435NJ42	Land Records GIS database Cluster Node-2	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2014 Enterprise - In Production
5	Server	HP DL 560 Gen8	SGH435NJ48	Land Records Application Server Node-1	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	Apache Tomcat 9.0 - In Production

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Sl. No .	Item	Make & Model	Serial Number	Used As	Hardware Configuration	Operating System	Other Software / Remarks
6	Server	HP DL 560 Gen8	SGH435NJ41	Land Records Application Server Node-2	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	Apache Tomcat 9.0 - In Production
7	Server	HP DL 560 Gen8	SGH435NJ45	Land Records GIS Application Server Node-1	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	Apache Tomcat 9.0 - In Production
8	Server	HP DL 560 Gen8	SGH435NJ47	Land Records GIS Application Server Node-2	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	Apache Tomcat 8.0 - In Production
9	Server	HP DL 560 Gen8	SGH435NJ3Y	eNathikaran database Cluster Node-1	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2014 Enterprise - In Production
10	Server	HP DL 560 Gen8	SGH435NJ44	eNathikaran database Cluster Node-2	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2014 Enterprise - In Production
11	Server	HP DL 560 Gen8	SGH435NJ46	eNathikaran Application Server Node-1	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	IIS 8.0 with dotnet 4.5 - In Production

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Sl. No .	Item	Make & Model	Serial Number	Used As	Hardware Configuration	Operating System	Other Software / Remarks
			VM	eDeed Registration App Server Node-1	28 VCPU, 100GB Memory	Windows Server 2012 R2	IIS 8.0 with dotnet 4.5 - In Production
12	Server	HP DL 560 Gen8	SGH435NJ49	eNathikaran Application Server Node-2	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	IIS 8.0 with dotnet 4.5 - In Production
	Server		VM	eDeed Registration App Server Node-2	28 VCPU, 100GB Memory	Windows Server 2012 R2	IIS 8.0 with dotnet 4.5 - In Production
13	Server	HP DL 380p Gen8	SGH435NJ3M	Hyper-V Server for Registration App Server1, Registration App Server 2, Registration DB server2, Reserve	2 x Intel E5-2680v2 @2.8GHz Processor (20 core, 40 threads), 512GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	
	Server		VM	eNathikaran Application Server Node-3	12 VCPU, 64 GB Memory	Windows Server 2012 R2	IIS 8.0 with dotnet 4.5 - In Production
	Server			Registration application Node-1	28 VCPU, 100GB Memory	Windows Server 2012 R2	IIS 8.0 with dotnet 4.5 - In Production
	Server			Registration application Node-2	28 VCPU, 100GB Memory	Windows Server 2012 R2	IIS 8.0 with dotnet 4.5 - In Production
	Server			Registration DB1 Server Node-2	28 VCPU, 100GB Memory	Windows Server 2012 R2	SQL Server 2014 Enterprise - In Production
14	Server	HP DL 380p Gen8	SGH435NJ3S	Registration DB1 Server Node-1	2 x Intel E5-2603v2 @1.8GHz Processor (8 core, 8 threads), 64GB Memory, 4 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2014 Enterprise - In Production

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Sl. No .	Item	Make & Model	Serial Number	Used As	Hardware Configuration	Operating System	Other Software / Remarks
15	Server	HP DL 380p Gen8	SGH435NJ3L	Excise Application Server Node-1	2 x Intel E5-2680v2 @2.8GHz Processor (20 core, 40 threads), 512GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	IIS 8.0 with dotnet 4.5 - In Production
16	Server	HP DL 380p Gen8	SGH435NJ3K	Excise Application Server Node-2	2 x Intel E5-2680v2 @2.8GHz Processor (20 core, 40 threads), 512GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	IIS 8.0 with dotnet 4.5 - In Production
17	Server	HP DL 380p Gen8	SGH435NJ3P	Excise Database Cluster Node-1	2 x Intel E5-2680v2 @2.8GHz Processor (20 core, 40 threads), 512GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2014 Enterprise - In Production
18	Server	HP DL 380p Gen8	SGH435NJ3N	Excise Database Cluster Node-2	2 x Intel E5-2680v2 @2.8GHz Processor (20 core, 40 threads), 512GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2014 Enterprise
19	Server	HP DL 380e Gen8	SGH435NJ3T	Pre Deployment Database Server	2 x Intel E5-2420 @ 1.9GHz Processor (12 core, 24 threads), 128GB Memory, 5x 600 GB internal Disk, 4 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2014 Enterprise, Microsoft Visual Studio 2015
20	Server	HP DL 380e Gen8	SGH435NJ3W	Pre Deployment Application Server	2 x Intel E5-2420 @ 1.9GHz Processor (12 core, 24 threads), 128GB Memory, 3x 600 GB internal Disk, 4 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	IIS 8.0 with dotnet 4.5, Apache Tomcat 9.0 - In Production

