

WEBEL TECHNOLOGY LIMITED

NOTICE INVITING e-TENDER

Online Tender documents are invited for Design & Development of a Centralized Web-GIS based Application including a App for field level activities for assessment & control mechanism of Vector Borne Diseases in Rural Areas under Panchayat & Rural Development Department, GoWB

Reputed IT organization with proven track record of providing be-spoke solution to Government bodies having highly skilled developers in their payroll who are actively involved in various stages of “**Software Development Life Cycle**”. Bidder must adhere to the strict timeline.

1.	Tender No. & Date	WTL/PRD/VBDC/23-24/058 dated 19.01.2024
2.	Tender Version No.	(1 st Call)
3.	Brief description of Job	Design & Development of a Centralized Web-GIS based Application including a App for field level activities for assessment & control mechanism of Vector Borne Diseases in Rural Areas under Panchayat & Rural Development Department, GoWB
4.	Tender Fee	Rs. 4000.00 (Rupees Four thousand only). The amount to be transferred online through e-tender portal.
5.	Earnest Money Deposit	Rs. 70000.00 (Rupees Seventy thousand only). The amount to be transferred online through e-tender portal.
6.	Date of Downloading of Tender document	19.01.2024
7.	Pre-Bid Meeting date & time	30.01.2024 at 11.00 Hrs. (On-Line Meeting) <ul style="list-style-type: none">Pre-Bid meeting will be organized online. Only queries as per format (Section - J) reaching WTL by 29.01.2024 at 15.00 Hrs. will be taken for decision. Interested bidders are requested to send mail to purchase@wtl.co.in for participation of onlinepre- bid meeting. Based on request WTL will share meeting id / links for meeting and will inform in case of changes if any.Queries will be sent to Purchase Deptt (purchase@wtl.co.in).
8.	Bid Submission Start date & time	05.02.2024 at 12.00 Hrs.
9.	Last date & time of EMD & Tender Fee submission intimation	Before Uploading of Tender.
10.	Last date & time of Bid Submission	09.02.2024 at 13.00 Hrs.
11.	Date & time of Technical Bid Opening	12.02.2024 at 13.00 Hrs.
12.	WTL Address	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.
13.	Contact person	Contact no. 23673403-06, Ext. 212

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1. Intending bidder may download the tender documents from the website <https://wbtenders.gov.in> directly with the help of Digital Signature Certificate. Necessary Tender fee may be remitted electronically through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing. Necessary Earnest Money Deposit (EMD) may be remitted electronically through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing.
2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website <https://wbtenders.gov.in>
3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section – C of this Tender Document.
4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the ‘Tender Committee’ will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.
5. All clarifications/ corrigenda will be published only on the WTL / <https://www.wbtenders.gov.in> website.

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SECTION – A

SCOPE UNDERSTANDING & RESPONSIBILITY

PROJECT OVERVIEW

The Panchayat & Rural Development Department has already adopted a procedure for surveillance and control measures for prevention of Vector Borne Diseases at all the Gram Panchayats of the State. The monitoring and supervision of the work, now needs to be brought under an e-governance mode to facilitate quicker response and risk mitigation. Even the survey which happens presently on pen & paper will be done through a mobile app so that data remains in secured manner and also available on a realtime basis for due monitoring by the controlling authority. The work when geo-tagged through the app will be made available as GIS based analytic dashboard.

Scope of Work

The department envisaged a process flow for the development of the application based on which the technical team shall develop the application. WTL shall engage a dedicated team comprising of Web as well as Mobile Application developers for the project. The application will be regularly reviewed by the competent authority.

The system will consist of two components

1. An Android Based Survey App
2. A role based Portal for monitoring activities

The system will provide

- Survey tool for the on-ground workforce
- GIS based tracking system for effective monitoring of the workers on regular activities
- Collection of exact real time data (with GIS tagging) during survey activity
- Identification of households with Dengue patients (with positive test report) of a GP area
- Collection of exact action taken report (with GIS tagging) of a GP area
- Preparation of GIS based map of the perennial breeding spots and other related indicators of a GP area
- Alert generation mechanism
- Dashboard for authorities from different levels
- Generation of different analytical consolidated reports from web portal synced with the Application
- Role-based user's login.

Following needs to be the main considerations for the design of the solution

- Ease of doing Survey
- Monitoring of whether Actions are initiated on time
- Built-in Capability for data churning for predictive analytics of the information captured through Survey

Android Based Survey App

The Android Based mobile app will be used for conducting and supervising Surveys.

The major features of the App to be

1. Multilingual Survey Forms in terms of labels (English, Bengali, Hindi) for ground level understanding
2. Automatic capture of (Latitude, Longitude) of Survey Location with timestamp of survey.
3. A questionnaire will be available with fields having list-of-values associated, as applicable, so that Surveyor can capture the complete data set quickly.
4. Surveyor, if necessary and if possible, will take action on the spot and will be able to log it through the App. Surveyor will take images (with timestamp and geo tagging) and upload it through the App before and after action taken.
5. Surveyor should be able to put comments regarding any survey related important information or issue which will be immediately visible to the Supervisor.

