### **NOTICE INVITING e-TENDER**

Online Tender documents are invited for supply of 2200 SIM cards for data and voice connection for Smart Phones provided for Officers under Directorate of ICDS Scheme, Government of West Bengal from Original Telecom Service Provider having sufficient experience and credentials for successful completion of "Similar Nature" of work in a Government Department / PSU / Autonomous Body or any reputed organization. Bidder must have adequate Service Center for providing service within the stipulated time.

1.	Tender No. & Date	WTL/ICDS/CON/18-19/007 Dated 17.07.2018
2.	Brief description of material	Supply of 2200 SIM cards for data and voice connection for Smart Phones provided for Officers under Directorate of ICDS Scheme, Government of West Bengal from Original Telecom Service Provider.
	Tender Fee	Rs.5000.00 (Rupees Five thousand only) in the form of Demand Draft from any Scheduled bank in favour of Webel Technology Ltd. payable at Kolkata.
3.	Earnest Money Deposit	Rs.2,00,000.00 (Rupees Two lakhs only) in the form of Demand Draft from any Scheduled bank in favour of Directorate of ICDS Scheme payable at Kolkata.
4.	Date of Downloading	17.07.2018
5.	Pre-Bid Meeting/Conference date & time	24.07.2018 at 11.30 Hrs The bidder or its official representative is invited to attend a pre-bid meeting/conference.
6.	Last date of Pre-Bid Queries	23.07.2018 at 15.00 Hrs Only queries as per format (Section – I) will be taken for decision. Queries will be sent to Manager (Purchase), WTL (arunava.saha@wtl.co.in) & Dy. Manager, WTL (psmitra@yahoo.co.in)
7.	Bid Submission Start date & time(online)	01.08.2018 at 14.00 Hrs
8.	Last date & time of EMD & Tender Fee submission (offline)	09.08.2018 at 11.00 Hrs
9.	Last date & time of Bid Submission	07.08.2018 at 12.00 Hrs
10.	Date & time of Technical Bid Opening	09.08.2018 at 12.00 Hrs
11.	Venue of Pre-Bid Meeting, Bid Opening & submission of EMD	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.
12.	Address of Communication of ICDS for queries	Director of ICDS Scheme Shiashali Complex, 1 <sup>st</sup> floor, Salt Lake City, Kolkata- 700 064 Land Line: 033-23580160 cdswestbengal@gmail.com
13.	WTL Contact Person	Manager(Purchase) – 23673403-06 (Extn – 212), arunava.saha@wtl.co.in Dy, Manager Mr. P. S. Mitra 23673403-06 (Extn – 214), (psmitra@yahoo.com)

- 1. Intending bidder may download the tender documents from the website https://wbtenders.gov.in directly with the help of Digital Signature Certificate. Necessary cost of Tender fee may be remitted through Demand Draft issued from any Scheduled Bank in favour of "Webel Technology Limited", payable at Kolkata and also to be documented through e-filling. Cost of Earnest Money Deposit (EMD) may be remitted through Demand Draft issued from any Scheduled Bank in favour of "Director of ICDS Scheme", payable at Kolkata and also to be documented through e-filling. The original Demand Draft against Tender Fee & Earnest Money Deposit (EMD) should be submitted physically to the Manager (Purchase)/Manager (Finance), Webel Technology Limited, Plot 5, Block BP, Sector-V, Salt Lake City, Kolkata-700 091 under sealed cover on or before 09.08.2018 at 11.00 Hrs. Unsuccessful bidders will be returned the same Demand Draft for EMD as deposited by it after deposition of Performance Bank Guarantee.
- 2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website <u>https://wbtenders.gov.in</u>
- 3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section A of this Tender Document.
- 4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the 'Tender Committee' will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.

### **CONTENTS OF THE TENDER DOCUMENT**

The Tender document comprises of the following:

- SECTION A DATE & TIME SCHEDULE
- SECTION B SCOPE OF WORK
- SECTION C ELIGIBILITY CRITERIA
- SECTION D INSTRUCTION TO BIDDER
- SECTION E BID FORM
- SECTION F TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT
- SECTION G GUIDANCE FOR E-TENDERING
- SECTION H BILL OF MATERIAL
- SECTION I TECHNICAL SPECIFICATION WITH COMPLIANCE STATEMENT
- SECTION J TECHNICAL CAPABILITY OF BIDDER
- SECTION K FINANCIAL CAPABILITY OF BIDDER
- SECTION L BIDDER'S DETAILS
- SECTION M FORMAT FOR PRE-BID MEETING QUERY
- SECTION N LIST OF CLIENTS OF SIMILAR ORDERS
- SECTION O SUPPORT SERVICE CENTER DETAILS OF BIDDER
- SECTION P NIT DECLARATION