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Sl. No .	Item	Make & Model	Serial Number	Used As	Hardware Configuration	Operating System	Other Software / Remarks
21	Server	HP DL 380p Gen8	SGH435NJ3R	Backup Management Server	2 x Intel E5-2603v2 @1.8GHz Processor (8 core, 8 threads), 64GB Memory, 4 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	SQL Server 2012 Standard, MS SCDPM Backup Software - - In Production
22	Server	HP DL 380e Gen8	SGH435NJ3V	Active Directory Server with DNS role (PDC)	2 x Intel E5-2420 @ 1.9GHz Processor (12 core, 24 threads), 128GB Memory, 4x 600 GB internal Disk, 4 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	
23	Server	HP DL 380e Gen8	SGH435NJ3X	Additional AD Server (ADC)	2 x Intel E5-2420 @ 1.9GHz Processor (12 core, 24 threads), 128GB Memory, 4x 600 GB internal Disk, 4 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	In Production
			VM	SCCM Server	4 VCPU, 24GB Memory	Windows Server 2012 R2	SQL Server 2012 Standard, MS SCCM Software - In Production
				ESRS Server for Communication between EMC and Storage	1 VCPU, 8GB Memory	SUSE Linux Enterprise Server	In Production
				Additional AD Server with DNS Role (BDC)	4 VCPU, 16GB Memory	Windows Server 2012 R2	In Production
				SCOM Server	4 VCPU, 16GB Memory	Windows Server 2012 R2	SQL Server 2012 Standard, MS SCOM Software - In Production
24	Server	HP DL 560 Gen8	SGH435NJ37	Land Record Server	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2	Windows Server 2012 R2	In Production

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Sl. No	Item	Make & Model	Serial Number	Used As	Hardware Configuration	Operating System	Other Software / Remarks
					Nos. of dual Port 10 Gbps (FCoE) CNA		
25	Server	HP DL 380p Gen8	SGH435NJ3M	Land Record Server	2 x Intel E5-2680v2 @2.8GHz Processor (20 core, 40 threads), 512GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	In Production
26	Server	HP DL 380p Gen8	SGH435NJ38	Land Record Server	2 x Intel E5-2680v2 @2.8GHz Processor (20 core, 40 threads), 512GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	In Production
27	Server	HP DL 560 Gen8	SGH435NJ36	Land Record Server	4 x Intel E5- 4610v2 @2.3GHz Processor (32 core, 64 threads) , 768GB Memory, 6 no of Gigabit Ethernet ports, 2 Nos. of dual Port 10 Gbps (FCoE) CNA	Windows Server 2012 R2	In Production
28	Backup Device	HP MSL6480	DEC43003GZ, DEC42903BP	Backup Device	HP MSL6480 Scalable Base Module, HP MSL6480 Scalable Expansion Module, HP MSL LTO-6 Ultr 6250 FC Drive Upg Kit (4 Nos.)		In Production
29	FCoE Switch	Ruijee RG-S6220	G1H70H00003 9A, G1H70H00003 83	FCoE Switch (Qty : 2)	Fixed 48 10GE SFP+ ports and 4 40GE QSFP+ ports, 2 Power Slots, 4 Fan Slots. The ports numbered from 1 to 8 can also serve as FC combo ports	RGOS 10.4(5b2) p1 Release (173619)	In Production
30	Ethernet Switch	Ruijee RG-S5750-E	G1H30LG0009 19, G1H30LG0004 46	Ethernet Core Switch (Qty : 2)	RG-S5750-48GT/4SFP-E Ethernet Switch, 48-Port 10/100/1000Base-T, 4 GE SFP Combo Ports, 2 Extension Slots (Stack or Uplink), 1 USB 2.0, M5000E Interface Module, 2-Port 10GE (SFP+)	RGOS 10.4(3b16) p1 Release (162455)	In Production
31	Load Balancer	Array Network APV 2600-S1	1423G6126, 1423G6128	Hardware Load Balancer (Qty : 2)	APV 2600-S1 App Velocity-S ADC (SLB, 4x1GbE copper ports, 1U)	ArrayOS Rel.APV.8.6.1. 125.1	In Production

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SECTION – I

BILL OF MATERIAL

Sl. No	Item / Work / Job Description	Qty.	Unit
1	3 years Back to Back OEM AMC Support for Renewal of existing HPE make Rack Server (Model – DL 580 Gen8 as per Section – H)	14	No.
2	3 years Back to Back OEM AMC Support for Renewal of existing HPE make Rack Server (Model - DL380p Gen8 as per Section – H)	9	No.
3	3 years Back to Back OEM AMC Support for Renewal of existing HPE make Rack Server (Model - DL380e Gen8 as per Section – H)	4	No.
4	Delivery, Installation, Commissioning & Integration of Rack Server with 3 years onsite warranty (As per technical specification in Section – J)	2	No.
5	Tech Refresh/ Upgradation/ Augmentation of existing MSL6480 tape Library with 1 no Chassis including RPS and 4 nos. LTO7 FC Drives with 3 years onsite warranty support (As per technical specification in Section – J)	1	No.
6	Procurement of FCOE Switch with 3 years warranty in replacement of existing Ruijie Make FCOE Switch Model: RG-S6220 with 3 years onsite warranty support (As per technical specification in Section – J)	2	No.
7	Procurement of new Core Switch with 3 years warranty, in replacement of existing Ruijie Make Core Switch Model: RG-RSR77 with 3 years onsite warranty support (As per technical specification in Section – J)	2	No.
8	Technical refresh of Array APV 2600-S1 to APV 2800 with three years onsite warranty (gold) support. (As per technical specification in Section – J)	2	No.
9	Procurement of new Core Switch with 3 years onsite warranty support (As per technical specification in Section – J)	2	No.