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6. Provision for re-survey of the same household or environmental site will be available where the data captured in the prior survey will be visible.
7. Using the App a Supervisor should be able to verify the Survey Data and Action Taken by the Surveyors mapped under him/her. The Supervisor should be able to
 - a. (In case of any major discrepancy found in data) Declare the survey as wrong survey in the App and assign it to a Surveyor for re-survey within a time period.
 - b. (In case Surveyor could not take required action at the site, or it is found that further action required to be taken) Take action at the site, log it through the App. Supervisor will take images (with timestamp and geo tagging) and upload it through the App before and after action taken.
 - c. (In case the Survey is successfully validated) Final Submit the Survey data. Once finally submitted by Supervisor the data will be available for analysis to the next level of users.
8. The Supervisor will be able to monitor whether Action is taken within a time limit where Larvae are found. This will be visible through colour coding in the maps and alters.

Web Application

The Web Application which will be used by the authorities at different levels will provide following functionalities

1. Role-based User Management
 - Users at different levels - State authority, District authority, SDO, BDO, GP
 - Access to functionalities and data will be protected through user name and password
 - Only admin user at a level will have the authority to create and approve new user ids of underneath level.
2. Survey Workforce Management
 - a. Job Allocation to Surveyors
 - b. Surveyor-wise Work report generation at GP level,
 - c. Payment advice suggestive
 - d. Note: Actual payout to the Survey Workers is not considered in scope.
 - e. Monitoring of Survey by Supervisors through a GIS supported monitoring system
 - f. Aging Alert mechanism
3. Survey Data Management
 - a. Map Layer Creation with the data collected through App during Survey
 - b. Geographic representation of surveyed data on the map showing attributes with pan and zoom facility
4. Reports & Analytics
 - Reports and Dashboards at different levels State/District/Sub-Division /Block/GP
 - Map view of analytics data
 - Reports showing the critical level of different indexes at different locations
 - Analytics based alert generation mechanism to different levels of authorities.

Basic Principles & Guidelines to be followed for Website Developments are:

Sl. No	Description
CM.1	Content Migration
CM.1.1	All content and links available in current portal need to be migrated to the new portal.
G.1	Guidelines To Follow
G.1.1	Guidelines for Indian Government Websites (GIGW) & as per directives of State
L.1	Website Linking
L.1.1	Cross Linking with other Departments
WA1	Website Administration
WA1.1	Content Management System (CMS) to manage (add, edit, delete, activate/deactivate) text contents.
SFGR.1	Standard features and general requirement

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SFGR. 1.1	Provision should be there in the system i.e., like sitemap, newsletter, events, messages and highlights should be available. The portal should be complying with Web Content Accessibility Guidelines (WCAG) 2.0. Other features like careers, contact us, about us, home and other static contents sections have been provided for visitors to the portal. Audit trails are to be maintained for all transactions. Server level logging should be configurable.
SGGR. 1.2	The portal must have requisite features in sync with IPv6.0
CM.1	Content Management
CM. 1.1	The portals should have a comprehensive content management system to support a variety of users. It should allow the administrator to create user roles and allow the setting up of access rights ranging from entire site to a specific page. The Content Management should be able to create and upload the pages daily/weekly/ or on frequent basis with appropriate Business flow required for authenticate Publications of content on site.

Data Set Up

- Department will arrange to collect & provide State boundary, District boundary, SDO boundary, BDO boundary, Gram Panchayat boundary maps from DST. Suitability study and Quality Assessment of collected data from DST will be done by the project team.
- Periodic Update of the map layers needs to be arranged by the department.

Conduct Training

The majority of the training programs will be instructor-led Classroom based or over Video Conference. Selected Agency team will train the core team from P&RDD, who will then conduct courses for other users in the organization.

Training	Conducted By	Audience
Solution overview & Solution Functional Module Training	Project Training Team	P&RDD Core Team Members at P&RDD Head Quarter
Functional Training Relevant to Business Processes	Project Training Team	P&RDD Core Team Members at P&RDD Head Quarter
Train- the- Trainer	Project Training Team	P&RDD Trainers at P&RDD Headquarter
End User Training	P&RDD Core Team Members / Trainers	End Users

The duration of each of this training session would be determined during project preparation phase & will be captured in detail training plan to be prepared.

Post Go-Live Support

- A. Post Go-Live following support needs to be provided
 1. 3 weeks' of Stabilization Period Support. Post this period the Annual Maintenance and Support will kick off.
 2. 1 year of Website & App maintenance and support.
- B. During post go-live support phase Project Training Team will provide following application related services:
 1. Defect fix
 2. Database Maintenance
 3. Image management – purging of images captured during Survey based on an agreed timeframe of retention
 4. Comply fully with the guidelines issued from time to time by Government, which does not result in any major change.
 5. Small changes in application which individually require not more than 5 person days' effort.
- C. Support Service Terms
 1. Department will arrange for regular update of the .shp format map which was provided originally by the Department during development phase and got integrated with the solution.
 2. Product support will be provided from Selected Agency's office. In case required, support personnel will visit P&RDD Kolkata Headquarters to discuss and resolve issues.

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3. Support Hours will be Office Hours of P&RDD. However outside office hours' support will be provided for addressing critical issues that need immediate attention.
4. Support activities will be limited to the Solution areas developed. It will not include issues which are beyond control of the development agency; like connectivity issues caused by third-party services, operating systems issues, hardware or networking problems etc.

