NOTICE INVITING e-TENDER

Online Tender documents are invited for Installation of CCTV network in 48 New Static Stores of Sufal Bangla in sync with CCTV network of existing 21 static stores including central monitoring.

Reputed System Integrators/OEM having sufficient experience and credentials for successful completion of "Similar Nature" of work in a Government Department/PSU/Autonomous Body or any reputed organization. Bidder must have adequate Service Support Resources for providing on-site warranty service within the stipulated time.

1.	Tender No. & Date	WTL/SB/CCTV/23-24/050 Dated 09.01.2024	
2.	Tender Version No.	1.0	
3.	Brief description of Job	Installation of CCTV network in 48 New Static Stores of Sufal Bangla in sync with CCTV network of existing 21 static stores including central monitoring	
4.	Tender Fee	Rs.6000.00 (Rupees Six Thousand only) The amount to be transferred online through e-tender portal.	
5.	Earnest Money Deposit	Rs.200000.00 (Rupees Two lakh only) The amount to be transferred online through e-tender portal.	
6.	Date of Downloading	09.01.2024	
7.	Pre-Bid Meeting date & time	 Pre-Bid meeting will be organizing online platform only. Only queries as per format (Section - N) reaching WTL by 16.01.2024 at 15.00 Hrs. will be taken for decision. Interest bidders are requested to send mail to purchase@wtl.co.in for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform. Only queries as per format (Section - N) reaching WTL by 16.01.2024 at 15.00 Hrs. will be taken for decision. Queries will be sent to Purchase Department, purchase@wtl.co.in. 	
8.	Bid Submission Start date & time	24.01.2024 at 14.00 Hrs.	
9.	Last date & time of EMD & Tender Fee submission	Before Uploading of Tender.	
10.	Last date & time of Bid Submission	30.01.2024 at 12.00 Hrs.	
11.	Date & time of Technical Bid Opening	01.02.2024 at 12.00 Hrs.	
12.	WTL Address	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.	
13.	WTL Contact Number	033-23673403-06	

- Intending bidder bidder may download the tender documents from the website
 https://wbtenders.gov.indirectly with the help of Digital Signature Certificate. Necessary Tender fee
 may be remitted online through e-tender portal in favour of "Webel Technology Limited" and also to
 be documented through e-filling. Necessary Earnest Money Deposit (EMD) may be remitted online
 through e-tender portal in favour of "Webel Technology Limited" and also to be documented
 through e-filling.
- 2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website https://wbtenders.gov.in
- 3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section C of this Tender Document.
- 4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the 'Tender Committee' will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.
- 5. All clarifications / corrigenda will be published only on the https://wbtenders.gov.in.

CONTENTS OF THE TENDER DOCUMENT

The Tender document comprises of the following:

SECTION – A	SCOPE OF WORK & RESPONSIBILITY
SECTION - B	ELIGIBILITY CRITERIA
SECTION - C	DATE AND TIME SCHEDULE
SECTION - D	INSTRUCTION TO BIDDER
SECTION – E	BID FORM
SECTION - F	TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT
SECTION - G	GUIDANCE FOR E-TENDERING
SECTION - H	BILL OF MATERIAL
SECTION – I	TECHNICAL SPECIFICATION WITH COMPLIANCE STATEMENT
SECTION – J	DETAILS OF ORDERS EXECUTED BY BIDDER
SECTION - K	FINANCIAL CAPABILITY OF BIDDER
SECTION – L	BIDDER'S DETAILS
SECTION - M	MANUFACTURER'S AUTHORIZATION FORM
SECTION - N	PRE-BID MEETING QUERY
SECTION - O	LIST OF CLIENTS OF SIMILAR ORDERS
SECTION - P	PROFORMA FOR PERFORMANCE BANK GUARANTEE
SECTION - Q	SERVICE LEVEL AGREEMENT
SECTION - R	NIT DECLARATION FOR BIDDER
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SECTION - T	DELIVERY LOCATIONS

SECTION - A

SCOPE OF WORK & RESPONSIBILITY

Introduction

Sufal Bangla under the Department of Agrimarketing has already introduced 48 new static stores across the state of West Bengal. In line with current 21 static stores, CCTV network with central monitoring system need to be installed in all these 48 static stores of Sufal Bangla.

For System Integrator

- Supply: Entrusted bidder must supply and work as per work order. Supplied components must satisfy the minimum guiding specifications and guidelines, as applicable, proprietary technology must be mentioned against each component. Bidder is allowed to propose only one make / model per system or software required for the proposed solution. Bids with optional offers would be summarily rejected.
- 2. Installation, Integration & Implementation: Delivery & Installation will be governed by the stated guidelines and associated standards & in line with the scope of work defined in this document. The delivery / supply of the materials done by successful Bidder at respective location only (delivery locations are attached in Section T. The Post installation warranty supports are the sole responsibility of the system integrator.
- 3. **Service Quality and Assurance:** Services within installation, warranty period must be rendered with OEM for hardware.
- 4. **Acceptance:** After successful Delivery & installation, installation reports prepare by WTL, signed and sealed by Sufal Bangla
- 5. **Warranty:** All hardware component service items should have minimum warranty period of 12 months from the date of final acceptance of the system by the user. Within warranty period, entrusted OEM/SI will replace, re-integrate faulty, buggy components.
- 6. Warranty Certificate: On successful installation bidder to get installed equipment with actual serial no. duly certified by respective OEM for three years warranty coverage. Any change in equipment serial no. should be reflected in OEM website or OEM declaration in their Letter head. Final Bills will be submitted after completion of this activity.
- 7. **Service Level Agreement (SLA):** Tripartite agreement for SLA will be signed between WTL, selected bidder and respective OEM's after final work order.
- 8. The bidder should have their presence in Kolkata with own office. Valid proof should be submitted along with the bid.
- 9. Bidder should have local call center number & OEM should have Central Call Center number. Call Center details for Bidder & OEM with number & detailed to be submitted.
- 10. Manufacturer's tender specific authorizations for CCTV, UPS, Switch, Cables etc. must be submitted as per format enclosed (Section M).
- 11. The Bidder must have own Support Service Center with manpower in Kolkata and own Support Service Center / own technical support person at Kolkata so that any call reported is attended within the response time. Details address with contact details for Support Service Center at Kolkata and other Support Service Center / Posting of Technical support person at District to be submitted.

12. OEM should have Authorized service center / replacement centers in Kolkata. Details Service Center / replacement center at Kolkata to be submitted by respective OEMs.

13. WARRANTY

The OEM on behalf of bidder will warranty that product supplied under the contract are newly made and are free from defects in the design, engineering and workmanship. The Contractor would be responsible for the up keep and maintenance of the Dome Camera, Bullet Camera, Network Video Reorder, Surveillance Hard Disk, POE Switch, Router, Mount Rack, Cables, VGA Display, UPS, Battery, Battery Rack, Power Cables, Related Accessories, PVC Conduit, MCB with box etc. and necessary deliverables under the scope of work during the entire warranty period, i.e. {12 months} from the date of final acceptance of the system by the user. Within warranty period, entrusted OEM will replace, re-integrate faulty, buggy components. The Contractor/OEM shall not, without the express prior written consent of WTL, assign to any third party of the contract or part thereof. Service support for the entire warranty period will be on site and comprehensive (including spares) and free of cost for the entire warranty period. Warranty will be invalid if the equipment is serviced by unauthorized personnel of misuse is detected.

14. SITE INSPECTION

Bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least four days to organize such permission. The site inspection report in case undertaken needs to be submitted to WTL.