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SECTION - J

TECHNICAL SPECIFICATION WITH COMPLIANCE STATEMENT

(Tender No. WTL/NLRMP/24-25/022 DATED 19.12.2024)

- Bidder should submit all relevant data sheet/brochure of all quoted items and should also available in respective OEM's official website.
- Bidder should indicate items mentioned in the OEM data sheet / brochure as mentioned in minimum specification in the RFP
- Please note that Bill of quantity may change at the time of ordering of Purchase Order.

Technical Specification of New Procurements / Tech Refresh

1. Rack Servers for database with OS:

Quantity	2 nos.
Make	
Model	
Part no.	

Item	Technical Specifications	Specification Offered	Compliance (Y/N)
Chassis	1 or 2 U Rack Mountable		
CPU	2 x Intel or AMD x86 processor architecture with minimum 16-Core and 2.8GHz or higher.		
Chipset	C741 or equivalent Chipset		
Memory	32 DIMM slots. 2048 GB DIMMS scalable upto 8.0 TB using DDR5 Registered DIMM (RDIMM) operating at 4800 MT/s		
Bus Slots	Server should support upto three PCI-Express 5.0 x16 slots. Additional two x8 or higher PCIe 5.0 slots		
HDD Bays	Upto 10 SFF SAS/SATA/SSD/NVMe		
Configured HDD/SSD	2 x 480GB NVMe M.2 SSD in hardware RAID1. NVMe Hot Plug Boot Optimized Storage Device		
Controller	Server should support RAID Controller with 4GB Controller Cache		
Networking features	4 x 10GBaseT RJ45 Ports on 2 x 2P NICs 2 x 32G FC-HBA ports on 2 x 1P FC-HBAs 1 x 1G Management Port		
Interfaces	USB support with Up to 5 total: 1 front, 2 rear, 2 internal. 1GbE Dedicated management port		
Power Supply	2 x 1600W hot plug redundant low halogen		

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Item	Technical Specifications	Specification	Compliance
	power supplies with minimum 94% efficiency		
Fans	Redundant hot-plug system fans		
Industry Standard Compliance	ACPI 6.4 Compliant		
	PCIe 5.0 Compliant		
	WOL Support		
	Microsoft® Logo certifications		
	PXE Support		
	Energy Star		
	SMBIOS 3.4		
	UEFI 2.7		
	Redfish API		
	IPMI 2.0		
	Secure Digital 4.0		
	Advanced Encryption Standard (AES)		
	Triple Data Encryption Standard (3DES)		
	SNMP v3		
	TLS 1.2		
	DMTF Systems Management Architecture for Server Hardware Command Line Protocol (SMASH CLP)		
	Active Directory v1.0		
	ASHRAE A3/A4		
System Security	UEFI Secure Boot and Secure Start support		
	Immutable Silicon Root of Trust		
	Configurable for PCI DSS compliance		
	Advanced Encryption Standard (AES) and Triple Data Encryption Standard (3DES) on browser		
	Support for Commercial National Security Algorithms (CNSA)		
	Smart card (PIV/CAC) and Kerberos based 2-factor Authentication		
	Tamper-free updates - components digitally signed and verified		
	Secure Recovery - recover critical firmware to known good state on detection of compromised firmware		
	Ability to rollback firmware		
	Secure erase of NAND/User data		
	TPM (Trusted Platform Module) 2.0		
	Bezel Locking Kit option		
	Chassis Intrusion detection option		
Operating Systems and Virtualization Software Support	Windows Server.		
	Red Hat Enterprise Linux (RHEL)		
	SUSE Linux Enterprise Server (SLES)		

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Item	Technical Specifications	Specification	Compliance
	VMware ESXi.		
	Canonical Ubuntu		
	Oracle Linux and Oracle VM		
	Citrix		
Provisioning	1. Should support tool to provision server using RESTful API to discover and deploy servers at scale		
	2, Provision one to many servers using own scripts to discover and deploy with Scripting Tool (STK) for Windows and Linux or Scripting Tools for Windows PowerShell		
Firmware security	1. For firmware security, system should support remote management chip creating a fingerprint in the silicon, preventing servers from booting up unless the firmware matches the fingerprint. This feature should be immutable		
	2. Should maintain repository for firmware and drivers recipes to aid rollback or patching of compromised firmware. Should also store Factory Recovery recipe preloaded to rollback to factory tested secured firmware		
Embedded Remote Management and firmware security	1. System remote management should support browser based graphical remote console along with Virtual Power button, remote boot using USB/CD/DVD Drive. It should be capable of offering upgrade of software and patches from a remote client using Media/image/folder; It should support server power capping and historical reporting and should have support for multifactor authentication		
	2. Server should have dedicated 1Gbps remote management port		
	3. Server should have storage space earmarked to be used as a repository for firmware, drivers and software components. The components can be organized in to install sets and can be used to rollback/patch faulty firmware		
	4. Server should support agentless management using the out-of-band remote management port		
	5. The server should support monitoring and recording changes in the server hardware and system configuration. It		