Key Deliverables

1. The software needs to be delivered along with its related documents e.g. SRS, Technical Architecture, DFD etc.
2. Deploy the application in test environment, training environment and production for Go-live.
3. Provide Release Note along with the deliverable which includes the following:
 - Application source code
 - Database structure and it's dependencies with the application.
 - Hardware dependencies

BROAD RACI MATRIX

	P&RD, GOWB	Selected Agency
Requirement Gathering	RC	RA
System Analysis & Design	CI	RA
Database Design	I	RA
Deployment Architecture	CI	RA
GUI	CI	RA
Module Development	CI	RA
Module Testing	I	RA
Integration Testing	I	RA
UAT	RA	CI
Training	CI	RA
Go-Live	RCI	RA

R	A	C	I
Responsible	Accountable	Consulted	Informed

Design & Development:

- ✓ Architecture design and Database design should be done in consultation with P&RD, GOWB and should be done after studying requirement analysis undertaken by bidder in consultation of P&RD, GOWB in order to support to incorporate legacy data.
- ✓ Front end designs to be demonstrated before finalized in consultation with P&RD, GOWB prior to the development activity.
- ✓ Software solution should be developed in consultation of P&RD, GOWB & WTL.
- ✓ The proposed application to be of Scalable, modular design to readily incorporate additional enhancements in the future.
- ✓ Software solution should be customizable and configurable
- ✓ Software solution should be developed with no hardcoded data. Parameterised approach should be followed.
- ✓ Application should be highly performed and scalable.
- ✓ Each and every module should be independent, decoupled and scalable.

Process Level:

- ❖ Step-by-step control management system at different level should be implemented. Process details of control management will be provided. This will be applicable to all modules.
- ❖ The solution should be capable to validate historical payment details.
- ❖ Partial storing of data at different levels during the survey process should be implemented. This will be applicable to all modules

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- ❖ Offline storing and online syncing for mobile/portable device should be implemented.
- ❖ Application should be facilitating verification process with Geo-location data.
- ❖ There should be an audit and logging facility, which will log all user activities and audit trails.

User Management:

- User Admin level should be independently configurable in maker-checker methodology.
- Proposed application must be stable with around 1000 concurrent user.(response time in millisecond)
- Application should be configurable for future type of user groups to be accessed by the authorized admin.
- All the master data should be configured and customized using Admin login.
- All modification facility should be implemented for super admin.
- The application shall be accessible to various stakeholders based on their roles and privileges to take informed decisions.
- The user interface should be easy to use & navigate and to be fully customizable to meet end users requirement.
- The application should be able to generate standard reports (template to be provided), documents and MIS/Reports based on various parameters that aids in effective operation as well as decision making. The application to be designed to add new standard letters on an on-going basis.

Features:

- The application must be able to send auto emails, sms, notifications, and alerts for reminder and other event in customised mode.

Security & Compliance:

- System should maintain web browser compliance standard.
- The software solution should strictly comply LGD (Local Government Directory) standard and codification.
- The entire system/suite should be hardened from security aspect as the same will be exposed to internet/intranet. Exhaustive testing should be done by the bidder in stage & production server and should provide declaration and undertaking that the system is safe from all kind of network threats. All co-operation should be rendered for clearance of the Cyber Security Audit as per CERT-IN guidelines carried out through CERT-IN empaneled vendor of the final software solution, keeping it at stage server of the proposed hosting infrastructure/environment. Audit clearance certificate from CERT-IN empaneled agency to be complied so that Panchayat & Rural Development Department, GoWB gets the "safe to host" certificate before go- live of the software solution at WBSDC
- The software solution from the selected bidder in due course will be hosted at West Bengal State Data Center (WBSDC).
- The selected bidder shall provide Support for User Acceptance Testing

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Schedule

Sl. No.	Activity	Timeline *
1	Date of issuance of LOA to the bidder	T
2	Demonstration of the existing solution, Study of customization requirement and Submission of SRS	T + 5 days
3	Freezing / Approval of SRS	T + 7 days
4	Installation & Demonstration of Beta Version including migration of legacy data , if any	T + 15 days
5	User Acceptance Testing	T + 20 days
6	Signoff / Installation of Final Version / Go Live	S = T + 30 days
7	Warranty ,Operations & Maintenance	WC = S + 12 months

* From the date of awarding the LOA to the Bidder

* The Selected Bidder has to provide all the deliverables strictly as per the schedule. P&RD ,GoWB will grant approvals to all the deliverables through the Project Implementation Committee (PIC) constituted for this project. The time consumed in granting approvals or any delay from the client side, is excluded from above and the Selected Bidder will not be accountable for the same.

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SECTION – B

ELIGIBILITY CRITERIA

1. The Bidder should be a registered company in India for over 20 years in the field of software development. Partnership firm/Proprietorship firm will not be considered. A copy of certificate of incorporation to be submitted.
2. The Bidder should have minimum 5 years of experience in Government / PSU sector/ Govt. Statutory bodies providing Software Design, Development, Implementation and Technical support services. A copy of work orders to be submitted.
3. The Bidder should have Income Tax PAN and GST registration in its name. A copy of PAN card and GST Registration to be submitted.
4. The Bidder should have total aggregate turnover of atleast INR 1.20 Crores or above during the last three financial years (20-21, 21-22, 22-23) A copy of Audited Balance Sheet/Audited Accounts/Auditor Certificate to be submitted.
5. At least completed 10(ten) numbers workflow based and Web GIS systems in Government Department/PSU/Autonomous Govt. Body of cumulative value not less than 30L in the last three financial years.
Self-certified Work order copies to be submitted.
6. The Bidder should have at least 15 numbers of Web GIS based application executed in any State/Central Government / Govt. Statutory bodies or PSU Organization during its existence.
Self-certified Work order copies to be submitted.
7. The bidder shall not have been blacklisted by any State/Central Government / Govt. Statutory bodies or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26-Dec-2011). The Bidder should submit declaration on letter head.
8. The bidder shall submit Bid Form (Section – E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted. An undertaking on Bidder Organization's letter head to be enclosed.
9. The bidder should have a development office at in-around Kolkata as it is strict timeline project. An undertaking on Bidder Organization's letter head by the Head of the Organization is to be submitted
10. Bidder shall submit NIT Declaration (Section – R) duly signed by the authorized signatory of the company as per format. Deviation in format may not be accepted.