SECTION - B

ELIGIBILITY CRITERIA

- 1. The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or OPC or Proprietary Firm. Documentary (Certificate of incorporation/Relevant document) evidence to be submitted.
- 2. The bidder should have their presence in Kolkata with own office. Valid proof should be submitted along with the bid.
- 3. The bidder should have valid GST Registration Certificate & PAN. Bidder shall have to submit photocopy of the documents.
- 4. The bidder shall have executed "Similar Nature" of single order an amount not less than { Rs. 70 lakhs } in last three financial years and current financial year (considering FY 2020-21, 2021-22, 2022-23) in Government Department/PSU/Autonomous Body any reputed organization. References order copy for the project to be provided.
- 5. Bidder should have local call center number & OEM should have Central Call Center number. Call Center details for Bidder & OEM with number & detailed to be submitted.
- 6. The bidder should have an average annual turnover of not less than {Rs.5 Crores} each year in the last three financial years (considering FY -2020-21, 2021-22, 2022-23). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate in support of their claim.
- 7. Manufacturer's tender specific authorizations for Dome Camera, Bullet Camera, Network Video Reorder, Survillence Hard Disk, POE Switch, Router, Mount Rack, Cables, VGA Display, UPS, Battery, Battery Rack, Power Cables, Related Accessories, PVC Conduit, MCB with box etc must be submitted as per format enclosed (Section M).
- 8. The Bidder must have own Support Service Center with manpower in Kolkata so that any call reported is attended within the response time. Details address with contact details for Support Service Center at Kolkata to be submitted.
- 9. OEM should have Authorized service center/replacement centers in Kolkata. Details address with contact details to be submitted by respective OEMs.
- 10. The bidder shall have Quality Certificate (ISO 9001:2015). Copy of valid Certificate to be submitted.
- 11. The bidder shall submit Bid Form (Section E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.
- 12. Bidder shall submit NIT Declaration (Section R) duly signed by the authorized signatory of the company as per the format. Deviation in format may not be accepted.
- 13. Respective OEM's shall submit NIT Declaration (Section S) duly signed by the authorized signatory of the company as per the format. Deviation in format may not be accepted.
- 14. The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26-Dec-2011). Declaration on bidder's letter head to be submitted.

- 15. To Prequalify all the OEMs should satisfy the Eliqibility Criteria mentioned below:
 - ➤ All CCTV Camera and NVR must be in compliance with UL/ BIS India certifications. BIS certificate should be in the name of Quoted OEM only. Attach the certificate mentioned.
 - ➤ The OEM should offer ISO 9001:2015, ISO 14001:2015, ISO 27001: 2013, ISO 45000:2018 for their manufacturing process. OEM document details to be submitted for the same.
 - > The OEM should have its own factory in India since last 6 years and the factory should be registered in the OEMs name itself. The OEM should offer India factory license in its own name. OEMs getting their products manufactured by a third party manufacturing company will not be considered. OEM document details to be submitted for the same.
 - > The OEM for CCTV camera should have at least 500 or above employees on its payroll in India. This is to justify that CCTV OEM has sufficient investment/stake in India and is serious about its business in India which will ensure long term after sales support and spare support from the OEM. Bidder to produce documentary proof to establish the eliqibility.
 - > The OEM should have the presence of a local branch office and a local service center within the city for last 5 years. The OEM should have a direct presence in the state and not via any third party distributor or system integrator. The supportive document to be submitted
 - ➤ The OEM should have a dedicated online CCTV support call center operational during working hours and a fully equipped repair and maintenance office in India for the past 5 years. OEM document details to be submitted for the same
 - > The OEM should offer CMMI Level 5 Certificate for their performance across critical business capabilities. OEM document details to be submitted for the same.
 - > The MAC address of the cameras must be registered in the name of OEM. If the MAC address does not match, it means that the device is not created by the original manufacturer, its only an assembling or a labelling which has been done, and such party shall be immediately rejected. Bidder needs to provide the document showing MAC address registration
 - > In case the OEM is not participating directly, bidder should be an authorized reseller or channel partner of the OEM. An authorization letter from the OEM needs to be submitted in original.
 - Quoted Product of the OEM should be Compliant by ONVIF. same will be cross check online in ONVIF website.

Note: The supporting documents/certificates mentioned in the eligibility criteria needs to be attached.

SECTION - C

DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	09.01.2024
2	Documents download/sale start date (Online)	09.01.2024
3	Last Date and time of sending the queries (Offline)	16.01.2024 at 15.00 hrs.
4	Pre Bid Meeting (On Line)	17.01.2024 at 11.00 hrs.
5	Corrigendum, if any will be published (On Line)	-
6	Bid Submission start date & time (On line)	24.01.2024 at 14.00 hrs.
7	Last Date & time of submission of Earnest Money Deposit & submission of remittance details	Before Uploading of Tender
8	Last Date & time of submission of Tender Fee & submission of remittance details	Before Uploading of Tender
9	Bid Submission closing date & time (On line)	30.01.2024 at 12.00 hrs.
10	Bid opening date & time for Technical Proposals (On line)	01.02.2024 at 12.00 hrs.
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

SECTION - D

INSTRUCTION TO BIDDER

1. **DEFINITIONS**

In this document, the following terms shall have following respective meanings:

- "Acceptance Test Document" means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the contractor with in 7 days of issuance of the Letter of Award.
- "Bidder" means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder.
- "Contract" is used synonymously with Agreement.
- "Contract Price" means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.
- "Contractor" means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.
- "Default Notice" shall mean the written notice of Default of the Agreement issued by one Party to the other.
- "Installation" shall mean installation of supplied Dome Camera, Bullet Camera, Network Video Reorder, Survillence Hard Disk, POE Switch, Router, Mount Rack, Cables, VGA Display, UPS, Battery, Battery Rack, Power Cables, Related Accessories, PVC Conduit, MCB with box etc
- "Fraudulent Practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive the Calcutta High Court and eventually Gov. of W. Bengal of the benefits of free and open competition.
- "Good Industry Practice" shall mean the exercise of that degree of skill, diligence and prudence which would reasonably and ordinarily be expected from a reasonably skilled and experienced Operator engaged in the same type of undertaking under the same or similar circumstances.
- "Government" / "Gov. of W. Bengal" means the Government of West Bengal.
- "GoI" shall stand for the Government of India.
- "GoWB" means Government of West Bengal
- "Personnel" means persons hired by the Bidder as employees and assigned to the performance of the Infrastructure Solution or any part thereof.
- "Similar Nature of Work" means supply & installation of Dome Camera, Bullet Camera, Network Video Reorder, Survillence Hard Disk, POE Switch, Router, Mount Rack, Cables, VGA Display, UPS, Battery, Battery Rack, Power Cables, Related Accessories, PVC Conduit, MCB with box etc
- "Project" means Installation of CCTV network in 48 New Static Stores of Sufal Bangla in sync with CCTV network of existing 21 static stores including central monitoring
- "Services" means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.
- "Interest rate" means "364 days Government of India (GoI) Treasury Bills" rate.

"Law" shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

"LOI" means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

"Operator" means the company providing the services under Agreement.

"Requirements" shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

"Service" means provision of Contracted service viz., operation, maintenance and associated services for deployed system as per Section titled "Scope of Work"

"Termination Notice" means the written notice of termination of the Agreement issued by WTL.

"Uptime" means the time period when specified services are available with specified technical and service standards as mentioned in section titled WARRANTY SUPPORT" "%Uptime" means ratio of 'up time' (in minutes) as mentioned in section titled "Warranty support"

"Service Down Time" (SDT) means the time period when specified services with specified technical and operational requirements as mentioned in section titled "WARRANTY SUPPORT"" are not available to Gov. of W. Bengal and its user departments and organizations.

"SB" means Sufal Bangla

"WTL" means Webel Technology Limited a Govt. of W. Bengal undertaking.

2. PRE BID MEETING

Pre Bid Meeting will be held on 17.01.2024 at 12.00 hrs. (**On-Line Meeting**). Bidder can send their queries as per format (Section - N) to Purchase Department (purchase@wtl.co.in). Only the queries received within the stipulated date prior to the Pre Bid Meeting will be answered. Queries to be sent in XL format. Interest bidders are requested to send mail to (purchase@wtl.co.in) for participation of online pre-bid meeting Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.

3. COST OF BIDDING

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

4. BID DOCUMENT

Bidder is expected to examine all instructions, forms, terms and requirement in the bid document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid.

5. AMENDMENT OF BID DOCUMENT

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of an Corrigendum, which would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

6. MODIFICATION AND WITHDRAWAL OF BIDS

As per the bidding process available in the tender. The bidder cannot modify or withdraw its bid after submission.

7. LANGUAGE OF BID & CORRESPONDENCE

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

8. BIDDER'S SOLUTION

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the broad minimum specification provided in the tender documents, conforming to the model, make and Part number (wherever provided). While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required quote for each item retaining all major components/sub system detailed and specified. As the contractor will be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period have to be take care by the contractor to maintain the quaranteed uptime.

9. EARNEST MONEY DEPOSIT (EMD) / TENDER FEE

The bidder shall furnish Online Receipt against payment of Tender Fees and Earnest Money Deposit.

10. REFUND OF EMD

EMD will be refunded to the unsuccessful bidders without interest by following guidelines of circular 3975-F(Y) dated 28/07/2016 on final selection of Successful Bidders.

11. FORFEITURE OF EMD

EMD made by Bidder may be forfeited under the following conditions:

If Bidder withdraws the proposal before the expiry of validity period.