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Item	Technical Specifications	Specification	Compliance
	assists in diagnosing problems and delivering rapid resolution when system failures occur		
	6. Two factor Authentication		
	7. Local or Directory-based user accounts with Role based access control		
	8. Remote console sharing up to 6 users simultaneously during pre-OS and OS runtime operation, Console replay - Console Replay captures and stores for replay the console video during a server's last major fault or boot sequence. Microsoft Terminal Services Integration, 128 bit SSL encryption and Secure Shell Version 2 support. Should provide support for AES and 3DES on browser. Should provide remote firmware update functionality. Should provide support for Java free graphical remote console.		
	9. Should support managing multiple servers as one via		
	Group Power Control		
	Group Power Capping		
	Group Firmware Update		
	Group Configuration		
	Group Virtual Media and Encrypted Virtual Media		
	Group License Activation		
	10. Should support RESTful API integration		
	11. System should support embedded remote support to transmit hardware events directly to OEM or an authorized partner for automated phone home support		
	12. Server should have security dashboard: displaying the status of important security features, the Overall Security Status for the system, and the current configuration for the Security State and Server Configuration Lock features.		
	13. One-button Secure Erase designed to decommission/repurpose servers		
	14. NVMe wear level display		
	15. Workload Performance Advisor - Provides server tuning recommendations to improve server performance		
Server Management	Software should support dashboard view to quickly scan the managed resources to		

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Item	Technical Specifications	Specification	Compliance
	assess the overall health of the data centre. It should provide an at-a-glance visual health summary of the resources user is authorized to view.		
	The Dashboard minimum should display a health summary of the following:		
	• Server Profiles		
	• Server Hardware		
	• Appliance alerts		
	The Systems Management software should provide Role-based access control		
	Zero Touch Provisioning (ZTP) using SSDP with remote access		
	Management software should support integration with popular virtualization platform management software like VMware vCenter & vRealize Operations, and Microsoft System Centre & Admin Centre		
	Should help provide proactive notification of actual or impending component failure alerts on critical components like CPU, Memory and HDD.		
	Should provide an online portal that can be accessible from anywhere. The portal should provide one stop, online access to the product, support information and provide information to track warranties, support contracts and status. The Portal should also provide a personalised dashboard to monitor device health, hardware events, and contract and warranty status. Should provide a visual status of individual devices and device groups. The Portal should be available on premise (at our location - console based) or off premise (in the cloud).		
	Should help to proactively identify out-of-date BIOS, drivers, and Server Management agents and enable the remote update of system software/firmware components.		
	Should have dashboard for firmware baselines while performing minimum required firmware checks and highlighting out-of-compliance devices for updates with the selected firmware baseline		

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Item	Technical Specifications	Specification	Compliance
	The Server Management Software should be of the same brand as of the server supplier.		
Cloud Enabled Monitoring and Management	1. Secure connection from customer sites to cloud service		
	2. Unified Identity & Access Management		
	3. Manages and controls servers regardless of physical location		
	4. Subscription-based entitlement		
	5. Efficient Device On boarding		
	6. Firmware Update Awareness with Intelligent delta-only based updates		
	7. Set Group firmware Baseline and Compliance monitoring and notification		
	8. Group based firmware management that can be scheduled or on-demand		
	9. Remote Site management with low bandwidth/high latency network connectivity		
	10. Role-based access and views for managed customer environments		
	11. GUI and Rest APIs for core features		
Support	3 Years Comprehensive Warranty		
Operating System	Windows Server Edition latest version		

2. Minimum Specification of FCoE switch

Quantity	2 nos.
Make	
Model	
Part no.	

SL No.	Technical Specifications	Specification Offered	Compliance (Y/N)
1	Solution Requirement		
	The Switch should support non-blocking Layer 2 switching and Layer 3 routing		
	Switch should support the complete STACK of IPv4 and IPv6 services.		
	The proposed solution and switches should be part of Gartner Leader Quadrant for DC Networking for last 3 years		
	The Switch should have the capability to function in line		

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SL No.	Technical Specifications	Specification Offered	Compliance (Y/N)
	rate for all ports		
2	Hardware and Interface Requirement		
	Switch should have the following interfaces: Minimum 96 ports support 1/10/25 Gbps SFP ports for host connectivity and 12*100G ports for Fabric/Spine connectivity. Switch should have console port for local management & Out of band management interface for remote management		
	Switch should be 2 RU fixed form factor		
	Switch should be rack mountable and support side rails, if required.		
	Switch should be provided with redundant power supply units		
3	Performance Requirement		
	Switch should support dedicated process for each routing protocol		
	Switch should re-converge all dynamic routing protocols at the time of routing update changes i.e. Graceful restart for fast re-convergence of routing protocols like OSPF, IS-IS, BGP.		
	Switch should support minimum 1000 VRF/VNI instances with route leaking functionality		
	The switch should support 800K Ipv4 LPM routes		
	The switch should have MAC Address table size of 250k		
	The switch should support 120K multicast routes		
	Switch should support 4000 VLANs		
	Switch should support minimum 64 ECMP paths		
	Switch should support minimum 7.2 Tbps of switching throughput		
	Device should be based on simple and intelligent shared-memory egress buffered architecture that simplifies the system buffer management and queuing implementation.		
	The Switch should support intelligent buffer management with a minimum buffer of 40MB.		
4	Network Virtualization Features		
	Switch should support VXLAN to achieve Network Virtualisation.		
	Switch should support VXLAN and EVPN symmetric IRB for supporting Spine- Leaf architecture to optimise the east - west traffic flow inside the Data Centre		
5	Layer2 Features		
	Spanning Tree Protocol (IEEE 802.1D, 802.1W, 802.1S)		
	Switch should support VLAN Trunking (802.1q)		
	Switch should support minimum 90k of MAC addresses		
	Switch should support VLAN tagging (IEEE 802.1q)		
	Switch should support IEEE Link Aggregation and Ethernet Bonding functionality (IEEE 802.3ad) to group multiple ports for redundancy		