## SECTION – A

## DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date free of cost)	17.07.2018
2	Documents download/sale start date (Online)	17.07.2018
3	Last Date and time of sending the queries (Offline)	23.07.2018 & 15.00 hrs
4	Pre Bid Meeting/Conference (Off Line)	24.07.2018 & 11.30 hrs
5	Corrigendum, if any will be published (On Line)	To be communicated later
6	Bid Submission start date & time (On line)	01.08.2018 & 15.00 hrs
7	Last Date & time of submission of original Demand Draft/Pay Order for cost of Earnest Money Deposit (Off line)	09.08.2018 & 11.00 hrs
8	Last Date & time of submission of original Demand Draft/Pay Order for cost of Tender Fee	09.08.2018 & 11.00 hrs
9	Bid Submission closing date & time (On line)	07.08.2018 & 12.00 hrs
10	Bid Opening date & time for Technical Proposals (Online)	09.08.2018 & 12.00 hrs
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	To be communicated later
12	Date for opening of Financial Bid (Online)	To be communicated later

### <u>SECTION – B</u>

### **SCOPE OF THE WORK**

### Data Plan

- 1. This plan is for the use of the State Officers, DPOs, CDPOs and Supervisors of the Anganwari Centers under ICDS department. A total of 2200 data plans will be required with 1 GB data per month per mobile. Additional SIM cards may also be procured as per requirement and must be usable under the same plan as and when required. User presence will be throughout the state up o every Gram Panchayet and Municipality level.
- 2. Ability to periodically increase data plan in a specified month to 30 GB in case of a remote application installation.
- 3. Voice plan that supports at least unlimited voice call to any network time per month per mobile user.
- 4. SMS plan that supports at least unlimited SMS per day per mobile user.
- 5. The network provider should have high rate of EDGE, 3G or 4G network coverage in respective districts.
- 6. Network provider should propose restrictions that will prevent abuse of data plan, SIM card and device. Network provider should propose solution so that mobile users are not incentivized to change SIM's, Phone settings or device as a result of unnecessary restrictions placed on device setting or SIM types.
- 7. Presence of 4G/3G/2G Network in West Bengal map. The qualified bidder should have at least 80% of area coverage of the state of West Bengal through 4G and / or 3G Network.
- 8. Tower frequency of the service provider need to be mapped in the state map so that an idea of coverage is well documented. While mentioning the tower the bidder should mention the ownership of the tower whether own or on rent.
- 9. Service center network is also to be submitted in the state map so that every corner is well covered by the service network.

### **Detailed List of Connections**

Sl. No.	District Offices	No. of Connections
1	PURBA BURDWAN	107
2	PASCHIM BURDWAN	42
3	KOLKATA	54
4	HOOGHLY	130
5	HOWRAH	76
6	PURULIA	75
7	UTTAR DINAJPUR	61
8	SOUTH 24 PARGANAS	202
9	COOCHBEHAR	100
10	DARJEELING	78
11	KALIMPONG	16

WEBEL	<b>TECHNOLOGY LIMITED</b>
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12	JALPAIGURI	77
13	ALIPURDUAR	49
14	MALDA	109
15	PURBA MEDINIPUR	122
16	DAKSHIN DINAJPUR	117
17	KOKATA STATE OFFICE	63
18	BANKURA	100
19	BIRBHUM	97
20	MURSHIDABAD	97
21	NADIA	86
22	NORTH 24 PARGANAS	228
23	PACHIM MEDINIPUR	81
24	JHARGRAM	33
	TOTAL	2200

Each proposal will include the following items which should be considered MANDATORY requirements:

- a) Mobile Network access to department on 24 hours per day, 7 days per week, 365 days per year basis.
- b) Department requires approx.2200 unit 3G/4G GSM mobile network with fall back on 2G services to provide access Voice &Data.
- c) Only the service providers having Unified Access Service (UAS) license given by DoT to provide 3G/4G service with fallback on 2G network within the circle may participate.
- d) WTL invite proposal for Supply& Installation of items mentioned in Annexure 1: Bill of service/ Material (BoM) and Annexure-2: Technical Specifications of this RFP document.
- e) Supplier shall deliver all the items to department.
- f) Supplier shall configure & activate the supplied items
- g) Description of Plan:

Items	Plan
Validity	One month
Monthly Payment (exclusive of GST)	Fixed monthly rental
Free Talk Time (minimum)	Unlimited voice call per month on all Network for all Local calls
Free SMS per month (minimum)	Unlimited SMSs on any Network for Local/STD
Data (minimum)	30 GB/MONTH on 3G/4G with fallback on 2G services
Call Charges (in `/sec)	
STD + Local (On-net)	Billing pulse per minute

STD + Local (Off-net)	Billing pulse per minute
Within CUG (Mobile)	Not Applicable
Provision for top up beyond limit	Provision for top up by any mobile user for extending any facilities such as voice during roaming, High Speed Data beyond Monthly unit