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SECTION – C

DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	19.01.2024
2	Documents download/sale start date (Online)	19.01.2024
3	Last Date and time of sending the queries (Offline)	29.01.2024 & 15.00 hrs.
4	Pre Bid Meeting (On Line)	30.01.2024 & 11.00 hrs.
5	Corrigendum, if any will be published (On Line)	-
6	Bid Submission start date & time (On line)	05.02.2024 at 12.00 Hrs.
7	Last Date & time of submission of Earnest Money Deposit & submission of remittance details	Before Uploading of Tender
8	Last Date & time of submission of Tender Fee & submission of remittance details	Before Uploading of Tender
9	Bid Submission closing date & time (On line)	09.02.2024 & 13.00 hrs.
10	Bid opening date & time for Technical Proposals (On line)	12.02.2024 & 13.00 hrs.
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

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SECTION – D

INSTRUCTIONS TO BIDDER

1. Definitions

In this document, the following terms shall have following respective meanings:

“Acceptance Test Document” means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the bidder within 7 days of issuance of the Letter of Award.

“Bidder” means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder.

“Contract” is used synonymously with Agreement.

“Contract Price” means the price to be paid to the Bidder for providing the Solution, in accordance with the payment terms.

“Bidder” means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.

“Default Notice” shall mean the written notice of Default of the Agreement issued by one Party to the other.

“Fraudulent Practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive Gov. of W. Bengal of the benefits of free and open competition.

“Good Industry Practice” shall mean the exercise of that degree of skill, diligence and prudence which would reasonably and ordinarily be expected from a reasonably skilled and experienced Operator engaged in the same type of undertaking under the same or similar circumstances.

“Government” / “Gov. of W. Bengal” means the Government of West Bengal.

“GoI” shall stand for the Government of India.

“GoWB” means Government of West Bengal

“Personnel” means persons hired by the Bidder as employees and assigned to the performance of the Infrastructure Solution or any part thereof.

“Similar Nature of Work” means implementation with any of the State / Central PSUs or Departments / SPSU / Councils in the country, related to work flow based web portal with cloud deployment.

“Project” means Implementation of an Enterprise level Application in Panchayat & Rural Development Department, GoWB

“Services” means the work to be performed by the Bidder pursuant to this Contract.

“Interest rate” means “364 days Government of India (GoI) Treasury Bills” rate.

“Law” shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

“LOI” means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

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"Operator" means the company providing the services under Agreement.

"Requirements" shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

"Termination Notice" means the written notice of termination of the Agreement issued by WTL.

"P&RD, GOWB" means Panchayat & Rural Development Department, GoWB

"WTL" means Webel Technology Limited a Govt. of W. Bengal undertaking.

2. Pre Bid Meeting

Pre Bid Meeting will be held on 30.01.2024 at 11.00 hrs. (**On-Line Meeting**). Bidder can send their queries as per format (Section - J) to Purchase Deptt. (purchase@wtl.co.in). Only the queries received within the stipulated date prior to the Pre Bid Meeting will be answered. Interest bidders are requested to send mail to (purchase@wtl.co.in) for participation of online pre-bid meeting Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.

3. COST OF BIDDING

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

4. BID DOCUMENT

Bidder is expected to examine all instructions, forms, terms and requirement in the bid document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid.

5. AMENDMENT OF BID DOCUMENT

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of an Corrigendum, which would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

6. MODIFICATION AND WITHDRAWAL OF BIDS

As per the bidding process available in the tender. The bidder cannot modify or withdraw its bid after submission.

7. LANGUAGE OF BID & CORRESPONDENCE

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

8. BIDDER'S SOLUTION

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the broad minimum specification provided in the tender documents, conforming to the model, make and Part number (wherever provided). While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required quote for each item retaining all major components/sub system detailed and specified. As the contractor will be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period have to be take care by the contractor to maintain the guaranteed uptime.

9. EARNEST MONEY DEPOSIT (EMD) / TENDER FEE

The bidder shall furnish Online Receipt against payment of Tender Fees and Earnest Money Deposit.

10. REFUND OF EMD

EMD will be refunded to the unsuccessful bidders without interest by following guidelines of circular 3975-F(Y) dated 28/07/2016 on final selection of Successful Bidders.

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11. FORFEITURE OF EMD

EMD made by Bidder may be forfeited under the following conditions:

If Bidder withdraws the proposal before the expiry of validity period.

During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.

If Bidder violates any of the provisions of the terms and conditions of the

proposal. In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.
- b) Furnish performance security.
- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.
- d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

12. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

13. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document then he can send the queries before the Pre Bid Meeting.

14. CONTRACT EXECUTION

On receipt of the Letter of Award the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 3% of the total contract value within three weeks from the date of receipt of Letter of Award/Order. The PBG should be valid for six months more than the warranty period. All delivery of the material will have to be completed within 45 days from the date of acceptance of contract and the contractor has to ensure all activities leading to the commissioning of the contract to be completed within 75 days from the date of award. Subsequent to the award of contract, the contractor will have to arrange for the requisite material as per BOM.