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SL No.	Technical Specifications	Specification Offered	Compliance (Y/N)
	Switch should support Link Layer Discovery Protocol as per IEEE 802.1AB for finding media level failures		
	Switch should support layer 2 extension over VXLAN across all Data Centers to enable VM mobility & availability		
	The Switch should support DC Bridging i.e. IEEE 802.1Qbb Priority Flow Control (PFC), Data Center Bridging Exchange (DCBX), IEEE 802.1Qaz Enhanced Transmission Selection (ETS), Explicit Congestion Notification and should support FcoE and RoCEv2.		
	The switch should support Minimum 48 number of port channels		
	A port channel should support up to 32 no. of ports		
	Switch Hardware should have capability to support BGP EVPN Route Type 1, Type 2, Type 3, Type 4, Route Type 5, Type 6/Type 7/Equivalent routes		
	Layer3 Features		
	Switch should support VRF/VRF Edge/Virtual Router to achieve multi instance routing		
	Switch should support segment routing and VRF route leaking functionality from day 1		
	Switch should support VRF, VRF Edge, Virtual Router to achieve multi instance routing.		
	Switch should provide multicast traffic reachable using PIM-SM, PIM-SSM and Multicast Source Discovery Protocol (MSDP), IGMP v1, v2 and v3		
6	Quality of Service		
	Switch should support 802.1P classification and marking of packet using CoS (Class of Service) and DSCP (Differentiated Services Code Point)		
	Switch should support different type of QoS features for real time traffic differential treatment using Weighted Random Early Detection and Strict Priority Queuing		
	Switch should support Rate Limiting – Policing and/or Shaping		
	Switch should support to trust the QoS marking/priority settings of the end points as per the defined policy		
7	Security		
	Switch should support control plane Protection from unnecessary or DoS traffic by control plane protection policy		
	Switch should support external database for AAA using TACACS+ and RADIUS		
	Switch should support to restrict end hosts in the network in order to secure the port by limiting the number of learned MAC addresses to avoid MAC address flooding		
	Switch platform should support encryption of traffic i.e. MAC Sec Encryption (802.1AE) in hardware		
	VXLAN and other tunnel encapsulation/decapsulation should be performed in single pass in Hardware		

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SL No.	Technical Specifications	Specification Offered	Compliance (Y/N)
	Switch should support Role Based access control (RBAC) for restricting host level network access as per policy defined		
	Switch should support DHCP Snooping		
	Switch should support Dynamic ARP Inspection		
	Switch should support IP Source Guard		
	Switch should support unicast and multicast blocking on a switch port to suppress the flooding of frames destined for an unknown unicast or multicast MAC address out of that port.		
	Switch support broadcast, multicast and unknown unicast storm control to prevent degradation of switch performance from storm due to network attacks and vulnerabilities		
	The Switch should support LLDP.		
	Switch should support Spanning tree BPDU protection		
8	Manageability		
	Switch should support for sending logs to multiple centralised syslog server for monitoring and audit trail		
	Switch should provide remote login for administration using SSHv2		
	Switch should support for capturing packets for identifying application performance using local and remote port mirroring for packet captures		
	Switch must have Switched Port Analyzer (SPAN) with minimum 4 active session and ERSPAN on physical, Port channel, VLAN interfaces		
	Switch should support monitoring status using different type of Industry standard NMS using SNMP v3.		
	Switch should provide different privileges for login in to the system for monitoring and management		
	Should have Open APIs to manage the switch through remote-procedure calls (JavaScript Object Notation [JSON] or XML) over HTTPS after secure authentication for management and automation purpose.		
	The Switch Should support monitor events and take corrective action like a script when the monitored events occurs.		
	Should support Should support software telemetry that is not SNMP based and telemetry should be provided without impacting performance of the switch and without adding overload on the resources like CPU and Memory.		
	Switch should provide below telemetry features: •Full Inventory like Global, fabric, switch, ports, endpoints, VMs ,L3 neighbors, IPv4/v6 routing table etc. •Verified Scale limits with Hardware/software lifecycle & EoS. •Network Topology and Utilization of Operational like MAC/Route & Hardware resources like port utilization/ BW •Switch Anomalies related with Advisories , PSIRT and		

WEBEL TECHNOLOGY LIMITED

SL No.	Technical Specifications	Specification Offered	Compliance (Y/N)
	Field Notices •Software upgrade check with TAC assist .Latency and flow •Bug Scanning , Switch's CAM Analyzer, Microbursts and log collector •Real Time Interface statistics like CPU, memory, power, temperature, and interfaces with historical information. •Switch and fabric-level power consumption, cost (kWh), and CO2 emissions CO2 emissions.		
9	Availability		
	Switch should have provision for connecting to 1:1/N+1 power supply for usage and redundancy		
	Switch should provide gateway level of redundancy IPV4 and IPV6 using HSRP/VRRP		
	Switch should support for BFD For Fast Failure Detection		
10	Miscellaneous Points		
	Console cable and power cable (As per Indian standards) as per Bank's requirement should be provided. All Cables shall be factory-terminated.		
	All Functionalities of Switch shall be Ipv6 compliant and it should work on Ipv6 Platform without any additional hardware/ software.		
	Switches and Transceivers should be from same OEM.		