### h) Project Deliverables, Milestones & Time Schedule

S1.	Project Activity /	Deliverables	Timelines
No.	Scope of Work	(Report/Decs/Infra)	
1	Completion of Activity as mentioned in section 3. Scope of Work	<ul> <li>Delivery Challan for ordered items</li> <li>Operator authorization Certificates &amp; license certificate (wherever applicable)</li> <li>Activation Report</li> </ul>	Week from the date of issuance of work order

- i) Copy of the Detailed Service support model, including communication and escalation process with time thresholds for first contact of issues or outage etc.
- j) Full statement of services with detailed proposal shall be included.
- k) Proponents shall utilize the Proof of Ability within the Form of Proposal to submit a list of maximum References including company, phone number, and contact name for large government projects of mobility Voice CUG connections and configurations undertaken.
- 1) The Fee Proposal shall be submitted utilizing the Form of Proposal. The fee proposal shall include the monthly costs as well as any additional charges.
- m) Online portal to manage the entire connections with the services like service activation / deactivation, bill printing etc. should be provided to Department.
- n) Bidder will have to place the fresh SIM card in each handset & install the approved application on each handset.
- o) Bidder will have to provide restricted data access/ device security & controlling application to prevent the misuse of internet DATA.
- p) Bidders will have to ensure that after consumption of bundled benefits with above mentioned parameters for CUG plan, there should be Provision for every User to recharge his/her mobile plan after the consumption of free minutes. Expenses for recharge will be bear by individual user and department will only pay the fixed rental to prevent the misuse of CUG facility.

Each proposed solution will be evaluated separately. Proponents may submit multiple solutions i.e. submit a solution that is an equivalent to our mandatory requirements and submit a solution that includes options for redundancy.

Bidders to ensure the product are quoted as per tender specifications. Supporting documents i.e., product brochure, OEM website & OEM documents etc. highlighting various features as asked for must be enclosed.

## **SECTION - C**

### **ELIGIBILITY CRITERIA**

- 1. The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or OPC or Proprietary Firm. Documentary (Certificate of incorporation/Relevant document) evidence to be submitted.
- 2. The bidder should have their presence in Kolkata with own office. Valid proof should be submitted along with the bid.
- 3. The bidder should have valid GST Registration Certificate & PAN. Bidder shall have to submit photocopy of the documents.
- 4. The bidder shall have independently executed one similar nature of order of at least Rs. 30.00 lakhs in total preferably in a Government Department/PSU/Autonomous Body/ Any reputed organistion during last three financial years (2015-16, 206-17 & 2017-18). References order copy for the project to be provided.
- 5. The bidder shall have aggregate turnover of not less than Rs. 5.00 crore in each year for last three financial years (2015-16, 2016-17 & 2017-18). Audited Accounts and necessary Audited Statement to be submitted.
- 6. The bidder should have a Call Centre operational on all days of the year except Sundays & National holidays. Call Center details with number & detailed escalation matrix to be submitted.
- 7. Telecom Service providers shall only participate in this tender. Documentary evidence to be submitted.
- 8. Bidder should submit Earnest Money Deposit (EMD) of Rs. 200000.00 (Rupees Two Lakh only) in the form of Demand Draft from any Scheduled Bank in favour of Directorate of ICDS Scheme payable at Kolkata.
- 9. Bidder should submit Tender Document Fee of Rs. 5000.00 (Rupees Five Thousand only) in the form of Demand Draft from any Scheduled Bank in favour of Webel Technology Limited payable at Kolkata.
- 10. The bidder shall have Quality Certificate (ISO 9001:2008). Copy of Certificate to be submitted.
- 11. The Bidder must have Support Service Center in Kolkata and all districts in the state of West Bengal. The detailed Support Service Center to be submitted as per format (Section O).
- 12. The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral / multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26-Dec-2011). Declaration on bidder's letter head to be submitted.
- 13. The bidder shall submit Bid Form (Section E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.
- 14. Power of Attorney, in the name of person signing the Bid, authorizing him to submit the bid/execute the agreement as a binding document shall be submitted.

- 15. The bidder must have experience of serving large government Departments projects only in West Bengal. They must submit Work order certificate and project reference And Work Completion Certificate from the client; OR Work Order + Self Certificate of Completion (Certified by the Authorized signatory); OR Work Order + Phase Completion Certificate from the client.
- 16. The Bidder must be a professional and reputed management organization, having proven expertise in providing Telecom/ Internet services to Government for over 05 years. Declaration to be submitted.
- 17. Network operator have valid license for West Bengal State. Copy of license to be submitted.
- 18. Network operator must have UAS license. Copy of license to be submitted.