During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.

If Bidder violates any of the provisions of the terms and conditions of the proposal.

In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.
- b) Furnish performance security.
- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work
- d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

12. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

13. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document, then he can send the queries before the Pre-Bid Meeting.

14. CONTRACT EXECUTION

On receipt of the Letter of Award the contractor should submit a Performance Bank Guarantee (PBG) equivalent to { xx %} of the total contract value within three weeks from the date of receipt of Letter of Award/Order. The PBG should be valid for six months more than the warranty period. All delivery of the material will have to be completed within {...days} from the date of acceptance of contract and the contractor has to ensure all activities leading to the commissioning of the contract to be completed within {..days} from the date of award. Subsequent to the award of contract, the contractor will have to arrange for the requisite material as per BOM.

15. TIME SCHEDULE FOR DELIVERY & INSTALLATION

Materials will be delivered as per below mentioned table.

S1.	Item with quantity	Delivery & Installation Schedule
No.		-
1.	IP IR Dome Camera with IP 66 Housing as per specification (Make –Pelco, Sony, Hikvision, Axis, Bosch) -192	Delivery within 30 days after receiving of Work Order. Installation within 2 weeks after delivery.
2	IP IR Bullet Camera with IP 66 Housing as per specification (Make -Pelco, Hikvision, Axis, Sony, Bosch) - 192	-DO-
3	Network Video Recorder 8-CH as per Specification (Make -Pelco, Sony, Hikvision, Axis, Bosch)-48	
4	Surveillance Hard Disk 2TB SATA (Serial ATA) for recording-48	-DO-
5	8 Port PoE Switch as per Specification (Make - Dlink, CISCO, ARUBA equivalent or Better) -48	-DO-
6	Router as per attached specification (Make D-Ink) -48	-DO-
7	6U wall Mounted Rack with front glass cover, power sockets 6 amp 4 nos, cooling fan 1 nos (Make-Dlink)-48	-DO-
8	Cat 6 Cables Make- Dlink -70 box	-DO-
9	18.5 " VGA Display compatible to the NVR with Wall mount- 48	-DO-
10	Accessories: Any other network equipment like Connectors, 2Mtr Patch Chords etc. Required for successful operation. Surface Mount Box and its accessories such as surface mount plate along with keystone -48 Lots	-DO-
11	Online UPS , 1 KVA Make- Numaric - 48	-DO-
12	Battery 12 Volt, 45 amp hour Make- Exid,Amarone -144	-DO-
13	Power cables ,(3 Core, 1.50 Sq mm with Copper strands only.ISI approved. 3/4" PVC Medium (MMS) Conduit pipe of best quality & ISI approved Approved Brand for cable: Finolex/Mescabe – 2400 Mtrs	-DO-
14	Battery Rack -48	-DO-
15	Supply, installation, testing and commissioning of IP Camera , NVR, PoE, UPS, Battery, Battery Rack, Cabling, Router, 6U Rack, - 48 Lot	-DO-
16	Supply of PVC conduit (3/4" PVC Medium (MMS) Conduit pipe of best quality & ISI approved, Approved Brand for Conduit Pipe: AKG/PrecisionBEC/Circle Arc) – 21350 Mtrs	-DO-
17	Indoor cable laying with PVC conduit (3/4" PVC Medium (MMS) – 21350 Mtrs	-DO-
18	MCB with box 10 amp Vendor to ensure that each power connection to be individually protected through MCB, Havells make or better - 48	-DO-

16. LIOUIDATED DAMAGE / PENALTY

The job includes the supply and installation of materials mentioned in the tender document. In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the contractor for sum not less than 0.5% of the contract value for that item/job for each week or part thereof, subject to a ceiling of 10% of the total contract value (excluding all taxes & duties and other charges). In the event of LD exceeds 10% of the order value, WTL reserves the right to terminate the contract and WTL will get the job completed by any other competent party. The difference of cost incurred by WTL will be recovered from the contractor and PBG will be invoked.

17. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving non-performance by Contractor pursuant
 to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual
 product or Service that is the subject of the Claim. However, the contractor shall not be liable for
- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

18. PATENTS & COPYRIGHT

If a third-party claims that a product delivered by the Contractor to WTL infringes that party's patent or copyright, the Contractor shall defend WTL against that claim at Contractor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Contractor, provided that WTL.

- Promptly notifies Contractor in writing of the claim
- Allows Contractor to control and co-operate with Contractor in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Contractor to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Contractor determines that none of these alternatives is reasonably available, WTL agrees to return the product to Contractor on Contractor's written request. Contractor will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Contractor (Program) the amount paid by WTL or 12 months charges (which ever is lesser) and for materials the amount paid by WTL for the materials. These will be Contractor's entire obligation regarding any claim of infringement.

19. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Contractor to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the contractor shall forthwith suspend further progress of the work until further notice from WTL. The Contractor shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

20. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment will be made only on receipt of payment from relevant customer. Liability of payment to the bidder will be limited to "receipt of corresponding payment from the end customer".

On successful installation bidder to get installed equipments with actual serial no. duly certified by respective OEM for three years warranty coverage. Any change in equipment serial no. should be reflected in OEM website. Final Bills will be submitted after completion of this activity.

21. GOVERNING LAWS

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

22. CORRUPT OR FRAUDULENT

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose, the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

23. BIDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.

The Tender Committee reserves the right:

- · To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

24. WORKMEN'S COMPENSATION

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workmen employed by the contractor, is payable, then this should be done by the Contractor. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Contractor. WTL shall not be bound to contest any claim made against the Contractor in respect of workmen's compensation.

25. CONTRACTOR'S EMPLOYEES

The Contractor shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Contractor must ensure that he complies with PF, ESI regulation for all his deployed employees. The Contractor shall see that all authorized Sub Contractors under him similarly complied with the above requirement.

26. SAFETY MEASURES

The Contractor shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Contractor shall take adequate measures to protect the work and present accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the contractor in taking proper precautionary measures the contractor shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

27. EQUIPMENT

All tools & tackles necessary for the work shall have to be procured by the contractor unless other wise specified elsewhere in these tender documents. The equipment used by the contractor for a particular work must be appropriate for the type of work. The contractor shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the contractor use defective or imperfect equipment in the work. The contractor shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

28. SUB-CONTRACT

The purchaser (WTL) does not recognize the existence of Sub-Contractors. The Contractor's responsibility is not transferable. No consortium partner is allowed.

29. TERMINATION FOR DEFAULT

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the contractor as PBG.

30. BANKRUPTCY

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

31. FORCE MAJEURE

It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civil war.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of any
 government or de facto authority or ruler, or any other act or failure to act of any local state or national
 government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public transportation and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.
- Give rise to any claim fro damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

32. INSURANCE COVERAGE

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the contractor. As the contractor will carry the risk for the material in his books during transit, the contractor should arrange insurance for the total system as period from the dispatch till

Acceptance Test is successfully achieved. Further the contractor is to take all required insurance coverage in respect of all its personnel who shall be working on this engagement.

33. WARRANTY

The OEM on behalf of bidder will warranty that product supplied under the contract are newly made and are free from defects in the design, engineering and workmanship. The Contractor would be responsible for the up keep and maintenance of the Dome Camera, Bullet Camera, Network Video Reorder, Survillence Hard Disk, POE Switch, Router, Mount Rack, Cables, VGA Display, UPS, Battery, Battery Rack, Power Cables, Related Accessories, PVC Conduit, MCB with box etc and necessary deliverables under the scope of work during the entire warranty period, i.e., One Year from the date of final acceptance of the system by the user. Within warranty period, entrusted OEM will replace, re-integrate faulty, buggy components. The Contractor/OEM shall not, without the express prior written consent of WTL, assign to any third party of the contract or part thereof. Service support for the entire warranty period will be on site and comprehensive (including spares) and free of cost for the entire warranty period. Warranty will be invalid if the equipment is serviced by unauthorized personnel of misuse is detected.

34. WARRANTY SUPPORT & SLA

As per Section - Q

35. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely delivery, installation and commissioning of equipment as well as performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any nationalized bank as per format enclosed (Section – Q).