3. Ethernet (Core) Switches

Quantity	4 nos.
Make	
Model	
Part no.	

Sl. No.	Minimum Specifications	Specification Offered	Compliance (Y/N)
1	Physical Characteristics and Port Requirements		
	The switch should be 1U 19" Rack Mountable		
	The switch should have redundant, field-replaceable, hot-swappable power supplies and Fan tray with front to back/back to front airflow		
	The switch should have minimum 40 ports of 1/10G Base-T, 8x1/10G SFP+ ports and 4 ports of 40GbE/100GbE (QSFP+/QSFP28) ports from day-1		
	The switch should have RJ-45 serial or USB-C console port, RJ-45 Ethernet Management port and USB Interface		

WEBEL TECHNOLOGY LIMITED

Sl. No.	Minimum Specifications	Specification Offered	Compliance (Y/N)
2	Performance Requirements		
	The switch should have multi-core CPU/processor		
	The proposed switch should have minimum 16GB DRAM, 32GB Flash/Storage and 32MB Packet buffer memory		
	The proposed switch should have minimum 1.7 Tbps switching capacity		
	The switch should support switch virtualization feature and providing Multi-chassis Link aggregation (MC-LAG) for uplink/downlink connectivity		
	The switch should have minimum 100K MAC Address Table size		
	The switch should support minimum 24K IPv4 routes, 12K IPv6 Routes and 4K IPv4/IPv6 Multicast Routes		
	The switch should support minimum 8K IPv4 ACLs and 4K IPv6 ACLs		
3	Operating System Capabilities		
	The switch should have modular operating system with micro-services or equivalent architecture providing superior fault tolerance and high availability		
	The switch OS should support programmability through REST APIs, Python scripting or equivalent		
4	Layer-2, QoS and Security Features		
	The switch should support Spanning Tree Protocol (STP/RSTP/MSTP) and Ethernet Ring Protection Switching (ERPS) for rapid protection and recovery		
	The switch should support Link Aggregation Control Protocol (LACP)		
	The switch should support IEEE 802.1Q VLANs (1000 VLANs)		
	The switch should support Strict priority (SP) queuing and Deficit Weighted Round Robin (DWRR)/WRR		
	The switch should support Private VLAN for traffic isolation for users on the same VLAN		
	The switch should provide storm protection to limit unknown broadcast, multicast, or unicast storms with user-defined thresholds		
	The switch should support Datacentre Bridging (DCB) capability supporting Priority Flow Control (PFC), Enhanced Transmission Service (ETS).		
	The switch should support Internet Group Management Protocol (IGMPv1, v2, and v3) and Multicast Listener Discovery (MLDv1 and v2)		
	The switch should support 802.1x, Mac-auth, MAC lockdown/ MAC lockout		
5	Layer-3 Routing and Services Features		
	The switch should support IPv4, IPv6 Static Routing and RIPng		
	The switch should support Open shortest path first (OSPF) for IPv4 and IPv6		
	The switch should support Border Gateway Protocol 4 (BGP) for IPv4 and IPv6		
	The switch should support Policy Based Routing (PBR)		
	The switch should support Multicast Routing using PIM-SM, SSM and Multicast Service Delivery Protocol (MSDP)		
	The switch should support dynamic VXLAN with BGP-EVPN		

WEBEL TECHNOLOGY LIMITED

S1. No.	Minimum Specifications	Specification Offered	Compliance (Y/N)
	The switch should support DHCP Server providing DHCP services (for IPv4 and IPv6)		
6	Management Features		
	The switch should support SNMP v2c/v3 and Remote monitoring (RMON)		
	The switch should support sFlow or equivalent for traffic analysis and IPFIX for flow analysis		
	The switch should provide advanced telemetry and automation features for monitoring, troubleshooting and improving network operations		
	The switch should support RADIUS and TACACS+ for securing administrative access		
	The switch should have Command Line Interface (CLI) with a hierarchical structure and SSH, Secure FTP/TFTP support		
	The switch should support Port mirroring		
7	Certifications and Industry Recognition		
	The switch should have RoHS compliance		
	The switch should have safety/emissions certifications including EN55032:2015/CISPR 32, Class A,FCC CFR 47 Part 15:2018, Class A ICES-003, Class A		
8	Support and Warranty		
	The switch shall be offered with minimum three years hardware warranty with Technical support from OEM directly		
	All the features mentioned in the specifications shall be enabled/activated. Any licenses required shall be included from Day 1		

4. Load balancer :

Quantity	2 nos.
Make	
Model	
Part no.	

Technical refresh of Array APV 2600-S1 to APV 2800 with three years gold support.

Existing Array Load Balancer details:

- (1) Device 1 : Model APV 2600-S1 AppVelocity-S , **Sr. No. 1423G6126**
- (2) Device 2 : Model APV 2600-S1 AppVelocity-S , **Sr. No. 1423G6128**

5. Tape Library –

WEBEL TECHNOLOGY LIMITED

Quantity	1 no.
Make	
Model	
Part no.	