### SECTION - D

### **INSTRUCTION TO BIDDER**

### 1. DEFINITIONS

In this document, the following terms shall have following respective meanings:

"Acceptance Test Document" means Agreement to be signed between the successful bidder and Directorate of ICDS Scheme, Govt. of West Bengal including all attachments, appendices, all documents incorporated by reference thereto together with any subsequent modifications, the RFP, the bid offer, the acceptance and all related correspondences, clarifications, presentations.

"**Bidder**" means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder with whom Directorate of ICDS Scheme may signs the agreement for supply, install, and render services for the materials.

"Contract" is used synonymously with Agreement.

"Contract Price" means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.

"Contractor" means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.

"Default Notice" mean the written notice of Default of the Agreement issued by one Party to the other.

"**Fraudulent Practice**" means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial non-competitive levels and to deprive the ICDS, W. Bengal of the benefits of free and open competition.

"Good Industry Practice" shall mean the exercise of that degree of skill, diligence and prudence which would reasonably and ordinarily be expected from a reasonably skilled and experienced Operator engaged in the same type of undertaking under the same or similar circumstances.

"Government" / "Gov. of W. Bengal" means the Government of West Bengal.

"GoI" shall stand for the Government of India.

"GoWB" means Government of West Bengal

"Similar Nature of Work" means Supply of 2200 SIM cards for data and voice connection for Smart Phones provided for Officers from Original Telecom Service Provider.

"Installation" means that the laying down and installation of the items in accordance with this Contract.

**"Project"** means Supply of 2200 SIM cards for data and voice connection for Smart Phones provided for Officers of Directorate of ICDS Scheme, Govt. of West Bengal from Original Telecom Service.

"Services" means the work to be performed by the Bidder pursuant to this Contract.

"Law" shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/ or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

"LOI" means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

"Operator" means the company providing the services under Agreement.

"**Requirements**" shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

"Service" means provision of Contracted service viz., operation, maintenance and associated services for DEPLOYED SYSTEMS.

"ICDS" shall mean Directorate of ICDS Scheme, Gov. of W. Bengal.

"WTL" means Webel Technology Limited a Govt. of W. Bengal undertaking.

#### 2. PRE BID MEETING

Pre Bid Meeting will be held on 24.07.2018 at 11.30 hrs at premises of WTL. Bidder can send their queries as per format (Section - O) to Manager (Purchase), WTL & Dy. Manager, WTL. Only the queries received within the stipulated date prior to the Pre Bid Meeting will be answered. The entrance to the Pre Bid Meeting will be limited to two persons per bidder.

### 3. COST OF BIDDING

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

#### 4. BID DOCUMENT

Bidder is expected to examine all instructions, forms, terms and requirement in the bid document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid being summarily rejected.

#### 5. AMENDMENT OF BID DOCUMENT

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of an Corrigendum, which would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

#### 6. MODIFICATION AND WITHDRAWAL OF BIDS

As per the bidding process available in the tender.

#### 7. LANGUAGE OF BID & CORRESPONDENCE

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

### 8. EARNEST MONEY DEPOSIT (EMD)

- a) The bidder shall furnish an EMD of Rs.2,00,000/- (Rupees Two Lakhs only) in the form of a demand draft from a Scheduled Bank payable at Kolkata and in favour of Director of ICDS Scheme. Any bidder not submitted the EMD shall be rejected. The validity of EMD instrument will be initially 3 months, have to extend, if required. The EMD is returnable without interest unless forfeited subject to the terms and conditions of the NIT.
- b) Bidders' EMD will be discharged/ returned within 45 working days after the Notification of Award following usual procedure of claiming and billing.
- c) No interest whatsoever shall be paid on the EMD both for successful and unsuccessful bidders for the applicable period.
- d) The successful bidder shall have to finish a Performance Bank Guarantee of Rs. 2,00,000/- (Rupees Two Lakhs only) to the Director of ICDS Scheme before signing the agreement in the Format prescribed for the purpose by the Directorate in due course.

### 9. FORFEITURE OF EMD

EMD made by Bidder may be forfeited under the following conditions:

- a) If Bidder withdraws the proposal after bid submission deadline. During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.
- b) If Bidder violates any of the provisions of the terms and conditions of the proposal.
- c) In the case of a successful Bidder, if Bidder fails to:
  - Accept the work order along with the terms and conditions.
  - Furnish performance security.
  - Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.
  - Submitting false/misleading information/declaration/documents/proof etc.

The decision of WTL in consultation with the Directorate regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances. Besides, forfeiture of EMD, the Bidder will be debarred from participating in any job for a period of one year.

### **10. FORMS AND FORMATS**

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

### 11. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document then he can send the queries before the Pre Bid Meeting.

#### **12. CONTRACT EXECUTION**

On receipt of the Letter of Award/Purchase Order the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 10% of the total contract value within three weeks from the date of receipt of Letter of Award/Purchase Order. The PBG should be valid for six month more than the warranty period. All delivery of the material will have to be completed within 45 days from the date of acceptance of contract and the contractor has to ensure all activities leading to the commissioning of the contract to be completed within 75 days from the date of award. Subsequent to the award of contract, the contractor will have to arrange for the requisite material as per BOM.