14. LIQUIDATED DAMAGE /PENALTY

The job includes the as mentioned in the tender document. In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the bidder for sum not less than 0.5% of the contract value for that item/job for each week or part thereof, subject to a ceiling of 10% of the total contract value (excluding all taxes & duties and other charges). In the event of LD exceeds 10% of the order value, WTL reserves the right to terminate the contract and WTL will get the job completed by any other competent party. The difference of cost incurred by WTL will be recovered from the bidder and PBG will be invoked.

15. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving non-performance by Contractor pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual product or Service that is the subject of the Claim. However, the contractor shall not be liable for

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- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

16. INTELLECTUAL PROPERTY RIGHTS, SOURCE CODES

If a third party claims that a product delivered by the Bidder to WTL infringes that party's patent or copyright, the Bidder shall defend WTL against that claim at Bidder's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Bidder, provided that WTL.

- Promptly notifies Bidder in writing of the claim
- Allows Bidder to control and co-operate with Bidder in the defense and any related settlement negotiations. Remedies: If such a claim is made or appears likely to be made, WTL would permit Bidder to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Bidder determines that none of these alternatives is reasonably available, WTL agrees to return the product to Bidder on Bidder's written request. Bidder will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Bidder (Program) the amount paid by WTL or 12 months charges (whichever is lesser) and for materials the amount paid by WTL for the materials. These will be Bidder's entire obligation regarding any claim of infringement.

Intellectual Property Rights for any software property and documents (including source codes, databases, documents, training manuals, course content etc.) developed for this project shall lie with the P&RD, GoWB. Subsequently, P&RD, GoWB has all the rights to modify, reproduce, rewrite, redeploy and redistribute this IP as Owner and the Vendor will not have any claim, whatsoever to this software property and documents.

If a third party claims that a product delivered by the Vendor to P&RD, GoWB infringes that party's patent or copyright, the Vendor shall defend P&RD, GoWB against that claim at the Vendor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Vendor, provided that P&RD, GoWB promptly notifies Vendor in writing of the claim and Allows Vendor to control, and cooperates with the Vendor in the defense and any related settlement negotiations.

The vendor will have to provide source code for all tested modules as well as the final approved application along with all documents required to maintain or handle the source code as per Software Engineering Management Practices. Handing over of the source code is essential at every stage of tagged with Payment Terms.

The vendor has to submit / update the version control document once the approved version is released.

17. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Bidder to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the bidder shall forthwith suspend further progress of the work until further notice from WTL. The Bidder shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

18. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment will be made only on receipt of payment from relevant customer. WTL's liability related to the same will be strictly limited to "Payment to the bidder only upon receipt of payment from the department". Please also refer to clause no 54 under this section for the schedule of payment.

19. GOVERNING LAWS

The agreement/ contract shall be governed by the extant Act which is in force in India. Any / all dispute(s) arising out of the contract shall be dealt in accordance with provision of Arbitration and Conciliation Act (as amended upto date) and by sole arbitrator to be appointed by state Government in MA & ME Department. The competent Court having the jurisdiction shall have jurisdiction in all matters arising out of this contract, if dispute is not settled by arbitration proceedings.

20. CORRUPT OR FRAUDULENT

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a

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proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

21. **BIDING CLAUSE**

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.

The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

22. **WORKMEN'S COMPENSATION**

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workmen employed by the bidder, is payable, then this should be done by the Bidder. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Bidder. WTL shall not be bound to contest any claim made against the Bidder in respect of workmen's compensation.

23. **BIDDER'S EMPLOYEES**

The Bidder shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Bidder must ensure that he complies with PF, ESI regulation for all his deployed employees. The Bidder shall see that all authorized Sub Bidders under him similarly complied with the above requirement.

24. **SAFETY MEASURES**

The Bidder shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Bidder shall take adequate measures to protect the work and present accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the bidder in taking proper precautionary measures the bidder shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

25. **EQUIPMENT**

All tools & tackles necessary for the work shall have to be procured by the bidder unless other wise specified elsewhere in these tender documents. The equipment used by the bidder for a particular work must be appropriate for the type of work. The bidder shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the bidder use defective or imperfect equipment in the work. The bidder shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

26. **SUB-CONTRACT**

The purchaser (WTL) does not recognize the existence of Sub-Bidders. The Bidder's responsibility is not transferable. No consortium or joint venture bid will be allowed.

27. **A. TERMINATION FOR DEFAULT**

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the bidder, terminate the order in whole or in part. If the bidder materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the bidder as PBG.

B. TERMINATIONS OF CONTRACT

WTL may terminate the contract in the following cases:

- i. The vendor is found to be involved in any fraudulent or corrupt practices

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- ii. In case, at any point of time during the validity period of the contract, the accumulated penalty value levied by WTL on the vendor exceeds 40% of the Total Contract Value, WTL shall have the right to terminate the contract. In such a case, The Performance Bank Guarantee may be invoked by WTL.
- iii. WTL may at any time terminate the Contract by giving written notice to the selected organization, if the selected organization becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the organization, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to WTL.
- iv. In case the Organization abandons the work or fails to execute the work due to the reasons attributable to the Organization and that was in no way contributed to by willful omission of the Customer or any event of force majeure, Customer has the right to cancel the contract by giving a 30 (thirty) days written notice to the selected organization. The Cancellation notice will be held valid only if it is preceded by a corresponding non-compliance notice issued at least 60 (sixty) days prior to the date of the Cancellation notice and if the non-compliance continued up to the date of the Cancellation notice. Any decision under this clause will be discussed by the Project Review Committee (PRC) before finalization.
- v. Found wanting at any time before go-live by WTL

28. BANKRUPTCY

If the bidder becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the bidder or to the liquidator or receiver or to any person in whom the bidder may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

29. FORCE MAJEURE

It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civilwar.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of any government or de facto authority or ruler, or any other act or failure to act of any local state or national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public transportation and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.