Upgradation of existing MSL6480 tape Library with 1 no Chassis including RPS and 4 nos.
LTO7 FC Drives.
Warranty: Till end of base system AMC.

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

WEBEL TECHNOLOGY LIMITED

SECTION – K

DETAILS OF ORDERS EXECUTED BY BIDDER

(Tender No. WTL/NLRMP/24-25/022 DATED 19.12.2024)

Sl. No.	Order No.	Order Date	Order Value	Brief description of items and job details	Completed (Yes/NO)	Name of the Customer	Contact details of the Customer

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

Note:

- A. Type of Project shall indicate the implementation of services.
- B. Scope of work shall indicate whether it is implementation, Operation or maintenance.
- C. Submit Customer Order Copy details of the order indicating the project value, customer contact details.

WEBEL TECHNOLOGY LIMITED

SECTION – L

FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/NLRMP/24-25/022 DATED 19.12.2024)

FINANCIAL INFORMATION

Sl. No.	Name of the Bidder	Turnover (Rs. / Crores)		
		2021-22	2022-23	2023-24
1				

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

Note:

Submit the audited financial statement/ audited annual report of the last three financial years.

WEBEL TECHNOLOGY LIMITED

SECTION – M

BIDDERS'S DETAILS

Tender No. WTL/NLRMP/24-25/022 DATED 19.12.2024

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	Is the firm <ul style="list-style-type: none"> ▪ a Government/ Public Sector Undertaking ▪ a propriety firm ▪ a partnership firm (if yes, give partnership deed) ▪ a limited company or limited corporation ▪ a member of a group of companies, (if yes, give name and address and description of other companies) ▪ a subsidiary of a large corporation (if yes give the name and address of the parent organization). If the company is subsidiary, state what involvement if any, will the parent company have in the project. 	
8	Is the firm registered with Sales Tax department? If yes, submit valid GST Registration certificate.	
9	Is the firm registered for Service Tax with Central Excise Department (Service Tax Cell)? If yes, submit valid Service Tax registration certificate.	
10	Total number of employees. Attach the organizational chart showing the structure of the organization.	
11	Are you registered with any Government/ Department/ Public Sector Undertaking (if yes, give details)	
12	How many years has your organization been in business under your present name? What were your	

WEBEL TECHNOLOGY LIMITED

	fields when you established your organization	
13	<p>What type best describes your firm? (Purchaser reserves the right to verify the claims if necessary)</p> <ul style="list-style-type: none"> ▪ Manufacturer ▪ Supplier ▪ System Integrator ▪ Consultant ▪ Service Provider (Pl. specify details) ▪ Software Development ▪ Total Solution provider (Design, Supply , Integration, O&M) ▪ IT Company 	
14	Number of Offices in district head quarters in West Bengal	
15	Is your organization has ISO 9001:2008 certificates?	
16	List the major clients with whom your organization has been / is currently associated.	
17	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)	
18	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – N

MANUFACTURER'S AUTHORIZATION FORM

Date:

To

Webel Technology limited

Plot-5, Block-BP, Sector-V

Salt Lake

Kolkata-700 091

Ref: Tender No.: WTL/NLRMP/24-25/022 DATED 19.12.2024

WHEREAS _____ who are official producers of _____ and having production facilities at _____ do hereby authorize _____ located at _____ (hereinafter, the "Bidder") to submit a bid of the following Products produced by us, for the Supply Requirements associated with the above Invitation for Bids.

When resold by _____, these products are subject to our applicable standard end user warranty terms.

We assure you that in the event of _____, not being able to fulfill its obligation as our Service Provider in respect of our standard Warranty Terms we would continue to meet our Warranty Terms through alternate arrangements.

We also confirm that _____ is our authorized service provider/system integrator and can hence provide maintenance and upgrade support for our products.

We also confirm that the products quoted are on our current product list and are not likely to be discontinued within 3 years from the day of this letter. We assure availability of spares for the products for the next two years after three years warranty.

We also confirm that the material will be delivered within 4-6 weeks from the date of placement of confirmed order.

Name _____ In the capacity of _____

Signed _____

Duly authorized to sign the authorization for and on behalf of _____

Dated on _____ day of _____ 2024

Note: This letter of authority must be on the letterhead of the Manufacturer and duly signed by an authorized signatory.

WEBEL TECHNOLOGY LIMITED

SECTION – O

FORMAT FOR PRE-BID MEETING QUERY

Tender No. WTL/NLRMP/24-25/022 DATED 19.12.2024

Name of the Bidder:

Queries:

Sl. No.	Section No.	Clause No.	Page No.	Queries

Note: The filled form to be submitted in XLS & PDF Format. There is a cut off date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail.

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – P

LIST OF CLIENTS OF SIMILAR ORDERS

Sl. No.	Name of the Client	Address	Contact Person	Designation	Contact Numbers

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – Q

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PRFORMANCE GUARANTEE

Ref Bank Guarantee no.....

Date.....