#### **13. TIME SCHEDULE FOR DELIVERY**

The material shall be delivered within three weeks from the date of placement of order. All materials to be delivered at the office of Directorate of ICDS Scheme, **SHAISHALI Court Building**, **Salt Lake City**, **Kolkata - 700064**.

#### 14. LOCATION OF REQUIREMENT

As mentioned in Section – B.

### **15. LIQUIDATED DAMAGE / PENALTY**

In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the contractor for sum not less than 0.5% of the contract value for undelivered/installed items, each week or part thereof, subject to a ceiling of 10% of the total contract value (including all taxes & duties and other charges). In the event of LD exceeds 10% of the order value, ICDS reserves the right to terminate the contract and ICDS will get the job completed by any other competent party. The difference of cost incurred by ICDS will be recovered from the contractor and PBG will be invoked.

#### **16. LIABILITY**

In case of a default on bidder's part or other liability, ICDS shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which ICDS is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving non-performance by Contractor pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual product or Service that is the subject of the Claim. However, the contractor shall not be liable for
- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

### **17. TERMS OF PAYMENT**

Bills to be raised on monthly basis to the Directorate of ICDS Scheme, Government of West Bengal and payment will be made accordingly by them.

#### **18. GOVERNING LAWS**

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

#### **21. CORRUPT OR FRAUDULENT**

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

#### 22. BIDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.

The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding
  process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the
  affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

#### 23. SUB-CONTRACT

The purchaser (ICDS) does not recognize the existence of Sub-Contractors. The Contractor's responsibility is not transferable.

#### 24. TERMINATION FOR DEFAULT

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from ICDS. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case ICDS will invoke the amount held back from the contractor as PBG.

#### **25. BANKRUPTCY**

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of

them, ICDS shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by ICDS.

### 26. PERFORMANCE BANK GUARANTEE (PBG)

The successful bidder shall have to finish a Performance Bank Guarantee of Rs.2,00,000.00 (Rupees Two Lacs Only) to the Director of ICDS Scheme before signing the agreement in the Format prescribed for the purpose by the ICDS in due course. PBG to be submitted within 15 days from the date of issuance of order. On receipt of PBG, the draft submitted as EMD will be returned to the successful bidder without any interest.

#### **27. NO WAIVER OF RIGHTS**

Neither the inspection by ICDS or any of their agents nor any order by ICDS for payment of money or any payment for or acceptance of the whole or any part of the works by ICDS, nor any extension of time, nor any possession taken by ICDS shall operate as a waiver of any provision of the contract or of any power reserved to ICDS, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

#### **28. ENFORCEMENT OF TERMS**

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

### 29. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL/ICDS may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

#### **30. TAXES & DUTIES**

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary
  certificate will be issued for such deductions.
- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade Licence, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch / irregularity in GST return filling on the part of the bidder.

#### **31. DISCREPANCIES IN BID**

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

#### **32. BID DUE DATE**

The online tender has to submitted not later than the due date and time specified in the Important Dates Sheet. WTL may as its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

#### 33. LATE BID

Any proposal received by WTL after the deadline for submission of proposals may not be accepted.

#### 34. OPENING OF BID BY WTL

Bids shall be opened and downloaded electronically through operation of the process in the e-Tender portal in presence of Tender Committee. Bidders interested to remain present during electronic bid opening may attend the bid opening session at WTL premises at scheduled date & time.

### **35. CONTACTING WTL**

Bidder shall not approach WTL officers beyond office hours and/or outside WTL/ICDS office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL/ICDS office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL/ICDS, it should be in writing following the procedure mentioned hereinabove.

#### **36. WTL'S RIGHT TO REJECT ANY OR ALL BIDS**

WTL/ICDS reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

### **37. BID CURRENCIES**

Prices shall be quoted in Indian Rupees, inclusive of all prevailing GST, levies, duties, cess etc.

#### 38. PRICE

- Price should be quoted in the BOQ format only. No deviation is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

#### **39. CANVASSING**

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Contractors.

#### 40. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

#### 41. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

### 42. WITHDRAWAL OF BID

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

#### **43. INTERPRETATION OF DOCUMENTS**

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

### 44. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.

- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.
- g) Any bidder may withdraw his tender by written request at any time prior to the scheduled closing time for receipt of tenders and not thereafter.