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- Give rise to any claim from damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

30. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely delivery, installation and commissioning of equipment as well as performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any nationalized bank as per format enclosed (Section-L). The PBG will be collected as per FD Order No. 2691-F(Y) dated 2nd May 2017.

31. NO WAIVER OF RIGHTS

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

32. ENFORCEMENT OF TERMS

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

33. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

34. TAXES & DUTIES

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.
- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade License, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch / irregularity in GST return filing on the part of the bidder.

35. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

36. BID DUE DATE

The online tender has to be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may at its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

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37. LATE BID

Any proposal received by WTL after the deadline for submission of proposals may not be accepted.

38. OPENING OF BID BY WTL

Bids shall be opened and downloaded electronically through operation of the process in the e-Tender portal in presence of Tender Committee. Bidders interested to remain present during electronic bid opening may attend the bid opening session at WTL premises at scheduled date & time.

39. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing following the procedure mentioned hereinabove.

40. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby any liability and without giving any reason thereof for the same to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

41. BID CURRENCIES

Prices shall be quoted in Indian Rupees, inclusive of all prevailing taxes, levies, duties, cess etc.

42. PRICE

- Price should be quoted in the Price Bid format only. No deviation in any form in the Price Bid sheet is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

43. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Bidders.

44. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

45. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

46. WITHDRAWAL OF BID

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

47. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

48. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserve the right to split up and distribute the work among the successful bidders and to curtail any item

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of work in the schedule partly or fully.

49. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.
- g) Any bidder may withdraw his tender by written request at any time prior to the scheduled closing time for receipt of tenders and not thereafter.

50. ERASURES OR ALTERNATIONS

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

51. COMPLIANCE WITH LAW

The bidder hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The bidder shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

52. CLARIFICATION OF BIDS

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

53. GENERAL TERMS

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- c) No Technical/Commercial clarification will be entertained after opening of the tender.
- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ion is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.
- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- f) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- g) WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and

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decision taken by the Tender Committee will be final.

- i) Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- j) The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- k) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- l) The customer/WTL at its discretion may extend the deadline for the submission of Bids.
- m) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

54. DISAGREEMENT

WTL (before the go-live phase) / P&RD, GOWB (post the go-live) and the selected Bidder will make every effort to resolve amicably, by direct negotiation, any disagreement or dispute arising between them under or in connection with the work order. If any dispute will arise between parties on aspects not covered by this agreement, or the construction or operation thereof, or the rights, duties or liabilities under these except as to any matters the decision of which is specially provided for by the special conditions, such dispute will be referred to the Panchayat & Rural Development Department, Government of West Bengal for decision and it will be final and binding on both the parties.

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SECTION – E

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To
Webel Technology Limited
Plot-5, Block-BP, Sector-V,
Salt Lake City,
Kolkata – 700091.

Sub: Design & Development of a Centralized Web-GIS based Application including a App for field level activities for assessment & control mechanism of Vector Borne Diseases in Rural Areas under Panchayat & Rural Development Department, GoWB.

Dear Sir,

1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/PRD/VBDC/23-24/058 dated 19.01.2024, do hereby propose to execute the job as per specification as set forth in your Bid documents.
2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
4. Earnest Money Deposit & Tender Fee: We have transferred EMD & Tender Fee amount online through e-Tender portal.
5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid (BOQ).
8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Thanking you, we remain,

WEBEL TECHNOLOGY LIMITED

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Signature & Authorized Verified by

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, thisday of 2024

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SECTION - F

TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT

1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section - B) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- The Tender Committee would evaluate the Techno Commercial Evaluation. In order to facilitate the evaluation, the marking scheme presented is an indication of the relative importance of the evaluation. Bidders securing a minimum of 70% marks in the Techno Commercial Evaluation for qualifying technical evaluation.
- Bidders after qualifying in Techno Commercial Evaluation will only be considers for Financial Bid Evaluation.
- Bidder should clearly mention the page no or identification mark for contents of the document. The document submitted should mention all their respective submission as per RFP with proper page no. or identification marking

2. EVALUATION CRITERIA

Techno Commercial Evaluation

The evaluation methodology would take into consideration both the Techno Commercial responsiveness as well as the financial response. During the evaluation process, the evaluation committee will assign each desirable/preferred feature a whole number score for the Techno Commercial Bid as defined in the table below:

Sl. No.	Criteria	Marks Maximum)
1.	Financial Details Total Aggregate turnover covering FY 20-21, 21-22 & 22-23) <ul style="list-style-type: none">- >=1.2Cr to <1.5 Cr: 15 marks- >=1.5 Cr : 20 marks	20
2.	Similar Solution The Bidder should have successful implementation with any of the State / Central PSUs or Departments/ Govt. Statutory bodies covering e-governance solution / workflow management / integrated portal / Web GIS applications. <ul style="list-style-type: none">• Cumulative value = 30 L – 10 Marks• Cumulative value >30 L – 15 Marks <i>(A completion / ongoing Certificate from Customer to be enclosed/Live URL)</i>	15
3.	Experience in Government Sector / PSUs/ Govt. Statutory bodies The Bidder should have received orders pertaining to web GIS development in the Government sector / PSUs/ Govt. Statutory bodies. <ul style="list-style-type: none">• >=10 to 15 Orders – 5 Marks• >15 to 20 Orders – 10 Marks• >20 Orders – 15 Marks <i>(A Copy of Work Orders to be enclosed.)</i>	15
4.	Development Setup in & around Kolkata (Trade License to be enclosed)	10