36. SI/BIDDER/CONTRACTOR'S RESPONSIBILITIES

Refer Section - A (Scope of Work & Responsibility)

37. NO WAIVER OF RIGHTS

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

38. GRAFTS, COMMISSIONS, GIFTS, ETC.

It is the Purchaser's policy to require that bidders, suppliers, contractors and consultants under contracts, observe the highest standard of ethics during the procurement and execution of such contracts. Any graft, commission, gift or advantage given, promised or offered by or on behalf of the contractor or his partner, agent, officers, director, employee or servant or any one on his or their behalf in relation to the obtaining or to the execution of this or any other contract with WTL shall in addition to any criminal liability which it may incur, subject the contractor to the cancellation of this and all other contracts and also to payment of any loss or damage to WTL resulting from any cancellation. WTL shall then be entitled to deduct the amount so payable from any monies otherwise due to the contractor under contract.

39. ENFORCEMENT OF TERMS

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

40. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

41. TAXES & DUTIES

• The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.

- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.
- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income
 Tax, ROC, Prof. Tax, Trade Licence, etc. All such documents / certificates shall remain valid on the last date
 of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there ia any mismatch / irregularity in GST return filling on the part of the bidder.

42. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

43. BID DUE DATE

The online tender has to submitted not later than the due date and time specified in the Important Dates Sheet. WTL may as its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

44. LATE BID

Any proposal received by WTL after the deadline for submission of proposals may not be accepted.

45. OPENING OF BID BY WTL

Bids shall be opened and downloaded electronically through operation of the process in the e-Tender portal in presence of Tender Committee. Bidders interested to remain present during electronic bid opening may attend the bid opening session at WTL premises at scheduled date & time.

46. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing following the procedure mentioned hereinabove.

47. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

48. BID CURRENCIES

Prices shall be quoted in Indian Rupees, inclusive of all prevailing GST, levies, duties, cess etc.

49. PRICE

- Price should be quoted in the Price Bid format only. No deviation in any form in the Price Bid sheet is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

50. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Contractors.

51. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

52. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

53. WITHDRAWAL OF BID

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

54. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

55. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserve the right to split up and distribute the work among the successful bidders and to curtail any item of work in the schedule partly or fully.

56. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.
- g) Any bidder may withdraw his tender by written request at any time prior to the scheduled closing time for receipt of tenders and not thereafter.

57. PRE-DISPATCH INSTRUCTION

All materials / equipments supplied against the purchase order shall be subjected to Inspection, check and /or test by the authorized representative from WTL.

58. FINAL INSPECTION

Final inspection will be carried by the authorized representative from WTL.

59. SITE INSPECTION

Bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least four days to organize such permission.

60. ERASURES OR ALTERNATIONS

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-

conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

61. COMPLIANCE WITH LAW

The contractor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

62. CLARIFICATION OF BIDS

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

63. DEEMED ACCEPTANCE

Deliverables will be deemed to be fully and finally accepted by Calcutta High Court in the event Calcutta High Court has not submitted such Deliverable Review Statement to Bidder/Implementation Partner before the expiration of the 30-days review period, or when Calcutta High Court uses the Deliverable in its business, whichever occurs earlier ("Deemed Acceptance").

64. QUALITY CONTROL

- The contractor is obliged to work closely with WTL and/or {WTL's customer}, act within its authority and abide by directive issued by them on implementation activities.
- The contractor will abide by the safety measures and free WTL and {WTL's customer} from all demands or
 responsibilities arising from accident/loss of life, the cause of which is due to their negligence. The bidder
 will pay all indemnities arising from such incidents and will not hold WTL and {WTL's customer}
 responsible.
- The contractor will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of WTL/{WTL's customer}.
- WTL reserves the right to inspect all phases of contractor's operation to ensure conformity to the
 specifications. WTL shall have engineers, inspectors or other duly authorized representatives made known
 to the contractor, present during the progress of the work and such representatives shall have free access
 to the work at all times. The presence or absence of representatives of WTL does not relieve the contractor
 of the responsibility for quality control in all phases.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

65. SITE NOT READY

The bidder shall not be in any manner liable for any delay arising out of Calcutta High Court inability to make the site ready within the stipulated period.

66. GENERAL TERMS

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- c) No Technical/Commercial clarification will be entertained after opening of the tender.
- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscription is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.
- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- f) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.

- g) WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) Supporting technical brochures / catalogues indicating each feature in respect of offered model and make must be submitted along with the offer, in absence of which the offer is liable to be ignored.
- i) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.
- j) Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- k) The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- m) The customer/WTL at its discretion may extend the deadline for the submission of Bids.
- n) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

SECTION - E

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To
Webel Technology Limited
Plot – 5, Block – BP, Sector - V,
Salt Lake City,
Kolkata – 700091.

Sub: Installation of CCTV network in 48 New Static Stores of Sufal Bangla in sync with CCTV network of existing 21 static stores including central monitoring.

Dear Sir.

- 1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/SB/CCTV/23-24/050 dated 09.01.2024, do hereby propose to execute the job as per specification as set forth in your Bid documents.
- 2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
- 3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
- 4. Earnest Money Deposit & Tender Fee: We have transferred the Tender Fee & EMD amount online through e-Tender portal.
- 5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
- 6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
- 7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid (BOO).
- 8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Dated, this	day of	2024
Thanking you, we rem	ain	

Yours faithfully	
Signature	
Name in full	
Designation	
	Signature & Authorized Verified by
	G:
	Signature
	Name in ful
	Designation
	Company Stamp
Dated, this day of	2024

SECTION - F

TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT

1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section B) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- The Tender Committee shall verify the Technical Specification (Technical Specification with Compliance Statement, Section I) Deviation in specification shall not be allowed. Bidder qualified in Technical Specification shall be considered for further evaluation.
- After qualifying in Technical Specification, qualified bidders will only be considered for Financial Bid evaluation.

2. FINAL EVALUATION

Financial Proposal of the bidders qualifying in the evaluation of technical specification will be evaluated. The bidder who has qualified in the Technical Specification evaluation and returns with lowest quote (L1) in financial bid would normally be awarded the contract subject to Post Qualification.

3. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the lowest quoted bidder. A negative determination will result in rejection of bidder's bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder's capability to perform satisfactorily. The successful bidder (s) will have to give security deposit in the form of Performance Bank Guarantee.

4. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures. At the time of post-qualification, Directorate of es may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Technical Specification.

SECTION - G

GUIDANCE FOR E-TENDERING

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

• Registration of Bidder:

Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to https://wbtenders.gov.in. The Bidder is to click on the link for e-Tendering site as given on the web portal.

• Digital Signature Certificate (DSC):

Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the
website mentioned above using the Digital Signature Certificate. This is the only mode of collection
of Tender Documents.

• Participation in more than one work:

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.

Submission of Tenders:

Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

Techno Commercial Cover:

Technical Document 1 (scanned & join in pdf format then upload)

- 1. Bid Form as per format (Section E)
- 2. Other documents

Technical Document 2 (scanned & join in pdf format then upload)

- 1. NIT Declaration duly stamped & signed in letter head of bidder (Section R)
- 2. NIT Declaration duly stamped & signed in letter head of OEM (Section S)

Technical Compliance (scanned & joins in pdf format then upload)

- 1. Technical Specification With Compliance Statement (Section I)
- 2. Manufacturer Authorisation Form (Section M)

Financial Cover:

BOQ will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

NON-STATUTARY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:

(In each folder, scanned coy will be uploaded with single file having multiple pages)

S1. No.	Category Name	Sub Category Name	Sub Category Description
A	CERTIFICATES	A1. CERTIFICATES	 GST Registration Certificate PAN As required
В	COMPANY DETAILS	B1. COMPANY DETAILS 1	As required
		B2. COMPANY DETAILS 2	 Company Profile (Not more than 3 pages) As required
С	CREDENTIAL	CREDENTIAL 1	Order copies as per Clause no. 4 of Section – B
		CREDENTIAL 2	Product brochure Other documents, if any
D	DECLARATION	DECLARATION 1	List of Clients as per format (Section - P)
		DECLARATION 2	Financial Capability of Bidder as per format (Section – K)
		DECLARATION 3	Bidder's Details as per format (Section – L)
		DECLARATION 4	Details of Order Execution as per format (Section – J)
		DECLARATION 5	As required
F	FINANCIAL INFO	P/L & BALANCE SHEET 2020-2021	P/L & BALANCE SHEET 2020-2021
		P/L & BALANCE SHEET 2021-2022	P/L & BALANCE SHEET 2021-2022
		P/L & BALANCE SHEET 2022-2023	P/L & BALANCE SHEET 2022-2023