### **45. ERASURES OR ALTERNATIONS**

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

### 46. COMPLIANCE WITH LAW

The contractor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

### **47. CLARIFICATION OF BIDS**

During evaluation of the bids, the ICDS/WTL/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

#### **48. TENDER REJECTION CRITERIA**

- a) The tenders with the Technical Bid not containing EMD Receipt will be summarily rejected.
- b) Tenders not submitted in the form specified as per the format given in this Tender document will be summarily rejected.
- c) Tenders with incomplete information, subjective and conditional offers as well as partial offers will be liable for rejection.
- d) Tenders with variance/contradiction between Technical Bid and Financial Bid will be liable for rejection. If the offer does not meet the tender requirements, the Directorate reserves the right to reject any or all the tenders without assigning any reason whatsoever.
- e) Tenders submitted without audited financial statements of the Bidders are liable for rejection.
- f) In addition to the above rejection criteria, if there is non-compliance of any of the clauses of this Tender Document, the Tenders are liable for rejection.
- g) Incomplete details as above will be treated as non-responsive offer and the tender is liable for rejection

#### **49. PLACEMENT OF ORDER**

Order to be placed on the L1 bidder by Director of ICDS Scheme and billing to be made against the order.

#### **50. GENERAL TERMS**

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- c) No Technical/Commercial clarification will be entertained after opening of the tender.
- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscription is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.

- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- f) WTL/ICDS reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- g) WTL/ICDS reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) No dispute by the bidders in regard to Technical/Commercial evaluation will be entertained by WTL/ICDS and decision taken by the Tender Committee will be final.
- i) Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- j) The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- k) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- 1) The ICDS/WTL at its discretion may extend the deadline for the submission of Bids.
- m) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

## <u>SECTION – E</u>

## **BID FORM**

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To Webel Technology Limited Plot – 5, Block – BP, Sector - V, Salt Lake City, <u>Kolkata – 700091.</u>

### Sub: Supply of 2200 SIM cards for data and voice connection for Smart Phones provided for Officers under Directorate of ICDS Scheme, Government of West Bengal from Original Telecom Service <u>Provider.</u>

Dear Sir,

- 1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/ICDS/CON/18-19/007 dated 17.07.2018, do hereby propose to execute the job as per specification as set forth in your Bid documents.
- 2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
- 3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
- 4. Earnest Money Deposit: We have enclosed EMD in the form of Demand draft for a sum of Rs. 20000/-(DD no. \_\_\_\_\_\_ dated \_\_\_\_\_\_ drawn on \_\_\_\_\_\_) and the original demand draft will be submitted offline physically to the Manager (Purchase)/Manager (Finance), Webel Technology Limited, Plot – 5, Block – BP, Sector-V, Salt Lake City, Kolkata-700 091 under sealed cover on or before 11:00 Hrs of 09.08.2018.
- 5. If this proposal is accepted by you, we agree to provide services and do the work, in accordance with schedule indicated in the proposal.
- 6. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of Rs. 200000.00 (Rupees Two Lakhs only).
- 7. We agree that WTL in consultation with the Directorate of ICDS Scheme reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Dated, this ......day of ......2018

Thanking you, we remain,

Yours faithfully

Signature

Name in full

\_\_\_\_\_

Designation

Signature & Authorized Verified by

Signature Name in full Designation

**Company Stamp** 

## <u>SECTION – F</u>

### **TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT**

### 1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section C) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- The Tender Committee shall verify the Technical Specification (Technical Specification with Compliance Statement, Section I) Deviation in specification shall not be allowed. Bidder qualified in Technical Specification shall be considered for further evaluation.
- After qualifying in Technical Specification, qualified bidders will only be considered for Financial Bid evaluation.

### 2. FINAL EVALUATION

Financial Proposal of the bidders qualifying in the evaluation of Technical specification will be evaluated. The bidder who has qualified in the Technical Specification evaluation and returns with lowest quote (L1) in financial bid would normally be awarded the contract subject to Post Qualification.

### 3. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the lowest quoted bidder. A negative determination will result in rejection of bidder's bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder's capability to perform satisfactorily. The successful bidder (s) will have to give security deposit in the form of Performance Bank Guarantee.

### 4. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures. At the time of post-qualification, Directorate of es may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Technical Specification.

## <u>SECTION – G</u>

## **GUIDANCE FOR E-TENDERING**

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

### • Registration of Bidder:

Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to **https://wbtenders.gov.in.** The Bidder is to click on the link for e-Tendering site as given on the web portal.

### • Digital Signature Certificate (DSC):

Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

• The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

### • Participation in more than one work:

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.