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5.	Implementation Approach and Methodology (To be submitted adhering to the timeline and must mention technology proposed along with support mechanism envisaged)	20
6.	Software Solution Demonstration Demonstration of the Proposed Solution. Similar ready product solution will be preferred.	20
Total Marks		100

All claims to be supported by relevant documents / certificates. Onus of substantiating claims lies with the bidder

3. FINAL EVALUATION

Financial Proposal of the bidders qualifying in the evaluation of Eligibility Criteria & Techno Commercial Evaluation will be evaluated. The bidder who has qualified in the Eligibility Criteria & Techno Commercial Evaluation and returns with lowest quote (L1) in financial bid would normally be awarded the contract subject to Post Qualification. The L1 bidder would be decided upon total unit rate.

4. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the most overall responsive bidder. A negative determination will result in rejection of bidder's bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder's capability to perform satisfactorily. WTL will award the contract to the successful bidder whose bid has been determined to be substantially responsive after final negotiation may held with the most responsive bidder, if required. This is a turnkey job in a nature, so bidder(s) to quote all the items mentioned in the tender document, which can ensure single point contact / sole responsibility of the bidder(s) towards project execution. The successful bidder (s) will have to give security deposit in the form of Performance Bank Guarantee.

5. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures.

6. PRESENTATION

The presentation to be given in front of the Tender Committee and officials from P&RD, GOWB and technical expert will be present, if necessary. The date, time and venue of the presentation for the qualified bidders will be intimated in due course. The gap between intimation time & presentation would not be more than 2(two) business days.

7. Bidder should clearly mention the page no or identification mark for contents of the document. The document submitted should mention all their respective submission as per RFP with proper page no. or identification marking.

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SECTION – G

GUIDANCE FOR E-TENDERING

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

- **Registration of Bidder:**
Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to <https://wbtenders.gov.in>. The Bidder is to click on the link for e-Tendering site as given on the web portal.
- **Digital Signature Certificate (DSC):**
Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.
- The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.
- **Participation in more than one work:**
A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.
- **Submission of Tenders:**
Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

Techno Commercial Cover:

Technical Document 1 (scanned & join in pdf format then upload)

1. Bid Form as per format (Section – E)
2. Other Documents

Technical Document 2 (scanned & join in pdf format then upload)

1. NIT Declaration duly stamped & signed in letter head of bidder (Section – T)
2. Other Documents

Technical Compliance (scanned & join in pdf format then upload)

1. Annexure A, B, C & D
2. Other Documents

Financial Cover:

BOQ will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

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NON-STATUTORY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:

(In each folder, scanned copy will be uploaded with single file having multiple pages)

Sl. No.	Category Name	Sub Category Name	Sub Category Description
A	CERTIFICATES	A1. CERTIFICATES	<ul style="list-style-type: none"> • GST Registration Number • PAN
B	COMPANY DETAILS	B1. COMPANY DETAILS 1	<ul style="list-style-type: none"> • Document as per Section - B
		B2. COMPANY DETAILS 2	<ul style="list-style-type: none"> • Company Profile (Not more than 3 pages) • Documents as per Section - F
C	CREDENTIAL	CREDENTIAL 1	Order copies as per Clause no. 4 of Section – B
		CREDENTIAL 2	Other documents, if any
D	DECLARATION	DECLARATION 1	<ul style="list-style-type: none"> • List of Clients as per format (Section – K) Financial Capability of Bidder as per format (Section – H)
		DECLARATION 2	Document as per the Section – F
		DECLARATION 3	Bidder's Details as per format (Section – I)
		DECLARATION 4	Documents as per Section – D
		DECLARATION 5	Documents as per Section - F
E	FINANCIAL INFO	P/L & BALANCE SHEET 2019-2020	P/L & BALANCE SHEET 2020-2021
		P/L & BALANCE SHEET 2020-2021	P/L & BALANCE SHEET 2021-2022
		P/L & BALANCE SHEET 2021-2022	P/L & BALANCE SHEET 2022-2023

WEBEL TECHNOLOGY LIMITED

SECTION – H

FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/PRD/VBDC/23-24/058)

FINANCIAL INFORMATION

Total Turnover

Sl. No.	Name of the Bidder	Turnover Details		
		2020 - 2021	2021 - 2022	2022 - 2023
1				

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

Note:

Submit the Audited Financial Statement/Audited Annual Report/Auditor Report of the last five financial years.

WEBEL TECHNOLOGY LIMITED

SECTION – I

BIDDERS'S DETAILS

(Tender No. WTL/PRD/VBDC/23-24/058)

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	<p>Is the firm</p> <ul style="list-style-type: none"> ▪ a Government/ Public Sector Undertaking ▪ a propriety firm ▪ a partnership firm (if yes, give partnership deed) ▪ a limited company or limited corporation ▪ a member of a group of companies, (if yes, give name and address and description of other companies) ▪ a subsidiary of a large corporation (if yes give the name and address of the parent organization). If the company is subsidiary, state what involvement if any, will the parent company have in the project. 	
8	Is the firm registered with GST? If yes, please mention your GST no. & submit valid certificate.	
9	Total number of employees. Attach the organizational chart showing the structure of the organization.	
10	Are you registered with any Government/ Department/ Public Sector Undertaking (if yes, give details)	
11	How many years has your organization been in business under your present name? What were your fields when you established your organization	
12	<p>What type best describes your firm? (Purchaser reserves the right to verify the claims if necessary)</p> <ul style="list-style-type: none"> ▪ Manufacturer ▪ Supplier ▪ System Integrator ▪ Consultant ▪ Service Provider (Pl. specify details) ▪ Software Development ▪ Total Solution provider (Design, Supply, Integration, O&M) ▪ IT Company 	