SECTION – H BILL OF MATERIAL

Sl. No.	Item Description		Unit
1	IP IR Dome Camera with IP 66 Housing as per specification	192	Pcs
2	IP IR Bullet Camera with IP 66 Housing as per specification	192	Pcs
3	Network Video Recorder 8-CH as per Specification	48	Pcs
4	Surveillance Hard Disk 2TB SATA (Serial ATA) for recording	48	Pcs
5	8 Port PoE Switch as per Specification	48	Pcs
6	Router as per attached specification	48	Pcs
7	6U wall Mounted Rack with front glass cover, power sockets 6 amp 4 nos, cooling fan 1 nos	48	Pcs
8	Cat 6 Cables Make	70	Box
9	18.5 " VGA Display compatible to the NVR with Wall mount	48	Pcs
10	Accessories: Any other network equipment like Connectors, 2Mtr Patch Chords etc. Required for successful operation. Surface Mount Box and its accessories such as surface mount plate along with keystone	48	Lot
11	Online UPS , 1 KVA	48	Pcs
12	Battery 12 Volt, 45 amp hour	144	Pcs
13	Power cables ,(3 Core, 1.50 Sq mm with Copper strands only.ISI approved. 3/4" PVC Medium (MMS) Conduit pipe of best quality & ISI approved	2400	Mtr
14	Battery Rack	48	Pcs
15	Supply, installation, testing and commissioning of IP Camera, NVR, PoE, UPS, Battery, Battery Rack, Cabling, Router, 6U Rack,	48	Lot
16	Supply of PVC conduit (3/4" PVC Medium (MMS) Conduit pipe of best quality & ISI approved	21350	Mtr
17	Indoor cable laying with PVC conduit (¾" PVC Medium (MMS)	21350	Mtr
18	MCB with box 10 amp Vendor to ensure that each power connection to be individually protected through MCB, Havells make or better	48	Pcs

<u>SECTION - I</u>

TECHNICAL SPECIFICATION WITH COMPLIANCE STATEMENT

(Tender No. WTL/SB/CCTV/23-24/050)

- 1. Bidder should submit all relevant data sheet/brochure of the quoted items and should also available in respective OEM's official website.
- 2. Bidder should indicate items mentioned in the OEM data sheet / brochure by marketing the serial no. as mentioned in minimum specification in the RFP.
- 3. Bidder should quote make, model and part no of the quoted item.

Minimum Specification of 2 Megapixel Fixed Lens Bullet Camera

Qty.	192
Make	
Model	
Part No.	

Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Image Sensor: 1/2.7" Progressive Scan CMOS		
2	Min. illumination: Color: 0.005Lux (AGC On), 0 Lux with I	R	
3	Image Resolution: 2MP		
4	Day & Night: IR Cut Filter		
5	Digital Noise Reduction: 3D DNR		
6	WDR: 120 DB		
7	Lens: Fixed Lens: 4mm/ 6mm (as per site requirement)		
8	IR range: min. 40m IR		
9	Streaming Type: Should Support Three stream		
10	Video Compression: H.265, H.264		
11	Image Enhancement: BLC, HLC, 3D DNR, Auto-White Balance, Privacy Mask		
12	Ethernet Port: 1 x RJ45 10M/100M Ethernet port		
13	Network Protocol: TCP/IP, ICMP, HTTP, HTTPS, FTP, DHC DNS, DDNS, RTP, RTSP, RTCP, NTP, UPnP™,	P,	
	SMTP, IGMP, 802.1X, QoS, IPv6, Bonjour, IPv4, UDP, SSL/7	ILS .	
14	Preferable analytics: Motion detection, Line crossing, intrusion detection, Video tampering detection1		
15	Power Supply: DC12V, PoE		
16	Operating Conditions: -30° C $\sim +60^{\circ}$ C		
17	Ingress Protection: IP67		

Minimum Specification of 2 Megapixel Fixed Lens Dome Camera

Qty.	192
Make	

Model	
Part No.	

Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Image Sensor: 1/2.7" Progressive Scan CMOS		
2	Min. illumination: Color: 0.005Lux (AGC On), 0 Lux with IR		
3	Image Resolution: 2MP		
4	Day & Night: IR Cut Filter		
5	Digital Noise Reduction: 3D DNR		
6	WDR: 120 DB		
7	Lens: Fixed Lens: 4mm/ 6mm (as per site requirement)		
8	IR range: min. 40m IR		
9	Streaming Type: Should Support Three stream		
10	Video Compression: H.265, H.264		
11	Image Enhancement: BLC, HLC, 3D DNR, Auto-White Balance, Privacy Mask		
12	Ethernet Port: 1 x RJ45 10M/100M Ethernet port		
13	Network Protocol: TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, RTCP, NTP, UPnP™,		
	SMTP, IGMP, 802.1X, QoS, IPv6, Bonjour, IPv4, UDP, SSL/TLS Preferable analytics: Motion detection, Line crossing,		
14	intrusion detection, Video tampering detection1		
15	Power Supply: DC12V, PoE		
16	Operating Conditions: -30° C ~ + 60° C		
17	Ingress Protection: IP67		

Minimum Specification of 8 CHANNEL H.265 NETWORK VIDEO RECORDER

Qty.	48
Make	
Model	
Part No.	

S1. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Operating system: Embedded Linux		
2	IP video input: 8-channel IP Video input		
3	Two-way audio: should support		

4	Incoming bandwidth: Min. 80 Mbps	
5	Outgoing bandwidth: Min. 150 Mbps	
6	Display interface: min. 1 x HDMI, min. 1 x VGA	
7	HDMI-1 / VGA-1 : output resolution: 4K (3840 × 2160)/30Hz, 2K (2560 × 1440)/60Hz, 1920 × 1080/60Hz, 1600 × 1200/60Hz, 1280 × 1024/60Hz, 1280 × 720/60Hz, 1024 × 768/60Hz	
8	Audio output: 1-ch, RCA (2.0 Vp-p , 1 $K\Omega$)	
9	Split-Screen display: it should support multi split-screen live view on connected monitor	
10	Recording resolution: 12MP / 8 MP / 6MP / 5MP / 4MP / 3MP / 1080p / UXGA / 720p / VGA / 4CIF / DCIF / 2CIF / CIF / QCIF	
11	Decoding format: H.265/H.265+/H.264+/H.264/MPEG4	
12	Facial Detection and Analytics: Face picture comparison, human face capture, face picture search	
13	Facial Recognition: Yes	
14	Motion Detection 2.0: All channels, 4 MP (when enhanced SVC mode is enabled, up to 8 MP) video analysis for	
	human and vehicle recognition to reduce false alarm Perimeter Protection: video analysis for human and vehicle	
15	recognition to reduce false alarm	
16	Synchronous playback: 8-channel	
17	Smart Search option: yes1	
18	Network Protocol: TCP/IP, DHCP, IPv4, IPv6, DNS, DDNS, NTP, RTSP, SADP, SMTP, SNMP, NFS, iSCSI, ISUP, UPnP [™] , HTTP, HTTPS	
19	SATA interface for HDD: should support 2 x SATA interfaces	
20	HDD Capacity: 10 TB capacity for each HDD or better	
21	Network interface: 1 RJ-45 10/100/1000 Mbps self-adaptive Ethernet interfaces	
22	USB interface: atleast 3 × USB 2.0	
23	Alarm in/out: atleast 4 input / 1 output	
24	Power supply: 12V DC	
25	Consumption (without hard disk): ≤15 W2	
26	Working temperature: -10 to +55°C (14 to 131°F)	
27	Working humidity: 10 to 90 %2	
28	Certification: CE, FCC, UL	

Minimum Specification of 8 Port Fast Ethernet PoE switch

Qty.	48
Make	
Model	
Part No.	

Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Physical Port: 10 -port 10/100BASE -TX Fast Ethernet RJ45 copper and 8 -port IEEE 802.3at/af PoE+ Injector (Port 1 to Port 8)	, ,	,
	Power Over Ethernet: Complies with IEEE 802.3at Power+ over over Ethernet end-span PSE		
	Supports PoE power up to 30 watts for each PoE port		
	Each port supports 48~55V DC power to PoE powered device		
	150 -watt PoE budget		
	Auto detects powered device (PD)		
2	Circuit protection prevents power interference between ports		
	Remote power feeding up to 100m in standard mode with 250m in extend mode		
	PoE Power Output: Per port 55V DC, 540mA, Max 30 Watts		
	Power PIN Assignment: 1/2(+), 3/6(+)		
	Max. no. of Class II PDs : 8		
	Max. no. of Class III PDs : 8		
	Max. no. of Class IV PDs : 5		
3	Housing: Rack Mount		
4	Switching: Switching Fabric: 2 Gbps Non-Blocking		
4	Switch Throughput @64bytes: 1.48 Mpps@64 bytes		
5	MAC address table: 2K entries, automatic source address learning and aging		
6	Maximum Frame Size: 1522 Bytes		
7	Flow Control: IEEE 802.3x pause frame for full-duplex		
8	DIP Switch: (VLAN/Normal/Extended) Selectable Operational Mode		
9	Enclosure: Metal		
10	MTBF (Mean Time Between Failure): 21 years		
11	Power Requirements: AC 100-140V, 50/60 Hz Inbuilt SMPS type Power supply, should restart automatically after power interruption.		
12	Power Consumption: System On: Max 2.4 Watt/8.1 BTU		
13	Dissipation: Ethernet Full Loading: Max. 5 Watts PoE Full Loading: Max 150 Watts		

	ESD Protection: Contact Discharge of 3000V DC	
14	Air Discharge of 3000V DC	
15	Thermal Fan: Should have Fan-less design	
	Standard Compliance: IEEE 802.3 10BASE -T	
	IEEE 802.3u 100BASE-TX	
16	IEEE 802.3x Flow Control and Back Pressure	
	IEEE 802.3af Power Over Ethernet	
	IEEE 802.3at Power Over Ethernet Plus	
	IEEE 802.3az Energy Efficient Ethernet (EEE)	
17	Environment Parameters:	
	Operating Temperature: -10°C ~ 50°C	
	Operating Relative Humidity:- 10% ~ 95% (Non-condensing)	
	Storage Temperature: -20°C ~ 70°C	
	Storage Relative Humidity:- 5% ~ 95% (Non-condensing)	
18	Regulatory Compliance: FCC Part 15 Class A, CE	
19	Guaranteed Protection for a Smooth Operation: The switch should protect against the ESD 3000V surge to improve product stability and also protects users' networks from devastating ESD attacks, making sure the flow of operation doesn't affect	
20	PoE Power and Ethernet Data Transmission Distance Extension: Switch should have built-in solid DIP switch to provide "Standard" and "Extend" operation modes. It should operate on a per-port basis at 10Mbps Duplex operation but can support 30-watt PoE power output over a distance support upto 250 meters overcoming the 100 meters limit on Ethernet UTP cable. The feature riched technology should provide an additional solution for 802.3af/at PoE distance extension, thus saving the cost of Fiber Optic cable installation.	
	Physical Features: 8-Port PoE, 150Watt PoE Budget	
	2 # 10/100 Mbps uplink ports	
21	Can extend distance support of up to 250 meters in the extended mode	
	30-watt power output at speed of 10Mbps	
	Should have compact metal design with inbuilt power supply and universal power cord	

Minimum Specification of UPS

Qty.	48
Make	
Model	
Part No.	

Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	UPS TYPE: 1 KVA (FLOOR MODEL WITH inbuilt GALVANIC ISOLATION)		
2	UPS capacity: 1 kVA /800 W		
3	Input Phase: Single Phase - 230V AC		
4	Input Voltage Range: 160 V -300 V		
5	Input Power Factor: 0.99		
6	Input Inbuilt Isolation: Required at input side		
7	Output Voltage: 220/230/240 VAC +/- 1 %		
8	Output Frequency: 50 Hz +/1 Hz		
9	Output Synchronization Range: 47.5 HZ / 52.5 HZ		
10	Output Voltage Distort: <3% (Linear Load) & < 5% (Non Linear load)		
11	Output Waveform: Pure Sine Wave		
12	Efficiency (AC To AC): Upto 90%		
13	Eco Mode Efficiency: Upto 97%		
14	Power Factor: 0.8		
15	Required VAH: 2700VAH		
16	Battery Type: Sealed Lead Acid Maintenance Free		
17	DC Voltage: 36V		
18	Converter Mode: should be available		
19	Bypass Parmeter Configurable: should be available		
20	Over Voltage Cut Off Device: Should be Inbuilt		
21	Fan Speed Control: Should be load dependant		
22	ANEN 2 Pole Battery terminal: To ensure exact intertion of the battery terminal polarity		
23	Eco Mode: Should be available		
24	Auto Restart: UPS Should start automaticaly once main power resumes at input, even after after full battery discharge		
25	Operating Temparature: 0 - 40°C Continuous		
26	Display And Indication: LCD Display		
27	Battery Terminal: 2 pole connector with inbuilt feature of correct phase connectivity		

28	Communication Port: RS 232 and SNMP and USB Port, Email intimation of UPS major conditions to be send to at least 4 or more email ids.	
	Desirable (Should be able to switch OFF after a certain duration after a certain duration after Mains failure)	
29	Safety: EN/IEC 62040-1	
30	EMI / EMC: EN/IEC 62040-2	
31	Performance: EN/IEC 62040-3	
32	CERTIFICATION REQUIRED: ISO 9001, ISO 14001, OHAS 18001, CE	
33	Manufactures should have service centers in districts of WB	

Specification of Battery

Qty.	144
Make	
Model	
Part No.	

Bidder to give technical details of 12Volt, 45 Amp Hour Battery (sealed maintenance free, Lead acid)

Minimum Specification of Cable

Qty.	Power Cable : 2400 mtr, CAT 6 UTP Cable: 70 Boxes, PVC cables 21350 Mtrs for outdoor & 21350 mtrs for indoor
Make	
Model	
Part No.	

Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	CAT -6 UTP 4 Pair cable high quality, Compatible with PoE Switches/ PoE NVR and Injector, compatible with all Network IP Camera, TIA/EIA and ISO Category 6		
2	Cat 6 Cables (Molex / Tyco) with PVC casing, 3/4" PVC Medium (MMS) Conduit pipe of best quality & ISI approved, Approved Brand for Conduit Pipe: AKG/PrecisionBEC/Circle Arc)		
3	Cat 6 Cables (Molex / Tyco) with GI Casing		
4	Power cables ,(2 Core, 1.50 Sq mm with Copper strands only.ISI approved. 3/4" PVC Medium (MMS) Conduit pipe of best quality & ISI approved Approved Brand for cable: Finolex/Digilink/Polycab/RR Kabel/Poliplast.		

Minimum Specification of Router

Qty.	48
Make	
Model	
Part No.	

Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Usage Scenario: Depending on avalibility of Conection (Telephone Line, Broad band, GSM Service Povider like reliance, Vodofone, Airtel etc), both DSL and Dongle based interfacing capability to be present in router		
2	Connection Setup Responsibility: Vendor to interact with appropriate service provider to obtain Internet connectovity at Site, and also ensure its regular upkeep and maintenance. In case on disconnect to take up with ISP and restore connection at the earliest.		
3	Power Startup: Router and Dongle to automatically ensure internet cionnectivity after power interruption		
4	Device Interfaces: • 10/100/1000 Gigabit EthernetWAN port • 802.11 ac/n/g/bWireless LAN • Four 10/100 Fast Ethernet LAN ports • RJ-11 ADSL port		
5	WLAN Specifications: • 802.11 n/g/b, up to 300 Mbps • 802.11 ac/a, up to 433 Mbps • Wi-Fi Protected Setup (WPS) • Multiple SSIDs • Automatic rate adapting • WAN scheduling • Auto channel selection • WMM support • 64-bit & 128-bitWEP • WPA-PSK &WPA2-PSK • MAC address filtering		
6	Management: Web Based Configuration(HTTP), Remote management, Telnet management, Command Line Interface, SSL modes SNMP modes Web Based Firmware Upgrade, Diagnostic Tools		

	Security:	
	NAT Firewall,	
	SPI Firewall,	
7	MAC / IP / Packet / Application / URL Filtering,	
	Denial of Service(DoS),	
	SYN Flooding,	
	Ping of Death	
8	Port Forwarding: Virtual Server, DMZ, ACL(Access Control List)	
9	VPN Pass-Through: PPTP, L2TP, IPSec Pass-through	
	Advanced Features:	
	Dynamic Host Configuration Protocol (DHCP), DHCP relay;	
10	Network Address Translation (NAT);	
	Static Routing,	
	DNS Relay, DDNS,	
	System Requirements:	
11	Microsoft® Windows® 98SE, NT, 2000, XP, Vista™ , Windows 7 or Windows 8, MAC® OS, NetWare®, UNIX® or Linux.	
	Environment:	
12	Operating Temperature: 0°C~40°C (32°F~104°F)	
	Operating Humidity: 10%~90% non-condensing	

Minimum Specification of GSM Dongle

Qty.	48
Make	
Model	
Part No.	

S1. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Communication System: LTE/DC-HSPA + /HSPA + /HSPA/UMTS/EDGE/GPRS/GSM		
2	Speed: FDD LTE Cat4: 150/50 Mbps @20 M BW HSPA+ 42/5.76, 21/5.76 Mbps HSPA: 14/5.76, 7.2/5.76 Mbps		
3	Battery: USB power supply		
4	MICROSD Card Slot: Yes		
5	External Antenna Interface: TS-5		
6	Dimension: 30*94*14 mm		
7	Receive Diversity: All the LTE and 3G bands		

	WEBEL TECH	INOLO		
8	OS compatibility: Windows XP SP3, Windows Vis Windows 7, Windows 8, Windows 8.1 (does not s Windows RT) Mac OS X 10.6, 10.7 and 10.8 with 1 upgrades	support		
	Minimum Sp	ecificatio	n of Display	
	Qty.		48	
	Make			
	Model			
	Part No.			
Sl. No.	Minimum Specification		Specification (Quoted / Applicable - by the bidder)	Complied (Yes / No)
1	18.5 inch LCD monitor			
2	Power: AC input voltage/frequency/current: 100 VAC/50 Hz ± 3 Hz/1.5 A (typical)) to 240		
3	Wall mounting accessories			
	William Spec	ilication o	of Accessories	
	Qty. Make	effication (of Accessories 48 lot	
	Qty.	ification o		
	Qty. Make	ification o		
S1.	Qty. Make Model	ification	48 lot Specification (Quoted / Applicable	
\$1. No.	Qty. Make Model Part No.	ification	48 lot	e Complied (Yes
No.	Qty. Make Model Part No. Minimum Specification	tion to be	48 lot Specification (Quoted / Applicable	
No. 1	Qty. Make Model Part No. Minimum Specification Patch Cord 2 meter MCB, Vendor to ensure that each power connect	tion to be ke or better	48 lot Specification (Quoted / Applicable	
1 2	Qty. Make Model Part No. Minimum Specification Patch Cord 2 meter MCB, Vendor to ensure that each power connectindividually protected through MCB, Havells materials.	tion to be ke or better	48 lot Specification (Quoted / Applicable	
No. 1 2 3 4	Qty. Make Model Part No. Minimum Specification Patch Cord 2 meter MCB, Vendor to ensure that each power connectindividually protected through MCB, Havells match MCB Box, Havells make or better for mounting 4	tion to be ke or better MCB	Specification (Quoted / Applicable – by the bidder)	

<u>SECTION - J</u>

DETAILS OF ORDERS EXECUTED BY BIDDER

(Tender No. WTL/SB/CCTV/23-24/050)

S1. No.	Order No.	Order Date	Order Value	Brief description of items and job details	Completed (Yes/NO)	Name of the Customer	Contact details of the Customer

Authorized Signatory (Signature In full):
Name and title of Signatory:
Stamp of the Company:

Note:

- A. Type of Project shall indicate the implementation of services Installation of CCTV network in 48 New Static Stores of Sufal Bangla in sync with CCTV network of existing 21 static stores including central monitoring.
- B. Scope of work shall indicate whether it is implementation, Operation or maintenance.
- C. Submit Customer Order Copy details of the order indicating the project value, customer contact details.

SECTION - K

FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/SB/CCTV/23-24/050)

FINANCIAL INFORMATION

Sl. No.	Name of the Didden	Turnover (Rs. / Crores)			
51. NO.	Name of the Bidder	2020-21	2021-22	2022-23	
1					

Authorized Signatory (Signature In full):	_
Name and title of Signatory:	
Stamp of the Company:	
Note:	

Submit the audited financial statement/ audited annual report of the last three financial years.

SECTION - L

BIDDERS'S DETAILS

(Tender No. WTL/SB/CCTV/23-24/050)

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit	
	documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	Is the firm	
_	a Government/ Public Sector Undertaking	
	a propriety firm	
	a partnership firm (if yes, give partnership deed)	
	a limited company or limited corporation	
	a member of a group of companies, (if yes, give	
	name and address and description of other	
	companies)	
	a subsidiary of a large corporation (if yes give the	
	name and address of the parent organization). If the	
	company is subsidiary, state what involvement if	
	any, will the parent company have in the project.	
8	Is the firm registered with Sales Tax department? If yes,	
	submit valid GST Registration certificate.	
9	Is the firm registered for Service Tax with Central Excise	
	Department (Service Tax Cell)? If yes, submit valid Service	
	Tax registration certificate.	
10	Total number of employees. Attach the organizational chart	
10	showing the structure of the organization.	
11	Are you registered with any Government/ Department/	
••	Public Sector Undertaking (if yes, give details)	
12	How many years has your organization been in business	
12	under your present name? What were your fields when you	
	established your organization	
13	What type best describes your firm? (Purchaser reserves	
10	the right to verify the claims if necessary)	
	Manufacturer	
	SupplierSystem Integrator	
	System integrator Consultant	
	0 0 1 10 11 11 11 11 11 11 11 11 11 11 1	
	Service Provider (Pl. specify details) Seftware Development	
	Software Development	
	■ Total Solution provider (Design, Supply,	
	Integration, O&M)	
	IT Company	

14	Number of Offices in district head quarters in West Bengal	
15	Is your organization having ISO 9001:2015 certificates?	
16	List the major clients with whom your organization has been	
	/ is currently associated.	
17	Have you in any capacity not completed any work awarded	
	to you? (If so, give the name of project and reason for not	
	completing the work)	
18	Have you ever been denied tendering facilities by any	
	Government / Department / Public sector Undertaking?	<u> </u>
	(Give details)	

Authorized Signatory (Signature In full):	
Name and title of Signatory:	
Company Rubber Stamp:	

SECTION - M

MANUFACTURER'S AUTHORIZATION FORM

Date:						
To Webel Technology lir Plot-5, Block-BP, Sect Salt Lake <u>Kolkata-700 091</u>						
Ref: Tender No.: WTL/S	SB/CCTV/23-24/0	050 dated 09.01.2024				
WHEREAS		and	who are having do	official production hereby located	autl	o: a norize
	f (1 G 1		einafter, the "Bidd	er") to submit a	bid of the follo	
Products produced by	us, for the Supply	Requirements associat	ed with the above .	Invitation for Bids	S.	
When resold by warranty terms.		, these produ	icts are subject t	o our applicabl	e standard end	useı
We assure you that in Provider in respect of arrangements.	the event of our standard Wa	rranty Terms we would	_, not being able continue to meet	to fulfill its obli our Warranty Te	gation as our Se rms through alte	rvice rnate
		is our esupport for our produ		e provider/syste	m integrator and	d car
		ed are on our current p ure availability of spare		•		
We also confirm that the date of placement of co		oe delivered as per deli	very schedule aga	inst above ment	ioned tender fro	m the
Name		In the capacity of				
Signed						
Duly authorized to sign	the authorization	n for and on behalf of				
Dated on	day of	2024				
Note: This letter of auth	ority must be on	the letterhead of the Ma	anufacturer and du	ly gianed by an a	uithorized signat	OTT

SECTION - N

FORMAT FOR PRE-BID MEETING QUERY

(Tender No. WTL/SB/CCTV/23-24/050)

Name o	me of the Bidder:				
Querie	5				
Sl. No.	Section No.	Clause No.	Page No.	Queries	
Note: The filled form to be submitted in XLS & PDF Format. There is a cut off date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail.					
Authori	zed Signator	y (Signature	e In full): _		
Name a	nd title of Siq	gnatory:			
Compa	ny Rubber S	tamp:			

SECTION - O

LIST OF CLIENTS OF SIMILAR ORDERS

(Tender No. WTL/SB/CCTV/23-24/050)

Sl. No.	Name of the Client	Address	Contact Person	Designation	Contact Numbers

Authorized Signatory (Signature In full):	
Name and title of Signatory:	
Company Rubber Stamp:	

SECTION - P

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PRFORMANCE GUARANTEE

Ref Bank Guarantee no
Date
PROFORMA OF BG FOR SECURITY DEPOSIT
Undertaking formats
KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMTED, as Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Plot 5, Block BP, Sector V, Kolkata-700 091 (hereinafter called "The Purchaser") having agreed to accept from
(2) AND WE,
(3) WE further agree that the guarantee herein contained shall remain in full
force and effect during the period that would be taken for the performance of the said order as laid down in
the said Work Order No dated including the warranty obligations and
that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work
Order No dated have been fully paid and its claims satisfied or is charged
or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work
Order No dated have been fully and properly carried out by the
said contractor and accordingly discharged the guarantee.
(4) We the Guarantor undertake to extend the validity of Bank Guarantee at the request of the contractor for further period of periods from time to time beyond its present validity
period failing which we shall pay the Purchaser the amount of Guarantee.
(5) The liability under the Guarantee is restricted to Rs (Rupees
only and will expire on and unless a claim in writing is presented to us
or an action or suit to enforce the claim is filled against us within 6 months from all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)
(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Contractor.