### • Submission of Tenders:

Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

### Techno Commercial Cover:

### Technical Document1 (scanned & join in pdf format then upload)

- 1. Copy of Demand Draft of Earnest Money Deposit (EMD)
- 2. Copy of Demand Draft of Tender Fee

### Technical Document2 (scanned & join in pdf format then upload)

- 1. NIT Declaration duly stamped & signed in letter head, Section P
- 2. Bid Form as per format (Section E)

### Technical Compliance (scanned & joins in pdf format then upload)

1. Technical Specification With Compliance Statement (Section - I)

### Financial Cover:

BOQ will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

### NON-STATUTARY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:

(In each folder, scanned coy will be uploaded with single file having multiple pages)

Sl. No.	Category Name	Sub Category Name	Sub Category Description
A	CERTIFICATES	A1. CERTIFICATES	As required
В	COMPANY DETAILS	B1. COMPANY DETAILS 1	As required
		B2. COMPANY DETAILS 2	As required
С	CREDENTIAL	CREDENTIAL 1	Order copies as per Clause no. 4 of Section – B
		CREDENTIAL 2	Other documents, if any
D	DECLARATION	DECLARATION 1	As required
		DECLARATION 2	As required
		DECLARATION 3	As required
		DECLARATION 4	As required
		DECLARATION 5	As required
F	FINANCIAL INFO	P/L & BALANCE SHEET 2014-2015	P/L & BALANCE SHEET 2014-2015
		P/L & BALANCE SHEET 2015-2016	P/L & BALANCE SHEET 2015-2016
		P/L & BALANCE SHEET 2016-2017	P/L & BALANCE SHEET 2016-2017

### Note:

<u>The hard copy of the total set of documents uploaded in e-Tender site except BOQ to be submitted in sealed</u> <u>envelope to Manager (Purchase), Webel Technology Ltd. before opening of Technical Bid. The envelope</u> <u>superscripted with words "Hard copy of document uploaded against Tender no. WTL/ICDS/CON/18-19/007 except</u> <u>BOQ".</u>

## <u>SECTION – H</u>

## **BILL OF MATERIAL**

Sl. No.	Item Description	Qty	Unit
1.	4G Data and Voice Connection (As per Technical Specification details given in Section – I)	2200	Nos.

## <u>Bill of quantity may change at the time of ordering of Purchase Order. Detailed Technical</u> <u>Specifications are given in Section – I</u>

## **SECTION - I**

### **TECHNICAL SPECIFICATION WITH COMPLIANCE STATEMENT**

(Tender No. WTL/ICDS/CON/18-19/007)

## <u>Minimum Technical Specifications for Procurement for Service Provider for data and</u> voice connection for Smart Phones provided for Officers under ICDS

- Hyperlinked reference (Section/Page no.) by the bidder-must be hyperlinked in soft copy
- Bidder should submit all relevant data sheet/brochure of all quoted items and should also available in respective OEM's official website.
- Bidder should indicate items mentioned in the OEM data sheet / brochure by marketing the serial no. as mentioned in minimum specification in the RFP

### 1. Data and Voice Connection for Smart Phones

	Quantity : 220		00 (Two Thousand Two Hund	dred) No.	
	Make:				
	Model:				
	Part No.				
S1.	Minimu	ım Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)	Remarks
1.	Type of Connect	ion: 4G, LTE, VOLTE			
2.	Data Limit: 30GB	High Speed 4G data per			
	month beyond th	at 125 Kbps			
3.		odically increase data			
		ied month to 30 GB in			
		application installation.			
4.	Free Local Voice	Call: Unlimited			
6.	Free Local SMS/	STD Limit: Unlimited			
8.	I/C Roam: Free				
9.	Data Roam: Free				
10.	-	vider should have high			
	rate of EDGE, 3G				
	coverage in resp	ective districts.			
11.	Service quality: S	Should have 4G network			
	in all Gram Panc	hyet and Municipalities in			
	West Bengal				
12.	<b>J</b>	tleast one agency in each			
		t and there may be			
	1 0 /	throughout the state			
		their strength of			
	presence.				
13.		ion: Post paid type but			
	there may be sco	ope of prepaid top up by			
		nding any facilities such			
		oaming, high speed data			
		quota of high speed data			
	etc.				

14	Network provider should propose
	restrictions that will prevent abuse of data
	plan, SIM card and device. Network
	provider should propose solution so that
	mobile users are not incentivized to
	change SIM's, Phone settings or device as
	a result of unnecessary restrictions placed
	on device setting or SIM types.
15.	Billing mode: Monthly
16.	Payment: Centrally from the Directorate of ICDS monthly

Authorized Signatory (Signature In full): \_\_\_\_\_

Name and title of Signatory: \_\_\_\_\_

Stamp of the Company: \_\_\_\_\_

# <u>SECTION – J</u>

### **DETAILS OF ORDERS EXECUTED BY BIDDER**

(Tender No. WTL/ICDS/CON/18-19/007)

S1. No.	Order No.	Order Date	Order Value	Brief description of items and job details	Completed (Yes/NO)	Name of the Customer	Contact details of the Customer

Authorized Signatory (Signature In full): \_\_\_\_\_

Name and title of Signatory: \_\_\_\_\_

Stamp of the Company:	

### Note:

- A. Type of Project shall indicate the implementation of services (Delivery & Installation of Network Security Device).
- B. Scope of work shall indicate whether it is implementation, Operation or maintenance.
- C. Submit Customer Order Copy details of the order indicating the project value, customer contact details.