WEBEL TECHNOLOGY LIMITED

13	Number of software personnel (on the payroll) currently in Kolkata Office?	
14	Does your organization have valid ISO 9001, 27001 & CMMi Level 3/5 certificates at the time of submission of the bid?	
15	List the major clients in India with whom your organization has been / is currently associated.	
16	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)	
17	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – J

FORMAT FOR PRE-BID MEETING QUERY

(Tender No. WTL/PRD/VBDC/23-24/058)

Name of the Bidder:

Queries

Sl. No.	Section No.	Clause No.	Page No.	Queries

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

Note: The filled form to be submitted in XLS & PDF Format. There is a cutoff date for receiving of queries will be one day before Pre Bid Meeting. Queries received after the cutoff period will not be considered under any circumstances. The Purchaser reserves the right to respond queries over e-mail. Any deviation from the format in .xls & .pdf will not be considered as a pre bid query and WTL will not be bound in any manner to respond to the same. Any query not associated with an excel version will not be considered for pre-bid discussion/any reply thereon.

WEBEL TECHNOLOGY LIMITED

SECTION - K

LIST OF CLIENTS OF SIMILAR ORDERS

(Tender No. WTL/PRD/VBDC/23-24/058)

Sl. No.	Name of the Client	Address	Contact Person	Designation	Contact Numbers

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION - I

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PERFORMANCE GUARANTEE

Ref Bank Guarantee no.....

Date.....

PROFORMA OF BG FOR SECURITY DEPOSIT

KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMITED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Plot 5, Block BP, Sector V, Kolkata-700 091 (hereinafter called "The Purchaser") having agreed to accept from.....(hereinafter called "The Bidder") Having its Head Office at....., a Bank guarantee for Rs.....in lieu of Cash Security Deposit for the due fulfillment by the Bidder of the terms & conditions of the Work Order No.dated..... issued by the Purchaser for.....(hereinafter called "the said work order"dated.....)". We.....(Name & detailed address of the branch) (hereinafter called "the Guarantor") do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs.....(Rupees.....) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Bidder of any of the terms and conditions contained in the said Work Order No.dated.....of which breach the opinion of the Purchaser shall be final and conclusive.

(2) AND WE,.....DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum of Rupees.....) only as may be specified in such demand, in the event of the Bidder failing or neglecting to execute fully efficiently and satisfactorily the order for.....Work Order no. ,.....dated.....

(3) WE.....further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No.dated.....including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No.dated.....have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No.dated.....have been fully and properly carried out by the said bidder and accordingly discharged the guarantee.

(4) We.....the Guarantor undertake to extend the validity of Bank Guarantee at the request of the bidder for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.

(5) The liability under the Guarantee is restricted to Rs.....(Rupees.....) only and will expire on.....and unless a claim in writing is presented to us or an action or suit to enforce the claim is filled against us within 6 months from.....all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)

(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Bidder.

WEBEL TECHNOLOGY LIMITED

(7) The executants has the power to issue this guarantee on behalf of Guarantor and holds full and valid power of Attorney granted in his favour by the Guarantor authorizing him to execute the Guarantee.

(8) Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. _____ (Rupees _____) only and our guarantee shall remain in force up to _____ and unless a demand or claim under the guarantee is made on us in writing on or before _____ all your rights under the guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

WE, _____ lastly undertake not to revoke this guarantee during the currency except with the previous consent of the Purchaser in writing. In witness whereof we _____ have set and subscribed our hand on this _____ day of _____.

SIGNED, SEALED AND DELIVERED

(Stamp of the executants)

WITNESS

1) _____

2) _____

(Name & address in full with Rubber Stamp)

WEBEL TECHNOLOGY LIMITED

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum- Performance Guarantee, Earnest Money should be executed on the Non- Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Nationalised Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as Non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

WEBEL TECHNOLOGY LIMITED

SECTION -M

NIT DECLARATION

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To
Webel Technology Limited
Plot-5, Block-BP, Sector- V,
Salt Lake City,
Kolkata -700091.

Sub: Design & Development of a Centralized Web-GIS based Application including a App for field level activities for assessment & control mechanism of Vector Borne Diseases in Rural Areas under Panchayat & Rural Development Department, GoWB.

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the scope of work and other documents of the subject tender no. Tender No. WTL/PRD/VBDC/23-24/058 dated 19.01.2024 for Design & Development of a Centralized Web-GIS based Application including a App for field level activities for assessment & control mechanism of Vector Borne Diseases in Rural Areas under Panchayat & Rural Development Department, GoWB published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while parti cipati ng and executing the said tender.

Thanking you, we remain

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, thisday of 2024

WEBEL TECHNOLOGY LIMITED

SECTION -N

BILL OF ITEMS

Sl. No.	Item Description	Unit	Qty
1	Design Development & Implementation of a Workflow based Enterprise level portal and configuration in WBSDC / any other cloud specified by the department	1	Job
2	Mobile Application Development	1	Job
3	Dedicated Technical support and maintenance of the application & mobile apps including call log support for the period of 36 months post 12 months of warranty support	36	Months

Price to be quoted in BOQ uploaded in the tender.

WEBEL TECHNOLOGY LIMITED