` '	ted in his favour by the Guarantor authorizing him to execute the Guarantee.
(Rupees and u	ything contained herein above, our liability under this guarantee is restricted to Rs
	lastly undertake not to revoke this guarantee during the currency excep consent of the Purchaser in writing. In witness whereof we have set and subscribed our hand on this day o
	SIGNED, SEALED AND DELIVERED
,	(Stamp of the executants)
(Name & address in	full with Rubber Stamp)

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

- 1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non-Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
- 2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
- 3. The B.G. should be executed by a Nationalised Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
- 4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
- 5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as Non-valid.
- 6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
- 7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
- 8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
- 9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
- 10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
- 11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

<u>SECTION - Q</u>

SERVICE LEVEL AGREEMENT

54. SERVICE LEVEL SUPPORT

Details of the SLA Matrix for the Project as an Overall- Post Deployment Support Supplier shall provide a telephonic line (Non-Toll Free) under the AMC & Technical Support scheme, which will be available with a support window of Monday to Saturday from 10AM to 7PM to resolve any technical issue about the device both during installation as well as servicing. An email system should be in place as well, to handle, identify and resolve open tickets.

Post Installation support activities will include:

- Platform Support Under Technical Support for the platform only End to end support
- O SLA support response and severity code: -

Severity Code	Initial Response	Estimation Response	Subsequent Responses	Resolution
1	15 minutes	2 hours	Every 30 min.	4 hours
2	30 minutes	2 hours	Every 2 hours	8 hours
3	1 hour	8 hours	Every 4 hours	4 calendar days
4	1 hour	Next business day	Weekly	14 calendar days

O SLA support and severity code: -

Severity Code	Initial Response	Estimation Response	Subsequent Responses	Resolution
1A	1 hour	Next business visit	Every 1 Day	3 calendar days
2A	1 hour	Next business visit	Weekly	10 calendar days

A preventive maintenance schedule visit needs to be specified for all concerned hardware. Hardware Support - When an issue is concluded to have a hardware issue, the material shall be picked up by Supplier logistics partner and on delivery of the same to our premises in Kolkata, Supplier shall dispatch the replacement within due course of time as by the OEM.

SECTION - R

NIT DECLARATION FOR BIDDER

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To Webel Technology Limited Plot – 5, Block – BP, Sector - V, Salt Lake City, Kolkata – 700091.

Thanking you, we remain

<u>Sub: Installation of CCTV network in 48 New Static Stores of Sufal Bangla in sync with CCTV network of existing 21 static stores including central monitoring.</u>

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the specifications and other documents of the subject Tender No. WTL/SB/CCTV/23-24/050 dated 09.01.2024 Installation of CCTV network in 48 New Static Stores of Sufal Bangla in sync with CCTV network of existing 21 static stores including central monitoring published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Yours faithfully
Signature
Name in full
Designation
Company Stamp
Dated, thisday of2024

SECTION - S

NIT DECLARATION FOR OEM

(OEM's are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on OEM's Letter Head)

To Webel Technology Limited Plot – 5, Block – BP, Sector -V, Salt Lake City, Kolkata – 700091.

Thanking you, we remain

Sub: Installation of CCTV network in 48 New Static Stores of Sufal Bangla in sync with CCTV network of existing 21 static stores including central monitoring.

Dear Sir.

We the undersigned OEM/(s) declare that we have read and examined in details the specifications and other documents of the subject Tender No. WTL/SB/CCTV/23-24/050 dated 09.01.2024 Installation of CCTV network in 48 New Static Stores of Sufal Bangla in sync with CCTV network of existing 21 static stores including central monitoring published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while executing the said tender though our partner and comply the delivery schedule and maintain the Service Level Agreement during the entire warranty period as per tender terms.

Yours faithfully
Signature
Name in full
Designation
Company Stamp
Dated, thisday of2024

SECTION - T

DELIVERY LOCATIONS

Sl. No.	Site	District	Zone	Location	Туре
1	NEW	ALIPURDUAR	Alipurduar	Alipurduar Town	Static
2	NEW	ALIPURDUAR	Alipurduar	Falakata Krishak Bazar	Static
3	NEW	BANKURA	Bishnupur	Bishnupur	Static
4	NEW	BIRBHUM	Bolpur	Bolpur	Static
5	NEW	BIRBHUM	Suri	Suri	Static
6	NEW	BIRBHUM	Rampurhat	Karmatirtha , Tarapith	Static
7	NEW	BIRBHUM	Rampurhat	Rampurhat	Static
8	NEW	COOCH BEHAR	Dinhata	Dinhata	Static
9	NEW	DAKSHIN DINAJPUR	Buniadpur	Buniadpur 3 points Crossing (behind Taxi Stand)	Static
10	NEW	DARJEELING	Siliguri	RMC Yard	Static
11	NEW	HOOGHLY	Chinsurah	Chinsurah	Static
12	NEW	HOOGHLY	Uttarpara	Uttarpara	Static
13	NEW	HOOGHLY	Arambag	Arambag	Static
14	NEW	HOWRAH	Abhyanagar	Near Abhyanagar-1 Gram panchayet Office	Static
15	NEW	HOWRAH	Jagadishpur	Near Jagadishpur Market	Static
16	NEW	JALPAIGURI	Dhupguri	Pouro Bhawan Complex	Static
17	NEW	KOLKATA	South Kolkata	Near Senior IAS Officers' Residence	Static
18	NEW	KOLKATA	South Kolkata	Santoshpur	Static
19	NEW	KOLKATA	South Kolkata	Garia Mahashamshan	Static
20	NEW	KOLKATA	South Kolkata	RHE, ODRC, Kol-700060	Static
21	NEW	KOLKATA	South Kolkata	RHE, Paschim barisha, Kol -700063	Static
22	NEW	KOLKATA	South Kolkata	RHE, Becharam Chatterjee Road, Kol- 700034	Static
23	NEW	KOLKATA	North kolkata	RHE , 2 R.K. Ghosh Road, Kolkata	Static
24	NEW	KOLKATA	North kolkata	RHE 82 Belgachia Road, Kolkata	Static
25	NEW	KOLKATA	North kolkata	RHE, 37 Belgachia Road, Kolkata	Static
26	NEW	MALDA	Chanchal	Chanchal	Static
27	NEW	MALDA	Malda	Collectorate Building	Static
28	NEW	MURSHIDABAD	Berhampore	Near Berhampore Statdium (beside Fire Brigrade)	Static
29	NEW	NADIA	Mohanpur	Mohanpur	Static
30	NEW	NADIA	Kalyani	RHE,,Kalyani	Static
31	NEW	NADIA	Krishnanagar	RHE, R. K. Ashram	Static
32	NEW	NADIA	Krishnanagar	RHE, CH Compound	Static
33	NEW	NADIA	Krishnanagar	RHE, F Side(Jorakuthi Housing)	Static
34	NEW	PASCHIM BARDHAMAN	Durgapur	City Centre Bus stand	Static

35	NEW	PASCHIM BARDHAMAN	Paschim Bardhaman	At Six Magistrate Quarter	Static
36	NEW	PASCHIM BARDHAMAN	Paschim Bardhaman	Burnpur	Static
37	NEW	PASCHIM MEDINIPUR	Paschim Medinipur	at premises of District Magistrate's Office	Static
38	NEW	PASCHIM MEDINIPUR	Paschim Medinipur	Ghatal	Static
39	NEW	PASCHIM MEDINIPUR	Paschim Medinipur	Sabang	Static
40	NEW	PURBA BARDHAMAN	Katwa	Katwa	Static
41	NEW	PURBA MEDINIPUR	Tamluk	DM Campus, Purba Medinipur	Static
42	NEW	SOUTH 24 PARGANAS	Baruipur	Baruipur	Static
43	NEW	SOUTH 24 PARGANAS	South 24 Pgs.	Kulpi	Static
44	NEW	UTTAR DINAJPUR	Itahar	Itahar	Static
45	NEW	UTTAR DINAJPUR	Islampur	Islampur	Static
46	NEW	TBD	TBD	TBD	Static
47	NEW	TBD	TBD	TBD	Static
48	NEW	TBD	TBD	TBD	Static