### <u>SECTION – K</u>

### FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/ICDS/CON/18-19/007)

### **FINANCIAL INFORMATION**

Sl. No.	Name of the Bidder	Turnover (Rs. / Crores)			
51. INO.		2014-15	2015-16	2016-17	
1					

Authorized Signatory (Signature In full):

Name and title of Signatory: \_\_\_\_\_

Stamp	o of the	Comp	any:	

#### Note:

Submit the audited financial statement/ audited annual report of the last three financial years.

## <u>SECTION – L</u>

## **BIDDERS'S DETAILS**

(Tender No. WTL/ICDS/CON/18-19/007)

1	Name of the Firm	
2	Registered Office Address	
-	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
0	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit	
	documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	Is the firm	
	<ul> <li>a Government/ Public Sector Undertaking</li> </ul>	
	<ul> <li>a propriety firm</li> </ul>	
	<ul> <li>a partnership firm (if yes, give partnership deed)</li> </ul>	
	<ul> <li>a limited company or limited corporation</li> </ul>	
	<ul> <li>a member of a group of companies, (if yes, give</li> </ul>	
	name and address and description of other	
	companies)	
	<ul> <li>a subsidiary of a large corporation (if yes give the</li> </ul>	
	name and address of the parent organization). If the	
	company is subsidiary, state what involvement if	
	any, will the parent company have in the project.	
8	Is the firm registered with Sales Tax department? If yes,	
	submit valid GST Registration certificate.	
9	Total number of employees. Attach the organizational chart	
	showing the structure of the organization.	
10	Are you registered with any Government/ Department/	
	Public Sector Undertaking (if yes, give details)	
11	How many years has your organization been in business	
	under your present name? What were your fields when you	
	established your organization	
12	What type best describes your firm? (Purchaser reserves	
	the right to verify the claims if necessary)	
	<ul> <li>Manufacturer</li> </ul>	
	<ul> <li>Supplier</li> </ul>	
	<ul> <li>System Integrator</li> </ul>	
	<ul> <li>Consultant</li> </ul>	
	<ul> <li>Service Provider (Pl. specify details)</li> </ul>	
	<ul> <li>Software Development</li> </ul>	
	<ul> <li>Total Solution provider (Design, Supply ,</li> </ul>	
	Integration, O&M)	
	<ul> <li>IT Company</li> </ul>	
13	Number of Offices in district head quarters in West Bengal	
14	Is your organization has ISO 9001:2008 certificates?	

15	List the major clients with whom your organization has been / is currently associated.	
16	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)	
17	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	
18	Tower Frequency in Districts / Sub- division/ Block/ municipality	
19	Capacity of providing 4G in Districts through Map, 3G and 2G also	

Authorized Signatory (Signature In full): \_\_\_\_\_

Name and title of Signatory: \_\_\_\_\_

## <u>SECTION – M</u>

### FORMAT FOR PRE-BID MEETING QUERY

(Tender No. WTL/ICDS/CON/18-19/007)

Name of the Bidder:

Queries

Sl. No.	Section No.	Clause No.	Page No.	Queries

**Note:** The filled form to be submitted in XLS & PDF Format. There is a cut off date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail.

Authorized Signatory (Signature In full): \_\_\_\_\_\_

Name and title of Signatory: \_\_\_\_\_

## <u>SECTION – N</u>

# LIST OF CLIENTS OF SIMILAR ORDERS

(Tender No. WTL/ICDS/CON/18-19/007)

S1. No.	Name of the Client	Address	Contact Person	Designation	Contact Numbers

Authorized Signatory (Signature In full):

Name and title of Signatory: \_\_\_\_\_

## **SECTION - O**

### **SUPPORT SERVICE CENTER DETAILS OF BIDDER**

(Tender No. WTL/ICDS/CON/18-19/007)

S1. No.	Place of Service Centre with Address	Name of Support Personnel	Contact Number

Authorized Signatory (Signature In full):

Name and title of Signatory: \_\_\_\_\_

### **SECTION - P**

### **NIT DECLARATION**

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To Webel Technology Limited Plot – 5, Block – BP, Sector - V, Salt Lake City, <u>Kolkata – 700091.</u>

### Sub: Supply of 2200 SIM cards for data and voice connection for Smart Phones provided for Officers under Directorate of ICDS Scheme, Government of West Bengal from Original Telecom Service Provider.

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the specifications and other documents of the subject tender no. WTL/ICDS/CON/18-19/007 dated 17.07.18. Supply of 2200 SIM cards for data and voice connection for Smart Phones provided for Officers under Directorate of ICDS Scheme, Government of West Bengal from Original Telecom Service Provider published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Thanking you, we remain

Yours faithfully

Signature

Name in full

Designation

Company Stamp

Dated, this ......day of .....2018