PROFORMA OF BG FOR SECURITY DEPOSIT

KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMITED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Webel Bhavan, Block EP&GP, Sector V, Kolkata-700 091 (hereinafter called “The Purchaser”) having agreed to accept from _____ (hereinafter called “The Bidder”) Having its Head Office at _____, a Bank guarantee for Rs. _____ in lieu of Cash Security Deposit for the due fulfillment by the Bidder of the terms & conditions of the Work Order No. _____ dated _____ issued by the Purchaser for _____ (hereinafter called “the said work order _____ dated _____”). We _____ (Name & detailed address of the branch) (hereinafter called “the Guarantor”) do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs. _____ (Rupees _____) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Bidder of any of the terms and conditions contained in the said Work Order No. _____ dated _____ of which breach the opinion of the Purchaser shall be final and conclusive.

(2) AND WE, _____ DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum of _____ Rupees _____) only as may be specified in such demand, in the event of the Bidder failing or neglecting to execute fully efficiently and satisfactorily the order for _____ Work Order no. , _____ dated _____

(3) WE _____ further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No. _____ dated _____ including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No. _____ dated _____ have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No. _____ dated _____ have been fully and properly carried out by the said Bidder and accordingly discharged the guarantee.

(4) We _____ the Guarantor undertake to extend the validity of Bank Guarantee at the request of the Bidder for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.

(5) The liability under the Guarantee is restricted to Rs. _____ (Rupees _____)

WEBEL TECHNOLOGY LIMITED

_____) only and will expire on _____ and unless a claim in writing is presented to us or an action or suit to enforce the claim is filled against us within 6 months from _____ all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)

(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Bidder.

(7) The executants has the power to issue this guarantee on behalf of Guarantor and holds full and valid power of Attorney granted in his favour by the Guarantor authorizing him to execute the Guarantee.

(8) Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. _____ (Rupees _____) only and our guarantee shall remain in force up to _____ and unless a demand or claim under the guarantee is made on us in writing on or before _____ all your rights under the guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

WE, _____ lastly undertake not to revoke this guarantee during the currency except with the previous consent of the Purchaser in writing. In witness whereof we _____ have set and subscribed our hand on this _____ day of _____.

SIGNED, SEALED AND DELIVERED

(Stamp of the executants)

WITNESS

1) _____

2) _____

(Name & address in full with Rubber Stamp)

WEBEL TECHNOLOGY LIMITED

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non-Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Nationalised Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as Non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

WEBEL TECHNOLOGY LIMITED

SECTION - R

NIT DECLARATION

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To
Webel Technology Limited
Plot – 5, Block – BP, Sector
- V, Salt Lake City,
Kolkata – 700091.

Sub: Back to Back OEM AMC Support along with Tech refresh / Upgradation/ Augmentation Of Existing Infrastructure installed at West Bengal State Data Center for Common Infrastructure project of The Directorate of Registration and Stamp Revenue, Directorate of Land Records and Surveys, Directorate of Excise.

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the specifications and other documents of the subject tender no. WTL/NLRMP/24-25/022 DATED 19.12.2024 for Back to back OEM AMC support for existing infrastructure and Tech refresh /upgradation / augmentation of existing infrastructure and integration & commissioning with existing Common Infrastructure of the Directorate of Registration, L&LR and Excise, GoWB installed at West Bengal State Data Center, published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Thanking you, we remain

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, thisday of2024

WEBEL TECHNOLOGY LIMITED

SECTION – S

FORMAT FOR BID SECURITY (BANK GUARANTEE)

Bank Guarantee No.....

Date.....

WHEREAS,.....(name & address) (hereinafter called "the Applicant") has submitted his Bid dated _____ [date] or will submit his Bid for execution of _____ [name of Contract] (hereinafter called "the Bid") under Request for Bids No..... [insert number] (hereinafter called "the RFB")
KNOW ALL PEOPLE by these presents that We _____ [name of bank] of _____ [name of country] having our registered office at _____ (hereinafter called "the Bank") are bound unto _____ [name of Employer] (hereinafter called "the Employer") in the sum of _____ for which payment will and truly to be made to the said Employer the Bank binds itself, his successors and assigns by these presents.

SEALED with the Common Seal of the said Bank this _____ day of _____ 20____.

THE CONDITIONS of this obligation are:

(1) If after Bid opening the Applicant (a) withdraws his bid during the period of Bid validity specified in the Letter of Bid, ("the Bid Validity Period"); or (b) does not accept the correction of the Bid Price

or

(2) If the Applicant having been notified of the acceptance of his bid by the Employer during the period of Bid validity:

(a) fails or refuses to execute the Contract Agreement in accordance with the Instructions to Bidders, if required; or

(b) fails or refuses to furnish the Performance Security, in accordance with the Instruction to Bidders.

we undertake to pay to the Employer up to the above amount upon receipt of his first written demand, without the Employer having to substantiate his demand, provided that in his demand the Employer will note that the amount claimed by him is due to him owing to the occurrence of one or any of the four conditions, specifying the occurred condition or conditions.

This Guarantee will remain in force up to and including the date _____ 30 days after the deadline for submission of Bids as such deadline is stated in the Instructions to Bidders or as it may be extended by the Employer, notice of which extension(s) to the Bank is hereby waived. Any demand in respect of this guarantee should reach the Bank not later than the above date.

DATE _____ SIGNATURE OF THE BANK _____

WITNESS _____ SEAL _____

[signature, name, and address]

WEBEL TECHNOLOGY LIMITED

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non-Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Nationalised Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as Non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL